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# Inside

PC Magazine is used to doing things in a big way. From single-topic issues with 100 or more products to features tables the size of handball courts.

there's very little we do on a small scale. But not every vital product category in the computer industry demands a 50,000-word story. There are myriad nonmainstream business applications that are essential to the daily lives of our readers, as well as upgrades of im-

portant products-both of which are often better suited to a shorter format than a multiproduct roundup. Thus the "short

feature" was born. It's often the case that the smaller a project. the greater the preparation necessary. Our short features will boast the extensive testing you're used to seeing on these pages, but pre-

sented in a concise fashion. We'll get right to the meat of the story, giving you the information you need to make an intelligent buying decision, Typically, the short feature will run 4 to 5

First up are paint programs, examined by contributing editor Luisa Simone. A five-year veteran of PC Magazine, Simone has held several positions from assistant managing editor to executive editor. Last year Simone was among the editors who formulated the short-feature concept, making her an obvious choice as the reviewer for our first attempt in the short format. "What these stories attempt to do is

get down to the nitty-gritty product information that you get from your better-informed friends over the phone." Simone explains, "Because of

their condensed nature, the reviews get to the heart of the matter much more quickly. We'll tell you why you would want to use these products, and whether they do what they should."

The four paint packages each cost under \$100 and support the full VGA palette of 262,000 hardware colors.

> Simone found out that price and value don't necessarily correlate. "There are some amazing lowcost programs out there. None of them is perfect, but they do provide a lot of the functionality of expensive programs. Besides

hat, they're fun." **Budget plays** 

a part in another of this issue's feature stories: low-end integrated software. The seven packages go for less than \$200 each and include word processing, database, and spreadsheet modules with a common

interface. After failing to live up to inflated expectations years ago, these almostall-you'll-ever-need products are making a comeback. With extras such as graphics, communications, and desktop utilities, they've come to represent a remarkable value. The laptop-toting executive may find that one integrated software package on a 720K 3.5-inch disk can make life on the road just a little

less bumpy.-Stephanie K. Losee



"The QMS
JetScript controller is the best
way available to
add PostScript
capabilities to a
Hewlett-Packard
LaserJet Series II
printer."

-PC Week Sept. 19, 1988 Hewlett-Packard\* and QMS\* have made it easy to give your LaserJet Series II\* the desktop publishing power of the PostScript\* page description language.

The new QMS JetScript".

JetScript is the only Adobe PostScript controller upgade authorized by HP and designed specifically for the Laserlet Series II. JetScript gives your printer the industrystandard page description language to accompany HPs PCL printer language. This expands your laser printing capabilities. Increases overall printer performance. Yet preserves HP functionality and warranties.

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PC Magazine, October 17, 1989 Issuer

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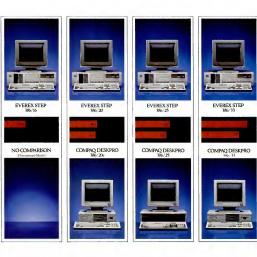
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# Letters

SLIP ART?

I was very pleased to see the indepth review of Arts & Letters Graphics Editor in your recent roundup of clip-art packages ("PC-based Clip Art: Instant Images." PC Magazine, October 17, 1989). While I still believe that the program should have been included in your earlier review of PC illustration packages ("Fine Lines: The PC as Illustrator," PC Magazine, June 27, 1989), Robin Raskin's article helped atone for the omission by providing an excellent summary of Arts & Letters' fine freehand drawing capabilities.

Unfortunately, you did your readers a big disservice by not naming it an Editor's Choice product. No other program you reviewed comes even remotely close to this package in terms of features, speed. compatibility, flexibility, or ease-of-use.

Furthermore, your conclusion that "no one clip-art package will satisfy all needs, not to mention all tastes" was a huge copout. If you took this attitude in your other reviews, then you would never award an Editor's Choice: certainly no spreadsheet or word processing program will satisfy all needs and tastes.

Bill Bailey Detroit, Michigan

If you felt that your review of Arts & Letters Graphics Editor in the October 17, 1989. issue of PC Magazine would quiet the complaints about your neglect some months ago, let me disabuse you.

Reviewing Arts & Letters as a source of clip art is equivalent to reviewing a PS/2 as a paperweight, or the space shuttle as accommodation for a small group of tourists. Either will serve in the reviewed capacity-as Arts & Letters provides an extensive and exceptional supply of graphics. But neither is primarily used for the cited function.

Let me add one more criticism of your review: faulting Arts & Letters for producing blue graphics indicates that your reviewer did not take the time to learn the rudiments of the program. One can select

Instant feedback: readers respond

to our look at clip-art packages.

the color, shading, and other properties of any graphic either at creation or at any later time. By leaving the choice to the designer, Computer Support Corp. has ensured that maximum flexibility is readily

at hand for any user. Michael Richter Los Angeles, California

PC Magazine's clip-art roundup included not only clip-art packages, but graphics packages that offer clip-art libraries; these included Arts & Letters Graphics Editor, Freelance Maps, Harvard Graphics Accessories, and Micrographx ClipArt Libraries. In the reviews, the graphics and draw features of these packages were discussed only in terms of their usefulness for modifying each product's clip art.

In her review of Arts & Letters, Robin Raskin correctly stated that the color for most of the clip-art images is blue, and that the color can be modified manually. She criticized this color choice because blue maps poorly to black-and-white output devices.

The Editor's Choice sidebar recom-

mends the best clip-art package in each of several categories because of the unique nature of the subject. Unlike word processors, for example, clip art is characterized by style. One package may offer the largest number of images or the greatest variety of options, but if the library's illustrations are the wrong style for your company's newsletter the package is of no use.

CHILD PRODIGY

Sure, the Prodicy Interactive Service is slow, less flexible than one would like and pitched at the technologically unsophisticated (After Hours, PC Magazine, October 17, 1989). But I can do virtually everything on Prodicy that I could do on CompuServe, and at a small fraction of the cost. I still use CompuServe for downloads and to access PC MagNet, but using Prodigy for most of my on-line information retrieval and travel planning has saved me a small fortune. For that, I will put up with facile GUIs and a slight drop in speed.

And just to let you know. I use Prodigy with a number of TSRs and device drivers loaded and have had no problems at all. David Welch

Cambridge, Massachusetts

I agree completely with Lori Grunin's review of the Prodicy Interactive Service. One shortcoming she failed to mention, however, is that if you want to go to Prodigy while already using your computer, you need to shut down or reboot from the floppy disk. I can't see too many users wanting to do that.

Your other comments regarding Prodigy's RAM use and lack of innovation are right on target. I purchased the Starter Kit. read the documentation, and immediately called to cancel. After I had explained my reasons for not taking the service (in detail), the operator-who apparently knew nothing about computers-said, "So you're canceling because it's too difficult to use?" I said "right" and hung up.

Lew Pinsker Flemington, New Jersey



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#### Letters

Your review of the Prodicy Interactive Service indicated that stock information cannot be printed. In fact, it can. There is a print option on all Quote Track screens. Orrin S. Edwards

Mineola, New York

As Edwards and several other readers have pointed out, the Quote Track service on Prodigy allows you to print out stock information; at review time, however, this canability was not available. On-line services change more quickly than we can reflect, and Prodigy is no exception.

A TALE OF TWO MARKETS

John C. Dvorak tells us that 386 and 486 machines can no longer be held back by 8088 code (Inside Track, PC Magazine, October 17, 1989), and that by 1990 or 1991 there will be two distinct PC markets. Well, what exactly does he think the existing market is? Homogeneous?

The proliferation of packages written specifically for the 386 machine has already solit the PC market between the office configuration-in our case, PS/2 Model 70s-and the home market, made up primarily of ATs and XTs. There are, at this very moment, too many things that I can do at the office that are not readily transportable to the home PC. I can see the two distinct markets now, and while it is not particularly comforting to know that the introduction of the 486 will further polarize the two segments, at least it will have the beneficial effect of pushing 386 prices (eventually) toward the home market range.

Tom Palermo Kingwood, Texas

SETTING THE STANDARD I enjoyed John Dvorak's column on

the software compatibility dilemma (John C. Dvorak. PC Magazine. October 17. 1989). I even agreed with most of what he said. However, Mr. Dvorak snuck in a very broad comparison of IBM and Compag in order to support his theory as to why the compatibility dilemma exists. What he said was, "Compag hasn't the engineering wizardry of IBM."

I will not deny that Compan does not possess the depth of IBM's computer knowledge. But what is important to re-

member is that we are talking about the PC market here. This is the same market in which IBM bought a chip from Intel and told Bill Gates to write an OS to make it work (a slightly oversimplified explanation). Thus was born the IBM Personal Computer. There were better machines out there at the time, but not one with such a vast amount of software written for it. Then, when everyone started to do a better job than IBM with AT-bus-based computers (for example, Compaq), Big Blue

The proliferation of packages written specifically for the 386 has already split the PC market into two distinct segments.

abandoned that platform for another that has yet to prove itself as better. And Compaq went on to spearhead the EISA move-

The real issue here is the ability to enforce a standard, and in this market no company seems to be great enough to do that anymore. IBM set a standard with its original PC not because of its engineering wizardry but because of its marketing wizardry. It built a rather unrevolutionary PC and coupled it with a "follow us or else" attitude, and we bought it. That may never happen again.

Earl H. Browning III Richardson, Texas

ACCOUNTING FOR SUITABILITY

As soon as I received my September 26, 1989, issue of PC Magazine, I quickly turned to your review of LAN-based accounting systems ("LAN Accounting Software: Up to Speed on the PC Platform"). As a financial systems consultant who specializes in helping large businesses decentralize their accounting systems, I was eager to read your reviews of the top accounting software products.

I thought you were headed in the right direction when the article began by discussing "enterprise accounting." It has been our experience that selecting ac-

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been tested exhaustively and certified by Novell for compatibility with all popular networking hardware and software products. As a matter of fact, Samsung's 386AE is one of 3 fileservers certified by

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R is for Reogan



S is for Santa



T is for Texas



U is for Unite Sam









W is for World







Z is for Zw Code



#### Letters

counting software for departments of large companies revolves around the management-reporting capabilities of the package rather than the financial reporting.

However, I was disappointed that you however, I was disappointed that you do not follow through with this approach. The Individual product reviews did not discuss much beyond the packages and discuss much beyond the packages and the provided and the packages did you give any basis for your rating on the "Suitability to Task" chart. I would like to have provided the package of the package, for this important package, for this importing capabilities of each package, for this important feature should have provided the basis for your ratings.

Deborah A. Richman South Norwalk, Connecticut

ONE DISK, MANY BACKUPS

my Your recent reviews of backup programs ("Backup Schware: For the Moment After," PC Megazine, August 1989), lack one critical flow in that should be in your features table: namely, the question of whether the program can append backup files to a previous backup and need only see "Only" DOS backup and need only mental backup. I don't went to have to use 25 disks just because a so-called advanced backup program forces me to use a fresh disk for each incremental backup.

Brian Peck Milwaukee Wisconsin

While the feature in question was indeed absent from the features table, we made a point of noting in the reviews whether or not a program allows you to append to disks used in previous backups. Fastback Plus and Intelligent Backup—out we Editor's Choices—and others (including Backup and BackEZ) offer this canability.

STAR TECH

In the PC retain channel in favor of the working for a VAR about a year lined in your recent series of columns on computer to elseles (PC Magazine, September 12, 1989). Regardless of these reasons out the properties of the properties of the properties of the variety of variety of the variety of variet

#### UTILITIES CORRECTION

The ISTCLASS utility in the Nocember 14, 1989, issue of PC Magutine has caused some confusion with the 1st-CLASS Software produced by 1st-CLASS Expert Systems. Inc. of One Longleilow Center, 256 Boston Post Rd., 150 East, Wayland, MA 01778. We apologize for the unintentional confusion and to make sure that further confusion does not arise we have changed the name of our 1STCLASS utility to EMMA.

My biggest objection to the columns that appeared in PC Magazine is the lack of attention that was given to the role of the technical departments of retailers. True, these departments are oftentimes the havers of "sleepy technicians," but when tech departments are made the dynamic sales

tools they can be, great things will happen. During my retail experience. I saw the top salespeople use my abilities as an asset, not just a service. These salespeople took me with them on their sales calls and happed me to realize how much I could do for our clients. One salespeople to do to computer maker do that "Net client as calcine was to ask me, in fort of the client as carried and the salespeople of computer maker do that "Net only glid this make my presence and knowledge, and to the client before his file sever went.

Technical departments need to be involved in the sales effort as an active resource, not a last-ditch backup.

W. Talley Fritsch Houston, Texas

chasing his systems from us.

# CORRECTIONS & AMPLIFICATIONS

The Prodigy Interactive Service (After Hours, PC Magazine, October 17, 1989) does not run in CGA mode, as was reported. Rather, it runs in an EGA mode of 320 by 200 pixels with 16 colors.

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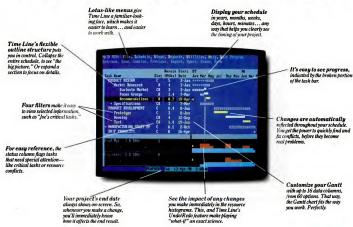
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# by Lori Grunin

# Advisor

#### TRUE-BLUE BIOS UPGRADE

I have one of the original IBM PCs. When I tried to install several new peripherals on my machine, it refused to boot. Suspecting that the old BIOS was the culprit. I placed a call to the IBM Product Center and was told that IBM no longer sells BIOS upgrades. I haven't been able to locate a company that does.

Can you locate the chips? If not, what are my alternatives?

Gerald Rice Hoffman Estates, Illinois

The magic date on the IBM PC BIOS is October 27, 1982. BIOSs previous to that are nonextensible, meaning that individual devices can't patch the code to the BIOS that tells it how to address and manipulate the device, BIOSs from October 27, 1982, to the present are extensible.

In order to find the date of your BIOS. use DOS's DEBUG program by typing D F000:FFF0 at the hyphen prompt. The rightmost information is the date of your BIOS.

If you find that you do need the upgrade, it can be purchased from Mentor Electronics (\$40, plus shipping and handling; 7560 Tylor Blvd., Suite E, Mentor, OH 44060; (216) 951-1884) and from Komputerwerk (\$50, plus shipping and handling, 851 Parkview Blvd., Pittsburgh, PA 15215; (800) 423-3400, (412) 782-0384). Your problem may also stem from an IRO conflict between two or more plug-in cards or from an inadequate power supply.

# 9-PIN POSTSCRIPT

I am interested in software that will allow me to send PostScript output (from Page-Maker) to my 9-pin dot matrix printer. Are there any packages that do this? I also have access to an 18-pin color printer, and I would like to know if any PostScript interpreters will also allow color printing.

Waterloo, lowa

Marc Kramer

- TRUE-BLUE BIOS UPGRADE: When to change your PC's BIOS and where to find a replacement.
  - 9-PIN POSTSCRIPT: Getting PostScript output from your dot matrix printer.
- WHICH MUSIC CARD?: Choosing a board for game playing and composing.

As long as you have an 80286- or 80386-based machine. The Laser Connection's UltraScript PC (\$195; 7851 Schillinger Park West, Mobile, AL 36608; (800) 523-2696, (205) 633-7223) will let your dot matrix printer output good-quality PostScript. Of all the software interpreters we've tested, Ultra-Script PC is the fastest at printing Post-Script graphics, and it prints text only a bit more slowly than LaserGo's GoScript, Version 2.2 (\$195 with 13 fonts, \$395 with 35 fonts; 9235 Trade Pl., Suite A. San Diego, CA 92126; (619) 530-2400). UltraScript PC comes with 25 typefaces, and a \$445 version, UltraScript PC Plus. offers 22 additional typefaces.

One last option is Freedom of Press, Version 2.1, a \$495 interpreter from Custom Applications (5 Middlesex Technology Center, 900 Middlesex Tpke., Billerica, MA 01821; (800) 873-4367, (508) 667-8585) that has 35 typefaces.

UltraScript PC can print from within many applications (as long as the application does not write directly to the printer port), giving it a strong edge over the other two packages, which force you to print the file to disk first. On the other hand, Freedom of Press and GoScript run on 808x-based machines.

Freedom of Press needs 512K of expanded memory, and while UltraScript PC and GoScript can function without EMS memory, UltraScript PC needs at least 800K of extended memory to print from within an application. In addition, GoScript requires a minimum of 1MB of expanded memory if any EMS memory is present.

If you also want to use these packages with a laser printer, all three require 1MB of expansion memory in the printer. Extended memory increases output speed perceptibly for all the packages.

Although we haven't vet tested their color capabilities, Freedom of Press and UltraScript PC, Version 2.0 (which should be shipping by the time you read this), can produce color PostScript output. Freedom of Press supports a larger number of color output devices (including film recorders) than UltraScript PC, which currently has only HP PaintJet and Epson 2550 drivers. It is unfortunate for you, however, that neither package offers drivers for 18-pin color printers—only for 24-pin models.

I don't have room to list the supported printers for each of the packages, but you can find that information in our review of UltraScript PC (First Looks, PC Magazine, September 26, 1989), as well as in the reviews of Freedom of Press and Go-Script that appear in "Getting PostScript the Cheap Way," a sidebar to "Add-in Boards for the HP LaserJet: Post-Purchase PostScript" (PC Magazine, April 11, 1989, page 218). Although your printers may not be directly supported by the packages, you're in business as long as they can emulate one of the compatible printers listed.

# WHICH MUSIC CARD?

I own a 286-based system and am interested in music software and hardware for my PC. I own King's Quest IV: The Perils of Rosella (Sierra On-line), and it supports three cards: the IBM Music Feature, the Ad Lib Music Card, and the Roland MT-32. The cards offer 8, 11, and 32 voices, re-

# Advisor

spectively. In addition to using the card with games, I'd also like to use the computer to write music. Which should I get? Scott Lewis

Candler, North Carolina

When it comes to games, the sound you get from a given card depends produces but also on how much effort the game developer has put into the sound effects for the card. For instance, Sierra has concentrated on making beautiful music with Roland's MT-32; the Ad Lib Music Card (S179.95; Ad Lib Inc., 220 Grande-Allée East, #960, Quebec City, Quebec, Canada GIR 211) and IBM Music Feature (\$495; IBM Corp. (contact your nearest authorized IBM dealer); (800) IBM-2468) output aren't as good as they could be.

Some games, on the other hand, generate quite acceptable music from the Ad Lib's 11 voices. Access Software has even done amazing things with the PC's speaker using digitized music and sound effects.

Right now, most games support the Ad Lib card, but support of the MT-32 is growing thanks to companies such as Activision (Mediagenics) and Lucasfilm.

If the games you like to play support the Roland, and if you're a serious musician who won'r timid parting with a serious amount of money, then neither the IBM Music Feature nor the Ad Lib card can seriously compete with the MT-32, the only card of the three that is truly compatible with MIDI (Musical Instrument Digital Interface) protocols.

Actually, the MT-32 is just a sound module; you also need to buy the MPU-IPC, the MIDI interface that goes into your machine. Roland will also be offering a unit similar to the MT-32 called the CM-32L, which has 32 additional sound effects but lacks the external controls of the MT-32 (MT-32, \$695; CM-32L, \$650; MPU-IPC, \$170; MPU-IMC (for Micro Channel), \$350; RolandCorp U.S., 7200 Dominion Circle, Los Angeles, CA 90040; (213) 685-5141). People tend to refer to the combination as the MT-32. By the time you read this, Roland should also have released the LAPC-I (\$595), which combines the functions of the CM-32L/ MT-32 and the MPU-IPC on one board.

You can write music with the IBM Music Feature, but you're locked into using IBM's software, since the card uses protocols different from those of the MPU-401 MIDI standard, developed by Roland. Similarly, the Ad Lib board is proprietary and won't support MIDI-compatible music packages. If you get the MT-32 setup, you'll need to buy third-party sequencing software.

If terms like MIDI and sequencing are new to you, then do a little reading before you buy: the equipment is expensive and the subject complex. One place to start is "A MIDI Musical Offering" in the November 29, 1988, issue of PC Magazine, in which we reviewed nine different sequencing software packages. There are several accompanying articles that can help you get a handle on the subject.

#### ASK THE ADVISOR

Send your questions to Advisor, PC Magazine, One Park Avenue, New York, NY 10016, or upload them to PC MagNet (see the "By Modem" sidebar in the Utilities column for access information). Please specify your equipment.

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# First Looks

Hands-on Reviews of the Latest Products

# Feature-Packed Quattro Pro Employs Ambitious Memory Management Technique, Runs in 512K

Two years ago, when its name still stood for nifty and inexpensive software, Borland International brought out Quattro, a spreadsheet offering almostperfect Lotus 1-2-3 compatibility, a superior macro debugger, a host of innovative convenience features, and freedom from copy protection-all at a street price of about \$150. Quattro got good reviews, but it didn't move much of the corporate world off its 1-2-3 perch.

Borland's style has changed since then. This year, the company is taking another shot at the spreadsheet market with Quattro Pro. a stronger and much more ambitious piece of work. Where the original Quattro was bargain-priced and only somewhat more feature-rich than 1-2-3. Quattro Pro is priced on a par with Release 2.2 (as well as Microsoft Excel and SuperCalc) and comes with a very impressive set of features.

Like Microsoft Word, Quattro Pro runs in either character or graphics mode. The former is quicker, while the latter offers the advantages of graphs embedded in the worksheet and onscreen print previewing. You can toggle between the two modes at any time.

Either way, you get a windowing interface that can be plied with keyboard or mouse. CONTINUES ON PAGE 35



The interface includes icons, scroll bers, and other GUIstyle paraphernalia.



# Smalltalk/V PM Provides Object-Oriented Programming **Environment for PM**

# Over the last couple of years,

object-oriented programming languages (OOPLs) have emerged from the musty back rooms of computer science to become the darlings of the media. Object-oriented jargon has become a fearsome marketing weapon: our mailboxes are

filled with advertisements for crash courses and seminars on object-oriented software design, and the pioneers of objectoriented programming are drawing standing-room-only crowds at events such as Software Development '89. Microsoft and Borland have grafted object-oriented extensions into their Pascal compilers, and Apple has announced that programmers who ignore the object-oriented handwriting on the wall will have no place in the Macintosh's future. With so much smoke being

generated, any programmer might speculate that there must be some fire. The trick is to determine whether or not it's time to make a major change in programming tools. In this respect,

CONTINUES ON PAGE 34

#### First Looks

# Smalltalk/V PM CONTINUED FROM PAGE 33

Digitalk's new Smalltalk/V PM for the OS/2 Presentation Manager is the right product in the right place at the right time.

Smalltalk is one of the oldest and purest of the object-oriented languages. It was developed in the early 1970s at Xerox's legendary Palo Alto Research Center (PARC) by equally legendary luminaries such as Alan Kay and Adele Goldberg. Digitalk has been producing high-quality, low-priced Smalltalk/V implementations for DOS and the Macintosh since 1985. The marriage of Digitalk's software technology with OS/2's multitasking, interprocess communi cations, virtual memory, and the versatile Presentation Manager graphics engine brings Smalltalk within the reach of nearly every programmer, where its inventors imagined it would be.

Object-oriented languages like Smalltalk are a good match for operating systems with graphical user interfaces (GUIs) because they were designed to help programmers manage complexity-and it's hard to imagine complexity more in need of management than the OS/2 Presentation Manager. with its 900-odd different application program interface (API) functions. Furthermore, the fundamental constructs in OOPLs map neatly onto the events, messages, windows, and subclassing found in typical GUIs. The Smalltalk environment takes care of the gory details of screen, keyboard, and mouse management, freeing the programmer to concentrate on the essential elements of his or her application

As you can probably tell by now, it's difficult for me to contain my enthusiasm for SmalltalkVPM. This is a robust piece of software, easy to install and use, with lots of elegant touches that make a programmer's life more bearable. The interactive Smalltalk environment lends itself to rapid prototyping, and Comment of the Commen

As this aimple program illustrates, four lines written with Smalltalk V PM can accomplish the same work as a full page of inscrutable C code.



With Smalltalk: VPM, amall pieces of code can be tested interactively and bulk incrementally into complete applications. Most programming is done within the context of "browser" utilities, which allow Smalltalk "objects" and "methoda" to be added, inspected, or channed.

the traditional OOPL emphasis on code sharing and reusability is a tremendous boost to programmer productivity.

The bull-in debugging facilities make it easy to track down and eliminate glitches in your source code, and the Small-talkV interpreter/compiler appears to be virtually crashproof. The documentation is clearly writen, complex, and—quite unusual—interesting to read, with programming examples that go far beyond the trivial code snipets found in language-manuals for more-traditional commiler.

One of the more interesting advantages of using Smalltatk/V is the cross-platform portability it provides. A well-behaved *smalltalk* application program can be compiled and executed equally well on either the Macintosh or Presentation Manager implementations of *Smalltalk*; better yet, the differences in the two GUIs are handled within the two GUIs are handled within the

plication on the Macintosh and of a proper PM application under OS/2.

For programmers who don't care a fig for cross-platform compatibility, SmalltalkiV PM also fully supports the PM's dynamic link library (DLJ.) dv-

that the program will have the

look and feel of a Macintosh ap-

namic data exchange (DDE), and graphics metafile facilities. Smalltaik!V PM even allows direct calls on Presentation Manager entry points. Thus, it is an excellent probe and exploratory tool for developers who want to familiarize themselves with the Presentation Manager's capabilities, regardless of their preferences in programming languages.

A few warnings should be heeded before you rush out to buy a copy of Smalltalk expecting it to completely change your life and solve all your PM problems. First, Smalltalk has an insatiable appetite for machine resources. The Smalltalk/V PM interpreter and its dynamic link libraries and other files will demand about 2MB of your fixed disk, and I wouldn't recommend even trying to use the language on a system with less than 4MB of RAM; the amount of swapping that goes on with 4MB is very noticeable, and on a machine with only 2MB, the disk thrashing is definitely intolerable.

The overall quality of your video display is a crucial element too; VGA is a minimum requirement for Smalltalk development, and serious Smalltalk development, and serious Smalltank programmers will probably want an 8514 so that they can keep more windows in sight simultaneously.

Next, and perhaps most important, Smalltalk requires a fundamental shift in viewpoint for programmers accustomed to CONTINUES ON PAGE 36



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languaga for interactive exploration of OS/2 Presentation Manager facilities and rapid development of OS/2 applications

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#### First Looks

#### Smalltalk/V PM

CONTINUED FROM PAGE 34 traditional procedural languages such as C and Pascal. The OOPL promoters who talk about paradigm shifts aren't just mouthing buzzwords; developing object-oriented software involves radically different approaches to application analysis and design, and it's likely that you'll flail around for quite a while before you really reap much in the way of productivity benefits

The interactive Smalltalk environment, with the source code for nearly the entire system online at all times, can also be a double-edged sword; on the one hand it's great that you can customize the Smalltalk system to suit almost any need, but it's also possible (even easy) to modify fundamental Smalltalk objects in such a way that the entire system quits working altogether.

Finally, the highly dispersed nature of Smalltalk programs and the seamless interface between the Smalltalk interpreter/compiler and the application program can make source-code control and documentation a somewhat problematic proposi-

tion. These caveats aside, any programmer interested in object-oriented languages or the OS/2 Presentation Manager shouldn't hesitate to consider Smalltalk/V PM.

#### Quattro Pro CONTINUED FROM PAGE 33

Windows can be sized and moved individually, or they can he stacked or tiled via a menu command Mouse users can click sidebar icons for commonplace commands, can specify worksheet ranges with a wave of the hand (ranges can be selected either before the command is issued, as in Excel, or after, as in most other spreadsheet programs), and can navigate via scroll bar.

You can keep up to 32 work-

sheets in memory and write formulas that reference external cells in both resident and diskor server-bound files. Externalreference formulas can use wildcards to consolidate values from a particular address in many worksheets at once. Ouattro Pro doesn't have a multipage 3-D capability in the style of 1-2-3, Release 3, but a workspace command lets you save

constellations of worksheets as though they were separate pages of a single file. Quattro Pro needs no publishing add-in. It has commands for drawing lines (single, double, and thick), applying shading (gray and black), and creating seven styles of bullets. It supports 37 PostScript fonts and all HP cartridges, along with the same set of Hershey fonts offered in Quattro 1.

Most impressive, it comes with Bitstream outlines for Dutch and Swiss (Times and Helvetica look-alikes) and an integrated installer that lets you add any other outlines from the Bitstream font library.

Quattro Pro builds some fonts at installation time (if you choose) and creates others on the fly as needed, storing the bitmaps on your hard disk. Sizes range from 8 to 72 points; styles include the usual roman, italic, bold, and bold italic; and any font can be printed in either portrait or landscape orienta-

A print previewer lets you

check the aesthetics of your worksheet without wasting time and paper. The cursor keys move a viewing window around the page in preview mode, and simple commands let you zoom to 400 percent for detailed in-

spection. New graph types include high-low and text. New options include the ability to use two yaxes and select log-log or semilog scaling. Graphs can be planted "live" anywhere on the spreadsheet, providing immediate visual response to numeric

changes. In addition to these graphical improvements. Quattro Pro comes with a built-in drawing program. It's not particularly

CONTINUES ON PAGE 36



oan principal. This test is e typical spreadsheet eppicati internal Rate of Return Recalculation tests the Net Present Value end Internal Rate of Return functions. These computation-inter-Internal Rate of Return alconothers

The Save to Diek test measures how long it takes the spreadsheet program to save the Mathematical Worksheet Recalculation test file to sive formulas indicate the efficiency disk, using the product's native file of a program's calculation and

The Load from Disk test measures how long it takes the preedsheet program to read the Mathematical Worksheet Recalcu labon test file from disk, using the product's native file format.

| Performance Times<br>(Times given in seconds) | Mathematical<br>Worksheet<br>Recalculation | Loan<br>Recalculation | Internal Rete<br>of Return<br>Recalculation | Save to<br>Disk | Loed from<br>Disk |
|---|--|-----------------------|---|-----------------|-------------------|
| Quattro                                       | 126.57                                     | 4.12                  | 6.12  | 3.71            | 4.43              |
| Lotus 1-2-3, Release 3                        | 113.17                                     | 3.31                  | 3.80  | 6.13            | 18.07             |
| Quattro Pro                                   | 70.35                                      | 2.17                  | 4.57  | 3.65            | 8.82              |
| Lotus 1-2-3, Release 2.2                      | 68.43                                      | 1.96                  | 1.73  | 4.27            | 6.05              |
| Lotus 1-2-3, Release 2.01                     | 59.83                                      | 1.52                  | 2.43  | 3.75            | 6.02              |
| Microsoft Excel, Version 2.0                  | 48.98                                      | 3.02                  | 2.88  | 8.85            | 29.51             |

#### First Looks

#### Quattro Pro CONTINUED FROM PAGE 25

easy to use (among other shortcomings, it lacks an erase command), and it pretty much requires a mouse. But once you've mastered it, you can dress up your graphs in all sorts of ways. You can add arrows and floating text; move and stretch objects; and deploy ovals, rectangles, and polygons. A clipboard lets you cut and paste objects between graphs; you can't use it to import third-party clip art, but you can take advantage of a small library of images furnished by Borland.

Also included is a slideshow command. To use it, you just create a two-column range listing the names of graphs and the number of seconds you want each displayed; a zero value keeps an image on-screen until you press a key. Graphs may



Like Microsoft Excel. Quattro Pro offers a visual menu of available graph types.

do, given an appropriate Data-Lens driver), but you can easily import and analyze a filtered selection of records from a file that would be too large to import in tota

Other attractions include interruptible recale, commentable formulas and values, a linear programming command, an exchine with 512K or more, from the lowly XT on up. The smoke and mirrors here are a technolone Borland calls VROOMM (Virtual Real-time Object-Ori-

ented Memory Management). With VROOMM, Quattro Pro uses many small code overlays instead of a few large ones, and it decides while you're using the program which chunks of code you need and which you can do without

As your worksheets get larger. Quattro Pro removes more of itself and does more swapping. But since the overlays are tiny (most are on the order of 2K to 4K), you may not notice much delay. And even if you do, you'll probably find it preferable to wait a moment now and again than to have, say, the entire graphics module bounced out of the program (as happens in some other spreadsheets) for

lack of RAM. In tests for this review. Quattro Pro proved itself an able performer-much faster than Quattro I and nearly as fast as 1-2-3. Release 2.2. But on some activities not measured by our performance tests. Ouattro Pro is maddeningly slow. On my 16-MHz 386 machine, the program took more than 13 seconds to load (twice as long as Release 2.2 of 1-2-3 with Allways auto-attached, and 2 seconds longer than Release 3) and 7 seconds to quit.

Drawing a simple graph, a process that happens almost instantaneously in 1-2-3, took about 5 seconds with Quattro Pro, and switching from text mode to graphics mode sometimes took as long as 15 seconds. None of this dead time resulted from code swapping. I put the .EXE file, the file containing all the overlays, and the menu resource file in a large RAMdisk and got the same re-

The absence of multipage three-dimensionality is also regrettable, not because it's needed for worksheet consolidation (both Excel and Quattro Pro can consolidate just fine without multiple pages), but because it simplifies cross-sectional graphing of parallel data. Certain analyses that would be a breeze in 1-2-3, Release 3 (or ProQube) would be cumbersome in Ouattro Pro because the latter doesn't let you name ranges across worksheets.

These criticisms aside. Quattro Pro is an extremely attractive program. It's worthy of serious consideration not just by those with limited hardware, but also by anyone who needs a strong spreadsheet with a full set of presentation features. Those who want power without leaving character-based DOS or reconfiguring their systems for a DOS extender may find Quattro Pro an ideal solution.



in graphics mode. Quattro Pro lets you select graph colora from a palette. In text mode, the program displays a list of colors instead.

also be output in the .CGM file As for data management, Quattro Pro has the ability to query external database files from dBASE II, III, III Plus, and

IV. as well as from Borland's own Reflex and Paradox. You can't send commands to the external program (as users of 1-2-3, Release 3, may be able to cellent file manager (it appears to be as good as some standalone shells), a built-in file compressor (SQZ! Plus), a removable undo system, a macro recorder, and the ability to substitute a 1-2-3 menu tree for the native Ouattro item. What's most remarkable is

the fact that this wealth of features is available on any ma-



Quattro Pro Borland Internal ional, 1800 Green Hills Rd., Scotts Valley CA 95066: (408) 438-8400 List Price: \$495; upgrade from Quattro / \$79 Requires: 512K RAM, hard disk. DOS 2.0 or later in Short: Quattro Pro offers worksheet linking, multiple fill in memory, the ability to embed prophe in worksheets, a drawing package for turning graphs into presentations, a slids-show opporator Bitstream fonts in sizes from 8 to 72 points, the ability to query external database fries, a mouse interface, flawless compatibility with Release 2.01 of Lotus 1-2-3, and more, It's surprisingly slow at some tasks, and it doesn't do multipage worksheets, but the program is otherwise very impressive

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#### IBM Software an Oxymoron? **Current Proves No**

If the mention of IBM and software in the same sentence makes you smirk, be prepared to change your mind-set. Following Xerox's example, IBM has set up a division to acquire the rights to and market thirdparty software. If IBM Current, the first program to be released under this arrangement, is any indication of the products to come, you'll have to start asso-

words power, flexibility, and el-A personal information manager that runs under Microsoft Windows, Current organizes information as sets of linked databases. Individual databases that you set up are called categories. The \$395 program comes with 11 predefined cate-

gories, including ToDo, Pro-

ject, and Appointment, and

ciating IBM software with the

makes it a breeze for you to define new ones and modify old Current categories are limited to 2,000 entries. Each category has records, which the program calls items, with a distinguished field called the item name. Links between categories, called connections, are

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established through these item names. Current also offers 13 field types, among them standard types like text (which can have fields 500 lines long). date, telephone, and currency, as well as Windows-specific types like check boxes and Microsoft Excel cells.

Current also offers a filename type. If the filename has an extension linked to a program in your WIN.INI file, then you can launch that program while viewing the Current item. This makes Current an ideal vehicle for keeping track of Excel spreadsheets or Ami documents.

The program also offers calculated fields and accepts images. Images can only be pasted from the Windows Clipboard rather than loaded from disk. Since you can import both bitmaps and Windows Metafiles. you'll be able to paste into Current virtually any graphic you can load into or create in another Windows application. Current's date and time

fields have the smarts of Agenda's. If you tell Current that the date you wish to record is a week from Thursday, it will understand your intent and fill in the appropriate date.

Setting up connections between categories is easy. The items of one category become fields in another category, and you can make multiple assignments to a field. For example, you might have separate person and letter categories and relate them through connections listed as "letter sent to person" and person receives letter."

When you make assignments between categories, a mouse click will bring up a list of item names from the other category. When you view a connected field with multiple assignments, you can easily scroll through them all. You can view a diagram of the interrelationships between all your categories and set a listing of all the interrelationships of a given connection.

Current shines in its reporting canabilities, which it calls views. The program offers five kinds of views besides the diagram of connections: simple lists, Gantt charts, calendars, books, and reports. You can filter all the views using up to four filters, with the filter options related to the field type.

A lovely touch lets you color-code calendars and Gantt charts. For example, you could

Windows. And although Current's database setup features are much more flexible than those of Packrat, its basic timemanagement offerings, like alarms and recurring appointments, are more limited than those of its competitor.

Current's outliner, though useful for entering sketches for projects, is limited and not worthy of the rest of the program. Similarly, although Current includes a telephone dialer, it lacks intelligent handling of



IBM Current can display information in a variety of forms.

open up two Gantt views of your tasks, one color-coded by project and the other by the individual responsible for the project. You can print reports that use up to four fonts, choosing the fonts from the usual Windows font dialog boxes. Although you can set calendar appointments for any time, the calendar display shows time in fixed (e.g., 15

minute) intervals. The program has a form-letter module that includes a spelling checker. Since you can filter the category, you have at your disposal a powerful mail-merge engine which is marred only by the fact that each document can have only one font.

While you can export a data file to disk, Current does not support DDE (Dynamic Data Exchange), so transparent mailmerge to full-featured Windows word processors won't be possible with Current, as it is with Polaris's Packrat, another personal information manager for

your home area code or Centrex exchange, as well as other amenities that Hotline users have gotten used to.

Current does use the Windows interface to good effect. An icon bar offers tools and views, and the program uses some niftily looking icons. All views, and many other objects, appear in windows that you can

tag and later recall. Current's guide to Windows and its printed/on-line tutorial are excellent, but its reference manual is tedious. The manual looks long and forbidding, but that's because its authors describe even the simplest actions in eight separate steps. Often the steps listed for mouse and keyboard users are identical.

IBM Current is an innovative, slick, and incredibly useful program that any Windows user will want. And if you don't use Windows, it should provide you with yet another reason to use that operating environment.

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Doing More For The Data Process

Atari's hand-held computer, the Portfolio, is an entirely new kind of personal productivity tool. Far more powerful than mere organizers like the Sharp Wizard and the Casio BOSS, the Portfolio is a serious computer that fits in your pocket. But you won't have to remove all the cash from that pocket to make room for it.

Comparisons to The Poget PC (see First Looks, PC Magazine. November 14, 1989, page 33) seem natural at first glance. since the Portfolio is almost identical in size (1 by 7.87 by 3.87 inches (HWD) with the screen folded down) and weight (1 pound) and offers some of the same design innovations and capabilities. But a closer look reveals differences as well as sim-

ilarities Unlike the Poqet, the Portfolio isn't fully DOS-compatible, and at \$399, it costs a small fraction of the Poget's hefty \$1,995 price. But Atari's designers have torn a few pages from Poget's book. The Portfolio runs on ordinary AA batteries, like the Popet, and uses static RAM for its 128K standard memory, just as the Poqet uses SRAMs for its 512K complement. Both machines keep memory live when they are powered down, so you can pick up where you left off in an application with the touch of a key.

If it senses no activity for a few minutes, the Portfolio powers down into standby mode. The screen goes blank, but the contents of memory remain intact. The screen flickers to life every 2 minutes, when the Portfolio checks to see if it needs to sound any of the user-configurable alarms associated with the built-in appointment diary. This active approach to power management mirrors techniques used by the designers of The Poget PC.

Both machines can execute software in ROM, which stretches their relatively small memories. Battery-backed SRAM card drives take the place of floppy disk drives; the Poqet comes with two such drives, while the Atari sports only one, located on the left side of its case.

surprisingly low price (\$399). the Atarl Portfolio offera considerable computing power. The Portfolio's built-in applications are

A peripheral connector on the right side of the 8088-based Portfolio's case accepts a parallel (\$49.95) or serial (\$79.95) port module. Both of these options will be required equipment for PC users-the parallel port is necessary for use of the Portfolio's ROM-based file-transfer software, and the serial port is a

file-compatible with many

DOS programs.

prerequisite for use of a modem. Unlike the Poget's 80-by-25 display, the Portfolio's LCD screen supports 40 columns by 8 lines. A setup option lets you run some standard 80-by-25 software by windowing the Portfolio's smaller screen around the full-sized display.

Unfortunately, the Portfolio's display doesn't support any of the usual PC graphics standards. It also lacks support for the flashing, underline, and high-intensity character attributes of the IBM MDA standard. The Poqet's CGA support, by contrast, gives it access to a wide variety of DOS software. The Portfolio does have a graphics controller, the Hitachi HD61830. Atari says it is working with several software vendors to develop card-based versions of popular PC applications

transfer DOS applications to the Portfolio's memory cards and run them, subject to the system's limitations. Since the largest storage card so far avail-

that will run on the Portfolio. In the meantime, you can

able holds 128K (\$199.95; 32K

card, \$79.95), most serious PC applications are disqualified. Only character-based applications will run, since the Portfolio doesn't support PC graphics. And to run successfully, applications must only make standard DOS and BIOS calls

We did find some small DOS programs, including a text editor, that run on the Portfolio. but it really isn't intended as a DOS clone. The ROM-based DIP operating system is written to closely mimic DOS 2.11, so DOS users will be instantly familiar with the majority of the operating-system commands. You format disks, list directories, and copy files exactly as

you would on a true-blue PC Even without the future software support that Atari promises, the Portfolio is immediately useful. The system's ROM- based standard applications-an editor, a spreadsheet, a calculator, an address book, and an appointment diary-provide considerable productivity right out of the box

The editor reads and writes plain ASCII files, which makes t a convenient adjunct to a wide variety of desktop word processors. It lacks modern amenities like spell checking, but it does offer basics like word wrap and

search-and-replace. The 127-column-by-255row spreadsheet reads and writes .WKS files, so you can cart around chunks of your favorite spreadsheet. As with the editor, features and functions are limited, but the basic com-

ponents are there. It's impossible to talk about the Portfolio's software without discussing the quality of the screen and keyboard; both are quite usable. The screen's size and its limited display width and depth are problematic, but those don't hurt the quality of the image. The high-contrast charac-

ters are bright and legible. The Portfolio's keyboard is too small for most people to touch-type on, but the QWER-TY layout and excellent feel make two-fingered typing quite viable. The keyboard should not prove a hindrance in most notetaking or data-entry situations. but volume typing would be no picnic.

The Atari Portfolio is the first serious palm-top computer that fits in a leather portfolio and doesn't require you to liquidate your stock portfolio in order to afford it.

Atari Computer, 1196 Borregas Ave., Sunnyvale, CA 94068 (800) 443-8020. List Price: Atari Portfolio. \$399: optional senal port \$79 95; optional parallel port, \$49.95 In Short: Aten's 1-pound hand-

held Portfolio offers some of the same design innovations and capabilities of the considerat more expensive Poget PC, but it isn't fully DOS-compatible. CIRCLE 436 ON READER SERVICE CAL

#### Adobe Streamline Converts Scanned Bitmaps to Editable Vector Images

Of all the raw materials of desk-

top publishing and presentation graphics, scanned images are the rawest. You can't change the scale or proportions of a scanned bitmap without sacrificing clarity and detail, and the scanning process itself invariably distorts and degrades the original image. Adobe Streamline, from

Adobe Systems, is the first program for the PC that automatically converts scanned bitmaps into vector images-patterns of lines and curves that can be scaled or modified without loss of quality. This \$395 Microsoft Windows application takes in print. Using Corel Draw! or MIcrografx Designer, you can also export Streamline-converted images in formats that can be printed by non-PostScript print-

The task of converting scanned images could scarcely get more streamlined than it is in Streamline Unlike the autotrace function in Illustrator and similar programs, which make you click on individual graphical elements to be traced one by one, Streamline traces and converts a whole image while you wait. You simply click on the name of the .PCX or TIFF file you want to convert and then walk away from your computer. After 1 to 10 minutes, depending on the complexity of the im-



As it converts a bit-mapped image into vector format, Streamline diaplays the percentage completed.

PCX or TIFF files and sends them out again in any of three vector formats: Encapsulated PostScript, Adobe Illustrator's Al format (also usable with Corel Draw!), and Micrografx Designer's .DRW format. Using Adobe Illustrator.

Corel Draw!, or Micrografx Designer, you can modify converted images so that, for example, an irregular ellipse on a scanned image becomes a perfect circle when you're ready to age and the speed of your machine, you can return to find the converted image displayed on your screen and the converted file stored on your disk. If you click on a group of filenames, Streamline will convert a whole directory's worth of images while you have a second cup of coffee

That's all you need to do if your scanned images take the form of irregular filled outlines-the kind familiar from woodcuts or from drawings made with a broad brush or soft pencil. Streamline converts images like these with often stun-

nine accuracy. The results tend to be less stunning when you use images that consist of fine lines or a mixture of fine lines and filled outlines, and the job of conversion tends to be trickier. With such images, you have to tell the Adobe Streamline program which of its three built-in conversion methods to use, and you have to make fine adjustments to the way the program uses those methods. The result will often be an imperfect compromise between truth to the large form of an image and accuracy in its small details.

Streamline employs either an Outline method of conversion a Centerline method or a combination of the two. The Outline method, which you'll probably use most often, converts a bitmap by tracing a line around each of the black or white regions of the image and then filling in the outlines with black or white to match the original. You can adjust the "noise level" to ignore small imperfections in the scanned image, but this technique also sacrifices fine detail. With some recalcitrant images, no setting yields

You use the Centerline method for scanned images of line drawings. This method works by tracing lines down the center of the lines in the bitmap instead of around shaded areas. An option menu lets you tell the program to smooth out small irregularities in the lines or to follow every twist and turn. If the program tries to follow the twists, the converted lines sometimes show extraneous "teeth" or similar artifacts that you'll have to eliminate with a drawing program.

With images that include both lines and filled areas, you choose the combination meth-



teston Rd., P.O. Box 7900 ountain View, CA 94039-900-(800) 344-8335 let Price: \$395

Requires: 640K (expanded mory required for images rger than 20 square inches) and disk. Microsoft Windows 2 03 or later, DOS 3.1 or later In Short: The PC's only automatic program for converting bitmaps to vector images. Highly effective, but many converted images will need editing in a drawing

od. This can be problematic if any of the filled areas become narrow, because the program treats those narrow regions as lines. The resulting image will have some abrupt shifts from outline to line that can require tedious editing.

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You can't solve these problems by converting different arcas of a single image with different methods or settings. However, you can select a rectangular area from a larger image and convert it separately. With time and patience, you could convert parts of an image into separate files and then recombine them using a drawing pro-

when tackling regions bounded by closely adjacent parallel lines, which it converts as nonparallel. When converting a bitman of the PC Magazine logo that had been created in a paintbrush program, Adobe Streamline tapered the vertical lines on the M and N. Adobe's technical support staff, which hadn't encountered this problem before, suggested option settings that reduced the effect but didn't eliminate it.

Streamline gets confused

Adobe Streamline sometimes seems to get things backwards: Ctrl-O brings up the Convert menu, while Ctrl-C brings up the Options menu. But when you want to get things backwards, by inverting a black on white image to white on black, Streamline is clever enough to oblige.

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#### First Looks

#### Norton Builds Alternative to Lotus Express, File Transfer Into Commander 3.0

and aborts the operation without sending or receiving the rest of your mail. Also, when sending groups of files, a bug truncates any list of more than approximately 70 characters. used distribution lists-vou al-

Nor can it handle frequently

ways have to select addressees from one long, unsorted address book

Although Commander Mail has an In Box for downloaded messages, it doesn't have the equivalent of Drafts, Sent, or Outgoing folders. This is a nuisance, but since messages are organized into corresponding subdirectories and saved in files named for the sender or recipient, they can be easily viewed and edited using the shell.

The Norton Commander is a

good, very flexible DOS shell that gets better all the time. Adding Commander Mail was an ambitious task. Once its programmers smooth out the wrinkles, Commander will graduate to the "software I can't live without" category. List Price: The Norton Commander, Version 3.0, \$149.

Requires: 178K RAM (to load: 13K when resident). Peter Norton Computing Inc., 100

Wilshire Blvd., Santa Monica, CA 90401; (213) 319-2010. DRICLE 446 ON READER SERVICE CARD

### Rather than merely tweaking

The Norton Commander's DOS shell. Peter Norton Computing has added major new enhancements to this handy program that even the most jaded user will appreciate.

Version 3.0 (\$149) offers a spruced-up main shell that incorporates additional file viewers and integrates them into a Quick View that lets you see the contents of files in one panel as you scroll through the list in the other panel. You can zoom in on files and search for text strings within them.

Another new addition. Commander Link, lets you perform serial file transfers between two machines. Although it's not as full-featured as dedicated filetransfer packages, it's perfectly serviceable—as well as one less nackage to learn and install on

The last new feature, Commander Mail, offers Lotus Express sufferers an alternative for handling their MCI Mail communications-it can handle binary file transfers over MCI, one of the few advantages that Express has over generic comunications packages.

Unlike Express, Commander Mail lets you attach groups of files to messages without having to type and retype long pathnames. You merely select the files and choose Send Files from

The driver that controls background polling uses less than 95K, almost half the minimum RAM required by the combination of Lotus Express and Lotus Metro. Messages can be fetched and sent at scheduled times or on demand

Lamentably, Commander Mail has several major flaws: if it receives an error report from MCI while sending a message, it downloads the error message



The Norton Commander now has real on-line help. complete with diagrams and manual references.

#### Switch-It Exchanges Applications. Alleviates RAM-Cram

If you don't need the fancier capabilities or the configuration headaches of a full multitasking environment, take a good look at Switch-It. Using only 26K of RAM, this program lets you switch between running applications and helps alleviate RAM-cram by letting you put pop-up notepads, calendars, and other TSRs in their own workspaces. The package, which includes a cut-and-paste utility and a DOS command-

Simplicity is the operative word here, starting with the installation program, which scans your hard disk for the programs it recognizes. There aren't many, but installing a program that isn't on the list is almost as easy. Using a separate configuration program, you simply specify the program, the amount of RAM it uses, the initial directory, the hotkeys, and

line editor, costs \$79.95.

whether to swap it to expanded memory or disk

Switch-It is just as easy to operate. You can switch to an application either by pressing its hotkey or by hotkeying to the Switch-It menu and selecting the application from there. If the application isn't running when you select it, Switch-It will start it up for you.

Switch-It offers little in the way of options to enhance performance. You can choose to swap any task to expanded memory, but only if there's enough room for the entire workspace-otherwise, the program swaps to disk. This is naturally much slower, so you need to conserve expanded memory for your most important applications. But if you trim the size of your workspaces as much as possible and swap infrequently used applications directly to disk, you'll find this design adequate

Switch-It proved remarkably free of glitches. You may need

to learn a few tricks with batch files, and you should be careful to load network shells and background communications programs before Switch-It; otherwise you may swap them out and leave your session hanging. But with conventional applications and TSRs, we found no

significant problems Switch-It doesn't run multiple tasks simultaneously like DESQview, and it can't swap in background processes like Headroom. But by sticking to the basics. Switch-It turns out to be both easier to set up and more reliable to use than these more sophisticated alternatives. You may find it a more practical

List Price: Switch-It, \$79.95 Requires: 256K RAM, DOS 2.1 or later; hard disk and/or expanded memory recom

mended, Better Software Technology Inc., 55 New York Ave., Framingham, MA 01701; (508) 879-0744

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#### Deluxe Paint II Enhanced Gains Better Presentation And Export Capabilities

If you want to create elegant paintings, you'll need sophisticated tools. Deluxe Paint II Fnhanced, the newest version of Electronic Arts' powerful paint program, Deluxe Paint II, gives you plenty of these. In addition, the \$129.95 package offers somewhat-improved presentation and file-export capabilities, addressing-but not eradicating-some of its predecessor's weaknesses.

A utility new to Deluxe Paint, Gallery, lets you present your paintings in a runtime screen-show format. You can shuffle handy thumbnail sketches of your graphics on-screen to fine-tune the sequence of the show. Unfortunately, limited scripting capabilities restrict

Desktop publishers will applaud Deluxe Paint's newfound ability to read and write PCX files. However, the ancillary conversion program produced erratic results when we translated images to and from TIFF format. Exported images worked flawlessly with Page-Maker as long as we converted colors to black and white. When we attempted to retain colors or shades of gray, we received an "Invalid file format" error

If you've used Deluxe Pains II's impressive toolset, you might not think Electronic Arts' designers could improve it. They have. Left-drag on most items in the toolbox, and secondary-level icons pop up, giving you access to such features as rotatable ellipses, variable

7 Ficture Struck Techniques Stencil Foot Mice. Protected

Deluxe Paint II Enhanced 'a sophisticated gradient-fill options let you create more-realistic images.

your use of the seven special-effect transitions the program provides. You must either choose one effect for the entire show or allow the program to select randomly from the various fades. zooms, and vertical blinds as it automatically segues from one brush tips, dithered colors, and 16 customized gradient fills. Deluxe Paint II Enhanced

makes spectacular use of those gradient fills. You can control the amount of dithering, the direction of the color flow, the starting point, and whether or not the fill will follow the contours of a shape. I especially liked the brush-wrap feature, which distorts a multicolor custom brush so that it follows the outline of irregularly shaped objects, thus creating startling 3-D illusions

Although the wisely reorganized menu makes it easier to find standard painting features, the newest effects-contrast. translucence, and anti-aliasing-are in the Miscellaneous menu, an illogical location. These effects really shine only when you have access to 256 simultaneous on-screen colors.

To tap all this power, you'll need every ounce of extended or expanded memory your system can muster. Without extra RAM, functions like stencils and brush transformations generate more memory error messages than they do paintings.

Deluxe Paint II Enhanced is not a program to buy for its ease of use. With more features than its closest competitor, PC Paintbrush IV, the program takes real effort to learn. But the results it lets you achieve are well worth the trouble. List Price: Deluxe Paint II Enhanced, \$129.95. Regulres: 640K RAM, graphics adapter, mouse, DOS 2.11 or later. Electronic Arts, 1820 Gateway Dr., San Mateo, CA 94404; (415) 571-7171.

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modes can be selected easily

#### TreeSaver Reduces Paper Consumption, Print Time

Discoversoft's TreeSaver invades territory previously occupied by photocopiers. The \$89.95 program reduces the size of print and graphics, allowing you to squeeze more information onto a single page.

TreeSaver compresses graphics up to 75 percent by intercepting data sent to the printer and translating it into PCL appropriate for the job. For printing character-based data, it uses its own tiny fonts.

The program works with HP LaserJet Plus, 500 Plus, Series II, Series IID, or compatible printers and needs a minimum of 18K of RAM. If you have EMS memory, TreeSaver only uses about 900 bytes of DOS memory and anywhere from 32K to 64K of EMS memory.

TreeSaver offers four modes of operation. In Single mode, TreeSaver is transparent to the application, sending print codes through without translation. In Two-Up and Four-Up modes, the program prints either two or four "pages" per sheet of paper. In Scaled mode, TreeSaver reduces the image by a factor specified at setup.

Each scaled page is printed on a single sheet of paper. All with programmable hotkey combinations. In addition, TreeSaver can print up to 218 characters per line by 127 lines in portrait mode, or 289 characters per line by 96 lines in land-

scape mode. TreeSaver saves print time as well as paper. In one of our informal tests, a 12-page print job sent with the DOS COPY command took I minute, 44 seconds in Single mode and just

64 seconds in Four-Up mode. TreeSaver isn't without shortcomings. In some network environments, the program isn't invoked when printing to a network printer; it loads as usual but does not translate data sent to the printer. Also, TreeSaver doesn't let you change startup parameters (such as the reduction factors for Scaled mode) without unloading and reloading the program

Nevertheless, the savings in paper consumption and print time that TreeSaver affords far outweigh its minor problems. List Price: Tree Saver, Version 1.01, \$89.95. Requires: 18K RAM or 32K EMS; HP LaserJet Plus, 500 Plus, II, IID, or compatible. Discoversoft Inc., 1516 Oak St., #307, Alameda, CA 94501-2958: (415) 769-2902.



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#### First Looks

#### **PrintVision** Adds Page Preview to Existina **Applications**

If your favorite software doesn't come with graphical page preview, you needn't resign yourself to printing endless drafts. Bloc Publishing Corp.'s PrintVision can add this feature to any application for \$69.95. provided you have a Hewlett-Packard LaserJet, DeskJet, or compatible printer.

PrintVision is a memoryresident program that intercepts and interprets the printer codes sent by your application. Once it's loaded, PrintVision waits for its moment on stage, then pops up a graphical representation of the page.

You can zoom in on a section of the page using a fixed box that you move around with the arrow keys. You can print the page if you're satisfied with it, or you can proceed to the next page without printing. A pop-up menu lets you disable, reset, or uninstall the program.

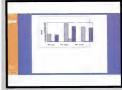
PrintVision's main drawback is that it can preview only one page at a time. This means you can't scroll from page to page before printing, and because the program doesn't spool your print jobs, you have to wait for each page to finish before proceeding to the next. You also can't print from the zoomed display, and waiting for the unzoomed one to redraw before printing is time-consuming.

PrintVision handles fixedpitch internal fonts and PCL graphics quite well, in spite of the relatively low resolution of the PC screen. Alas, the program is less adept with proportional fonts. The width tables supplied with the program suport only a selection of LaserJet font cartridges. And the program has only a limited range of

screen fonts, so the text you see often doesn't look much like what you'll get. But it is good enough for preview purposes.

Consider these other caveats. Since PrintVision monitors only parallel printer devices, if you have a serial printer, you'll need either to redirect the program's output with the DOS MODE command or use PrintVision only for on-screen preview. And since it can only duplicate what's sent in the print stream, downloaded macros and front-panel settings aren't recognized; you can, however, adjust the setup program for some printer defaults, as well as the symbol set and font car-

Though it can't be as thorough as a print preview module built into an application, PrintVision works well on bread-and-butter jobs. Bloc Publishing is working on an updated version that supports Epson's 9- and 24-pin printers.



on interprets the printer codes sent by your application, then pops up a graphical depiction of the pag-

IBM Proprinters, and LaserJet soft fonts. In the meantime, PrintVision is a handy tool for the LaserJet user.

List Price: PrintVision, \$69.95 Requires: 64K RAM; Hercules CGA, EGA, or VGA graphics

adapter; Hewlett-Packard LaserJet, DeskJet, or compatible: DOS 2.0 or later Bloc Publishing Corp., 800 SW 37th Ave., #765, Miami, FL 33134; (305) 445-0903 CIRCLE 451 ON READER SERVICE CARE

#### CLINES/CTREE Reformats, Maintains C Source Code

by Salvatore P. Riccia

If you're looking for a way to keep your C source code neat and clean. Gimpel Software's CLINES/CTREE may just do the trick. This \$79.95 suite of development and maintenan tools specializes in the reformatting and printing of C programs and provides a number of methods for analyzing code. CLINES/CTREE consists of

three highly configurable programs, CFORMAT will reformat your C program using any of several different coding styles. For example, you can specify that left and right braces should occupy a line by themselves and be vertically aligned.

CFORMAT will break lines where necessary. For instance, it can take a series of C statements that are combined on one line and solit them into as many lines as are required while maintaining the correct indentation. This feature makes the program especially valuable for converting other people's source code to the style that you prefer.

A second included program, CLINES, prints formatted listings of C source code, using indenting and outlining to indicate program constructs. Vertical lines are drawn to the left of the code to outline the beginning and end of a block, and exit points are marked, as well. This technique helps to bring out the structure of a program and is useful for spotting errors.

CLINES supports the IBM block characters for vertical lines, or you can use ASCII characters if your printer doesn't support the full IBM character set.

CLINES can print detailed cross-references, including a multifile cross-reference. Each symbol is listed, along with the filenames and line numbers in which it is referenced. Variable and procedure declarations and macro invocations are specially marked. You can embed titles and subtitles in comments within your code and have CLINES use them on page headings and in a listing index.

CLINES can take its list of files to be printed from the command line or from a file-list file. The program fully supports wildcards and handles several useful extensions. You can list filenames to be read but not printed or to be excluded. You can also select ranges within a file for processing.

The third piece of the package. CTREE, lets you create a number of useful reports based on the data created by CLINES. For example, CTREE can produce a hierarchy tree report showing function calls and global variable usage. You can also request a report listing all functions that access a specified

variable A must for C programmers, CLINES/CTREE will pay for itself as soon as you use it to con-

vert someone else's code to your own style List Price: CLINES/CTREE \$79.95. Requires: 384K RAM, DOS 2.1 or later. Gimpel Software, 3207 Hogarth Ln.,

Collegeville, PA 19426; (215) 584-4261 CIRCLE 400 ON READER SERVICE CARD



Here's what PC Magazine says about Micro 1 Power 386 Computers:

May 30, 1989

When it comes to computers, you have to choose between price and performance, right? Meet the Micro 1 Power 386-16 and Micro 1 Power 386-20, the two computers that are fast

turning this belief into a misconception. Despite their low prices, the Micro 1 machines don't give up ony points in the performance orena...both models come complete with hardware memory cache. This no doubt helped the systems turn in impressive results on the memory bench-mark tests, each machine logged in times that often ploced it neor the top of its class.

... the low prices and superior performance of the Micro I machines makes them a baryoin

you have to consider In short: The Micro I Power 386 computers ore big on performance ond low on price...these models may well represent some of the best values in their class."

#### Feb. 28, 1989

"I don't know how it's doing it, or why, but Micro 1 is bursting the biggest barrier to buying on 80386-based computer: price. A mere \$1995 buys you the Micro I Power 386-20-not just a system board in o case, but an entire computer system complete with hard

disk and disploy. It's not just cheaper than any other 386 on the market, it's cheaper than any 386SX, the IBM PSI2 Model 30 286 or even an equivalent scratch-built computer. . . the Micro 1 Power 386-20 stands up admirably opoinst the three times more expensive Compaq Deskpro 386/20. . all the components that make up the Power 386-20 rank as first rate...the Micro 1 Power 386-20 rates as the best buy around."

How can we build the best quality systems on the market and offer the lowest prices of any major manufacturer? We design and build our computers in our Mesa, Arizona headquarters and sell them directly to our customers, avoiding computer store and "middleman" markups. Our volume and aggressive purchasing allows us to negotiate favorable contracts with our suppliers. And we don't waste money on extravagant advertising

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# New&Improved

News of Announced Products and Upgrades

#### Vi-Spy Scans Disks For Aberrant Code. **Detects 22 Viruses**

With computer viruses and the threat they pose to PCs becoming big news-and a big worry-there's been an avalanche of "virus sniffers" hitting the market. The vast majority of these virus-detection packages run as TSRs and sound alarms whenever anything strange happens to one of your executable files. Vi-Spy, a \$250 virus-detection program from RG Software Systems, works differently. A scanning tool that surveys your disks, Vi-Spy looks for programming that matches the code of any of 22 currently known viruses.

Vi-Spy can scan network servers, hard disks, and diskettes at a speed of up to 150 files per minute, according to the company. If virus code is found, the program identifies both the infected file and the virus by name. You then have the option to erase the fileand thereby the virus-from your system. Vi-Spy purges files by writing zeros over data before erasing it, thus insuring that an undelete command will not bring back a very unwanted infection

List Price: Vi-Spy, \$250 (one-year subscription update service and troubleshooting support available for \$150). Regulres: 128K RAM, DOS 2.0 or later, RG Software Systems Inc., 2300 Computer Ave., Suite E-28. Willow Grove. PA 19090; (215)

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659-5300.

#### SPC Offers Drawing Package for Harvard Graphics

Draw Partner, an advanced drawing package for creating desktop presentations, joins Software Publishing Corp.'s growing line of accessories for Harvard Graphics.

The \$149 package lets Harvard Graphics users rotate text, flip objects, create mirror images, and zoom in on and pan images. Fur-

Draw Partner vea Harvard

thermore, the package can import .CGM and Lotus .PIC files. A circular-text feature is provided, as well as the ability to show an object metamorphosing into another object and the ability to cut holes in overlanged objects. List Price: Draw Partner, \$149. Requires: 512K RAM, Harvard Graphics Version 2.0 or

2.1, DOS 2.0 or later. Microsoft-compatible mouse or Summagraphics-compatible drawing tablet recommended. Software Publishing Corp., 1901 Landings Dr., P.O. Box 7210, Mountain View, CA 94039; (415) 962-8910

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#### HOT PROSPECT

VIDEOWINDOWS DISPLAYS REAL-TIME VIDEO ON VGA MONITORS

VideoWindows, from New Medla Graphics, is an 80188-based video processor board that enables Microsoft Windows and HP NewWave users to display full-color, full-motion television images in scalable windows on-screen. Video can be mixed with comput-

er graphics or frozen and stored on a hard disk in a VideoWindows, .PCX, or Targa file. The \$1,795 board digitizes an NTSC or PAL video signal and stores it in an on-board frame buffer. The image can then be manipulated and placed anywhere on the screen in real time. Once this is accomplished, the signal is converted back to analog, decoded in RGB, combined with VGA or EGA graphics, and displayed on a 60-Hz monitor such as the NEC MultiSync.

VideoWindows fits in a single full-size slot and, according to the company, operates transparently to the PC's graphics adapter. Other features include zooming and panning capabilities, fades, image compression to 1/4 and 1/16 screen sizes, cut-and-paste options, and support for up to 256 on-screen colors.

List Price: VideoWindows, \$1,795 (including functions library for use with any Microsoft-compatible Clanguage). New Media Graphics Corp., 780 Boston Rd., Billerica, MA 01821; (508) 663-0666.

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#### New & Improved

#### Spinnaker Software Helps Manage Your Home Office

#### NEW

Spinnaker Software's BetterWorking One-Person Office business management package targets not the corporate user, but the freelance or home-based professional who wants a one-stop solution for organizing a business. The \$69.95 program has three primary

functions: tracking and categorizing expenses, invoicing clients, and managing a database of contacts. Expenses can be organized by category,

date, or project, and invoices automatically include and calculate particular expenses incurred for a job. Mailing labels can be generated through the contact database, and a re-



BetterWorking One-Person Office cate rizes end keeps track of your expenses.

porting option-to print out such information as outstanding client balances and payments received-is also included. List Price: BetterWorking One-Person Office, \$69.95. Requires: 512K RAM, DOS 2.1 or later. Spinnaker Software, One Kendall

Square, Cambridge, MA 02139; (617) 494-1200 CROLE 441 ON READER SERVICE CA

#### MicroSpeed Utilities Teaches an Old Mouse **New Tricks**

MicroSpeed Mouse Utilities is a \$39.95 collection of enhanced mouse drivers and utilities designed to breathe new life into your aging 200-dot-per-inch pointing device and bring it into the 1990s.

The key element of MicroSpeed's package is the MicroSpeed Automatic Precision (MAP) device driver. The MAP driver features an automatic ballistic gain controller, which makes a low-resolution mouse operate as if it were of a higher resolution. When you move the mouse slowly, the on-screen cursor moves pixel by pixel; as the rate of the mouse's motion increases, the cursor motion increases proportionally; this is what ballistic gain refers to

The utilities support all popular mice, in-CONTINUES ON PAGE 56

#### IMPROVED

DataEase, Version 4.2-DataEase International has incorporated a DOS extender Into DataEase, Version 4.2, the latest upgrade of the company's relational database management system. Using Rational Systems' DOS/18M extender, the new release can address up to 16MB of RAM on 80286- and 80386-based PCs, allowing for the creation of larger DataEase applications. The package also runs in 640K on these machines, as well as on 808x-based systems. In addition, the new release boasts MultiForm referential integrity, which gives developers greater flexibility and control in maintaining links

een records in different files, according to the company. Version 4.2 of DataEase retails for \$750. Registered owners of Versions 4.0 and 4.01 who purchased the package after September 15, 1989, can receive the upgrade free of charge. Registerad users of Versions 4.0 and 4.01 who purchased the program prior to that date can receive the upgrade for \$50. The upgrade price for users of Version 2.12 is \$200. DataEase International, Trumbull, Conn.; (203) 374-8000.

PC-Write Lite-A scaled-down version of Quicksoft's PC-Write shareware word writers, students, journelists, and laptop Winds users who do not need all the bells and for easier editing. whistles of a full-scale, RAM-hungry word

processing package. While advanced formatting features have been removed from the new package, a word-count capability has bee added, as has a page-preview feature. Document files and most commands are the same in the two versions, and the simplified program actually runs faster than its more powerful sibling, according to Quicksoft. PC-Write Literaguires 384K of RAM (256K if the spelli checker is not loaded). Full registration for the package (which includes the software, the manual, and one year of technical support) costs \$49. For \$29, you can receive just the disks and the manual, and

8088; (206) 282-0452. Legend, Version 2.0-The upgraded release of Legend, NBI's Microsoft Windows-based word processor and page-layout package,

sports e draft mode that gives users of the WYSIWYG program a non-WYSIWYG environment for faster text entry and editing. The package, which is intended for 80286- and 80386-based PCs, has also been enhanced with page rulers and column guides, and it can now Import PCX and TIFF files, Furthermore, the new version lets you rotate images and adjust word and letter spacing. According to

for \$12, the disks alone. Quicksoft Inc., Seattle, Wash.; (800) 888-

NBI, the new release is quicker than its predecessor, with certain text operations running up to 200 percent faster. Legend, Version 2.0, is available for \$495. Registered owners of Version 1.1 are eligible to receive the upgrade to the new release free of charge, NBI Inc., Boulder, Coio.; (800) NBI-1111.

Disk Technician Advanced and Disk Technician Pro-Both an enhanced and a new version of Disk Technician, the hard disk utility package, are now available from Prime Solutions. Disk Technician Advanced, Version 6, the upgraded program, includes several added features, including a set of refined

testing algorithms (using the new release, you can test your hard disk once a week instead of every day) and a pretest screen that explains and lists all test parameters (including the estimated testing time) before any procedure is actually initiated. This gives users an "escape hatch" should a particular test be deemed too time consuming. While Disk Technician Advanced can fully test and repair two hard drives automatically, the new product, Disk Technician Pro. which retails for \$59.95, offers fully manual operation. Disk Technician Advanced, CONTINUES ON PAGE 56



processor, PC-Write Lite is intended for The upgraded version of Legend, for Microsoft ows, feetures a non-WYSIWYG draft mode



# THE BALANCE OF POWER: QUATTRO PRO

|   | QUATTRO<br>PRO* | Lotus<br>v 2.2 | 1-2-3°<br>v 3.0 |
|---|-----------------|----------------|-----------------|
| PUBLISHING  |                 |                |                 |
| 3-D Graphs  | ✓               |                |                 |
| Built-in draw package                               | 1               |                |                 |
| Individual cell font control                        | ✓               | 4              |                 |
| Shading and borders                                 | 4               | 4              |                 |
| Print graphs & spreadsheets<br>side-by-side         | 4               | 4              |                 |
| CONSOLIDATION Multiple spreadsheet windows          | ~               |                | <b>√</b>        |
| Multipage consolidation                             | V               |                | <b>√</b>        |
| Keyboard and mouse support                          | ~               |                |                 |
| Lotus 1-2-3 v 2.01 compatibility                    | 1               | <b>√</b>       | <b>√</b>        |
| Spreadsheet 640K RAM<br>Capacity (NSTL) *** 1Mb RAM | 11<br>18        | 8<br>12        | NA<br>5         |
| Price***  | \$495           | \$495          | \$495           |

"Clip art from PicturePais" by Marketing Graphics Inc (MGB\*\*NSTL (Mational Software Testing Labs) measured spreadsheet capacity by counting from many years of data could be added to spreadsheet. Large numbers mean greater capacity. Performance for v 2.2 is with Allways arts "QUATTRO PRO seems to do the impossible: It maintains compatibility with 1-2-3; adds functionality that no version of 1-2-3 has and still runs large spreadsheets in 640K."

PC WEEK, September 4, 1989

"Borland squeezes such features as multipage consolidation, advanced linking, and live graphics into a package that runs on 512K systems with its Virtual Real-Time Object-Oriented Memory Manager (VROOMM') technology,"

InfoWorld, September 4, 1989

QUATTRO PRO, with a unique balance of power, does both advanced publishing and multipage consolidation. Lotus 12-3's Release 2.2 cannot do both. Neither can their Release 3.0 (see comparison chart).

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Version 8, which includes SafePark, a background head-parking utility, is available for \$149.95. Current owners of the package can obtain the upgrade for \$25. Owners of Prime Solutions' earlier packages, Disk Technician and Disk Technician Plus, should contact the company for upgrade details. Prime Solutions Inc., San Diego, Calif.; (619) 274-5000.

SpinRite II-The new release of SpinRite, Gibson Research Corp.'s hard disk utility package, operates with DOS partitions of any size and is compatible with DOS 4.0. The upgraded version also builds e log of all findings and activities, creating a history of the hard disk's long-term operational status. According to the company. SpinRite II detects hard disk copy-protection schemes without disturbing them, and it can be used with high-performance hard disk controllers. The package retails for \$89. Current users can obtain the upgrade for \$25 by calling (714) 830-6200. Gibson Research Corp., Laguna Hills, Calif.; (714) 830-

Lotus Spreadsheet for DeskMate-Lotus Development Corp. has coupled Lotus 1-2-3 technology with Tandy's DeskMate Graphical User Interface to create Lotus Spreadsheet for DeskMate. The new release is an integrated software package featuring spreadsheet, database, and graphics capabilities. Under the DeskMate interface, the program incorpo-

rates pull-down menus and dialog boxes for ease of use. The spreadsheet does not, however, include several important features of 1-2-3, such as macros, en add-in capabilby, and support for expanded memory. Nonetheless, the basic feature set is comparable to the full-blown version of 1-2-3, end the package also includes a .WK1 file format that is fully compatible with Releases 2.0, 2.01, 2.2, and 3 and with Symphony. Lotus Spreadsheet for DeskMate also supports a mouse and works with all other DeskMate applications and accessories. The package, which includes a runtime version of the DeskMate Graphical User Interface, requires 512K RAM and is evailable



Lotus Spreadsheet for DeskMate combines a scaled-down Lotus 1-2-3 with Tandy's graphical Interface.

through Tandy et any of the company's Radio Shack stores, Lotus Spreadsheet for DeskMate retails for \$219.95. All product support and service will be provided by Lotus. Lotus Development Corp., Cambridge, Mass.; (617) 577-8500; Tandy Corp., Fort Worth, Tax.; (817) 390-3011.

Extend-e-Name Plus, Varaion 3.02-The latest version of World Software Corp.'s TSR file-managing utility supports a greater number of applications and includes several new features. Like its predecessors, Version 3.02 allows users to replace standard 8-character DOS filenames with 60-character strings, but the program now supports Lotus 1-2-3, Releases 2.2 and 3: AutoCAD, Version 10: Paradox, Version 3.0: PlanParlact, Version 5.0: Multimate Advantage II; and WordStar, Version 4.0. Furthermore, the new release contains an attach feature that works with Allways files. Whenever a worksheet file is archived, copied, deleted, named, or renamed, Extend-a-Name Plus will automatically update the attached Allways file. Other new features of the program include a directory-tree window, a friendlier user interface, mouse support, point-and-shoot program selection, a 1,000filename-per-subdirectory capacity, an archiving capability, extended triggers to access applications, and a view window. Extend-a-Name Plus, Version 3.02, retails for \$89. Registered Extend-a-Name Plus users will receive the upgrade to the new release free of charge. Registered owners of the company's earlier release, Extend-a-Name, can obtain the upgrade for \$30. World Software Corp., Ridgewood, N.J.; (800) 962-6360, (201) 444-3228.

### BORLAND'S TURBO C PROFESSIONAL



#### PC WEEK POLL: C COMPILERS

|   | Overall<br>Heighted<br>Soors | Description of the last of the | Complete of<br>Command<br>Streetjet. | Dravall Parlame. | Complete &<br>Organic.<br>Document. | Clarity | Process<br>Efficiency | Support<br>Support<br>Study | Nature Resistance<br>Re Coast | Product<br>Support<br>Access. |
|---|------------------------------|--|--------------------------------------|------------------|-------------------------------------|---------|-----------------------|-----------------------------|-------------------------------|-------------------------------|
| Turbo C 2.0<br>(Borland<br>International)         | 81                           | 87   | 79                                   | 84               | π                                   | 78      | 86                    | 72                          | 70                            | 93                            |
| C Optimizing<br>Compiler 5.1<br>(Microsoft Corp.) | 76                           | 83   | 80                                   | 81               | 78                                  | 74      | 76                    | 68                          | 67                            | 70                            |
| C++ 1.07 (Zortech<br>inc.)                        | 66                           | 68   | 64                                   | n                | 63                                  | 63      | 69                    | 60                          | 58                            | 76                            |

"Microsoft was No. 1, but they have been unreaded by Borland." PC Week, May 8, 1989

#### PC WEEK POLL: SOFTWARE DEBUGGERS

|   | Reliability | Programme | Oncerees. | Complete  | Complete 4  | Descript       | Internation with         |                                     |  | _  |                                      |
|---|-------------|-----------|-----------|-----------|-------------|----------------|--------------------------|-------------------------------------|--|--|--------------------------------------|
| - |             | Interface |           | Descript. | Deposits.   | Partiera       | Programmy<br>Designation | Computer<br>Computability           | Product<br>Septent                           | Product<br>Support                                 | Relative                             |
| 4 | 89          | 90        | 81        | 81        | 81          | -              |                          | _                                   | Smally                                       | Access   | Ib Coot                              |
| - | -           | _         |           | 81        | 61          | 89             | 88                       | 81                                  | 73   | 72   | 93                                   |
| 1 | 80          | 71        | 72        | 74        | 74          |                |                          |                                     | -  |  | _                                    |
| - |             |           |           |           | 74 74       | /4             | 74                       | 78                                  | 67   | 84   | 72                                   |
|   | -           | 89        | 89 90     | 89 90 81  | 89 90 81 81 | 89 90 81 81 81 | 89 90 81 81 81 89        | 89 90 81 81 81 89 88<br>80 71 72 74 | 89 90 81 81 81 89 88 81<br>80 71 72 74 74 74 | 99 90 81 81 81 89 88 81 73<br>80 71 72 74 74 74 74 | 1   10   10   10   10   10   10   10 |

Sorland's Debugger outskines Microsoff's Codesies." PC Week, May 15, 1989

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CONTINUED FROM PAGE 54 cluding those from Microsoft, IBM, Logitech, and Mouse Systems. The MAP driver matically adjusts to ten different ballistic gain settings, ranging from 50 to over 1,000 dots per inch

MicroSpeed Mouse Utilities also includes a companion driver with automatic gain adjustment for use with Microsoft Windows, a keyboard emulator, and pop-up menus for Lotus 1-2-3, WordPerfect, and dBASE III and dBASE IV.

List Price: MicroSpeed Mouse Utilities, \$39.95. Requires: 256K RAM, mouse, DOS 2.0 or later. MicroSpeed Inc., 44000 Old Warm Springs Blvd., Fremont, CA 94538; (800) 232-7888; (415) 490-1403.

#### PFS:First Publisher Add-On Provides Ready-made Document

Users of PFS:First Publisher who need a few basic types of documents and need them quickly may find Software Publishing Corp.'s new Business Template Kit to be a handy time-saver.

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The Business Template Kit gives PFS:First Publisher users a quick and easy way to create simple documents.

cates, announcements, newsletters, mailers, memos, menus, and resumes. Users need only pick the template and fill in the data. Seven new typefaces and over 100 clip-art images are also provided.

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CA 94039; (415) 962-8910. CIACLE 440 ON READER SERVICE CARD

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that run on the purest and most precious of fuels. The human mind.

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A Look at the Trends Shaping the Personal Computer Market

#### Innovation Continues in 286 Designs—at Chips and Technologies, Anyway

Experiments in 486 system design are on the front burner at PC manufacturers, but tinkering with 286 PC designs continues, as well.

Chips and Technologiesmanufacturer of VLSI logic chips that provide video-, penort functions-is about to introduce yet another optimization of the basic AT design. Called SCAT (Single Chip

AT system controller), this new chip integrates system logic into one component. providing the capability for a PC maker to build a 286 PC with just 14 chips on the motherboard.

The company's last major product for the 286 was the NEAT (New Enhanced AT) chip set, a four-chip design for 12- and 16-MHz clock rates. It was unveiled in 1987 and is still at the heart of some

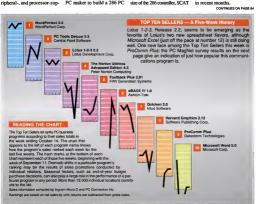
of the most-recent computer introductions, including the Zenith SupersPort 286 and the GRiD Slate.

In addition to shrinking the 386SX and 386 system logic size of the 286 controller, SCAT

provides a few innovations geared toward today's software, including LIM EMS 4.0 registers and a fast CPU reset that will help OS/2 move between protected and DOS

modes. Chips and Technologies' chief competitor in system logic is ZvMOS, whose two-chip POACH/AT (PC On A CHip) design is widely used. But ZvMOS has introduced only

in recent months.



#### Pipeline

In explaining his company's continued research in such familiar territory, Chips and Technologies spokesman Gavin Bourne cited studies from InfoCorp, that project 286-based PC sales growing from 5.4 million machines in 1989 to 6 million in 1991.

With SCAT helping to cut manufacturing costs, the 286 is yet another step closer to becoming the processor in entry-level PCs.

#### 486 Still under

Development Eager PC makers have been exceptionally happy to show off early versions of their 486 designs (see First Looks, December 12, 1989, page 33), but they're all going to have to wait for Intel to finish its final testing before putting any products on the market. As of late October, there were still bugs in the chip. The most serious bug is in the floating-point unit, which may corrupt data when rounding

a tangent calculation. After fixing these bugs, more testing will be needed. So don't believe any stories about 486 PCs or IBM Power Platforms being on the market until you hear that Intel has officially shipped the processor. IBM may be giving its better customers a sneak preview, but the item is not yet on sale.

#### **DAT Downsizing About**

To Make Waves Archive Corp., one of the pioneers of quarter-inch PC tape backup, is about to dramatically raise the profile of DAT 4-mm. tape. The first DAT backup devices have been large affairs with prices ap-

proaching \$10,000. A new line that Archive is building and plans to distribute through its Maynard retail brand reduces a DAT's size to that of a typical internal halfheight drive and lowers its price to under \$5,000. By the end of 1990, you'll probably be able to buy a DAT drive for less than half that figure. The DAT tapes are the same ones used in audio systems and hold about 1,300MB of data.

#### Earthquake Causes Random Damage In Northern California

Among the consequences of the October earthquake in northem California was the possibility of lingering damage to the PC industry. There's no indication, however, that any company will suffer a long-term setback. Hewlett-Packard appears

to have suffered some of the worst property damage. One of its Palo Alto buildings was destroyed, and others were heavily damaged, disrupting some of HP's chip-production operations. Apple lost a research facility, and Borland lost one of its corporate buildings-but that didn't prevent Borland from setting up phones in the parking lot and keeping shipment of the latest Ouattro upgrade on schedule

The saddest loss within the PC industry was the death of two computer journalists. John Anderson and Derek Van Alstyne. Both were on the staff of MacUser magazine (a sister publication of PC Magazine in the Ziff-Davis family): they were killed when a San Francisco building collapsed.

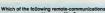
Anderson, 32, was a veteran of two other Ziff-Davis publications, Creative Computing and Computer Shopper. In the early '80s he wrote a popular column, "Outpost; Atari," in Creative Computing, and he had been working on a new on-line project for MacUser at the time of his death.

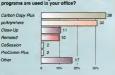
Van Alstyne, 22, had been on the staff of MacGuide in Denver and had just recently moved to California to join the staff of MacUser.

#### Which data-communications software is used at your company? ProComm Plus ProComm 35 21 Crosstalk XVI Smartcom II BitCom Crosstalk Mk. 4 Smartcom III Carbon Copy Mirror II Qmodem PC-Talk III Telix pcAnywhere Relay Gold 13 Mirror III Bovan HyperAccess Freeway Other

# SURVEY

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# **Machrone**



Pretending to be all things to all users leaves our industry with a leadership vacuum. We need more vendors willing to stand up and be counted.

Nobody believes in anything anymore, Agnosticism is running wild among the hardware and software vendors.

Microsoft says, "We're not favoring EISA or Micro Channel. We're bus agnostics." Lotus says, "We'll run 1-2-3 wherever it makes sense. We're platform agnostics.' Various hardware vendors say, "LAN Manager or Novell? It doesn't matter to us. We're LAN agnostics."

Maybe the turn of phrase is unfortunate, but I call it hedging. Atheists at least have the courage of their convictions. Agnostics hang back, waiting for some blinding proof. This dispassionate intellectualism can be carried to a fault-our industry was founded on advocacy and commitment.

Some of the industry agnostics are merely keeping their options open. They don't want to limit their companies' growth by overcommitting to a platform that may turn out to be in decline. And they certainly want to catch the wave if a hot new platform explodes onto the market.

But the upshot of such agnosticism is user confusion. It's tough enough making decisions about how to spend the company's money without watching the vendors you're counting on for leadership being wishy-washy. It's a lot easier to respect the ones who have an opinion and stand by it.

Whenever you take a strong stance, people invariably come out of the woodwork to disagree with you. Which is OK. You get to test the strength of your convictions. There are, however, those who intentionally misunderstand your point of view, or who take it out of context in order to disagree with it for the sake of disagreeing.

A case in point is PC Magazine's position on 286-based computers. We say they're fine, functional machines that will do a lot of useful, cost-effective computing before their time is through. However, you can buy a 386SX for the same money. We also see a wave of 386-aware software coming down the pike. We see economical 486 computers, especially price-effective for those who require a math coprocessor. So while we'll continue to test and review 286 machines, we won't be making Editor's Choices in that category. In other words, they aren't the kind of machines we'd buy with our own money.

Some of the more passionate voices in the user group community decided to interpret this as a decision to abandon the little people who got us where we are today. Maybe we're not talking to the same little people, but the ones I see are buying 386 machines like hotcakes. They're upgrading their existing machines, and generally doing everything they can to avail themselves of this new technology and to extend their computing power per dollar as far as possible.

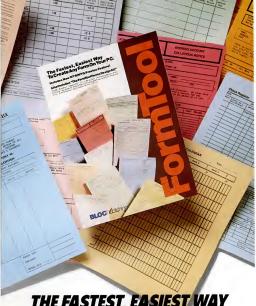
#### WILLFUL IGNORANCE

Some have even chosen to misinterpret massive undertakings like our review of 109 386 machines earlier this year. Syndicated computer columnist and White House correspondent Brit Hume claims that PC Magazine has turned its back on the 13 million XT and AT



users out there. He sez that we sez that everybody should have a 386 system. He also claims that our enthusiasm for OS/2 is just another contribution to the hype surrounding the product. Hume wants to know why PC Magazine is such a willing partner in beating the drum for hardware and software that nobody ostensibly needs or wants.

I'll tell you why. When the guys from ALR come by to show us a 486 system for \$4,500,



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#### Bill Machrone

I get excited. When Zeos, Northgate, CompuAdd, and others ship 80386SX machines for the same price as 286 machines, I sit up and take notice. And when Northgate ships a full 32-bit 386 for the same price, I'm floored.

Similarly, PageMaker for Presentation Manager crystallizes everything we've been saving about multitasking for the last two years. It's at least twice as fast on equivalent hardware. That's real productivity for the desktop publisher.

Manufacturers tell me that they keep 286 machines in their lines only because of managers who can't reconcile themselves to buying 386 boxes for their secretaries, no matter how inexpensive the machines are. I want to go out and discuss their purchases with each and every one of these people. I want them to get the most computer for their money. I don't want them to be sorry a year from now. But I can't do that. So I do the next best thing-I edit this magazine.

Hume dismisses my observations about hyperchange as hyperhype. Perhaps he hasn't talked to the boggled, beleaguered micro managers who ask me if we couldn't hold off the next round of technological advances until they've had a chance to absorb the last one. As if PC Magazine had the power to hold back the tide. As if not reporting about change can prevent it from happening.

#### WE NEED COMMITMENT

Micro managers would be considerably relieved if some of the major players would drop their agnostic postures and make some clearer statements about direction, performance, and integration. It's no accident that IBM decided years ago that it needed a heftier operating system than DOS to meet its system integration goals. It's no accident that Compaq has committed to fully supporting LAN Manager. Its customers know that system integration by the manufacturer is a cure for the pains of trial and error and may be the only way to guarantee system-level performance. This won't stop thousands of VARs and system integrators from using NetWare, nor should it. They're believers, and belief generates commit-

There's no agnosticism here at PC Magazine, Believe it.

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# Dvorak



The computer revolution has made many of life's chores easier to take. But technology worsens some other aspects. Take voice mail,

for instance . . .

The biggest plague on the land is the ubiquitous computerized voice mailbox. This obnoxious device is being used by more and more companies to save a few cents, at the risk of annoying customers and, perhaps, ruining their business altogether.

It's funny how people have no qualms about using voice mail nowadays. Many would have cringed years ago if some dopey goof-off employee had hooked an old-fashioned Radio Shack Duophone answering machine to his or her phone line. "I'm screening my calls, Mr. Kelly, that's all."

When I call a company to talk to someone, I want to talk to that person, or to his secretary, or to the guy in the cubicle next door. What I don't want to hear is a voice mail message. Nothing is more abrasive than being unable to get in touch with anyone at a company.

I discovered the other day that one of the magazines I write for has just put in a voice mail system. This is a lulu of an idea for a company that relies on information flow. Sheesh. Every number I called gave me a message, I needed to find out something immediately, but nobody was around. At the end of each message an anonymous voice said, "Recording, Now you may dial star to replay message. One to send message. Two to re-record message. Three to call another voice mail box. Zero to get the operator." So I dialed zero and got a busy tone from which I couldn't recover. Yeah, the receptionist must be so very busy nowadays, too. Hah.

A computerized voice mail system means no accountability. This is bad business. I have rarely gotten a return phone call from a voice mail system. "Hey, Johnny baby. The system lost some of my messages. Are you sure you got the right extension? He he he he."

In fact, when I called one large company looking for price data so that I could write about one of the company's products, not only couldn't I find anyone, but two of the voice mail boxes were filled up, so I couldn't even leave a message. Later, I was told that someone had filled up the hard disk with "some large download," so the voice mail system didn't work right for a couple of days.

It's not that receptionists are hard to find or so unionized that you can't fire a lemon or a

rude person. So why do companies use voice mail in the first place? It leaves a bad impression with anyone who does business with the firm, Always. This means lost sales and ill will. I have never dealt with a voice mail system and felt good about the company afterwards. There is something not only annoying but also terribly offensive about these systems.

#### THE BRUSH-OFF

Here's the real message that a voice mail system sends. Post it on the wall.

We don't think you, the caller, are important enough to talk to a human being. And our ditzy receptionist is too dumb to take a message. In fact, we are so arrogant that we don't take messaves at all. Just leave a messave on the voice mail system. Sure, sure, nobody keeps track of this stuff, and if there are too many messages, you may never hear from us. Too bad. Just save us the incredible hassle of actually having to do some work. I mean, pencil lead isn't cheap, and who wants to



waste paper? Besides, if anyone were around to take a message, they'd tell you that the person you're trying to contact is in a meeting. We're always in meetings. It's a wonder we do any work. Actually we don't. We're kind of amazed that jerks like you even call us at all. Press pound sign to leave your message. Then nound salt.

Welcome to the end of civilization. Press star if you want to review your message.

DECEMBER 26, 1989 PC MAGAZINE 78

# The best way to tell the Microsoft Word story. Numbers.

Accomplishments are adding up for Microsoft\* Word 5.0.

It is now being used by 50 of the top 100 Fortune 500 companies. In 28 countries, spanning across five continents.

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video primer. Plus complete phone support from 80 trained technicians, free of charge.

Fine, you say. But this is an ad. All of these facts and figures are, well, expected. That's fair. So here's an objective view: Word 5.0 received the best overall rating of any word processing program from two leading publications, Software Digest and Personal Computing.

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#### John C. Dvorak

Hedging Your Bets Dept.: According to Silicon Valley rumormongers, Bill Gates has hired operating-system guru

# Inside Track Go? Dept.: It's amazing: we're now entering the age of the 2-

You'd think that

computers were

going to catch

the Friday the

13th virus from

microbes!

and program designer David Cutler to develop what everyone is calling Portable OS/2. This will be generic OS/2, but completely written in C. The idea is that once OS/2 becomes a viable and popular operating system, it will still be confronted by the portability issue.

If RISC becomes as important as many feel it could, then Unix will maintain market share in all the RISC markets.

since it is the easiest operating system to port to a new environment once a C compiler has become available. But Portable OS/2 could be quickly ported to a RISC machine, too. More importantly for Bill Gates, if the market suddenly collapses or changes direction, he'll still have a fat income. This may be the secret project that finally makes Microsoft the biggest software company in the world

Gates, meanwhile, has bought five home sites adjacent to the home of his right-hand man, Jon Shirley, He intends to tear down whatever's there and build a 40,000-square-foot lakeside mansion complete with huge HDTV screens all

over the place projecting images of whatever great works of art his "guests" would enjoy seeing.

The Untold Story Dept.: As you may recall, there was a hoopla a couple of months ago over the Datacrime or Friday the 13th virus that was going to ruin the country somehow. All the major TV networks talked about it. All the newspapers wrote about it. It was on all the radio stations with various "experts" giving their opinions about it. The untold story is that the media was suckered into this story by PR mastermind Wes Thomas of East Northport, New York, Thomas, whom I first met when he was promoting some crazy guy named Captain Sticky, who continually appeared on "Real People," is one of those rare birds who can still invent a publicity stunt.

Thomas was working on behalf of a virus newsletter and two of the three virus books on the market. By carefully leaking information into various channels, Thomas got the attention of the Associated Press-and all the national media-soon after. By the time the networks got hold of the story, you'd have thought computers were going to "catch" this virus from airborne microbes.

It was unbelievable.

Kudos to Thomas for suckering the media. A doubledart to the media for not reporting on the publicity stunt aspect of the story, and a dart to Thomas, too, for creating a panic.

How Small Will They now entering the age of the 2inch hard disk. These minus-

cule drives pack 20MB to 40MB of storage in a package smaller than a deck of playing cards. Terry Johnson, CEO of PrairieTek Corp., likes to carry a drive in his pocket and show it off whenever he goes out. PrairieTek is the first of a slew of companies that will be marketing the 2-inch drives, which are destined to become the mainstay in the laptop arena by this time next year. Also, look for 3.5-inch hard disks with a capac-

ity of 300MB by June, and with 500MB by

December.

Here's a New Twist Dept.: Look for a 2- or 3.5-inch hard drive to come built into the next generation of laser printers. All the fonts, forms, and other data will stay inside the laser printer, saving on tedious, time-wasting downloads. This idea was somewhat pioneered by the Apple-Adobe connection. The Apple LaserWriter NTX printer has a hard disk port on the back, and Adobe makes a hard disk that connects to it, putting the entire Adobe type library on-line. A truly outstanding product.

Finally, look for the 2-inch hard

disk to show up in VCRs, where they will be used for frame buffering, image capture, and special effects. Who said solid state has to replace magnetic media. anyway?

486 Race Dept .: It seems like all the main players in the PC industry are racing to build not only the first shippable 486s. but also the fastest. The 486 is capable of great speeds if the system is correctly designed, and I'm told that this means lots of ASICs (application-specific integrated circuits). An ASIC costs about \$30,000 to design, and there are over 100 silicon foundries that make them. It's said to be the worst business to be in. Low margins, high pressure.

When Intel gets the bugs out of the chip, we'll see a flood of them. Right now, the story goes, the largest cache of 486 chips is right in New York City at PC Labs, where they have been inundated by one-shot prototypes. Believe me, the business will heat up when the 486 revolution

Genuinely Interesting Software Dept.: If you do any C programming at all, then you must have a copy of Clear for C. At \$199, this is the most fantastic utility ever devised for programmers. It creates a variety of elaborate and accurate flowcharts from undocumented source code. It's a must for someone working on someone else's code, documented or not documented. Call Clear Software in Brookline, Massachusetts, at (617) 232-4720. There's a version for dBASE programs, too! Outstanding products!

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Equally impressive is Release 3's presentation quality output and its range of advanced analytical graphics. In addition, our new programming tools make custom

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# behind a desk has power on top of it.

applications extraordinarily easy to create.

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breakthrough spreadsheet design makes it ideal for managing highly complex tasks. For example, rolling up multiple departmental budgets. analyzing a database of company expenses or building a financial reporting system.

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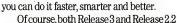
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#### John Dvorak

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PC Magazine

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# Sevmour



The catfight over imaging models is more than the stuff of gossip. Because of it, we won't see true WYSIWYG in the PC world for some

time to come.

Last time, we looked at how a crisis over disparate imaging models has been splitting the personal computer industry-and hammering the users. Because the ragged evolution of personal computers has allowed the development of many divergent schemes for representing how text will appear on-screen and on paper, we're still far from a WYSIWYG world.

When a given computer uses two different imaging models-one to send a representation of the final output to the screen, a second to send the actual output to a printer-errors are inevitable. While this was acceptable when we lived in a world of character-oriented displays and daisy wheel and dot matrix printers, it is clearly unacceptable in today's era of highresolution graphics displays and laser printers-particularly with today's graphical applications, which demand far greater accuracy.

Apple's decision last May to build its own system of scalable outline fonts into the Macintosh operating system, in effect dropping its reliance on PostScript, should solve this dilemma for Mac users. In this scheme, the same font outlines would be used both for drawing to the screen and for drawing to a connected printer. And this would provide, at least in theory, an ideal 1:1 correspondence between display and printed output.

But what about PC users? Laser printers using Adobe's PostScript interpreter have drawn good support among DOS applications software vendors. But that only covers the printedoutput half of the equation. And Display Post-Script is dead in the water as a screen-imaging model in the PC world, for the reasons I traced in last issue's column.

Apple and Microsoft dropped The Big Bomb at Jonathan Seybold's desktop publishing conference in late September, There, Microsoft announced that it would license Apple's scalable-font technology-the same technology going into the Macintosh's System 7.0 operating system next year-for subsequent versions of OS/2 Presentation Manager.

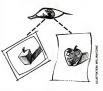
This would let Microsoft build a tight linkage between its own, existing screen-imaging model for Presentation Manager and Apple's scalable fonts. Consequently, users of OS/2 Presentation Manager could be assured that their printed output would match the screen image very closely. And printer makers would be able to build a single model-also based on Apple's font technology-that would work equally well with Macintoshes and PCs running Presentation Manager.

Earlier this year. Microsoft bought the rights to a PostScript clone developed by Bauer Enterprises, and it has cross-licensed that technology to Apple. This no doubt makes Apple a lot more comfortable, after its rupture with its former ally, long-time supplier and once partly owned . . . Adobe Systems.

#### WHEN ELEPHANTS FIGHT

At Seybold's conference, a nasty dust-up broke out among Microsoft, Adobe, NeXT, and (implicitly) Apple. Microsoft's chairman Bill Gates began the program one morning by fleshing out the details of the Apple-Microsoft

deal announced the night before, Then Adobe founder John Warnock, sitting



on the dais next to Gates, called his plans "the biggest bunch of garbage and mumbo-jumbo I've ever heard." Things went downhill from there: Steve Jobs of NeXT, the sole licensee of Warnock's Display PostScript, was on the dais too and sided, predictably, with Adobe.

Normally this would be only so much soap opera-messier than we're used to but not very important. In practice, though, these four companies, plus IBM, hold the keys to the

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#### Jim Seymour

kinds of imaging models that will dominate personal computing for the next decade. So these angry words are more than unseemly: they're tragic. You and I are the real losers in the game of up-yours these five are playing. What about PC users who aren't inter-

ested in OS/2 and its Presentation Manager interface, but who want high-quality scalable fonts built into their operating environment for use in such type-critical programs as PageMaker? Will that integral scalable-font technology also appear in Microsoft Windows, the graphical environment for determined DOS users?

Peter Neupert, head of OS/2 development at Microsoft, tells me that squeezing that technology into Windows will be tough. "One of our design goals for Windows is to keep it under I megabyte." Neupert says. "Bill [Gates] has said we're going to do these scalable fonts in Presentation Manager first, and we are. You'll see them in PM, then we'll see about Windows." Doesn't sound very hopeful.

#### NOT FOR THE REST OF US

When will the first fruits of this curious Apple-Microsoft alliance appear on dealers' shelves? "We've announced our first 32-bit version of OS/2 for mid-1990," Neupert says. "I don't think there's any chance you'll see the fonts in OS/2 before then. Whether we can move Apple's code into the product in time for that first 32-bit release we still don't know "

The prospect of built-in font outlines-outlines, Apple promises, that will be compatible with PostScript fonts and with fonts from Bitstream, ITC, Linotype, Monotype, URW, AGFA, Compugraphic, and other major type vendors-is vastly appealing. But remember that the Microsoft move still doesn't herald an era with a single, universal imaging modelonly one with two very closely related models. Whether close is good enough for the '90s remains to be seen. The implications for PC users? It's go-

ing to be messy. It will take at least two years, Neupert believes, before the imaging-model crisis will begin to be sorted out on PCs-and then, I'd guess, only for users of high-end systems running OS/2 Presentation Manager. For the rest of us. WYSIWYG in the PC world will remain an alluring but distant dream.

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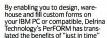
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The nineties will be the decade in which the enterprise information system begins to appear. But our methods for building such systems are stuck in the past.

The momentum in the personal computer market that came from the growth of individual productivity applications is now fading. Firsttime users are no longer the primary customers of PC hardware and software vendors. Today, the more sophisticated buyers of replacement systems represent the best opportunity for future sales

At the same time, the trend toward the use of microprocessor-based computers as platforms on which to build enterprise information systems is gathering strength. The greatest growth in the early 1990s will come from replacing mainframe and minicomputer systems with microprocessor-based alternatives.

Traditional mainframes and minicomputers, with proprietary architectures unique to their individual vendors, are ultimately doomed. The new systems that will replace them will be built up from the same standardized, readily available components that go into personal computers: microprocessors, small-format Winchester disk drives, laser printers, and so forth. Personal computers, local area networks. and network servers, plus multiuser systems built around one or more standard microprocessors, will be the building blocks for these enterprise-wide systems. And standards will be the mortar that fastens them together.

It's important to remember, however, that making effective use of these flexible new technologies and reaping the dramatically lower costs they can bring with them will not be possible unless we develop new methods for building enterprise systems.

This means more than just creating new development tools, although these too are necessary. More important, we need new ways of thinking, new ways of looking at the problem, and new paradigms of enterprise system architecture and development. Simply applying the traditional product development cycle and other MIS/DP concepts to modern distributed resource systems is insufficient to the task-indeed an active obstacle

The mainframe development cycle is characterized by a number of well-defined stages. You start with a feasibility study and then proceed to the functional design, detail design, coding, testing, and installation phases. Though

individual shops may introduce variations on this sequence, in the end they all amount to the same thing.

What is most important, however, is the final stage: maintain, maintain, maintain. This activity is what sucks up the bulk of programming resources in most larger organizations. Of course, maintenance isn't really just maintenance. It also includes the infinite series of stens in which mistakes and inadequacies in the original design are patched up, in which important functions that were left out in the first place are tacked on, and in which changes needed to respond to changing business conditions are squeezed in.

#### THE MORE THINGS CHANGE...

The advent of structured programming and analysis, better development tools, and, most recently, computer-aided software engineering (CASE) hasn't really changed matters much. The traditional development cycle remains



the dominant paradigm, even in so-called "new approaches" like IBM's much-touted AD/ Cycle. Unfortunately, this paradigm is inadequate, being based on false assumptions about the nature of information and information systems, and their role within the enterprise.

"Information is a resource that should be managed like any other resource in a business." "Information systems should provide executives, managers, and professionals with

#### William F. Zachmann

the information needed to do their jobs." "Information systems should be designed to take account of what users want from them."

These are only a few of the conventionally accepted assertions associated with the traditional project development cycle. They are false. Every one of them, And they are seriously misleading in their implications.

First off, information is not a resource like other resources. Information stored on a mainframe is not like cash in the bank or oil in the ground. You need only think a bit about the phrase "yesterday's papers'' to gain an understanding of the way information differs from material or financial resources. Information doesn't sit there until it's needed: it's dynamic and its utility varies with time.

Providing information is not the job of information systems, either. The real output of a corporate information system is not information at all. It is action. The role of the information system of the enterprise is essentially identical to that of the nervous system in the human body. It is to enable the entity in question to act appropriately. so as to be able to survive and thrive in its environment.

The real information system of the enterprise cannot be understood simply in terms of its electronic components. The "brain" of the enterprise information system does not reside solely in the computer room, but in the executive suite and the boardroom as well. It is, in point of fact, an organic/electronic hybrid.

Executives, managers, professionals, and, for that matter, factory workers, store clerks, salespeople, and engineers are not "users" of the information system. They are parts of it. They are in fact the most important parts of it. The electronic parts. if designed effectively, merely serve to connect and augment the much more critical organic parts. That's why taking account of what the users want from information systems isn't sufficient. The real issue isn't "what the users want" but what the organization needs.

#### BEYOND THE OLD PARADIGMS

Developing effective new enterprise information systems isn't just a matter of building new applications. It is a matter of deliberately and consciously evolving what is, for all practical purposes, the nervous system of the enterprise as a whole.

As long as computers were simply grafted onto the organization, acting merely as a sort of electronic appendage largely confined to the computer center, the inherent inadequacies of traditional development methodologies and false underlying assumptions remained manageable. They had their inconvenient aspects, the perpetual maintenance mode being the most important example. But the flaws weren't fatal.

Yet microprocessor-based distributed resources systems are integral to the enterprise in a way that mainframes and minicomputers are not. To be effective, they cannot be bound within the limitations of the traditional product-development paradigm. We need not only new methods, but new ways of thinking, to make them work.





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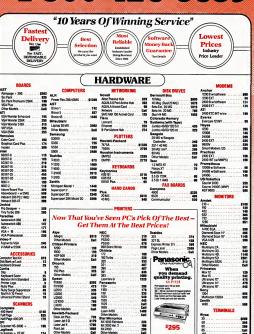
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# Manes



It's the end of the year, and our intrepid columnist is overstocked with ideas and notions that never found their way into earlier columns. So he's practically giving them away! Leftover opinions! Unsold insights! They're all discounted to move off the lot here at the Stephen Manes Column's first annual yearend clearance! Act fast and take advantage of our wide selection of compact speculations-all the content of a full-size idea distilled to a few pithy paragraphs. We're eager to clear out our 1989 musings, mutterings, and gripes to make way for the brand-new 1990s, so make your best deal now! Just look at some of these beauties

 A real steal. Once the hottest of topics, copy protection has withered away, as even the most avaricious diehards have abandoned it. Just a couple of years back, a cadre of the editors of this magazine sat in a hotel room with the minions of a particular vendor and gave them an hour of unmitigated grief about their imbecilic copy protection policy. Eventually the vendor dug deep into what passed for its soul and removed copy protection from its products once and for all

A couple of months ago a couple of guys from the company waylaid me at a trade show. "We just want to tell you how right you were about copy protection. Thank you,

I was stunned. It may well have been a first. In this business, the usual response to criticism is anything but gratitude. "Our sales are up about 200 percent," the beaming executive went on. "We'd never have believed it if we hadn't seen it for ourselves,'

So is copy protection finally extinct? Not on your disk drive! Game programs still use it, or compromise with a dimly inked, hard-tocopy sheet of data, some of which has to be entered before you can play. Misplace the sheet and you're out of luck, but at least you can install the game on your hard disk without worrying about some wacky nonstandard hidden file that destroys your data when you least expect it.

A particularly toasty circle of hell is reserved for the bozos and dimbulbs across the country who keep inventing "foolproof" hardware contraptions to prevent unauthorized access-mostly to programs no one in his right mind would bother with anyway. There seem to be dozens of these schemes, but I hadn't seen one in action lately until somebody sent me a mammoth and vaguely interesting program that came complete with a doohickey that attaches "transparently" to the parallel port (or was that "opaquely").

#### THEY DIDN'T THINK

You'd think the fact that the software takes half an hour to install would be a major deterrent to theft, but the vendor didn't think. Before I could even touch the program, I had to find a screwdriver and apply it to the back of my machine. Then, after spending 30 fun-filled minutes watching disk drive lights and cryptic on-screen messages. I needed only 10 more to discover the program couldn't do even remotely what it was supposed to. Since the vendor apologized and promised a new set of disks. I blithely left the gizmo in place on the parallel port.

A couple of days later, I turned on my printer and sent a document its way. Alas, the printer had gone deaf to my computer. It took me only 10 minutes of agony to remember that



the infernal "transparent" copy protection device was still attached. Removing it solved the problem instantly.

The Iron Law of Copy Protection remains: If the program doesn't trust you, don't trust it. Rustproofing additional, CD-ROM vendors have long touted the medium's supposed indestructibility. Recent rumors wafting through the industry, however, suggest that the inks used to label the disks can conceivably destroy

#### Stephen Manes

the reflective coating they're printed on, and thus the disks' readability.

Maybe so. Maybe not. But last spring my friend Wannabee Tycoon used a CD-ROM disk as a Frisbee in an attempt to drive geese from his lakefront lawn. The geese stuck around; the CD-ROM ended up in the drink.

Months later, on a warm midsummer day, Tycoon, with benefit of snorkel, retireved the disk from the lake botton—pitted, marred, mottled, its label nearly unreadable. After carefully cleaning and drying the disk, slipped it into a CD-ROM drive, and—voila!—the system refused even to recognize the disk's existence.

Warranted forever. In the months after I bought my Kemmore washer and dryer, I could count on an almost weekly mid-dinner phone call about the wondors of the Sears Service Contract What a wonderful marketing strategy: first, sell the product, and then imply that it's likely to break the minute the warranty runs out!

of the calls failed to deter the intrepid Sears telemarketers; it took a screaming fit worthy of Sam Kinison to do the trick.

AMERICAN KNOW-NOT In the same spirit of American know-not comes Prodigy, Sears's joint computer

> Last spring my friend used a CD-ROM disk as a Frisbee to drive geese from his lakefront lawn.

venture with IBM. Their PR flacks gave me a complimentary subscription to this on-line so-called "service." I tested it, detested it, wrote mean and nasty things about it, and put it out of my mind.

That is, until the bills started arriving.
They now add up to \$54.19, which is a
whole mess of enchiladas for a service
that's basing a lot of its putative appeal on
gar

its putative low cost. Prodigy's customer service folks have been every bit as competent as its designers—repeated phone calls explaining the problem have been utterly useless.

And I'm not the only journalist who's run into this problem. So please excuse this Kinisonian rant: Listen, you turkeys! Account number 2801 10 009 0030581 was a complimentary account! I told you, I told you, and I done told you! I canceled, I canceled, and I recanceled, yet you keep sending these bills! Now get off my case!! A pointed rebuttal, Less than 24 hours after the final version of my column two issues ago, extolling the Isopoint key pointing device, was graven immutably in pixels. a party conversation called the whole thing into question. "You know," said my friend Hardweird, "you seem to have overlooked an advanced pointing interface known to millions of users and gaining a million or so every month. It's so simple every kid in America already knows how to use it. And, dollars to donuts, somebody will eventually adapt it for the PC." With that he reached down to the floor beneath his TV set and picked up his kid's Nintendo game controller.

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| Autoinstall  | Y                | Y             |               | Y                        |
| Copies   | (collated)       | Y             |               | Y                        |
| Popup operations, RAM<br>resident and non-resident | BigPop           | SmallPop      |               | LaserPop                 |
| Job cancel   | Y                | Y             |               | Y                        |
| Automatic form feed                                | Y                | Y             |               | U Y                      |
| Forms overlay printing                             | Y                |               |               | 7                        |
| Text enhancement                                   | Y                |               | 708           |                          |
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Editor's Choice Ion 26 1988

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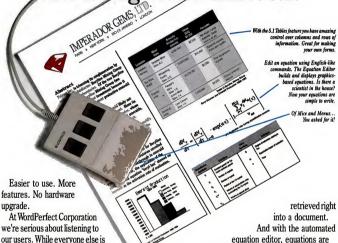
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| Standard<br>Features        | DELL                                      | - | NORTHGATE                          | - |
|-----------------------------|---|---|------------------------------------|---|
| Processor                   | 12.5 MHz 80286                            |   | 12 MHz 80286                       |   |
| Memory                      | 512K                                      |   | One Megabyte                       | T |
| Video Interface             | ló Bit Built-in<br> Factory Fixable  Only |   | 16 Bit Add-on<br>(On-Site Fixable) | Ī |
| Display                     | 12" VGA Mono .31 DP                       | Т | 12" VGA Mono .31 DP                | Т |
| Floppy Drive                | One - 1.2 or 1.44                         |   | One - 1.2 or 1.44                  | Т |
| Std. Hard Drive<br>Capacity | 20 Mbyte                                  |   | 32 Mbyte RLL                       |   |
| Hard Drive Type             | IDE Built-In                              |   | Can use - RLL. MFM.<br>IDE, ESDI   |   |
| I/O Capabilities            | 2 Ser., 1 PP                              | T | 2 Ser I PP                         | T |
| Keyboard                    | "Mushy Touch" 101                         |   | Famous OmniKey/102                 | Т |
| Software                    | Diagnostic                                |   | On-Line Help. MS-DOS               | E |
| Space Saver Case            | 15"W. 15"L. 4"H                           |   | 14.5"W. 16.5"L, 5.5"H              | Т |
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### 386/20s Off the Shelf Power at the **Right Price**

With prices ranging from \$2,395 to \$2,995. these full-fledged 386/20s offer high performance at a low price. Some compromises . . . but some surprises, too.

by John Dickinson

Just because a candy bar that once cost a nickel now costs 75 cents, it's easy to believe everything costs more these days. But not if you're buying personal computers! The 12 20-MHz 80386-based PCs tested here cost about \$2,600 on average, and even less when you include dealer discounts. That's roughly \$6,000 less than the price of the original Compaq Deskpro 386/20 when it came out in September 1987, and it's about \$2,000 less than the 20-MHz Dell

System 310 cost at its introduction in April 1988. These machines aren't trivial, either. We asked vendors to send us machines equipped with 2MB of RAM, a 40MB hard disk, and a VGA display adapter and monitor. Most of the computers come in largeformat, AT-style cabinets. but others, such as the Northgate MicroStation 386/20, have newer, smallfootprint desktop configurations with fewer slots. While they're not top-ofthe-line PCs by any means. these machines deserve serious consideration from performance-minded users looking for low-cost, entrylevel models.

But what is it that makes 20-MHz 386 computers so inexpensive today? Why are

these machines up to \$6,000 cheaper to produce now than they were a mere two years ago? And even more importantly, are these new computers in the same class as their older and more expensive brethren?

#### COMPETITION A FACTOR

Competition has certainly made the prices of 386-based PCs go down during the past two years. You can bet, for instance, that Dell's bold pricing of the original System 310 brought the price of the equivalent Compaq or IBM system down. Similarly, more-aggressive vendors underpriced Dell and its peers, and today that same Dell System 310 costs \$4,200 with a VGA monitor and 40MB hard disk. The Compaq Deskpro 386/20E, the small-footprint model that replaced the original 386/20, costs \$6,100 with built-in VGA.

That explains some of the price difference between the original Compaq and these \$2,600 machines. What explains more of the difference is that important technical and marketing factors have created a class of commodity machines based on 20-MHz 386 technology and assembled from standard, readily available parts. You'll want to weigh those factors carefully before considering a high-performance PC that costs as little as these twelve do.

To start with something fundamental as well as simple, the price of Intel's 20-MHz 80386 processor has tumbled from \$475 in 1987 to \$201 now. In that same period, the "glue" ohis required to merge processor, memory, and other discrete components into a functioning PC system board have come down in price by equally large proportions owing to increased production. That price change has affected Compag's and IBM's pricing just as much as it has affected those of Amax Engineering Corp., C-Squared Microsystems, and other vendors whose machines are reviewed here, so there is no need for concern.

You should be concerned about the performance, construction quality, and service that you'll get with these machines relative to more-expensive models. Performance is one area where PC Labs' benchmark tests will tell you exactly what to think. And 10 of these 12 machines suffer from the lack of a memory cache.

Intel's 20-MHz 386 technology introduced cached memory to the PC industry. While caching was nothing new to mainframes and minicomputers, Intel's 82385 cache controller, combined with 32K of static RAM, brought breathtaking performance to the PCs that use it. A memory cache allows fast memory to serve as a

For the features section of this issue, the associate editor was Edward L. Perratore and the project leaders were Bill O'Brien and Pamela J. Milland.

### COVER STORY LOW-COST 386/20 COMPUTERS

buffer between a fast processor, such as the 20-MHz 386, and lower-speed memory, including 100-nanosecond or slower dynamic RAM chirs.

By storing data likely to be needed or recently used by the processor in high-speed (expensive) SRAM, you can have a main system memory made up of slower, less expensive DRAM. Without a processor RAM cache, wait states have to be inserted into memory fetch and store cycles to allow the slower DRAM chips to keep up with processor requests.

#### KEEPING THE COST DOWN

Like any other performance enhancement, designing and building cache technology adds to the cost of a PC. Eliminating a memory cache is one way to bring down the cost of building a 386-based PC, and ten of the vendors here have done that, re-

The Intel 20-MHz 80386 processor in these PCs has tumbled from \$475 in 1987 to \$201.

The "glue" chips required to create a system board have dropped by equally large proportions.

sulting in performance for those machines that is roughly 11 percent slower than that of the original Compaq Deskpro 386/20. That's not terrible performance, and many higher-priced machines perform about the same. But you might want to consider the more-expensive machines reviewed here, which offer memory caching and higher performance.

Quality is something that is immeasurable; you have to use a machine for six months, a year, or even longer to determine just how long your machine is going to last. Our reviewers report on how well each machine seems to be put together, but remember that to keep costs down, the manufacturer simply has to use less expensive and therefore lower-quality parts.

The key component among these parts is the system board, and vendors that make these and other machines report a wide range of prices. They range from about \$300 for a bare-bones. Taiwanese-manufactured board (designed to run without a memory cache) to about \$1,300 for a domestically manufactured board with a memory cache and with the processor and memory installed. Installing a 386 processor and 2MB of RAM in the Taiwanese board brings its cost up to about \$1,000. These system boards include BIOS chips. and once you have the board, all it takes to build one of these machines is to equip it with components compatible with the

The rest of the components, such as the video card and monitor, disk controller, floppy and hard disk drives, keyboard, power supply, and cabinet, also have a wide range of prices. While it seems that these vendors pay about the same as vendors of more-expensive machines, a small difference in the price of these components can make a significant quality difference. A 300-watt power supply, for example, doesn't cost substantially more than a 200-watt model, but you may regret having a smaller one if you add a power-hungry expansion board someday.

A small price difference between floppy disk drives can indicate serious differences in reliability. More important, however, is the hard disk, and the disks in these machines differ little in price, performance, and quality from most others on the market. To prove it to yourself, just take a look at the disk performance statistics for these machines compared with the original Compaq Deskpro 386/20 used in PC Labs' benchmark tests. The drives all have access times in the 26- to 32-millisecond range, and their DOS File Access benchmark test scores are quite competitive. On the other hand, the video performances vary by quite a bit, reflecting the quality of the various VGA adapters used in the machines

#### WHAT YOU REALLY GET

A larger question is what components will be in the machine you actually buy. Assemblers of PCs like to buy these parts in large quantities and are always on the lookout for the best buys. So, while a machine tested for this review may have a VGA adapter from one vendor, the one you buy may have an adapter built by another. The one you get may be inferior or superior to

#### COVER STORY LOW-COST 386/20 COMPUTERS

the one tested here, and until you use it. you'll have no way of knowing.

The machines tested here are assembled both domestically and overseas. The most difficult components to manufacture. system boards and disk drives, are purchased by these vendors. The cost of final assembly is relatively small, with the actual place of assembly not being a major concem

Service is also an area that is hard to measure, but every vendor we talked to while preparing this story said that the biggest factor in holding down its costs is low overhead. This includes advertising costs. manufacturing facility costs, and employee benefits, but it also includes the quality of the manuals you get and the service you'll receive if you have trouble. Some more-expensive machines come with 24hour support accessible via 800 numbers. one-year on-site service, and other customer benefits that just can't be delivered for \$2,600. (Of course, not all expensive machines come with these benefits, either.)

Don't despair, though-there are some pleasant surprises here. Our lowest-priced entry (tied with Tangent), from ACMA Computers, has the stringent PCC Class B rating as proof of its engineering, while the Northgate MicroStation 386/20 comes with all the service and support that has made Northgate Computer Systems one of the leaders in the direct-mail market.

So read these reviews carefully and make sure the machine you select is going to deliver the performance and quality you want. Then call the vendor to ensure that you'll get the level of support you need.

In finding out what the 12 lowest-cost machines actually are. PC Magazine contacted 97 computer vendors. To reflect the

#### CONSOLIDATING THE PC MARKET THE INTEL WAY

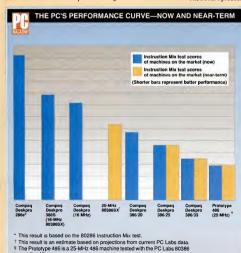
#### by John Dickinson

If Intel had its way, this story wouldn't get published. According to the company's plans for the 386 market, the current 16-MHz 80386SX and the up-and-coming 20-MHz 80386SX processors should be the bases for the entry-level 386 market, not these full-fledged 386/20s. But the market isn't playing it that way-at least not yet.

The 386SX processor offers 32-bit processing with 16-bit

memory access and was designed to take over for the older-and less capable-80286 processor. Machines like those reviewed here, however, are priced so attractively that it's hard to imagine why you'd be satisfied with the slower memory performance of an upgraded AT-class machine when you can have the real thing for the same money or less. Even if you decide to spend \$1,000 more than the price of one of the machines reviewed here, you'll get better performance for your money in the true 386 market.

But lower-priced SX machines are on deck and ready to come up to bat. After all, Intel's plans really require that you stop buying 286-based PCs; consequently, PC vendors have been responding to Intel's aggressive pricing and marketing moves by building SXbased machines that are becoming price-competitive with 286s. Look for them here in PC Magazine next month. Also, expect the number of choices to dwindle in the next year or two as the 286, the 16-MHz 386, and other PC options are consolidated into a likely lineup of 20-MHz 386SXs, 25and 33-MHz 386s, and 486s.



Instruction Mix test.

market accurately, we chose six directmarketing companies and six dealer-based vendors. Those companies marketing through dealers may offer additional discounts to the prices quoted here, so consult the features table for each vendor's distribution method. The reviews follow alphabetically, while the features table is arranged in ascending price order.

#### ACMA COMPUTERS INC. ACMA 386/20 **Professional System** by Winn L. Rosch

A quick list of its essentials tells most of the story of the ACMA 386/20 Professional System from ACMA Computers: small footprint, 20 MHz, FCC Class B certification. The smallish system-it measures 5.75 by 17 by 16 inches (HWD)-is a little short on speed, but it does not lack workmanship.

The low \$2,395 price of the standard system sacrifices one performance item: a memory cache. The 80-nanosecond DRAM memory is merely interleaved, resulting in performance that brings up the rear among its peers. Included in this configuration is a NEC MultiSync 2A color display with built-in tilt/swivel base. The standard keyboard is manufactured by MaxiSwitch and duplicates the IBM 101-



The \$2,395 ACMA 386/20 Professional System boasts a small footprint-5.75 by 17 by 16 inches (HWD)-and high-quality construction, including neatly dressed wires, good-sized turbo and reset buttons, and room for up to 16MB of 32-bit memory.

#### **COVER STORY** LOW-COST 386/20 COMPUTERS



#### FACT FILE

ACMA 386/20 Professional System ACMA Computers Inc., 117 Fourier Ave. Fremont, CA 94539: (800) 666-8898, (415) 438-

List Price: With 2MB RAM, 40MB hard disk 1.2MB 5.25-inch floppy disk drive, VGA monitor, \$2,395. DOS 3.3, \$75; DOS 4.01, \$85 In Short: A reduced-footprint model, the ACMA 386/20 Professional System features interleaved memory, four drive bays, good overall construction, and FCC Class B certification.

CIRCLE 420 ON READER SERVICE CARD

key Enhanced-style layout, DOS is optional: \$75 for 3.3, \$85 for 4.01. ACMA does not supply OS/2.

The compact chassis doesn't constrain memory capacity. In eight SIP sockets, the ACMA's Helm Engineering (Taiwan) system board holds up to 8MB RAM, with 16MB of 32-bit memory total. In the ACMA's standard configuration, all sockets are filled with 256-kilobit SIPs. While 1-megabit SIPs can also be used, the two sizes cannot be mixed. The SIPs, located at the front end of the expansion slots, may interfere with some full-length expansion boards, and the ACMA 386/20's RAM shadowing puts 384K of the memory total out of the reach of applications.

#### EXTENDED SETUP

Through the system's extended setup procedure for the eight Chips and Technologies VLSI chips that make up the principal circuitry of the ACMA 386/20, you can program either 8 MHz for compatibility or 10 MHz for a dash of extra performance. A coprocessor socket accommodates either an Intel 80387 or Weitek 3167.

Typical of small-footprint computers. the ACMA lops off inches by shorting you on drive bays. A stack of three half-height bays on the right is complemented by a single vertical one-third-height bay clamped on the left edge of the main bay. All four have front-panel access suitable for removable media.

While the larger bays use standard AT rails-a spare pair are thoughtfully included with the system-the small bay makes mounting a drive Machiavellian. Fitting a 3.5-inch drive can be a trial by tedium, which requires that the entire bay be removed from the chassis to reach two of the screws holding the diminutive drive in place. Power for the four-drive system maximum is supplied by a 200-watt unit from Taiwan Liton Electronic Co.

The \$2,395 price of the ACMA includes your choice of a high-density 5.25or 3.5-inch TEAC floppy disk drive. The 40MB hard disk, made by Seagate, has MFM data encoding and registered a 31millisecond access time on the PC Labs BIOS Disk Seek benchmark test. Both the floppy and hard disk drive are handled by a National Computer 16-bit combination controller, which supports 1:1 hard disk interleaving.

Three of the four 16-bit slots are filled in the tested unit. A generic 16-bit I/O adapter (that carries all of the system input/output ports-two serial, one parallel, and one game) and an Orchid 16-bit ProDesigner VGA adapter fill the remaining two slots, leaving a total of five slots free: two 8-, one 16-, and two 32-bit for further expansion.

The contents of the setup memory are altered by procedures that are contained,

The quality of ACMA's 386/20 is nearly majorleague, with neatly dressed wires and fully functioning controls.

along with diagnostics, in the American Megatrends system BIOS. ACMA also supplies several utilities on disk, including an EMS driver that works in conjunction with the Chips and Technologies chip set to turn extended memory into expanded.

With the exception of a poorly fitting keyboard connector, the overall quality of the ACMA 386/20 falls just short of major-league. Wires are neatly dressed. The two large, three-quarter-inch push buttons-turbo and reset-and the three indicators on the 3.5- by 2-inch control panel are attractive and fully functional. ACMA backs its system with a one-year warranty on parts, two years on labor. Unfortunately the documentation attempts to be chatty but fails to communicate vital information about the system. It's vague and at times in error.

Choose the ACMA 386/20 for betterthan-average construction quality and its reduced footprint. You'll have to be willing to sacrifice speed, but for \$2,395 it's not too big a sacrifice.

#### AMAX ENGINEERING CORP. Amax PC/386-20 **Business System**

by Alfred Poor

The Amax PC/386-20 comes with documentation in a striking black slipcase that proclaims in bold red script: "No Surprises!" In general the sales slogan fits this \$2,750 system well, although you will find a twist or two before you're finished.

The full-size case has a bit more styling on its front than the typical clone, but inside it is a familiar chassis with five halfheight drive bays, three of which accept removable media. The case is solidly constructed: instead of the cheaper spotwelding used in less sturdy designs, the mounting cage for expansion card brackets has a continuous weld that joins it securely to the back of the case.

The components in the machine hold few surprises. The disk drives are a Seagate 40MB hard disk and a TEAC 1.2MB flongy disk unit. The 16-bit combination controller is made by National Computer; this isn't as common as the Western Digital card but is a popular choice among the lower-cost machines. The monitor is a Hvundai 14-inch VGA screen with a builtin tilt/swivel base, DOS 3.3 or 4.01 is included in the \$2,750 price.

There were few surprises in the machine's performance on the PC Labs benchmark tests. In general, the results were average, with one large exception. The video tests out the Amax near the top of the field. The video adapter was the reason behind this surprise; Amax uses the excellent ATI VGA Wonder card with a bus mouse port built right in. It includes a Microsoft-compatible mouse and works with the genuine Microsoft rodent without problems.

The case holds some other good surprises. One was the presence of labels on all the I/O port connectors. Even better is the FCC sticker on the back: this unit sports a Class B rating, while most competitors offer the less stringent Class A rating. While there are many factors involved in getting the higher rating, it is at least in part a measure of the design and construction quality of the machine.

#### MIXED MESSAGES

The motherboard came stuffed with 100nanosecond 256-kilobit chips. The board

#### COVER STORY LOW-COST 386/20 COMPUTERS

uses unusual DIP sockets for memory. with offset pairs of rows to accept both 256-kilobit and 1-megabit chips, giving you more flexibility in configuring the system memory. (Now that 1Mb chips are generally cheaper per bit than 256-kilobit chips, this arrangement offers some economic advantages.) The socket arrangement is potentially confounding, though: you'll have to install memory chips carefully to avoid inserting pins into the wrong

Another mixed blessing was the presence of the Chips and Technologies advanced setup utility in ROM. This program lets you reconfigure nearly everything, from bus speeds to memory mans. Amax does make it hard to create a bad configuration, but there are some options where a little fiddling could quickly create an unbootable system. On a more positive



A full-size, solidly built box is one of the distinguishing features of the \$2,750 Amax PC/386-20 Business System. The mounting cage for the expansion card brackets sports a continuous weld, which securely joins it to the back of the case.

note, this utility lets knowledgeable users tune their systems for maximum performance.

There were even some surprises ranging from disappointing to downright humorous. The documentation is skimpy at best. There are two thin booklets, on the display adapter and the I/O card, and a 35page manual covering the motherboard. The motherboard manual is much better than average-it is clearly written and typeset-but it still is too small and leaves out too much important information that

#### FACT FILE

Amax PC/386-20 Business System Amax Engineering Corp., 47315 Mission Falls Ct., Fremont, CA 94539; (800) 888-AMAX, (415)

List Price: With 2MB RAM, 40MB hard disk. 1.2MB 5.25-inch floppy disk drive, VGA monitor, DOS 3.3 or 4.01, utilities, \$2,750. In Short: The Amax doesn't fully deliver on its promise of "no surprises," but its combination of low price and reasonable performance makes it a solid, low-cost 386.

CIRCLE 421 ON READER SERVICE CARD

novices are likely to need.

The most startling surprise, however, is that the handsome slipcase with the "No Surprises!" emblem also carries the legend "Amax 286 Series User's Guide" this is sure to unsettle or amuse anyone who expected to find 386 documentation. According to an Amax representative, this misprint is being corrected.

The Amax PC/386-20 ends up running down the center of the road in comparison with the others in the pack. Its price is right about in the middle, along with its performance scores. It has nice features and a few quirks, none of which are enough to swerve it to one side or the other of the value line. It stands as a reasonable if unexciting choice among good values.

#### BUS COMPUTER SYSTEMS INC. Rus 386/20

by Winn L. Rosch

Tight budgets and network anchors mix about as well as crude oil and water-with about the same disheartening results. With the Bus 386/20 from Bus Computer Systems, however, you have hope of bringing the desire and reality back together. The system has enough proven reserves to hold sufficient mass storage to anchor almost any network, yet it won't extract a high capital cost.

A tower system that costs just \$2,450 in standard trim, the Bus 386/20 delivers a full seven half-height 5.25-inch drive bays in its massive 25- by 7- by 16.5-inch (HWD) confines. With its 20-MHz 80386 microprocessor and interleaved memory, it has enough power for serving almost any need. Included in the system price is an Imtec 1455N VGA display with a 13.5inch (diagonal) screen. DOS 4.01 (\$75)

#### COVER STORY LOW-COST 386/20 COMPUTER

and OS/2 1.1 (\$175) are not included.

The 80386 processor, as well as room for an optional 80387 math coprocessor, resides on a Chicony system board. The Bus 386/20's real personality arises from a combination of its eight major Chips and Technologies VLSI chips and an American Megatrends BIOS. Both setup and diagnostic routines are in the ROM.

System memory fits into eight SIP

sockets sprinkled between expansion boards, which run off the 8-MHz expansion bus. Either 256-kilobit chips or one 1Mb chip can be accommodated. A full quota of the former filled out the 2MB RAM of the evaluation system; the motherboard maximum is 8MB. Another 8MB can be crammed into the Bus system's single 32-bit expansion slot to take total capacity up to 16MB. A full 384K of the system's memory is

devoted to ROM shadowing. Although the shadow function can be disabled, this memory cannot be freed up for other uses.

according to Bus Computer Systems. Two 8-bit and five 16-bit slots complete the Bus system's expansion capabilities. Three of these slots are filled in the standard configuration: a generic 8-bit board provides the system's one parallel, one serial, and one game port. Sixteen-bit slots hold the 256K ATI VGA Wonder video adapter and Western Digital disk controller that are included in the \$2,450 price.

The latter uses the IDE interface and is matched with a 40MB Western Digital hard disk that delivers good (28-millisecond) performance. The disk performance on PC Labs' benchmark tests was solidly in the middle of the pack.

In addition to the one hard disk, the West-

ern Digital controller will also handle two floppy disk drives. Optional hard disks, available with capacities up to 330MB, re-

quire another controller. One Chinon

1.2MB floppy disk drive came in the standard configuration. You'll find two pairs of internal half-

height bays, which will also accommodate

full-height devices, in addition to the three

half-height drive bays with front-panel ac-

DISK DRIVE OPTIONS

#### PCs: Why They're Multiplying like Rabbits

#### by Matt Ross

You may have noticed that the number of vendors selling PCs has increased dramatically over the past two years. Largely, this is because quality stock parts have become readily available.

Now that the number of first-source vendors selling these parts has increased, the clone market has exploded. Just about anyone can buy all the necessary parts needed to assemble a competent computer these days. And iust about everyone does.

What does it take to build a 386? Here is a grocery list of components from some of the major manufacturers:

#### System board

American Megatrends Inc. (AMI), Hauppauge, Micronics, Mylex, Orchid Technology.



#### RIOS

American Megatrends Inc. (AMI), Award, Phoenix.



#### Disk controller

Adaptec, Data Processing Technology (DPT), Data Technology Corp. (DTC), Konan Corp., Western Digital.



Connor Peripherals, Control Data Corp. (CDC), Imprimis, Maxtor, Miniscribe, Seagate.



#### Floppy disk drive

Chinon, Fujitsu, Mitsubishi, Mitsumi, TEAC, Toshiba. Video adapter



#### ATI Technologies, Orchid Technology, Renaissance GRX,

Video Seven, Western Digital/Paradise.



#### Power supply

Liton, Kingspao, Power Tronic, Seasonic, Sun Moon Star,

Most PC cases are produced in Tawain



#### Keyboard

Chicony America, Focus Electronic, Fujitsu, Honeywell, Key Tronic, MaxiSwitch, NMB Technologies' Hi-Tek.



#### Measuring in at 25 by 7 by 16.5 inches (HWD), the \$2,450 Bus 386/20 is a massive tower system that plays host to seven half-

height 5.25-inch drive bays. A custom-built keyboard enhances IBM's standard Enhanced-style design with a left-hand double column of 12 function keys that duplicate those on the top row.



ect. 4-1 = flor. fet = fib

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Slimmer. Trimmer. The world's smallest 386, standing not even as tall as America's favorite diet cola. Obviously Northgate has lost a few pounds.

At least in the 386/20 pictured above. But it hasn't lost anything else. How do we pack a 20 MHz real 386 system with a 40 MB hard drive into this space saving, smallest 386 ever introduced?

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Of course we still make the bigger 386. It's up to you.

Northgate Computer Systems: regular or diet





NORTHGATE COMPUTER SYSTEMS, INC. 13705 First Avenue North Plymouth. Minnesota 55441-41000 1-800 548 1993 cess, inside the Bus. One of these drive bays is a tight fit for a full-height drive and difficult to maneuver a drive into. All of the bays require direct mounting of disk drives: just screw them in place. Only if you fill the Bus with half-height devices will you run out of power connections. The 250-watt switchable 115/235-volt AS-TEC power supply is wired with connectors for up to six drives.

The Bus Computer keyboard is custommanufactured using Alps key switches. It further enhances IBM's standard 101-key design with a left-hand double column of 12 function keys that duplicate those on the top row. The keyboard cable, which mea-



Bus Computer Systems Inc., 135 W. 26th St., 8th Fl., New York, NY 10001: (800) 451-5279, (212) List Price: With 2MB RAM, 40MB hard disk 1 2MR 5 25 mon finney disk drive, VGA monitor utities, \$2,450, DOS 4.01, \$75; OS 2.1.1, \$175 In Short: A tower-model 80388, the Bus 388 20 offers plenty of mass storage possibilities in its seven half-height disk bays and 250-walt power supply. Married by mediocre workmanship, it is still blessed with a two-year warranty

CRCLE 422 ON BEADER SERVICE CARD sures 4 feet when relaxed, stretches to a full 8 feet in length.

The Bus chassis is a strong, spot-welded steel frame suitable for any computer, but its workmanship leaves something to be desired. A snarl of wiring convolutes the area in front of the expansion slots; the lower ends of expansion-board retaining brackets are not properly held in place by slots; and the electronics of the control panel, complete with more jumpers than the Pan-American Games, are not fastened at all but only loosely attached by a single connector.

The aura of dubious workmanship of the evaluation system was reinforced by a lack of FCC certification on the case. (According to a spokesperson for Bus, Class B certification is pending for the 386/20 package.) On the other hand, the system is backed with a generous two-year partsand-labor warranty, which can be complemented with optional on-site service from GE for \$250 per year.

Overall, the Bus 386/20 is a messy but workable tower computer with plenty of room for expansion. Choose it when your needs are likely to grow but your budget won't.

LOW-COST 386/20 COMPUTERS

#### C2 MICROSYSTEMS INC. C2 386-20

by Alfred Poor

With a list price of \$2,695, the C2 386-20 falls squarely in the middle of the pack in terms of price. A look inside the system reveals an interesting mix of familiar and un-

usual features. You might think that the "C2" stands for "conservative clone" when you see the roster of components. The hard disk is the standard for this class: a Seagate halfheight 40MB drive. The TEAC 5.25-inch 1.2MB floppy disk drive and Taiwanese I/O card are also typical. The disk drives are driven by a National Computer combination controller-a favorite choice among these low-cost clones. The front panel on the case sports the usual keylock, reset, and turbo buttons, and lights for power, turbo, and hard disk access. There are familiar Phoenix BIOS ROM chips, with their distinctive black-on-red labeling, on the motherboard.

Some features are not as typical, however. Instead of some no-name, brownbag clone display adapter, for example, the C2 386-20 arrived with an ATI BASIC VGA card. This card does not offer Super VGA 800 by 600 extended resolution, but it is a 16-bit card that yields better perfor-



The C2 386-20 (\$2,695) uses a vanety of familiar clone parts. Ike a Seagate hard disk and TEAC floppy disk drive. Welcome surprises include a 16-bit ATI BASIC VGA card and a bright 13-inch Tatung monitor that offers two special color-text modes besides the normal full-color graphics mode.

mance than 8-bit models. The card was paired with a Tatung 14-inch color screen; this monitor has a switch on the front that allows you to select two special color-text modes in addition to the normal full-color mode. The video system, a reasonable combination, is better than the PC Labs video benchmark test scores indicate.

Other performance results were equally varied. Processor and memory performance are in the bottom half of the dozen machines reviewed, but not out of the ordinary for a noncached 20-MHz 386 PC. The Seagate hard disk finished with the fastest small-record DOS File Access score and the second-slowest large-record score on the PC Labs hard disk benchmark tests, with its BIOS Disk Seek score being in the middle of the pack.

#### MOTHERBOARD MEMORY

The motherboard is made by Microcomputer Business Inc. and relies on the Chips and Technologies chip set. It has DIP sockets for memory, but many of these sockets are inconveniently located under the hard disk drive bay. The motherboard can accept either 256-kilobit or 1-megabit chips and can hold up to 10MB in all. The as-tested system had the required 2MB of RAM, and while it is designed to use the slower 100-nanosecond chips, there were both 80- and 100-ns rated chips installed.

The motherboard also has a typical complement of expansion slots, but with an unusual feature. There are a pair of 8-bit slots, five 16-bit slots, and a single proprietary-design 32-bit slot. While most other clone motherboard designs let you use the 32-bit slot for 8-bit cards, the MBI design accepts only the 32-bit memory card. Consequently, unless you expect to install more than 10MB of RAM, this extra slot will just take up empty space inside your case.

The MBI motherboard also has a bank of configuration switches, a feature rarely seen. The designers did make one good decision related to this, however: they silkscreened a table of switch settings right on the motherboard, so that you will not have to search for long-lost documentation if you ever need to change the configuration. That may be a good idea, since there is little other incentive not to lose the system documentation. The manuals arrive in a handsome slipcase and binder set, with the C2 logo proudly displayed. Open the box and you will find next to nothing. The actual manuals weigh less than 10 ounces. and half of that is a preprinted manual from

#### LOW-COST 20-MHz 386s: SUMMARY OF FEATURES roducts listed in ascending price order

The following commentary analyzes some of the terms in this table of features. The

phrases in bold type are listed in the same order as in the left-hand column of the table.

List price For the sake of price comparisons, our standard configuration includes 2MB RAM, a 40MB hard disk, one high-density floppy disk driva, VGA video display, at least one parallel and one serial port, and a keyboard. All 12 of the PCs reviewed here should nearly match these guirements, since this is the configuration PC Magazine used to determine the 12 cheapest 388 20-MHz PCs. What each vendor sent to PC Labs is listed as the tested configuration.

DOS Note that 8 of the 12 vendors do not include the price of DOS in their standard list

Hard disk options. The number of different hard disks the vendor offers for a machine is often indicative of how much customizing is available. We are listing what we believe are the most popular disk choices. See Disk controller manufacturer and type for an explanation of the interface types.

offer manufacturer and type Within the 386 PC anvironment, tha three most common hard disk interfaces are ST-506, SCSI (small computer system interface), and ESDI (enhanced small device interface). ST-506 uses one of two data encoding methods, RLL (run length limited) and the older MFM (modified frequency modulation) schema. All data is encoded onto and read from your hard disk as e series of polarity-reversing bits representing ones and zeros. Nine such bits would be need to store 12 bits of data in MFM format, and only six polarity changes are required with RLL format; thus, MFM takes more space than RLI

Both SCSI and ESDI require special hard disk controllers and cannot run off existing PC-XT or PC AT controllers. A new interface that offers good performance at a lower price than

ESDI or SCSi is IDE (interface design

Bua clock speeds Bus speed becomes mo important as computers run at faster clock speeds. A computer's bus speed may actu

be too fast for expansion cards, most of which operate et 8 MHz. The BIOS version and date may affect PC Labs' benchmark test results. Those purchas

the same machine with a different BIOS version may encounter some variations in performance. Memory chip alza Kb and Mb refer to klipbits and megabits, respectively.

Chip peckaging Memory chips come in a variety of styles: DiPs, SiPs, and SiMMs. The dual in-line package (DIP) is the traditional buglike computer chip sprouting 8, 14, 24, or even 40 or more metal legs (evenly divided between right and left sides). Single in-line packages (SIPs) are single-package errays of

| List price                            | ACMA 386/20<br>Professional<br>Systam<br>\$2,395  | Tangent 320<br>\$2,395  | Computer Market<br>Piace Ultra<br>10-386<br>\$2,397  | Bus 386/20<br>\$2,450  | Northgate<br>MicroStation<br>386/20<br>\$2,549   |
|---------------------------------------|---|---|--|--|--|
| Configuration includes                | 2MB RAM, 40MB   | 2MB RAM, 40MB   | 2MB RAM, 40MB  | 2MB RAM, 40MB  | 2MB RAM, 42MB  |
| Congulator includes                   | hard disk, 1.2MB<br>floppy disk<br>drive, VGA<br>monitor;<br>1 serial,<br>1 parallel, and<br>1 game port;<br>diagnostics, EMS<br>driver | loppy disk, 1.2MB<br>lloppy disk<br>drive, VGA<br>monitor;<br>1 serial,<br>1 parallel, end<br>1 game port | loppy disk, 1.2MB<br>lippy disk<br>drive, VGA<br>monitor;<br>2 serial,<br>1 parallel, and<br>1 game port | floppy disk, 1.2MB<br>floppy disk<br>drive, VGA<br>monitor, 1<br>serial and 1<br>parallel port,<br>utilities | hard disk, 1.2 or 1.44MB floppy disk drive, VGA monitor, 2 serial and 1 parallel port, GW-BASIC, utilities |
| Drive bays                            | 3 half-height, 1<br>one-third height  | 5 half-height   | 5 half-height, 1<br>one-third height   | 7 half-height  | 2 half-height, 1<br>one-third height   |
| DOS                                   | 3.3, \$75;<br>4.01, \$85  | 3.3 or 4.01, \$88   | 4.01, \$99   | 4.01, \$75   | 3.3 or 4.01,<br>included   |
| OS/2 available                        | None  | None  | None   | 1.1, \$175   | 1.1, \$299   |
| Hard disk options:                    |   |   |  |  |  |
| ST-506                                | 65, 80, 120MB   | 87MB  | 20, 80, 120, 330MB   | 60, 80, 120MB  | None   |
| ESDI                                  | None  | 96, 155, 330,<br>650MB  | None   | 150, 330MB   | 80, 100MB  |
| SCSI                                  | None  | 155, 330MB  | None   | None   | 80, 100MB  |
| Other                                 | None  | None  | None   | None   | 70, 100, 150MB<br>(IDE)  |
| Disk controller manufacturer and type | National<br>Computer Ltd.,<br>ST-506 (MFM)  | Miniscribe,<br>ST-506 (MFM)   | Western Digital,<br>ST-506 (MFM)   | Western Digital,<br>IDE  | Northgate, IDE   |

-Editor's Choice

#### **COVER STORY** LOW-COST 386/20 COMPUTERS

computer chip logic assembled so that all connecting legs are in a straight line, like the teeth on a comb. Single in-line memory modules (SIMMs), on the other hand, are individual logic devices that are installed on their own smell circuit board, creating e component module that can be plugged into a larger device. Their physical arrangement facilitates replacing en individual memory module it necessary

RAM chips come in two basic types: static and dynamic, Static RAM chips (SRAMs) ere faster and more efficient but costlier. Dynamic RAM chips (DRAMs) cost less and are more common, but the tradeoff is in slower processing and operation.

Interleaved memory CPU speed is usually faster than conventional memory speed Interleeved memory increases processing speed by splitting the memory into two or more porbons. The CPU then sends information to a section at a time, allowing one section to process while another receives data.

Shadow RAM is a technology that loads system BIOS and/or video BIOS directly into tast RAM on boot-up of the computer, offering enhanced performence speed at the cost of 384K of memory in the tirst 1MB of system RAM.

Disk cache software. Some companies provide software to facilitate data retneval from the herd disk. This software speeds overall system performence by enticipating what date the processor will need next.

Maximum 32-bit RAM Many computer manufacturers have designed their own 32-bit slots for memory expansion cards. The availability of such slots is especially important for a growing number of memory-intensive applications

A processor RAM cache acts as a bridge between the CPU and the slower main memory The cache is comprised of e small bundle (typically 32K to 128K) of tast SRAM chips. The cache controller is designed to predict and

retrieve the data the CPU is likely to require next, thus preventing weit states. There are two verieties of controllers: discrete-logic chips (designed by the individual manufacturers) and VLSI chips like the Intel

FCC certification class Two classes of FCC (Federal Communications Commission) approvel mey be given to computers: Cless A and Class B. These classes concern levels of radio-trequency interference. With Class A approvel, a computer may be opereted in a business locale. The tougher Class B reting allows home use as well, where computers are likely to be placed near radios and television sets.

|  | Polysystem<br>MI-Cache-20<br>\$2,650  | Destiny 386-20<br>\$2,649  | Top Gun 386/20<br>\$2,669   | C1 386-20<br>\$2,695   | Amax PC/386-20<br>Business System<br>\$2,750  | Everest Block<br>320V<br>\$2,990  | Laser Digital<br>Pacer 386-20<br>\$2,995  |
|--|---|--|---|--|---|---|---|
|  |   |  |   |  |   |   |   |
|  | 2MB RAM, 40MB<br>hard disk, 1.2MB<br>floppy disk<br>drive, VGA<br>monitor;<br>2 serial,<br>1 parallel, and<br>1 game port | 2MB RAM, 40MB<br>hard disk, 1.2MB<br>floppy disk<br>drive. VGA<br>monitor, LIM 4.0 | 2MB RAM, 43MB<br>hard disk, 1.2MB<br>floppy disk<br>drive, VGA<br>monitor,<br>utilities | 2MB RAM, 40MB<br>hard disk, 1.2MB<br>floppy disk<br>drive, VGA<br>monitor;<br>2 senal,<br>1 parallel, and<br>1 game port;<br>utilities | 2MB RAM, 40MB<br>hard disk, 1.2MB<br>floppy disk<br>drive, VGA<br>monitor;<br>2 senal,<br>1 parallel, and<br>1 game port;<br>utilities, mouse | 2MB RAM, 40MB<br>hard disk, 1.2MB<br>floppy disk<br>drive, VGA<br>monitor, 2<br>serial and 1<br>parallel port,<br>diagnostics | 2MB RAM, 40MB<br>hard disk, 1.2MB<br>floppy disk<br>drive, VGA<br>monitor;<br>1 serial, 1<br>parallel, and 1<br>game port;<br>utilities |
|  | 5 half-height   | 5 half-height  | 5 half-height   | 5 half-height  | 5 half-height   | 3 half-height, 1<br>one-third height  | 5 half-height   |
|  | 3.3 or 4.01, \$65   | 3.3, \$100;<br>4.01, \$110   | 3.3, \$89;<br>4.01, \$99  | 3.3 or 4.01,<br>included   | 3.3 or 4.01,<br>included  | 4.01, \$100   | 3.3, included   |
|  | None  | None   | None  | None   | None  | None  | 1.1, \$120  |
|  |   |  |   |  |   |   |   |
|  | 66, 72, 80, 105MB   | 20, 30, 60, 80MB   | 65, 80, 120MB   | 20, 30, 80, 121MB  | 20, 80, 120, 180MB  | 20MB  | 80MB  |
|  | 105, 150, 318MB   | 60, 110, 140,<br>180MB   | 150MB   | 158, 339MB   | 120, 180MB  | 80MB  | 150MB   |
|  | 90, 574MB   | 180, 300MB   | 120, 150MB  | 158, 339MB   | 120, 180MB  | 100MB   | 320,700MB   |
|  | None  | None   | None  | None   | None  | 40MB (IDE)  | None  |
|  | Western Digital,<br>ST-506 (MFM)  | Western Digital,<br>ESDI   | DTC, ST-506<br>(MFM)  | National<br>Computer Ltd.,<br>ST-506 (MFM)   | National<br>Computer Ltd.,<br>ST-506 (MFM)  | Connor, IDE   | AMS, ST-506<br>(MFM)  |
|  |   |  |   |  |   |   |   |

#### LOW-COST 20-MHz 386s: SUMMARY OF FEATURES

| List price  | Professional<br>System<br>\$2,395         | Tangent 320<br>\$2,395                    | Place Ultra<br>10-386<br>\$2,397                   | Bus 386/20<br>\$2,450                      | MicroStation<br>386/20<br>\$2,549        |
|---|---|---|--|--|--|
| Number of drives handled by controller  | 4   | 3   | 4  | 3  | 4  |
| Disk cache software   |   | à   | a a  |  |  |
| Slots   | Two 8-bit,<br>four 16-bit,<br>two 32-bit  | One 8-bit,<br>five 16-bit,<br>one 32-bit  | Two 8-bit,<br>five 16-bit,<br>one 32-bit           | Three 8-bit,<br>four 16-bit,<br>one 32-bit | Two 8-bit,<br>three 16-bit               |
| Slots free with hard and floppy drives,<br>urdeo, two serial and one parallel port<br>installed | 5   | 5   | 5  | 5  | 4  |
| Power supply (watts)  | 200                                       | 285                                       | 200  | 250  | 150                                      |
| Keyboard cable length (inches)  | 72  | 72  | 84   | 96   | 80                                       |
| Microprocessor clock speeds (MHz)   | 16, 20                                    | 5.32, 6.66, 16, 20                        | 20   | 16, 20                                     | 10, 20                                   |
| Wait states   | 0, 1                                      | 1,2                                       | 0  | 0  | 1  |
| Bus clock speeds (MHz)  | 8, 10                                     | 6, 8, 10                                  | 10   | 8  | 8  |
| 310S version and date   | AMI 386 BIOS<br>EC&T-1102<br>(March 1989) | AMI 386 BIOS<br>EC&T-0000<br>(March 1989) | Phoenix BIOS,<br>Version 1.10.07<br>(January 1988) | AMI 386 BIOS<br>EC&T-1133<br>(March 1989)  | AMI BIOS<br>DPAQ-6032<br>(February 1969) |
| System board manufacturer   | Helm Engineering                          | Data Expert                               | Micronics  | Chicony                                    | Northgate                                |
| 386 chip set manufacturer   | Chips and<br>Technologies                 | Chips and<br>Technologies                 | Discrete logic                                     | Chips and<br>Technologies                  | Northgate                                |
| MEMORY SPECIFICATIONS   |   |   |  |  |  |
| Memory chip size  | 256Kb                                     | 256Kb                                     | 256Kb  | 256Kb                                      | 256Kb, 1Mb                               |
| Memory chip speed   | 80 ns.                                    | 100 ns.                                   | 80 ns.   | 80 ns.                                     | 80 ns.                                   |
| Chip packaging  | SIP                                       | SIP                                       | DIP  | SIP  | SIMM                                     |
| RAM chips   | DRAM                                      | DRAM                                      | DRAM   | DRAM                                       | DRAM                                     |
| interleaved memory  |   |   | u u  |  | 9  |
| Shadow RAM  |   |   |  |  | 9  |
| Shadowing can be turned off   |   |   |  |  | N/A                                      |
| Maximum 32-bit RAM  | 16MB                                      | 16MB                                      | 16MB   | 16MB                                       | 8MB                                      |
| Maximum RAM on motherboard  | 8MB                                       | 8MB                                       | N/A  | 8MB  | 8MB                                      |
| PROCESSOR RAM CACHE   |   |   |  |  |  |
| Cache size:   |   |   |  |  |  |
| Minimum   | N/A                                       | N/A                                       | N/A  | N/A  | N/A                                      |
| Maximum   | N/A                                       | N/A                                       | N/A  | N/A  | N/A                                      |
| Installed   | N/A                                       | N/A                                       | N/A  | N/A  | N/A                                      |
| Cache memory speed  | N/A                                       | N/A                                       | N/A  | N/A  | N/A                                      |
| Cache controller  | N/A                                       | N/A                                       | N/A  | N/A  | N/A                                      |
| OTHER   |   |   |  |  |  |
| Warranty  | 1 year parts,<br>2 years labor            | 1 year                                    | 1 year   | 2 years                                    | 1 year on-site                           |
| FCC certification class   | В   | A   | A  | A  | A  |
| assword security  | 0   | a a                                       | a a  | a  | a a                                      |
|   |   |   |  |  |  |

N/A-Not applicable: the product does not have this feature.

#### COVER STORY LOW-COST 386/20 COMPUTERS

| Polysystem<br>Mi-Cache-20<br>\$2,650      | Destiny 386-20<br>\$2,649                 | Top Gun 386/20<br>\$2,669                          | C*386-20<br>\$2,695                                  | Amax PC/386-20<br>Business System<br>\$2,750 | Everest Block<br>320V<br>\$2,990          | Laser Digital<br>Pacer 386-20<br>\$2,995   |
|---|---|--|--|--|---|--|
| 4   | 4   | 4  | 4  | 4  | 4   | 4  |
| O C                                       | O   | 0  |  | D .  |   | O C  |
| One 8-bit,<br>six 16-bit,<br>one 32-bit   | Two 8-bit,<br>live 16-bit,<br>one 32-bit  | Two 8-bit,<br>five 16-bit,<br>one 32-bit           | One 8-bit,<br>six 16-bit,<br>one 32-bit              | Two 8-bit,<br>five 16-bit,<br>one 32-bit     | One 8-bit,<br>five 16-bit,<br>two 32-bit  | One 8-bit,<br>five 16-bit,<br>two 32-bit   |
| 5   | 4   | 4  | 5  | 5  | 4   | 5  |
| 220                                       | 200                                       | 200  | 230  | 200  | 200                                       | 200  |
| 84  | 96  | 72   | 75   | 75   | 80  | 66   |
| 8. 20                                     | 8. 20                                     | 8. 20  | 8, 16, 20  | 8, 10, 16, 20                                | 8. 20                                     | 10.20                                      |
| 0, 1                                      | 0, 20                                     | 0, 20  | 0, 10, 20  | 0, 10, 10, 20                                | 0.1                                       | 0  |
| 8   | 8, 10                                     | 6.8  | 8. 10  | 10   | 8, 10                                     | 6.67, 10                                   |
| AMI BIOS<br>DAMI-3601<br>(September 1988) | AMI 386 BIOS<br>EC&T-1109<br>(April 1989) | Phoenix BIOS,<br>Version 1.10 10<br>(January 1988) | Phoenix BIOS,<br>Version 1.10 20<br>(September 1988) | AMI 386 BIOS<br>EC&T-1102<br>(March 1989)    | AMI 386 BIOS<br>EC&T-1153<br>(March 1989) | AMI 386 BIOS<br>DC&T-4197<br>(January 1988 |
| Mylex                                     | Corrado                                   | Micronics  | MBI  | Amax   | CMP                                       | Laser Digital                              |
| Chips and<br>Technologies                 | Chips and<br>Technolgies                  | Trident  | Chips and<br>Technologies                            | Chips and<br>Technologies                    | Chips and<br>Technologies                 | Chips and<br>Technologies                  |
| 256Kb                                     | 256Kb                                     | 256Kb, 1Mb   | 256Kb  | 256Kb  | 256Kb, 1Mb                                | 256Kb, 1Mb                                 |
| 100 ns.                                   | 80 ns.                                    | 70 ns.   | 80, 100 ns.  | 100 ns.                                      | 80 ns.                                    | 100 ns.                                    |
| SIMM                                      | SIP                                       | DIP  | DIP  | DIP  | SIP                                       | DIP  |
| DRAM                                      | DRAM                                      | DRAM   | DRAM   | DRAM   | DRAM                                      | DRAM                                       |
| <b>a</b>                                  |   | <b>a</b>   |  |  |   |  |
| a c                                       |   |  |  |  |   |  |
| N/A                                       |   | u u  | •  |  |   | -  |
| 32MB                                      | 16MB                                      | 16MB   | 16MB   | 16MB   | 16MB                                      | 16MB                                       |
| 32MB                                      | 8MB                                       | N/A  | 10MB   | 8МВ  | 8MB                                       | 4MB  |
| 64K                                       | N/A                                       | 32K  | N/A  | N/A  | N/A                                       | N/A  |
| 64K                                       | N/A                                       | 64K  | N/A  | N/A  | N/A                                       | N/A  |
| 64K                                       | N/A                                       | 32K  | N/A  | N/A  | N/A                                       | N/A  |
| 25 ns.                                    | N/A                                       | 35 ns.   | N/A  | N/A  | N/A                                       | N/A  |
| Mylex                                     | N/A                                       | Intel 82385  | N/A  | N/A  | N/A                                       | N/A  |
| 1 year parts,<br>5 years labor            | 1 year                                    | 1 year   | 1 year   | 1 year                                       | 1 year                                    | 1 year                                     |
| A   | A   | В  | A  | В  | A   | В  |
| O C                                       |   |  |  | <b>Q</b>                                     | 0   |  |
| Direct                                    | Dealers                                   | Both   | Dealers  | Both   | Dealers                                   | Dealers                                    |

After you ooh-ed and aah-ed over the letter quality output, 3-way paper feed, ease-of-use, 2-year limited warranty, and 9 pin price on our KX-PI124 printer, somebody said, "Great. Now do it with a wide-carriage."



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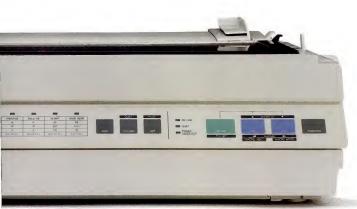
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Courier Pica
Prenting Elite
old Proportional
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ans Serif Pica
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tions. You'll find the 1624's lefterquality mode as fast, or faster, than most popular 9 pins. Up to 65 LQ characters per second. With its 360 x 300 dpi bit-mapped graphics, you can incorporate special printed effects into your documents. Like company logss and line art.

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ets from the top, without removing rear-fed fanfold. A 2-year limited warranty in this day and age? That's investment protection, Panasonic-style. You'll find 2-year warranties rather rare in the printer industry. But

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Panasonic Office Automation

#### FACT FILE

C2 Microsystems Inc., 1205 Fulton Pl., Fremont, CA 94539; (415) 683-8888 List Price: With 2MB RAM, 40MB hard disk. 1.2MB 5.25-inch floppy disk drive, VGA monitor, DOS 3.3 or 4.01, utilities, \$2,695. In Short: The C<sup>2</sup> 386-20 loses out through poor documentation and awkward system board design features. Unless the C<sup>2</sup> dealers are willing to make up for these shortcomings, there are better bargains to be had elsewhere.

CIRCLE 423 ON READER SERVICE CARD

#### ATI for the VGA card.

There is no manual for the system as a whole; the closest to one is a thin, 48-page manual that largely diagrams expansion slot pinouts and schematics for the major motherboard components. None of this will be of much use to most users. The remaining "hard" information, such as the "ON BROAD DRAM MAP [sic]" leaves much to your own experimentation and problem-solving skills. And important features are not documented at all, such as the hotkey access to the in-ROM setup program.

The C2 386-20 ends up with little in the way of favorable distinctions aside from its price. Average performance combined with great price are not compelling reasons to accept its flawed documentation and less-than-convenient design features. As this is a dealer-distributed machine, you may get additional support (and discounts, according to C2) through your dealer. So be certain what support is available.

#### COMPUTER MARKET PLACE INC. **Computer Market** Place Ultra 10-386 by Winn L. Rosch

A computer à la carte is what you get when you order the \$2,397 Ultra 10-386 from Computer Market Place. An enticing entrée even at its most ordinary, the Ultra 10-386 gives you a taste of its real potential through a variety of side dishes.

The circuit chef at Computer Market Place knows his ingredients. He starts with a Micronics 386 system board, which operates at an unalterable 20 MHz, and ladles it into the time-proved AT packaging, giving you the gusto of a hearty chassis with five half-height drive bays, all of which of-

#### **COVER STORY** LOW-COST 386/20 COMPUTERS

fer front-panel access. To suit your personal tastes, you can add either an Intel 80387 or Weitek 3167 numeric coprocessor.

Unfortunately, the \$2,397 price of the Ultra 10-386, with its 2MB RAM, 40MB hard disk, and VGA, doesn't include the one ingredient that could make it really savory-memory caching. Adding the cache is a \$299 option that substitutes a memory board featuring an Austek A38152 cache controller and 32K of 35-nanosecond SRAM in addition to the 2MR of the standard board DOS 4 01 is available at \$99

Because the system board is crowded with discrete circuitry (no VLSI for Micronics), there's no room for memory, all of which resides on a single 32-bit expansion board occupying one of the system's eight slots. Maximum 32-bit system memory is 16MB. The base board holds a total of 2MB, as 72 256-kilobit DIP chips rated at 80 nanoseconds. The Ultra 10-386 lets you shadow ROM and video BIOS in faster RAM but gives you the option of disabling this feature.

The remaining two 8-bit and five 16-bit slots operate at 10 MHz. An 8-bit I/O adapter that delivers the system's two serial ports (one with a 9-pin connector, one with a 25-pin), one parallel port, and game port. Two 16-bit slots are given over to video and disk control, leaving four free slots in the tested unit.

#### MEMORABLE VIDEO

The standard video board is a ProDesigner Plus from Orchid Technology, a highspeed 16-bit board equipped with a full 512K RAM featuring resolutions up to 1,024 by 768 and 256 colors in Super VGA mode. The ProDesigner Plus demonstrates some of the snappiest performance seen in a budget machine, although this still left it significantly slower than the bellweather Compaq Deskpro 386/20. It's complemented by a NEC MultiSync 2A display, although Computer Market Place delivered a 3D for review (a \$100 option) because it was out of stock on the lowerpriced monitor.

Mass storage includes a TEAC 1.2MB floppy disk drive and a standard Seagate ST-251-1 40MB hard disk. Both are governed by a Western Digital controller card (which supports 1:1 hard disk interleaving). The 200-watt Taiwan Liton Electronic Co. power supply offers two free drive power connectors for future mass storage expansion.

#### **EASY SETUP**

The Ultra 10-386 uses the latest Phoenix BIOS, which puts setup just a press of Ctrl-Alt-Esc away no matter what you're doing with your system. No operating system is included in the standard price of Ultra 10-386. If you pay the \$99 that Computer Market Place charges for DOS 4.01, how-



The \$2,397 Computer Market Place Ultra 10-386 uses a Micronics 386 system board but locates memory on a 32-bit expansion card. Another slot is filled by the snappy ProDesigner Plus video board, which generates resolutions of up to 1,024 by 768 and 256 colors in Super VGA mode.

ever, the system will be delivered with the DOS shell already installed on the system's hard disk. The company does not offer OS/2.

Packed with the Ultra 10-386 is an Nan Tan Computer 101-key Enhanced-style keyboard. A free 72-inch extension cable is packed with the keyboard to lengthen its already generous 84-inch cable.

Beside the usual indicators, the front panel of the Ultra 10-386 provides a reset switch and a cylindrical keylock that secures both the case and keyboard. The rear panel include three 25-pin cutouts for adding D-shell connectors. All factoryinstalled connectors are identified by adhesive labels.

The case of the Ultra 10-386 earns only an FCC Class A certification and the system a B-minus for construction. Although hardly exemplary, it's up to small-shop standards-which means it has the typical snarl of ribbon cable inside.

Computer Market Place extends a oneyear warranty to cover its work and the system board: the Orchid video board and NEC monitor bear their own manufactur-

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### Lotus Freelance Plus



Computer Market Place Ultra 10-386 Computer Market Place Inc., 511 Abbott Dr., Broomall, PA 19008; (215) 544-8787.

Broomall, PA 19008: (215) 544-8787. List Price: With 2MB RAM, 40MB hard disk, 1.2MB 5.25-inch floopy disk drive, VGA monitor, 32,397. DOS 4.01, \$99. In Short: The Ultra 10-386 is handicapped with

below-average construction, but features in its favor include Orchid's ProDesigner Plus graphics card and high resolutions, including Super VGA and 1,024 by 768 mode.

CIRCLE 424 ON READER SERVICE CARD

ens' warranties (three and two years, respectively). For major failures, the company promises a 48-hour replacement service using overnight couriers. If that still doesn't get you up and running, the company will send a nationally known repair service to your office.

If you don't mind picking and choosing from a menu of add-on components and thereby incurring added cost, you can soup up the Ultra 10-386 into a top performer.

### CONTINENTAL TECHNOLOGY INC. Top Gun 386/20 by Bruce Brown

The phrase top gun may make you think of an ace fighter pilot or a proficient gunslinger. As the name for a computer, it might be fitting for a 33-MHz machine, or perhaps for the fastest unit in a vendor's line. In the present case, Continental Technology's Top Gun 386/20 is indeed one of the fastest computers tested in this batch of afford-

able 20-MHz 386s.
The FCC Class B Top Gun has a typical AT-style case, which measures 6.5 by L2.25 by 16.5 inches (HWD). The \$5.669 and \$1.25 by 16.5 inches (HWD). The \$5.669 and \$1.20 B Hoppy disk drive, a 43-MB Toubhand disk drive, a 47-m and a fine-free to contiental label, and a fine-free coronic Enhanced-style keybourd that has a since elicky led, a "72-sinch cable, and an in-most holder that a blinged at the top (not shown in pixto).

The system price doesn't include I/O ports; a \$55 option buys you two serial ports, one parallel port, and a game port. DOS 3.3 is also an option (\$89), or you can get DOS 4.01 for \$99.

COVER STORY

BENEFITS FROM CACHE

BENETIS FROM CACHE
Parily because of its 32K RAM cache (included in the price), as well as its 70-ansscond memory chips, the Top Gun was one of the fastest machine in this group. The processor and conventional memory scores were at the top of the heap. The Mirousies modification includes a Phoesia ROM BIOS with proposers 356 circular, ye, accept for one Chips and Technology chip for DMA management. The procestion of the control o

The Top Gun's standard 32K of 35-ms. sche memory is upgradeable to 64K for 555; this cache is managed by the Intel 528S cache-controller chip. Because the RAM cache memory is on the motherbourd, there is no room for normal system RAM—all memory is on a proprietary cand insertion in the single 32-bit expansion cand insertion in the single 32-bit expansion tableting to 1-megabit chips. To maximize the system, use 10th chips to fill the memory board on the single single single \$120 daughterboard that holds an additional 8MB to reach a maximum system total of 16MB of 32-bit memory.

The Top Gun has two 8-bit and five 16-bit expansion solts that can be set to run at either 6 or 8 MHz. In the test configuration, the drive controller and video adapter both were 16-bit cards. The I/O card fills an 8-bit slot, leaving one 8-bit and three 16-bit slots free. To save space for other expansion cards, there are two 25-pin and two 9-pin knockouts for cards that have more ports than will fit in a single slot's rear opening.

You can fit five half-height drives in the Top Gun's case, three of which accept removable media. There are only four power leads from the 200-watt power supply, so if you actually put five drives in the case.

FACT FILE

Top Gun 386.20 Continental Technology Inc., 300 McGaw Dr., Edison, NJ 08837; (800) USA-CTI1, (201) 225

List Price: With 2MB RAM, 43MB hard disk, 1,2MB 5,25-rich floppy disk drine. VCA monitor, 32,699 DOS 33, 399: DOS 401, 599 in Short: By vintue of its 32K RAM cache, Contrantal Technology's 709 Dun 398:20 is one of the fastest of this respensive dozen. Otherwise this suit is a listly typical 396 cione.

CIRCLE 428 ON READER SERVICE CARD

use a power splitter. The test machine came with a 25-millisecond 43MB Toshiba MFM hard drive managed by a DTC combination floppy/hard disk controller.

The case has both reset and turbo buttons on its front, as well as indicators for power, hard disk access, and turbo mode.

#### DIRECT SALES

Most Continental computer systems are sold directly, either by mail order or direct sale, with the remainder being distributed through dealers. All systems include a one-year parts-and-labor warranty.

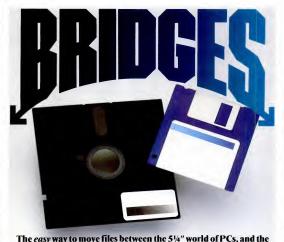
During the warranty period, Continental will send replacement parts if the defec-



The \$2,869 price of Continental Technology's Top Gun 386 20 Includes a 3XF RAM cache as well as 70 hanosecond memory chips, making it one of the faster machines tested. The cache, which is spgradable to 64K, resides on the motherboard; normal system RAM is allocated to a proprietary card that sits in the single 32-bit slot

tive components can be identified. The company will change your crolic card for the parts and then issue a credit when itcreviets the defective parts. If you do have to send in the whole system for repairs, Continental promises a five-workday turnaround, including shipping. Continental, a. New Jensey-baced company, doesn't you all, but they are available in allow you and New Jensey for approximately 10 percent of the system coat per year.

The Top Gun 386/20's fast performance times and low price are enticing. The fact that all the system components are standard items adds to its value as a commodity computer.



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SYSGEN SS Gibraltar Drive, Milpitas, CA 95035

ndemarks: Sysgen, Bridge-File, Omni-Bridge-Sysgen Inc.; PS/2-International Business Machines Corporation

with your newer systems,

52-International Business Machines Corporation.

CIRCLE 173 ON READER SERVICE CARD.

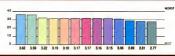
#### BENCHMARK TESTS: LOW-COST 20-MHz 386s

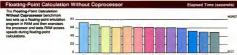
Continental Technology's Top Gun 386/20 heads this low-cost dozen with four first-place finishes, largely because of the processor RAM cache included in the system's price. For the most part, however, performance differences are minimal owing to the many standard stock parts these systems share.

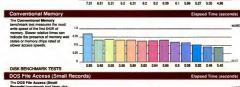
Elapsed Time (sec

#### PROCESSOR AND MEMORY BENCHMARK TESTS





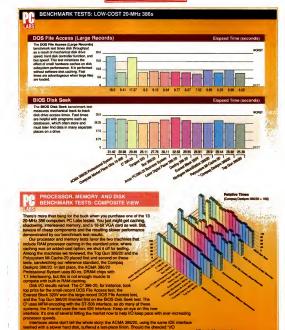






\* Reported for comparison.

#### COVER STORY LOW-COST 386/20 COMPUTERS



bottleneck" be a concern, consider purchasing a faster hard disk or disk-caching software

which helped the C2 386-20 achieve its one first-place finish.

CONTINUES

Before you make any big decisions over which laser printer to buy, we'd like to point out a few little things about the new Canon LBP-4.

The first of which is size. Unlike most "desktop" printers that need a space the size of a football field to fit in your office, the LBP-4 is compact. So it actually fits on top of your desk.

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Plus a lot of other little extras that make it easy to print high-quality text and graphics right down to the smallest detail. Including Canon's convenient EP-L replaceable cartridge, and a versatile front-loading paper tray. It even prints envelopes.

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It's the first compact, affordable laser printer with scalable fonts, standard. And that's something to get excited about.

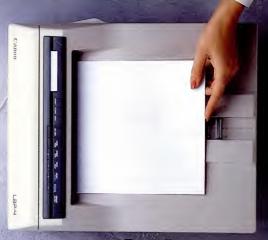


options or add-ons.

A printer driver kit is provided free with each new LBP-4 containing all printer definition files currently available for this printer on diskette, plus complete installation instructions.

"Manufacturer's suggested retail price.

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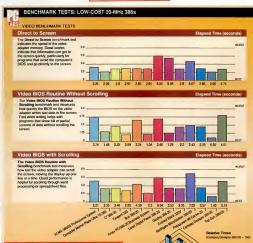


## excited about.



\* MM Cores U.S.A.

(1) CHOICE MANUEL DES CONTROL CONTROL





uses e Western Digital VGA board, while Tangent has a Video Seven and Arnax opted for an ATI VGA Wonder. You should alweys try for a 16-bit board manufactured by one of the top performers in this area, especially if you are involved with

Note that the new Compaq Deskpro 386/20E incorporates 16-bit VGA circuitry into the system board for even faster performance. We tested the older Deskpro 386/20, which uses a Compaq 16-bit VGA card fitted with the Paradise PVGA chip set.

ENDS

#### DESTINY COMPUTERS Destiny 386-20

by Stephanie Izarek

In order to stake a claim in a market densely populated with similarly designed 386 machines, computer manufacturers must look to unique areas outside of pricing, speed, and quality design. Destiny Computers has done just that by capitalizing on its ability to meet virtually any configuration request made by a dealer and using quality, name-brand components to do so.

With this philosophy in mind, Destiny is introducing its new D-series line of 386 machines, built around the Corrado motherboard, with the Destiny 386-20 (\$2,649), This sturdy, FCC Class A desktop model, capable of holding five halfheight drives, comes equipped with a 40MB ESDI Seagate hard disk, a 1,2MB 5.25-inch floppy disk drive, a Western Digital controller card, a Super VGA graphics adapter, and a 200-watt Soletek power supply. Included in the list price is a Casper 14-inch VGA monitor, with a high-resolution, nonglare screen, and a well-crafted BTC 101-key keyboard with sculptured keys and extra spring. DOS 3.3 must be purchased at an additional \$100. and OS/2 is not yet available.

The Destiny also offers the convenience of front-panel power-on and reset controls, along with Turbo speed, hard disk, and power-on LED indicators. (Note: you'll especially appreciate the re-



The Corrado motherboard is at the heart of the \$2,649 Destiny 386-20; the system board features Chips and Technologies' VLSI chip set and AMI's BIOS, as well as the ability to hold up to 8MB of 32-bit RAM.



Destiny Computers, 754 Whitney St., San Leandro, CA 94577; (800) 366-4272, (415) 430-

List Price: With 2MB RAM, 40MB hard disk 1.2MB 5.25-inch floppy disk drive, VGA monitor, \$2,649. DOS 3.3, \$100; DOS 4.01, \$110. in Short; The Destry 386-20 is a terrific and economical choice for a knowledgeable user v parts. Its documentation, however, needs improvement

CIRCLE 425 ON READER SERVICE CARD set button's quick results after you spend what seems like half a day waiting for the warm boot executed from the keyboard to

#### take effect.)

THE SYSTEM BOARD At the heart of the Destiny 386-20 is the Corrado motherboard, which uses the Chips and Technology VLSI chip set and AMI's BIOS, making it comparable to the more reputable albeit more expensive 386 machines on the market. The Corrado sports two 8-bit slots, five 16-bit slots, and one 32-bit proprietary slot for a maximum 16MB RAM expansion card. There are no ports on the motherboard, so you should take care to note that you will need to use some of your free slots for the incorporation of ports. The motherboard itself contains 2MB of SIPs using 80-nanosecond 256-kilobit DRAM chips, 64K is dedicated to shadow RAM. You can, however, expand memory on the motherboard to a

maximum of 8MB. To keep the price of the Destiny 386-20 low, RAM caching is not available. For the same reason, sockets are reserved for both the Intel 80287 and 80387, but the coprocessors are not included in the list price and must be purchased separately. Currently the Corrado motherboard in the 20-MHz model is not capable of accommodating the Weitek modules, although its speedier sibling, the Destiny 386-25, does.

Another feature of the Destiny 386-20, which can be positive or negative depending on your level of computer expertise, is that setup is provided on the motherboard. You have the ability to flip between 0 and I wait states, select page-mode or interleaved memory (as long as your motherboard contains the required 2MB of RAM to run true interleaved memory-other-

wise the default is page-mode), and generally have complete control over the tailoring of your system through the use of this Extended Memory Setup program

But beware: even the most advanced users risk changing something accidentally that can cause your system to crash. If you are a novice, you will run into problems with this program because the only piece of documentation included with the Destiny 386-20 is a generic manual that is far too technical and not nearly clear enough for a first-time user. Usually manuals will include an index, glossary, or introductory section; unfortunately this one has none of the above. If you have questions regarding the setup of your computer or the extraordinarily confusing setup program, you will need to contact Destiny directly for technical support.

#### TEST SCORES

The Destiny 386-20 faired well enough in comparison to the other low-priced machines reviewed in this article. Its scores were right in the middle for the processor and memory segments of the PC Labs

Destiny Computers stakes its claim in the 386 market by meeting iust about every configuration request and using name-brand. quality parts to do so.

benchmark tests and generally above average in the hard disk and video segments of our benchmark tests.

If you are in the market for a fast, affordable, no-frills 386 machine, have a cooperative dealer, and know exactly what configuration you need, the Destiny is an intelligent choice. You can be confident about receiving a machine sporting fine workmanship and brand-name components. Although Destiny is terrific for offering tons of options, it is evident from the documentation that the company assumes that everyone purchasing a 386 is knowledgeable in the field. If you are, you'll be fine; if not, be prepared to spend some time on the phone.

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AUGUST, 1989



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#### EVEREST COMPUTER CORP. Everest Block 320V

by Bruce Brown

Everest may be just another mountain to you, but Everest Computer Corp. is the computer sales side of CMP Enterprise Co., a company that designs and manufactures system boards. And at \$2,990, the Everest Block 320V just barely makes our list of the 12 cheapest computers in the 20-MHz 386 class

The Block 320V comes in an attractive. small-footprint case that measures 6.5 by 16 by 16.5 inches (HWD). The FCC Class A system includes 2MB of RAM, a Conner 42MB hard disk a 1.2MB flonny disk drive, an ATI 16-bit VGA Wonder board. and a Seiko CM-1430 color VGA monitor. Standard ports include two serial, one parallel, and one game. The Nan Tan Computer Co. keyboard features 101 keys, with top-row function keys and an 80-inch cable, DOS 4.01 costs \$100 extra.

It may be hard to think of a motherboard as being attractive, but the CMP motherboard in the Everest machine is a sharp-looking component, with slots. memory-chip sockets, ROM chips, and 386 chip set laid out neater than a Midwest suburb. The Block 320V uses AMI ROM BIOS chips and a full Chips and Technologies 386 chip set. There are sockets for both 80287 and 80387 math coprocessors.



The Everest Block 320V (\$2,990) hosts a sharp-looking motherboard inside its smallfootprint case; slots, memory-chip sockets, ROM chips, and the 386 chip set are laid out with admirable care. In addition, the 42MB Conner drive and proprietary IDE high-speed controller combine to yield top performance

#### COVER STORY LOW-COST 386/20 COMPUTERS

#### RESPECTABLE TEST SCORES

With a 20-MHz 386 processor, 80-panosecond memory, and no RAM cache, the Block 320V achieved respectable scores on the PC Labs processor and memory benchmark tests. Standard memory consists of 2MB of 100-ns. RAM made up of 256-kilohit SIP modules. The test machine came with 80-ns. chips, which Everest said it supplies when it has them. The benchmark test scores shouldn't vary much-if at all-with 100-ns, rather than 80-ns, chins, but he aware that Everest's scores were taken on a machine with 80ns. chips.

Maximum motherboard memory is 8MB. The two 32-bit slots can each hold 32-bit memory boards, but the maximum system memory is 16MB. Without processor RAM cache, the Everest uses pagemode memory to attain virtual zero-waitstate operation. Both ROM and video BIOS can be shadowed in RAM, but whether shadowing is on or off, the top 384K of memory is unavailable for other 11500

The Everest case can hold three halfheight drives, each of which can have an exposed front for removable storage media. There's also room for one 3.5-inch drive mounted on its side without an exposed front. The test machine had a 42MR. Conner hard disk with its proprietary IDE high-speed controller; this was one of the top-performing disk drives. The 200-watt power supply has four power leads-just the right amount for the drive bays.

While there are only seven expansion slots, two can be used for either 8-bit ISA expansion boards or proprietary 32-bit RAM cards. The remaining five slots are for standard 16-bit interface boards. The expansion bus runs at either 8 or 10 MHz. In addition to the expansion slots, there are three knockouts-two 25-pin and one 9pin-for extra ports. In our unit, there were two 16-bit slots free, as well as the two dual-identity (8-bit or 32-bit) slots.

There is documentation for the motherboard, VGA, and I/O interface cards, but no comprehensive user, operations, or reference manual. With standard parts, experienced users won't need great documentation, but beginning users should be aware that there's little help provided here.

#### MOSTLY DEALER SALES

Everest sells most of its computer systems through dealers and sales representatives.

While it is not in the mail-order business it will sell to users who contact the company directly. All Everest systems include a one-year depot-service parts-and-labor warranty (you must drop off the PC at a repair center). Most service is handled by dealers, but if shipment to Everest is necessary during the warranty period, the company pays to send the machine back.

Other than its well-designed motherboard, there's nothing very special about the Everest Block 320V-but that's not bad, especially when you consider the



price. This is a competent machine with ample room for expansion, and its performance numbers fall within the expected range for the 20-MHz 386 class without a RAM cache.

Compared with competing units from lesser-known companies, the Everest is perhaps a bit pricey, but since it's sold by dealers, you may be able to get a discount or enough support to make the extra money worth spending.

#### LASER DIGITAL INC. **Laser Digital Pacer** 386-20 by Alfred Poor

At \$2,995, the Laser Digital Pacer 386-20 has the questionable distinction of being the most expensive machine in this survey of cheapest computers, having nosed out the Everest offering by just five dollars. The machine's case sports a sculpted plastic front that looks strikingly different from other clones. But what else do you get for a few hundred dollars more than the compe-

One big difference lies at the heart of the machine. While many other clones rely on motherboards designed and built by Mylex, Micronics, and other suppliers, the Pacer 386-20 uses a Laser Digital motherhoard. The board looks much like other designs; a pair of 32-bit slots, five 16-bit slots, and an 8-bit slot running at 6.67 or 10 MHz, plus room for DIP-style memory chins.

In other respects, however, the motherboard is a bit different-starting with the unusual memory configuration. Instead of using banks of just 1-megabit or 256-kilobit chips, it uses both. There are two banks of eight 1Mb chips and an extra bank of eight 256Kb chips for parity; the three banks yield 2MB of total memory. The motherboard has room for 4MB in all, and you can bring the system up to a total of 16MB with 32-bit expansion cards.

#### **FAMILIAR COMPONENTS**

The system had some components that appeared in other packages reviewed here. The 40MB hard disk, for example, is a Seagate ST-251-1, the 1.2MB floppy disk drive is from TEAC, and the color VGA monitor was a Tatung CM-1460.

Other components were less familiar. The 16-bit combination flongy/hard disk controller came from AMS, and the VGA card came from NSI. The adapter supports 800 by 600 resolution and comes with drivers for many different programs. You'll need a multiscanning monitor to take advantage of this feature, however, In addition, the adapter is only an 8-bit card,



The \$2,995 Laser Digital Pacer 386-20 is built around the company's own motherboard, which sports an unusual memory configuration: you get two banks of eight 1-megabit chips and an extra bank of eight 256-kilobit chips for parity; the three banks yield 2MB of total memory.

#### COVER STORY LOW-COST 386/20 COMPUTERS



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which explains its poor showing on PC Labs' video benchmark tests. The processor, memory, and hard disk performance was in the middle of the dozen units reviewed

#### LASER DIGITAL PITFALLS

The Pacer 386-20 has more-serious problems than video speed. The system documentation, for one, arrives in a handsome binder. You may be surprised by the weight: it has much more inside than most competitors. But the surprise will turn to disappointment when you examine the contents. About two-thirds is DOS documentation supplied by Microsoft.

There is an attractive manual prepared by Laser Digital specifically for the Pacer 386-20. While it is a big improvement over the motherboard manuals provided by most of the other clones, it still falls far short of the mark. The section on motherboard configuration is well illustrated but refers to a different board from the one supplied in this system. The system comes with the Chips and Technologies advanced setup utility on-disk but without any documentation. This is a handy utility that gives knowledgeable users the chance to finetune performance, but in the hands of a novice, it can quickly reduce the entire computer to a lifeless mass that can't boot at all

Users will find other pitfalls. Among them are some I/O ports neatly labeled RS-232-1 and RS-232-2 on the back of the case, plus an unlabeled parallel port. Not until you take off the cover do you discover that ribbon cables from these connectors go nowhere-which is exactly where your data will go if you get suckered into hooking up to one of these. Instead, you need to plug into the unlabeled ports on the separate I/O card. According to a Laser Digital

representative, the extra ports allow you to hook up a 9-pin serial port instead of the 25-pin port that comes with the card.

One more gotcha: you can change the processor speed from the keyboard (a feature clearly documented in the manual). but the machine gives no indication that a change has taken place-no beep, no turbo light on the front panel, no change in cursor shape. An inadvertent combination keystroke could leave your processor hobbled without your knowledge.

The Pacer 386-20 is sold through dealers and comes with a typical one-year warranty. To get warranty repairs, you must ship the system back to California at your expense. (Laser Digital will pay the return shipping.) In these days of express parts replacement and on-site warranty service. this is about the minimum acceptable policy currently available.

So for the extra money that the Laser Digital Pacer 386-20 costs you, you get a slower display, misleading documentation, mislabeled ports, and some other handy features that can cause you trouble and grief. This unit may make it into the cheapest dozen, but it can't compete with the values offered by some others that are lower on the price list.

NORTHGATE COMPUTER SYSTEMS INC. Northgate MicroStation 386/20 by Bruce Brown

When is smaller better? How about when it's all you really need? Northgate Computer Systems has traditionally sold systems only in large-size cases, but recently it's come out with a MicroStation line for single-user or workstation computers that still provides ample power and storage and reasonable expansion room. The Northgate MicroStation 386/20 doesn't take up a lot of room, at only 4.25 by 16.5 by 16 inches (HWD), but it delivers plenty of computer for a price you might expect to pay for a 286 system.

At \$2,549, the MicroStation 386/20 includes 2MB of RAM, a 42MB hard disk. your choice of a 1.2MB or 1.44MB floppy disk drive, a 16-bit Video Seven VGA card, a Princeton Graphics Systems color VGA monitor, two serial ports, one parallel port, and Northgate's own excellent

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P. C. Woole, Append 11.14 P.C. Week, August 14,1989

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OmniKey Plus keyboard with an 80-inch cable. Standard software includes DOS 3,3 or 4.01, GW-BASIC, and an on-line system and MS-DOS reference program. FCC Class B rating was pending at the time we reviewed the system.

The MicroStation 386/20's processor can be slowed to 10 MHz if necessary, but most tikely you'll keep it at 20 MHz. With all settings on high, the Northgate scored in the low-to-middle range on all the PC Labs benchmark tests.

The MicroStation 386/20 uses AMI BIOS chips and Northgate's own mother-board. The tested unit had integral parallel and serial ports, an integral floppy disk drive controller, and a tree expansion bus design, but it also had a video card in a 16-bit slot. Newer units will have the VGA circuitry built in as well.

#### PIPELINE MEMORY

Motherboard memory can be expanded to 8MB, the system maximum for 32-bit memory. The Northgate uses either 256-kilobit or 1-megabit chips in SIMM packaging. The MicroStation 386/20 doesn't lave RAM cache memory, but it uses pipeline memory addressing and page-mode memory to attain near-zero-wait-mode memory to attain near-zero-wait-

state performance.

Pipeline memory addressing uses one pin on the 386 chip to look at the memory address of the next instruction. If the next step requires finding a memory address, pipelining eliminates one memory wait state.

The system has room for two halfheight and one one-third-height drive. As delivered, the system has one empty bay, the size of which depends on whether you order a 1.2MB or 1.44MB floppy disk drive. The Conner Peripherals 40MB hard



Northgate MicroStation 386-20 Northgate Computer Systems Inc., 13705 First Ave. N. Plymouth, IMN 55441; (800) 548-1993, (612) 478-400. List Price: With 2MB RAM. 42MB hard disk, 12MB 525-noth or 1.44MB 35-inch floppy disk drive, VGA monitor, DOS 3 3 or 4.01, GW-BASIC, utilities, \$2,549

In Short: Through on-board integration of major component interfaces, the compact Northgate still has four free expansion slots. A moderate performer, the MicroStation 386:20 has a competitive price, full software including DOS, an on-line hypertext system reference, and

commendable support.
CIRCLE 429 ON READER SERVICE CARD

COVER STORY
OW-COST 386/20 COMPUTERS



The Northyate MicroStation 386:20 is a \$2,549 system that measures only 42 by 16.5 by 16 inches (HWD). While Northyate's own motherboard offers seven vertical expansion slots, an expansion free board with its own horacontal slots takes up a normal 16-bit slot. The expansion free lots you accommodate three full-length 16-bit cards and two half-length -0 bit cards.

disk uses Conner's Interface Design Enhancements (IDE) drive controller technology. The 150-watt power supply has four device power leads.

The MicroStation's most obvious dimension is its high—or enther its lack of it, this restricts the drive buys to no more dimensionally the other design factor that keeps the box short is the arrangement of the expansion sloss. The motherboard actually comes with seven vertical slots, since it is also used in larger systems, but a short expansion-tree board with its own borizontal slots sits in once of the normal 16-bit slots. Using the tree, you can fit in the proposition of the proposition but must the industry-standard 8 MHz.

The short case has flush-mounted power, reset, and turbo buttons on its front. The usual lights monitoring power, hard disk access, and turbo mode are on the front as well. There is no system keylock.

#### NORTHGATE FRILLS

Like all Northgate systems, the MicroStation comes with a comprehensive user guide and a laminated quick-reference card. You'll get the quickest assistance by using the standard on-line Hypertext-style help and reference program. Northgate's abundance of user documentation is admirable and unique in this roundup.

Northgate's one-year parts-and-labor varranty is augmented by its foll-free technical-assistance number and its on-site service. If you have a problem with a Northgate computer, call the 24-hour help line to locate the source of the problem. Northgate will ship replacement parts overnight without billing you, you can send the defective part in after receiving the good one. If you need help installing replacement components, the on-site service vendors will show up the next day to do the installand of the problem of the proble

Northgate's MicroStation 386/20 is a good reason for not buying a 386X system. With the Northgate machine, you get a solid set of components with true 20as solid set of components with true 20ware, documentation, and technical support for less than many companies ware, documentation, and technical support for less than many companies charge for similarly configured 3865X systems. When it's this good, this cheap, why buy less?

#### POLYWELL COMPUTERS INC.

Polysystem
MI-Cache-20
by Winn L. Rosch

Many attractive features mark the Polysystem MI-Cache-20 from Polywell Computers as a \$2,650 machine of distinction. But just as many little details detract from its quality feel.

The colorful plastic logo in the comer of its ordinary AT-style case shows that the Polysystem has more corporate support behind it than a mere garage shop-Polywell has been crafting American-made computers for three years, not just for the direct market (where the Polysystem is aimed), but also for sale under the private labels of other vendors.

But the same front panel shows a dismal lack of attention to detail. The big turbo push button does nothing, while the adjacent reset switch works fine. The button is not defective but superfluous by design—the subcontracted case just comes that way, according to Polywell.

#### USES DISCRETE LOGIC

So goes the rest of the Polysystem. On the positive side, its Mylex motherboard does

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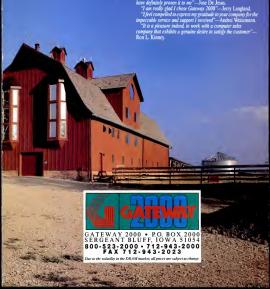
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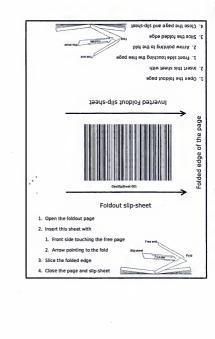
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J. Follow Instructions on the other side

#### Inverted Back



Back

1. Follow instructions on the other side

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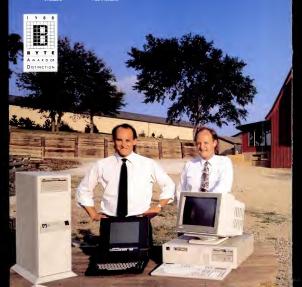
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- 101 Key Keyboard MS DÓS 3.3 or 4.01
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- 160 Meg ESD1 Drive
- 16 Bit VGA Board
- 101 Key Keyboard
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- 2 Megs RAM
   1.2 Meg 5½" Drive
   1.44 Meg 3.5" Drive
   65 Meg 28ms RLL Drive
   16 Bit VGA Board
- 14" 1024 x 768 Color Monitor
- 19 1024 X 700 Color
   1 MS DOS 3.3 or 4.01
  - \$2395.00

the job quickly, thanks to a proprietary. Mylex discrete-logic, 64K cache of 25-manosecond static memory. Its performance was second-fastest among the 12 reviewed machines, owing to the added benefit of the memory eache. But on the negative side, the eight SIMMs on the system board are located at the front end of its expansion slots. Although spaced to avoid touching circuit boards, expansion cards with component-laden skirt may not fit.

The eight SIMM sockets will accommodate either 256-kilobit, 1-megabit, or 4-megabit modules. Fill it with 4Mb chips and the Polysystem will attain its full 32MB maximum memory capacity, wice that of the other computers in this roundup. Alternatively, a single 32-bit expansion slot provides another opportunity for



Polywell Computers' Polysystem MI-Cache-20 (52,650) uses a Mylex motherboard—a speedy number whose proprietary, discretelogic, 64K cache of 25-nanosecond static FAM made this the second-fastlest machine reviewed. The motherboard can also fit up to a maximum 32MB of system RAM—if you can get 4-megabit chips.

memory expansion. Because of the 64K processor RAM cache, slower 100-ns. 256-Kb DRAM chips are used.

You can slow the Polysystem from its hipperformance, 20-MHz speed down to an ultracompatible and ultralaggardly 8 MHz at a touch of the keyboard. For better performance, a little ingenuity will fit an 80387 coprocessor in a waiting socket. The expansion slots always operate at a standard 8 MHz.

Only one VLSI chip decorates the system board, a custom chip made by Chips and Technologies for Mylex. The Polysystem's American Megatrends BIOS inCOVER STORY

LOW-COST 386/20 COMPLITERS



Polysystem Mi-Cache-20 Polywell Computers Inc., 61C Airport Blvd.

Polywell Computers Inc., 61C Arport Blvd., South San Francisco, CA 94080; (800) 999-1CPU, (415) 583-7222. List Price: With 2MB RAM, 40MB hard disk

1.2MB 5.25-inch floppy disk drive, VGA monitor \$2,890, DOS 3.3 or 4.01, \$65. In Short: A 20-MHz 80386 computer that looks good but needs more attention to detail. Strengths include a 64K memory cache and an

exceptional warranty structure.

CIRCLE 542 ON READER SERVICE CARD

cludes both setup and diagnostics in its firmware code, accessible at the press of a key when you boot the system. RAM shadowing of the video and ROM BIOS is not supported.

Of the six 16-bit and one 8-bit expansion slote (in addition to the 32-bit memory slot, which also supports an 8-bit card), three are filled at the factory. One contains a 16-bit ProDesigner VGA video adapter from Orchid Technology. Another holds a generic I/O card bedecked with one serial, made, his board did not fir properly into its socker—the thin rear panel of the Polysystem chassis had to be been backward to slide the board completely into its expansion connector.

#### NO-NAME DISK CONTROLLER

Details really fail the Polysystem when it comes to the drive controller. Instead of the Western Digital WD100V-MM2 1:1 interleave controller, the evaluation system was equipped with a Taiwan-made clone (labeled only "Flytek" on its ROM), which the Polywell describes as an equivalent, since it uses three Western Diestal chios.

Polywell sells the Western Digital controller and sent us one to prove it. Be sure to specify your preference if you have one. Otherwise, the disk drive hardware in the test system mirrored most of the other systems: a TEAC I.2MB floppy disk drive and a Seagate ST-251-1 40MB hard disk. Both of the unit's scores on the DOS File Access benchmark test rated in the top quarter of the units reviewed.

The 220-watt Kingspao power supply offers four drive connectors, leaving two available for future expansion. The expected five AT-style half-height drive bays (the right three with front-panel access for removable media such as a tape backup de-

vice) all use ordinary AT-style plastic mounting rails. Remember, you will need to split a power line if you install a fifth device.

Polywell offers a choice of color fixedfrequency VGA displays, either a Relisys RE9513 or a Quimax 3114. The company recommends the latter but sent the former for review. It produced an acceptable image on its 13-inch (diagonal) screen: A tilt/swivel base is standard.

Polywell provides a two-year warranty on the Polysystem's motherboard, monitor, and display adapter and an unusual one-year parts, five-year labor warranty on the overall system.

If you like what you see on the outside and don't per too critically inside, you'll be happy with the appearance and performance of the Polysystem MI-Cache-20, particularly with the boost provided by its memory cache and the extended warranty. Polywelf, however, could be a real market contender if it added some polish to its rough edges.

Tangent 320
by Susan L. Hayes

The Tangent 320, from Tangent Computer, is a desktop machine that looks and acts like most of its inexpensive counterparts in



The \$2,395 Tangent 320 conveniently places its lock, reset, and furbo switches at the front of the machine; these are joined by LED indicators for the floppy and hard disk drives, as well as power-on and surbo modes. Also accessible from the front are the machine's five half-height bays.



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TATUNG

this roundup. But with a price tag of \$2,395-including 2MB RAM, a 40MB hard disk, a 1.2MB floppy disk drive, and VGA-Tangent jointly holds the title of the least expensive unit reviewed. And if support and service rank high on your list of priorities, your search for an affordable 20-MHz system could end here.

Tangent's commitment to customers begins with the documentation that accompanies the system. Hardly skimpy, a threering binder bulges with plenty of information about this FCC Class A-rated PC. The documentation includes directions for installing additional memory and a math coprocessor, as well as an in-depth troubleshooting guide and glossary that are clearly written for beginners and experts.

Tangent also includes manuals from its brand-name parts manufacturers, among them Video Seven, SIIG, and MiniScribe. If that doesn't do, Tangent offers a toll-free support hotline. A one-year parts-andlabor warranty plus a 30-day money-back guarantee further help to ease anxieties.

#### **OUR TESTED UNIT**

A sleek Relisvs VGA color monitor and a Tangent Enhanced-style keyboard with a

**COVER STORY** LOW-COST 386/20 COMPUTERS

### **EDITOR'S CHOICE**

ngent Computer Inc., 303 Beach Rd., Buringame, CA 94010: (800) 223-6677, (415)

List Price: With 2MB RAM, 40MB hard disk 1.2MB 5.25-inch floppy disk drive, VGA monitor \$2.395, DOS 3.3 or 4.01, \$88. in Short: The Tangent 320's price earns it the action of being tied with the ACMA as the cheanest 386/20 on the market. With quality ets backed by excellent support and service Tangent may offer the most for the least.

CIRCLE 643 ON READER SERVICE CARD

firm, clicky touch accompanied our tested unit. The Tangent 320's standard desktop case does take up some space, but it also offers you enough room to move around the easily accessible and well-laid-out interior. The lock, reset, and turbo switches are conveniently located on the front left of the system unit, and LED indicators are present for power-on, turbo, and floppy and hard disk drives. Five half-height drive bays are accessible from the front of the computer, and several cases are available from Tangent upon request.

Two 8-bit, four 16-bit, and one 32-bit proprietary slot (which can also be used as an 8-bit slot) reside on the Data Expert motherboard. Five expansion slots remained free after our tested unit filled one slot with an I/O card offering one parallel, two serial, and one game port and another with an MFM proprietary floppy/hard disk controller, this controller handles the Mini-Scribe 40MB hard disk and can manage up to two floppy disk drives. Tangent doesn't limit your hard disk options, offering a variety of sizes and controllers, including SCSI and ESDI interface choices, in addition to ST-506.

A 285-watt power supply keeps things going, and a standard Chips and Technologies VLSI chip set and an AMI BIOS rest on the motherboard. An 80387 math coprocessor socket is present as well, but it lies halfway under the hard disk. The Tangent can run at 16 or 20 MHz, and the bus speed can be set at 6, the more common 8, or a speedy 10 MHz.

The system supports up to 16MB of RAM; 8MB are placed on the motherboard, and an additional 8MB can be added using a 32-bit expansion card. The



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ACMA 386/20

Professional Sustem

- Intel 80386-20 CPU running at

- IMB 32-bit high-speed RAM,

expandable to 16MB (System

- 0 wait state with page mode

interleaved arrangement

- Supports EMS/LIM 4.0

- Supports 80287, 80387 and

Weitek math coprocessors

power supply (110/220V)

- 1.2MB or 1.44MB floopy drive

- 1:1 interleaved dual hard/floppy

- Clock calendar w/battery back-up

- Parallel, serial & game ports

- Enhanced 101-key keyboard

- Standard case (Vertical case

- 200W UL, CSA & TUV approved

BIOS relocation

expansion slots

- ROM-based setup

disk drive controller

board expands to 8MB of 32-bit

- Shadow RAM for system & video

6/8/16/20MHz

- AMI DIOS



#### ACMA 286/12 Desktop Sustem

#### Intel 80286-12 CPU running at 6/12MHz (keyboard switchable)

- Chips & Technologies "NEAT" CHIPSet, and AMI BIOS
- 512K RAM, expandable to 8MB on system board (100ns)
- 0 wait state with page mode
- interleaved arrangement
- 384K Shadow RAM
- Five 16-bit & three 8-bit slots
- 200W UL, CSA & TUV approved
- power supply (110/220V) - Supports EMS/LIM 4.0
- Supports 80287 math coprocessor - 1.2MB or 1.44MB floopy drive
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  - (Vertical case option \$175)

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286/16

option \$175) Votes Board Mono EGA VGA Was Mono EGA VGA 10MB/28ms \$1.459 \$1.759 \$1.859 65MB/28ms \$2,099 \$2399 \$2,499 10MB/28ms \$1.699 \$1.999 \$2.099

ACMA 386/25 Business System - Intel 80386-25 CPU running at

#### 6/8/16/25MHz - AMI BIOS

- 1MB 32-bit high-speed RAM. expandable to 16MB (System board expands to SMB of 32-bit
  - 0 wait state with page mode interleaved arrangement
- Shadow RAM for system & video
- BIOS relocation - Supports EMS/L1M 4.0
- Supports 80287, 80387 and Weitek math coprocessors - One 32-bit, five 16-bit & two 8-bit One 32-bit, five 16-bit & two 8-bit
  - expansion slots 200W UL, CSA & TUV approved power supply (110/220V)
  - ROM-based setup - 1.2MB or 1.44MB floppy drive
  - 1:1 interleaved dual hard/floppy disk drive controller
  - Parallel, serial & game ports
  - Clock calendar w/battery back-up - Enhanced 101-key keyboard
  - Standard case (Vertical case option \$175)

#### ACMA 386/33 33Mhz Cache Sustem

- Intel 80386-33 CPU running at 6/8/16/33MHz
- AMI System board and BIOS - 1MB 32-bit high-speed RAM. expandable to 24MB (System board expands to RMB of 32-bit RAM
- 64KB Cache, 20ns SRAM-33MHz
- Shadow RAM for system & video BIOS relocation - Supports EMS/LIM 4.0
- Supports 80387 and Weitek math coprocessors One 32-bit, six 16-bit & one 8-bit
- expansion slots - 200W UL, CSA & TUV approved
- power supply (110/220V) - Built-in setup and diagnostics - 1.2MB or 1.44MB floory drive
- 1:1 interleaved dual hard/floppy disk drive controller - Parallel, serial & game ports
- Clock calendar w/buttery back-up
- Enhanced 101-key keyboard - Standard case (Vertical case option
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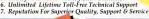
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LOW-COST 386/20 COMPUTER:

#### EDITOR'S CHOICE



Tangent 320

The Tangent 320, from Tangent Computer, stands out for two important reasons: customization and documentation. For only \$2,395, you get more than just 2MB RAM, a 40MB hard disk, and VGA. Tangent gives you a 30-day money-back guarantee, a selection of cases and hard disks, and other options-plus knowledgeable support. Tangent also will build whatever configuration you need; such commitment to customers

In addition, the Tangent 320's documentation is well written and comprehensive, a quality that unfortunately does not hold true for most of these 12 low-cost 20-MHz 386s. The Tangent manual comes complete with a glossary of terms, a troubleshooting guide, instructions for installing a coprocessor or more memory, and specific documentation for the components, such as the video adapter and hard disk. Tangent's test scores place it within the pack of noncached 20-MHz 386s, all of which rank faster than an SX and offer full 32-bit performance as well.

Among honorable mentions, the ACMA 386/20 Professional System offers good value at an equally great price: \$2,395 buys you a solidly built machine with Class B FCC certification. Performance lags. leaving the ACMA at the bottom of the pack in that respect, but the

motherboard has two easily accessible memory banks, each consisting of four SIPP sockets. In this machine, both banks were filled with 256-kilobit 100-nanosecond chips, and interleaving is employed to achieve an effective .5 wait state. The machine reserves 384K for shadow RAM, which the user can disable.

Also present in our tested unit were a Video Seven FastWrite VGA adapter and a Relisys monitor. These components helped Tangent 320 capture some of the highest scores on the PC Labs video benchmark tests. On the whole, the Tangent performed adequately across the board in all our benchmark tests, and the AMI BIOS performed very well on the

margin from the fastest to the slowest system is trivial-less than I second on the PC Labs 80386 Instruction Mix test. And while the documentation could use some improvement, support is excellent, with a two-year warranty on labor. Also, the machine is built with a care for detail that not all of these low-cost 386s can claim.

For those of you looking for topof-the-line speed at a low cost, two machines stand out because of memory-cached performance Continental Technology's Top Gun 386/20 offers premier performance and is a strong runner-up for our Editor's Choice. With 32K of processor RAM cache controlled by the Intel 82385 chip, this \$2,669 80386-based PC is a good value with reasonable stock components. However, be mindful of hidden costs. such as the \$55 charge for I/O ports.

Right behind is the \$2,650 Polysystem MI-Cache-20, from Polywell Computers, A 64K cache on the Mylex motherboard improves performance, giving it much better speed than the ten noncached 386 PCs. The Polysystem could use more attention to detail, but what may allay your fears is its support policy: five years on labor, two years on the motherboard, monitor, and video card; and one year for all remaining parts.

BIOS Disk Seek test.

Most of the machines included in this roundup offer very similar features and performances. Tangent stands out because it boasts a list price that matches the cheapest competition and still offers quality parts and exceptional commitment to service and technical support.

Bruce Bruce is a frequent contributor to PC Magazine. John Dickinson is executive editor, West Coast operations, of PC Magazine. Susan L. Hayes is an editorial assistant at PC Magazine. Stephanie Izarek and Matt Ross are assistant editors of PC Magazine. Alfred Poor and Winn L. Rosch are contributing editors of PC Magazine.

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than is to a 156-characterine carrage that's the wided in its case, and when it comes to virtually maintenance interperimence the BJ-130 is also in a class by seat with built in automatic cleaning and a unique 46-nozzé print head that lasts for years. Along with high speed operation that's so quel you can keep her unif grit by your deak, convenient out-sheet leading plus completes of these compatibility plus completes of these compatibility tastes simply qualette simply cleane. Out-service Visa settle with your fail.

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1.2MB & 1.4MB Floopy Disk Drive • 2 Serial, 1 Parailel
Port • Fuil-Size Desktop Case with 220W Power Supply •

| 1 32-bit, 5 16-bit | t, 2 B-bit Expansion Slots          |
|--------------------|-------------------------------------|
| \$3,039            | PC MAX 386DX 33                     |
| BASIC SYSTEM       | 33 MHz Fast Cache (True 33 MHz CPU) |

|             | MONO 12" | EGA 14"  | VGA 14"  |
|-------------|----------|----------|----------|
| BASE SYSTEM | \$ 3,099 | \$ 3,509 | \$ 3,709 |
| 6DMB DRIVE  | \$ 3,699 | \$ 4,109 | \$ 4,309 |
| 12DMB DRIVE | \$ 4.049 | \$ 4,459 | \$ 4,659 |
| 142MB DRIVE | \$ 4,349 | \$ 4,759 | \$ 4,959 |
|             |          |          |          |

Standard Features: Genuine Intel 386-25 MHz CPU • Page Interleave for Ø Wait State • 2MB RAM Memory on Board (Expandable to BMB) - 1.2MB & 1.44MB Floppy Disk Drive • 2 Serial. 1 Parallel Port • 101 Style Enhanced yboard • Full-Size Desktop Case • 22DW Power Supply 472 hit C 16.hit 2 B.hit Evnantinn Ci

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|-------------------|-----------------|--------------------|---------------------------|
| \$1,839           | PC MAX          | 386DX              | 25MHz                     |
| MO Display System | 25 MWz Fast Cac | he or Page Interio | rave<br>(True 25 MHz CPH) |

| an matthes alacess | (For Cache System \$500,00 addit (True 25 MHz CPU) |                     |                     |
|--------------------|--|---------------------|---------------------|
| BASE SYSTEM        | MDN0 12"<br>\$ 1,929                               | EGA 14"<br>\$ 2,309 | VGA 14"<br>\$ 2,509 |
| 6DMB DRIVE         | \$ 2,429   | \$ 2,809            | \$ 3,009            |
| BOMB DRIVE         | \$ 2,729   | \$ 3,109            | \$ 3,309            |
| 120MB DRIVE        | \$ 3,229   | \$ 3,609            | \$ 3,809            |

Standard Features: Genuine 286-16 CPU - SI-18.7 -1 MB RAM Memory on Board (Expandable to 4MB) . 1.2MB Floody Disk Drive • 2 Serial, 1 Parallel Port • 101 Style Enhanced Keyboard • Jr. Full-Size Desktop Case • 200W Power Supply • 6 16-bit. 2 B-bit Expansion Slots

DC MAY 286 16MHz

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|-----|---|---|---|-------|--|
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| NO DISPLAY SYSTEM                       | Citive 16Mikz CPU1                         |   | WHZ CPUI                                    |  |
|---|--|---|---|--|
| BASE SYSTEM<br>60MB DRIVE<br>BOMB DRIVE | MONO 12"<br>\$ 928<br>\$ 1,308<br>\$ 1,448 | EGA 14"<br>\$ 1,308<br>\$ 1,688<br>\$ 1,828 | VGA 14"<br>\$ 1,508<br>\$ 1,888<br>\$ 2,028 |  |
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# Integrated Software Gets It Together

The proverbial jacks-of-all-trades?
These seven packages may not fully master their applications,

but their growing user

base of middle managers and laptop-toting professionals is saying they don't have to—that a few good ideas,

realistically presented, can go a long way.



by Edward L. Perratore

It was first hailed as the PC user's dream software. From the mid-1984 introduction of integrated packages like Lotus Development's Symphony, Asthon-Tate's Framework, and the low-end Electric Desk from Alpha Software, the possibilities for data sharing and effortless switching among word processing, spreadsheet, and database modules seemed endless. Now his was computing.

After the smoke cleared, however, users began to see not a dream but a dream deferred. Despite advertisements to the contrary, not one of the integrated packages on the market was proving itself to be the one package that anyone would ever need. In fact there was plenty you couldn't do with integrated software packages that you did every day using standalone products.

Where was the seamless integration-the all-in-one look and

# SOFTWARE LOW-END INTEGRATED

feel that made an integrated package out of a multifunction product? Where were the power-user features that were supposed to match those found in standalone packages? These uncertainties resulted in a sharp dive in expectations, which sent vendors back to the drawing board to rethink

their strategies. Things have since changed in the integrated software market. If you think current integrated packages are too shallow to deserve a good hard look, think again. True, at the high end of the market, the feature-starved power user is more likely to opt for Lotus 1-2-3, WordPerfect, or dBASE IV than for a high-end integrated product. But the under-\$200 low-end products, the focus of this review, are adding rich features like macros and font selection to build a growing base of corporate users. In short, these products are steaming ahead of the high end and are carving niches that are all their own.

Software Publishing's \$159 PFS: First Choice (according to the market research firm InfoCorp) sold 165,000 copies domestically in 1988-ahead of the \$695 high-end market leader, Enable from Enable Software, by 70,000 copies. In fact, Dataquest, another market-research organization, reports that only four standalone word processors sold more copies that

In this feature, PC Magazine evaluates seven low-end packages (in the \$59.85 to \$199 range), including PFS:First Choice, Microsoft Corp.'s Microsoft Works, Tandy Corp.'s DeskMate, and Alpha Software Corp.'s AlphaWorks.

### BREADTH, NOT DEPTH

The low-end products' market starts with a first-time PC user looking for a little bit of everything for home or small-business use-in short, looking for breadth, not depth. Spinnaker Software Corp.'s \$69.95 Better Working Eight-in-One fulfills these needs for many; so does Tandy's \$99.95 DeskMate, Another market is the K-12 school, where Microsoft and other vendors

software has fered better over the

years-the domestic market leader is

outsold by all five of the other listed

products.

are doing their part to woo teachers and school administrators away from their Apple IIs and Claris's popular Appleworks integrated program-used by students as

well as teachers. Perhaps the fastest-growing segment, however, is corporations seeking to adopt a standard product that will suit several users with varying needs. Here, a program like Microsoft Works or AlphaWorks generally leaves behind the beginner-only realm. Corporate users generally need to share files with high-end standalone products, and the program's command structure must be identical across platforms to ensure shorter training periods.

Also within this group fall the "interrupt-driven" middle managers who find themselves switching frequently from one application to another. Graphs and tables must be embedded into documents. Mailmerging using a sorted list from the database is a common need; so is importing spreadsheet data into the database for report generation.

Above the middle managers stands the executive who has chosen to automate, has often inherited an 8088 or 80286 PC from below, and wants a program that will offer plenty without demanding too much computer expertise.

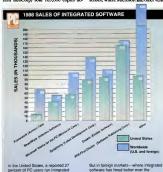
An extension of the corporate market-one that's winning back respect for integrated software-is the growing base of laptop and portable PC users. The obvious trend in the hardware is toward less bulk with equal functionality. For a salesperson in the field, why not carry every software application on one 720K 3.5-inch dick?

Several companies have already begun to recognize this audience: buy a Toshiba T1000 with a memory card, or a Mitsubishi 286-based laptop, and you'll get a bundled copy of Microsoft Works.

And if you're planning to consider the Poget PC-at I pound, the lightest model yet scheduled to ship-and an integrated package at the same time, here's a bit of encouraging news. AlphaWorks will be one of about ten products to be sold on credit-card-size ROM cards available for the Poget PC.

### HOW WE CHOSE THEM

Generally speaking, even a package like Borland International's SideKick Plus may qualify as a form of integrated software. It offers, after all, such features as a notenad. programmable phone dialer, and time planner-sharing data through WordStar-



software. The above chart shows that

PFS:First Choice has a vast lead in

like cut-and-paste Ctrl-key combinations.

But for most of us, SideKick's benefits are considered ancillary to the more-tangible needs of integrated software buyers: a full-fledged word processor, spreadsheet, and database. For this review, the packages had to list for under \$200 and include modules for at least the above three capabilities.

Communications, graphics, and Side-Kick-like desktop tools were not required for inclusion in the story-although it's a safe bet you'll want them eventually. A common user interface was a must; pressing F3 should not perform a different function in each of a program's modules. Also required was a package's ability to share data among modules, at least to some de-

One product due for release by the time this issue ships is Enable BP, a scaleddown version of Enable. Due to offer the standard three modules plus graphics, communications, and utilities, Enable BP (for "business productivity") aims to provide a growth path for new users toward Enable Software's high-end product. Easy upgrades and file compatibility between the two packages are among the company's plans, as is a price structure competitive with those of Microsoft Works and AlphaWorks.

Several other packages did not meet with our criteria of price and makeup of modules. TeleWriter (\$129) from R&S Micro Services offers a word processing and communications combination, but no database or spreadsheet. Products whose price exceeded our \$200 limit included Indian Ridge Enterprises' PC View (\$248.85 with the three required modules), Migent's \$259 Ability Plus, Paperback Software's \$249 VP-Planner Plus, and, of course, high-end programs like Symphony (\$695), Framework III (\$695), and Smartware II

Two popular programs met our criteria closely enough to merit inclusion in sidebars. WordPerfect Executive, for example, boils down WordPerfect, WordPerfect Library, and MathPlan into one \$249 package for the executive on the road. The sum total when installed offers a word processor, spreadsheet (though no database), calendar, calculator, and phone list on one 3.5-inch disk.

The other product, O&A, refuses to be pigeonholed into the integrated software niche. Having coupled an admirable flatfile database with a word processor, Symantec chose to stop there. The company

SOFTWARE LOW-END INTEGRATED

reasoned that Lotus 1-2-3 users would most likely remain 1-2-3 users, so why weigh the product down with excess bag-

gage? O&A is hardly suffering from its lack of spreadsheet capability. The \$349 Version 3.0 has been drawing buyer attention since its release in March 1988, and an OS/2 version began shipping in October.

### **TESTING INTEGRATED SOFTWARE**

Although word processing is by far the most heavily used application for integrated software users-45 percent of the user's time, as opposed to 25 percent spent in the spreadsheet or database modules-PC Magazine designed a test suite that would burden each module both alone and in conjunction with other modules. In addition, we rated each package's suitability-totask, a subjective score of how well a product approaches the power of popular standalone application programs.

For a system's database component, we created a database containing 250 records of employees with addresses and salary information, then imported an ASCII file in comma-delimited format. We subsequently performed sort, query, report, and output functions, taking note of any relational features or power-user capabilities such as searching on multiple fields.

After importing a .WKS-format worksheet file containing a sales breakdown by quarter per salesperson, we observed how well the spreadsheet portion of the package imported the included formulas. Once employee records were sorted on the spreadsheet's BONUS field, we printed a list of employees who did not qualify for a bonus. To test the graphics module, we created a vertical bar graph depicting three months of sales totals from the spread-



# LOW-END INTEGRATED SOFTWARE: SUITABILITY TO TASK

w great a price do you pay in features when you choose a low-end integrated package over standalone products? PC Magazine's suitability-to-task ratings provide one way to help you make that determination based on your own need It you need a product that offers as much number-crunching capability as, say, Microsoft Excel or Lotus 1-2-3-but it needn't include word processing features on the level at WordPerfect-these informed (though subjective) ratings should be part of your decision process. For a more complete picture of what each product offers, compare this information with that contained in the product reviews and teatures table.

# The Tasks

Each package is rated for its usefulness in six areas. The first five-word processing, database, spreadsheet,

graphics, and communications-compare the integrated package's appropriate modules against the best the industry has to offer. In the word processing category, the product must stack up nst leading low-cost standals Q&A Write and PFS:Professional Write to merit a score of 4. For spreadsheet capability, it should rival leading products like Lotus 1-2-3 and Microsoft Excel for a top score; for database strength, Q&A and PFS:Professional File: for o munications, Crosstalk and PC Talk; and

for graphics, Harvard Graphics. The sixth score rates how well the package performs tasks that require data and functions from several modules

working together. Tasks attempted for this score are mail-merge, desktop publishing, financial reports, and "The Travelmate, The last of these tests the software's ability to tit on one 3.5-inch diskette for laptop use and to accept data from major standalone programs.

# The Ratings

- 0 = No such capabilities offered.
- 1 = Poorly suited overall.
- 2 Somewhat capable.
- 3 = Well suited.

4 = Excellently suited; rivals the standalone products specified above.



The word processing tasks had us import, format (using a package's best fonts, justification, boxes, and other features), and spell-check an ASCII file with a letter congratulating employees who canned bonuses; we also imported an ASCII-format table and the bar graph. Among other tasks, a mail-merge test printed the conratulatory leter that was to be mailed to

each employee qualifying for a bonus.

To test a package's telecommunications module, when one was present, we
logged onto MCI Mail and sent a copy of
the first mail-merge letter. Any features for
script languages, phone directories, and
automatic redial were noted for inclusion
in the review or summary of features.

In addition, each package was evaluated for how well it performed under ducas—namely, features for the user on the opt. traveling with a laptop, Could the package fit on one 720K 3.5-inch disk? Did it offer templates for commonly used unbiases formats or offer a predefined database for, say, client contacts? What clacktop utilities did it offer? These and other features can make all the difference for a professional away from the office.

### WHICH TO CHOOSE?

Ordinarily, selecting a software product involves determining what features you need and how much power you can get for what you're willing to pay. But too often, integrated software purchases are viewed in a more negative sense—the decision is abased on which features you're willing to give up. Perhaps both perspectives have their merist. Ullimately, your own needs, as well as the direction you see yourself bedding, may be the best determinant.

There is no easy choice. For instance, ven the low-end market leader, PFS-First Choice, offers plensy of attractive features across its gamut of modules, including a consistent interface and smooth data sharing. Its case of use, in fact, is often enough to convince the potential buyer. But if you're mostly interested in a first rate integrated word processor or spreadsheer with less demand on other modules—you may opt for a product with greater strengths in these areas.

If the database must be top-flight, AlphaWorks' relational database seems an apparent choice. But what if you want the ability to export files to Windows-based programs like Microsoft Excel? Remember that the low end is not without its com-

promises.

And if graphical user interfaces (GUIs)

# SOFTWARE LOW-END INTEGRATED

are your thing, keep in mind that Microsoft Works is currently the only low-end product that conforms to IBM's Systems Application Architecture (SAA), which has already begun to standardize IBM hardware and software solutions. Other products are sure to follow suit in later versions.

No matter what your decision, you can at least feel confident that you're selecting a product from a market that's currently booming. While the high end of the market waits to see what kind of threat it faces from OS/2 (whose multitasking benefits may lure away some users), the low end faces only unimneded growth.

Vendors have had to do plenty to restore the image of the integrated software, once the laughingstock of the PC industry. These products will demonstrate that the results are nothing to laugh at.

# AlphaWorks All reviews by Henry Fersko-Weiss

Although integrated programs are often labeled as entry-level or low-sed packages, Alpha Software Alpha-Worker states and classifications. Despite its lowed price of \$195, this is a powerful, flexible prodcut with an appealing look and solid integration. Its relational database, rich macrocapabilities, and ability to have nearly 30 files open at once makes Alpha-Works an outstanding choice.

The program has all the flashy accoutrements of contemporary software design: pull-down menu boxes with an underlying shadow, pop-up dialog boxes, and userdefined colors.

It also gives you excellent control over the commonplace directory list. When

choosing a file, you can filter the list using a wildcard command and sort it by filename or date in ascending or descending order.

Better yet, the View command opens a window displaying the first 13 lines of a file. It's like having X-ray vision—suddenly you can see through the wall of an eight-character filename right to your text or data without actually loading the file.

Other niceties include a split-screen feature and the ability to create userdefined menus with macros. Keyboard and shorthand macros are also available.

# RELATIONAL POWER

Since the database service in AlphaWorks is relational, you can pull field values from one database into another without a permanent link between the two. This saves you from maintaining duplicate information in different places.

The power of the relational approach is demonstrated by an invoice application that comes with the program. As you fill out an invoice record, the database automatically draws on three other databases. One contains the names and addresses of customers, another has parts information, and a third houses discount data based on the size of a nurchase.

Other fields in the invoice application reveal the tremendous flexibility built into AlphaWorks. The invoice number field is automatically incremented for each new record; a user-defined pop-up window of fers shipping choices; calculated fields are represented; and several fields provide a list of acceptable possibilities and verify entires.

Putting these database features to work is not altogether a simple matter. You will have to write rules using keywords, IF clauses, operational symbols, and parenthetic phrasing. Although AlphaWorks helps slightly by supplying pop-up lists of rule types and field names, writing rule expressions takes time to learn.

Expressions or rules are also used to search the database. Search criteria can include the Boolean operators AND, OR, and NOT; a "sounds like" keyword; and range restrictions. Searches can be combined with indexes quickly to select and order records at the same time.

Creating complex searches is made easiier through an automatic expression builder that uses the "query-by-example" technique. All you have to do is fill in a template with an example of what you want to find—for instance, everyone

# SOFTWARE LOW-END INTEGRATED

database in AlphaWorks, from Alpha Software Corp., lets you automatically bring data into a record from other databa With the Append command, shown here, all the records from a second database can be brought in at once and attached to the end of the current file.



whose salary is over \$30,000-and the search expression is written for you.

Other outstanding features include the ability to save an unlimited number of table view layouts, dial a telephone number from within a record, and perform batch undates.

The spreadsheet service was designed using some of the same philosophical tenets as the database. The database service and the spreadsheet service, for example, both use the most popular file formats: dBASE III's . DBF and Lotus 1-2-3's WKS/.WK1.

The spreadsheet features a high level of flexibility. You can protect cells from data entry or hide them from view, search for a text string in formulas or labels, conceal columns, perform recalculations in the background while you do other work, display numbers in different styles (currency, percentage, and so forth), choose from among six graph types, scale your graphs, and more.

# WORD PROCESSING BASICS

The word processor provides basic text editing, type styling, and block commands, but the formatting features go a bit further. You can predefine up to eight rulers with margins, tabs, and line spacing, and then apply these as many times as you like. The combination of rulers and a page format from any document can be retrieved and applied to a new document. This gives you a quick way to set formats or to update them

Beyond the editing and formatting functions, the word processor weakens. You can't change type fonts or point sizes. You can't see bold or italic print on the

screen-the words will only appear highlighted in different colors. Finally, you can't mix text and graphics.

On the plus side, you can easily move individual field information, records, or whole databases into a word processing document using cut-and-paste operations and copy commands. It's just as easy to move bits of data from a spreadsheet or the entire worksheet.

This soundly integrated system provides additional goodies for anyone with enough memory. You can juggle nine open files in each service (except for communications, where only two can be open). Jumping from one file to another is quick using the shortcut keys, or you can use the menus. When you return to a file, you're right back where you left off-you might almost feel that you're multitasking.

AlphaWorks is a powerful program at a low price. The database and spreadsheet **FACT FILE** 



ational database, plus excellent macro ss. Weaknesses include lack of facts and or sophisticated word processing features. CIRCLE 403 ON READER SERVICE CARD

functions in particular give you comprehensive and flexible control over your information. This is the kind of program that will not only satisfy entry-level users but will accommodate them as their experience grows and their needs mature.

# **Better Working** Eight-in-One

The name of Spinnaker Software Corp.'s \$59.95 program sounds presumptuous, a smug assertion of accomplishment. As it turns out, however, the name Better Working Eight-in-One for the most part is no brag-just fact.

The package offers the major applications: word processing, spreadsheet, database, graphics, and communications. There's also an outliner, memo pad, address book, world clock, calendar, to-do



list, label-maker, and calculator. While Spinnaker has sacrificed functional depth to provide all these features at an affordable price, it has surrendered nothing in ease of use.

Eight-in-One's opening screen has a main menu bar with an information line above to explain menu choices. Below these two lines, the screen is black-the first sign of one place Spinnaker has skimped: screen design. Besides this barren DOS-like background, input boxes are primitively styled, some status areas seem crowded, and other design elements are plain.

But if the screens aren't modern, the command system is. You invoke menu selections by typing the initial character, and Eight-in-One also lets you use shortcut keys or mouse clicks for almost every command. File choices, database field names, and other list selections can be made from pop-up directories. This combination of command tools makes the program easy to use and fast-although the shortcut keys take time to master, because they aren't listed on the menus.

### NO-FRILLS APPLICATIONS

The applications in Eight-in-One are basic. In the database, you can see only a form view of your records, so you have to look at one record at a time. You can't do multiple field searches in the database itself-only in reports. The spreadsheet doesn't support the AND and OR logical operators in imported files. There are only six graph types. The outliner doesn't let you collapse and expand levels. And you're restricted to just ten recorded log-on procedures in the communications application

You'll find, however, several anomalies to this picture of stripped-down functionality. The spreadsheet gives you a work area that is 32,768 rows by 10,000 columns-the largest available among the seven programs we review here. In the world clock, one of the utilities under the desktop applications menu, you can automatically see the time in 16 different cities around the world and use a stopwatch, timer, or alarm. The word processor allows you up to 32 formats in a document and has a WYSIWYG page previewer.

Of all the applications, the word processor is probably the richest. In addition to basic editing and block functions, you can choose from up to nine fonts and a range of type styles, including bold, italic, and even a continuous underline. The word processor provides a word count and comes with a 100,000-word dictionary and a thesaurus.

Eight-in-One's database allows you up





and 3.5-inch disks). Requires: 512K RAM, two floopy disk drives or hard disk with 1,6MB available space, DOS 2.0 or In Short: For the price, Better Working Eight-in

One has a broad array of features for most entry-level buyers. Some of them, such as the WYS/WYG Preview mode and extremely large screadsheet, are admirable. But other program elements are limited, screen design is

unsophisticated, and integration is convoluted CIRCLE 404 ON READER SERVICE CARD

to 128 fields in an unlimited number of records. There are five choices of field type: character, numeric, date, logical, and memo. Field data can be restricted by logical operators-such as "more than or "equal to"-or by calculations using basic math functions.

Each database can have three index fields, which you use to create one sort view of the records at a time. (More-powerful sorting and selection features are reserved for the report function.) Here you can do multiple field selection using logical or mathematical criteria and do a threetiered sort. But all the sorts have to be in the same order-either ascending or descending.

You can save ten reports for each database. The reporting features will allow you in-One, from

Better Working Elaht-

Soinnaker Software. lets you represent numbers in one of six graph types. After you've chosen a graph type, picked data points, and added labels, you can use this command on the Graph menu to view your graph before rinting or exporting it.

to do basic customizing of fields and page layouts, but they won't let you get particularly creative.

# HUGE SPREADSHEET

There's nothing fancy about the spreadsheet in Eight-in-One, except for its potentially huge size. Of course you do get to manipulate blocks or ranges of cells, you can turn recale on or off, and you can lock row and column titles onto the screen. You can import .WKS, .WK1, .DIF, or Eightin-One file types. But untranslatable formula expressions, such as AND, will result in empty cells.

From within the spreadsheet, you can produce six different graph types: bar, line, shaded line, pie, exploded pie, and scatter, these are the same types available in the graphics application. Clearly there are some important missing graph types, such as a combined line and bar chart, a stacked bar chart, and a high/low/close graph. You're restricted to three data ranges and 150 data points as well.

In addition to the major applications, Eight-in-One includes a host of desktop utilities. Most of them are rather simple, but a few, like the monthly calendar display with a reminder feature, the address book, and the world clock, are useful and even fun.

### NO EASY INTEGRATION

When it comes to tying all the applications together, it takes some awkward keyboard work. You can't simply cut-and-paste among the database, spreadsheet, and word processor. And each connection requires a different technique. To get spreadsheet data into a word processing document, for example, you have to print it to a file and then read it in, whereas getting data from the database to a document requires embedding @merge statements.

Two other weaknesses in the program are the lack of macros-except for communications log-ons-and the inability to use windows. You can have two word processing documents open at once, but that's it. You can move back and forth to view the last open file in each application category, but you're returned to the top of the

file, not the place you left off. Better Working Eight-in-One has some obvious feature and design flaws. Yet, because of its broad functionality, it's a good program for the user who wants everything in one package for little expense-and doesn't demand great things from any individual application.

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# LOW-END INTEGRATED

# Desk Mate

It's clear by just flipping through the manual that Tandy Corp.'s \$99.95 DeskMate is targeted mostly at the home market. The manual has a magazine-style layout and is illustrated with watercolor drawings. Nearly every application example revolves around home or social activities.

The screens in DeskMate also seem designed to appeal to the home user. The address book and phone list screens have input forms that look like loose-leaf pages in a bound book. The inventory database in the Filer program has a record form shaped like a tabbed index card. All the screens use bright primary colors and have borders and backdrops that appear textured. Menu buttons have pen-and-ink-style shading to give them a three-dimensional look, and they seem to push in when you use them.

The buttons on the main menu lead you to nearly 20 programs and tools that are well suited for home applications. Besides the word processor, spreadsheet, database, and communications modules, you get an address book, phone list, calendar,



memo pad, to-do list, drawing program, and more.

You even get a computerized version of Hangman-all in all, quite an offering for the program's price.

What DeskMate gives you in breadth of features, however, it takes away in power. The spreadsheet is limited to 99 rows by 99 columns and has only 16 functions. A database record can't have more than 20 fields. The word processor has only bold and underline type styles, won't do more than double-line spacing, and can't set tab stons.

Despite its weaknesses, the word processor may actually be DeskMate's best First Carl Door Carl

Tandy Corp.'s DeskMate allows you to search a database using logical operators. Here, a search has been set up to find all records where an employee's salary is greater than or equal to \$25,000. A search can have multiple criteria as well.

application. It has a fairly complete set of block move and edit features, margins that you can adjust as frequently as you like. search-and-replace, headers and footers, and a spelling checker. Also, you get to see hold and underlined text on the screen, as well as pictures from the draw application.

The word processor's features make it fine for letter writing, memos, and simple reports. If it had fuller line justification, a more complete set of type styles, the ability to set tab stops, and better line-spacing options, the module would be more useful to users whose needs have outgrown the beginner stage.

# TWO-FACE DATABASE

DeskMate's database facilities are split between two programs: Filer and Formset. You add and view records in Filer and set un database forms in Formset.

When you create a database, you can put record fields wherever you like on the form; these fields must be defined for character or number data. They don't need further definition, but you can add format symbols, like the dollar sign, commas, a decimal point, or the percentage sign.

One of the nice things about DeskMate is the ability to pull pictures from the draw program into Formset. This lets you design special-looking formats, such as a file card, and include clip art or a drawing. The draw function also lets you enter title text in Roman, Modern, or System type fonts. In addition, you have a choice of three character sizes

Records are added to a database in Filer. You can't import files not even ASCII files-so all your database records have to be entered from scratch. This is

quite a drawback if you already have database records in another program and want to transfer them over to DeskMate.

You can sort records by any number of fields at once-although only in ascending order. Searches can have multiple-field criteria using logical operators. To be selected, a record has to fit all the criteria.

All in all, the database functionality is limited. You can't get calculated fields. merge databases together, verify data entries, or create reports.

# **FEW FORMULA FUNCTIONS**

The spreadsheet application in DeskMate is similarly limited. Besides its small capacity, it offers few formula functions. Missing are the functions that do future value, lookup, IF, internal rate of return,

net present value, true/false, and variance. Other holes in the spreadsheet include



ktop tools of any low-end product, DeskMate also offers graphically oriented screen design and a partial WYSIWYG display But general limitations in functionality reorder it most suited for personal home use, for example, the spreadsheet has only 99 rows by 99 colum

DIRCLE 405 ON READER SERVICE CARD

# LOW-END INTEGRATED SOFTWARE: SUMMARY OF FEATURES

The following commentary analyzes some of the terms and phrases in this table of features; it also includes comments about releted traits that all of the packages have in common. The phrases in bold type are listed in the same order as in the left-hand column of the table

# GENERAL FEATURES

Can create shell for other applications A yes answer indicates that the package lets you add an outside application as a meinmeny entry and launch into that opplication

Maximum number of active windows indicates how many display regions can be opened and kept ective in memory simultaneously. Tandy's DeskMate must be used in its task-switching mode to heve two files open at the same time

Maximum number of active applications indicates how many separate program modules can be opened simultaneously Modules include word processing, database, spreadsheet, communications, and graphics Tandy's DeskMate must be in its task-

switching mode to run two applications Uses place markers while moving among applications Some programs let you keep

the cursor in place within a file, even when you leave the file and later return. Again, DeskMere ellows the use of piece markers only in its tesk-switching mode.

File hendling. All of the packages let you copy and delete files. All provide some kind of drop-to-DOS function, and each one can supply a directory of filenames.

Device aupport All of the packages support the common display adapters-CGA, EGA. VGA, and Hercules-except that PRO Staff does not support VGA. All of the packages support a vanety of dot metrix printers end the HP LaserJet II.

# WORD PROCESSOR

None of these peckages can create documents with multiple columns. Each one supports a single, built-in typeface, available in a number of fonts such as itelic and bold.

Holds all pages in memory. If the entire document is held in active RAM, the document is limited to the amount of available memory. Some packages spool excess pages Allows multiple documents open simul-taneously Each yes answer is followed by the number of word processing display regions that

Keepa paragrapha on aingle paga. Some peckages ellow you to ensure that a paragraph is never split across two pages. This capability cen be structured to prevent widows and orphans. In this confext, the lirst line of a peragraph is called an orphan if it appears alone at the bottom of a page. A widow is a paragraph's last line appearing alone at the top of a page.

Taba All of the packages reviewed provide standard (left) tab stops. The word all indicates that a package can also create center tabs (around which text is centered), right tabs (with fext moving left from each tab), and decimal tabs (where columns of numbers can be aligned).

Maximum screen lines for displaying document indicates the number of lines available in the work aree with the normal display mode selected. Microsoft Works also supports enhanced (43- or 50-line) displays. WYSIWYG There are varying degrees of

WYSIWYG ("What You See is What You Get"), which implies that the displey screen metches the printed output. A yes enswer indicates that the program can display (either in a preview mode or during editing) true on-screen fonts pagination, headers and toolers, margins, and line spacing. If the answer is partial, the program can displey most but not all of these attributes.

Block commande All of the packages can treat a defined block of fext as a unit for deleting and undeleting. With the exception of PRO Staff, they can all save e block of text as a separate text file end move or copy a block to enother existing tie

Direct data exchange means that the program can move data between its various modules

without any intermediary file conversion or Hyphenation means that the program can autometically hyphenate words at ends of lines using either e built-in dictionary or e hyphenation

Corporate and prolessional features All of the packages can perform mail-merge activities; none can create an indexed doci

algorithm.

Template documents are special files containing format settings that can be applied to Document summary indicates that the program can produce a profile of each document, including the author's name, the date of creation, e description, end often the revision number. Since Alpha Works uses its detabase as a full-fledged word processor, it can maintain a document summary.

### DATABASE Maximum field elze indicates the narmissible number of characters in an alphanumenc field

Maximum number of records per data file The maximum size of a detaifle is based on a program's fixed limitation or on the ormum number of average-size records

Pointing is the ability to place e field anywhere on the screen to create a data entry form.

Automatic field-name placement meens that the program eutomatically puts the specified detabase fields in fixed positions on

Data lield types All packages reviewed support character and numeric fields.

All occurrences. All of the peckages can search for the first occurrence of a specified string, but only some of them can search the database for every occurrence of that string

Can paint screen for report meens that the package lets you design e free-form printed report by placing database fields where you choose.

# SPREADSHEET

Named ranges A yes answer means that a region of the spreadsheet can be stored and given a single plain-English name. Such names can be used in place of the conventional call references in formulas, functions, and commands.

Split windows A yes answer means that you can partition the spreedsheet vertically or horizontally so that you can work with at least two distinct areas of spreadsheet data independently.

File import and export. All peckages support ASCII import; none support Microsoft Excer's XLS format.

ber of functions Because each package uses its own scheme for classifying heet functions, we provide a total count of evaluable functions (not including operators such as +, -, \*, and /). All of the packages support mathematical, trigono-metric, and statistical functions, but they differ in their support of logical, financial, and date functions. If you need particular functions, be

Printing All of the packages can print spreadsheets larger than 80 columns wide.

ellipses, and so on).

GRAPHICS Built into spreadsheet A ves answer means that the program can take screadsheet data and convert it into a graph from within the spreadsheet module (as does Lotus 1-2-3, Version 2.0).

Standslone module A yes answer means that the graphics component is not a subset of the spreadsheet component. The graphics component is a standalone module with either charting or drawing capabilities (drewing capabilities would include lines, boxes,

sure to check before making a purchase. None can creats shaded areas or boxes within e spreadsheet.

Dynamic links to spreadsheet are active, logical connections from the spreadsheet's data file to the graphics. If the spreadsheet data changes, the graph will automatically reflect that

File import and export None of these packages can import or export graphics from other standard file formats. Because Better Working Eight-in-One's native format is .PCX, it will work with other .PCX files. PFS:First Choice can exchange deta with other Softwere Publishing Corp. programs: Harvard Graphics, PFS:First Publisher, and PFS:Professional

Chart types Horizontel- end vertical-bar-chart support may include variations like cumulative bar charts and stacked bar charts. Pie charts may include exploded pie charts.

Drawing tools provide the ability to create graphics primitives like lines, boxes, stipses, and polygons. Graphics manipulation means that you can modify an image using commands such as size, rotate, flip, duplicate, overley, end zoom

COMMUNICATIONS

Automatic log-on script creation All of the programs that have con can create an automated procedure for logging onto another comp

Transmission rates All of the packages with communications modules support the common transmission rates of 300, 1,200, 2,400, and 9,600 bits per second. Better Working Eight-in-One, however, supports only 9,600 bps in a direct machine-to-

machine mode. Hayes extended command set. All of the packages support the Hayes standard command set for moderns

File transfer protocols None of the programs support any type of CompuServs protocol or Modern 7 protocol.

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| and price                                      | ******               | for 3.5-inch disks)                                | ******   |                                |                              |                        |                                      |
| GENERAL FEATURES                               |                      |  |  |                                |                              |                        |                                      |
| Total disk space used by installed<br>package  | 300K-800K            | 1.6MB  | 2MB  | 1,1MB                          | 1.3MB                        | 1MB                    | 2MB                                  |
| Shipped with 5.25-inch or<br>3.5-inch disks    | 5.25-inch            | Both (for \$69.95)                                 | Both   | Either                         | Either                       | Both                   | Either                               |
| Number of 5.25 inch/3.5 inch disks             | S'not available      | 5/3  | 7/4 (3 in<br>ROM-based PC)   | 8/4                            | 4/2                          | 5/3                    | 6/3                                  |
| Can create shell for other applications        |                      | O .  |  |                                |                              | 9                      | O .                                  |
| Network version available<br>(number of users) | u                    | ū  | # (2 with RS-232,<br>32 with Tandy-<br>Link, 100 with<br>3Com 3Plus) | ■ (One user minimum)           | <b>(</b> 5)                  | u                      | u                                    |
| Command strategy:                              |                      |  |  |                                |                              |                        |                                      |
| Lotue-style menus                              | O .                  | u  | u  | u u                            | a a                          |                        |                                      |
| Command line                                   | u                    | -  | 9  | O .                            | 3                            | a                      | 3                                    |
| Key combinations                               | 9                    |  |  |                                |                              |                        |                                      |
| Can be automated through macros                | u                    | <ul><li>(Communications<br/>only)</li></ul>        | i u  | •                              | •                            | •                      | •                                    |
| Windowing capabilities:                        |                      |  |  |                                |                              |                        |                                      |
| Maximum number of<br>active windows            | 1                    | 2 (Word processor<br>only)                         | 2  | 8                              | 1                            | 29                     | 4                                    |
|  |                      |  |  |                                |                              | 1 440 110              |                                      |

□-Editor's Choice B-Yes □-No

# LOW-END INTEGRATED

# LOW-END INTEGRATED SOFTWARE: SUMMARY OF FEATURES

|   |                         | Better Working                                      |                        | Microsoft                   |                  | 123              | Integrated 7              |
|---|-------------------------|---|------------------------|-----------------------------|------------------|------------------|---------------------------|
|   | PRO Staff               | Eight-in-One  | DeskMate               | Works                       | PFS:First Choice | AlphaWorks       |                           |
| Maximum number of active applications                     | 1                       | 1   | 2                      | 4                           | 1                | 4                | 4                         |
| Uses place markers while moving<br>among applications     | 9                       | ٥   | •                      | •                           | •                | •                | •                         |
| File handling:  |                         |   |                        |                             |                  |                  |                           |
| Can rename files  | 0                       |   |                        |                             |                  |                  |                           |
| Makes automatic backups                                   |                         | u .   |                        |                             | 0                |                  | O .                       |
| File access security                                      | 0                       | 0   | 0                      | o .                         | 0                | 0                | ■ (Spread-<br>sheet only) |
| Device support:   |                         |   |                        |                             |                  |                  |                           |
| Mouse   | o .                     |   |                        |                             |                  |                  | 3                         |
| Plotters  | O .                     | u .   | i i                    |                             |                  | ٥                |                           |
| Printers  |                         |   |                        |                             |                  |                  |                           |
| PostScript  | u                       | u   | u                      | •                           | O .              | ■(Graphics only) | ٥                         |
| Color   |                         | a   | a .                    |                             |                  | a .              |                           |
| Desktop accessories:                                      |                         |   |                        |                             |                  |                  |                           |
| Calendar  | u                       |   |                        | o o                         | a                | 3                | u                         |
| Phone directory   | J                       |   |                        | J                           | 4                | 3                | a                         |
| Date book   | 7                       | •   | •                      | ■(For alarm<br>only)        | 2                | u                | J                         |
| Calculator  | J                       |   |                        |                             |                  | u                | a                         |
| Alarm   | J                       |   |                        |                             | a .              | a                | u                         |
| Other   | None                    | Label maker,<br>noteped, to-do<br>list, world clock | Notepad,<br>to-do list | Phone dialer                | None             | Phone dialer     | None                      |
| Help:   |                         |   |                        |                             |                  |                  |                           |
| On-line tutorial  | a .                     |   |                        |                             | a .              | a                | D .                       |
| Disk or printed tutorial                                  | _                       |   |                        | 3                           |                  |                  |                           |
| Quick reference card                                      |                         |   | 7                      |                             |                  |                  | u                         |
| WORD PROCESSOR  |                         |   |                        |                             |                  |                  |                           |
| Seneral features:   |                         |   |                        |                             |                  |                  |                           |
| Maximum size of document                                  | 600K                    | Limited by RAM                                      | 50K                    | Limited by disk<br>capacity | 64K              | 64K              | Limited by<br>RAM         |
| Holds all pages in memory                                 | J                       |   |                        | 3                           |                  |                  |                           |
| Allows multiple documents open<br>simultaneously (number) | u                       | <b>■</b> (2)  | a                      | <b>■</b> (8)                | 0                | <b>■</b> (9)     | 3                         |
| Text formetting:  |                         |   |                        |                             |                  |                  |                           |
| Variable page length within<br>document                   | •                       | •   | •                      | •                           | •                | •                | 0                         |
| Veriable line spacing within document                     | •                       | •   | •                      | •                           | •                | •                | 9                         |
| Keeps paragraphs on single page                           | ■(Widow/orphan control) | •   | 0                      | •                           | ٥                | 9                | 0                         |
| Creates headers and footers                               | •                       | •   | •                      | •                           | •                | •                | III (Single-lin           |
| Tabs  | All                     | Left only   | Left only              | All                         | Left only        | Left only        | Left only                 |
| Bullets   | a .                     | 9   | 0                      |                             |                  | 0                | 0                         |
| kreen displays:   | -                       |   |                        |                             |                  |                  |                           |
| Maximum screen lines for<br>displaying document           | 22                      | 21  | 21                     | 20                          | 20               | 25               | 20                        |
| wysiwyg   | 0                       |   | (Partial)              |                             | 0                | o o              | o .                       |
| Graphics displayed  | 0                       |   |                        |                             | 0                | 0                | 0                         |
| Displays on-screen ruler                                  |                         |   | 0                      | Optional                    | Optional         |                  | 0                         |



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LOW-END INTEGRATED SOFTWARE

| and the same of th |                             |                                |                    | PC                          |   | 26                          |   |
|--|-----------------------------|--------------------------------|--------------------|-----------------------------|---|-----------------------------|---|
|  | PRO Staff                   | Better Working<br>Eight-In-One | DeskMate           | Microsoft<br>Works          | PFS:First Choice  |                             | Integrated :<br>Advanced                |
| Status indicator line:   |                             |                                |                    |                             | CONTRACTOR OF THE PARTY OF THE |                             | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, |
| Line number  |                             |                                |                    | O .                         |   |                             |   |
| Column number  |                             |                                |                    | a .                         | a a   |                             |   |
| Filename   | Q .                         | a a                            |                    |                             |   |                             |   |
| Current drive and path   | O .                         | a                              | O .                | a c                         | Ca .  |                             |   |
| Text entry and editing:  |                             |                                |                    |                             |   |                             |   |
| Biock commands   | a                           |                                |                    |                             |   |                             |   |
| Maximum size of block  | 2,000 characters            | Limited by RAM                 | Limited by RAM     | Limited by disk<br>capacity | 64K   | 64K                         | Limited by<br>RAM                       |
| Search and replace:  |                             |                                |                    |                             |   |                             |   |
| Works forward and backward   | 9                           |                                | u u                | 3                           | د   | u                           |   |
| Performs global replace  |                             |                                | a                  |                             |   |                             |   |
| Uses wildcards   |                             |                                | 3                  |                             | 7   | a .                         | a .                                     |
| Performs case-sensitive<br>search  | •                           | •                              | u u                | •                           | u   | •                           | •                                       |
| Direct data exchange:  |                             |                                |                    |                             |   |                             |   |
| To and from spreadsheet  | a                           |                                | •                  | •                           | •   |                             |   |
| To and from database   | ■(From only)                |                                |                    | •                           |   | •                           | u                                       |
| To and from graphics   | N/A*                        |                                |                    | ■(From only)                | 1   |                             | 3                                       |
| ile import end export formats:   |                             |                                |                    |                             |   |                             |   |
| DCA  | 2                           | 3                              | 2                  | •                           | •   | 7                           | 2                                       |
| Microsoft Word   | 2                           | 2                              | _                  | •                           | •   | 7                           | 7                                       |
| WordPerfect  | 7                           | 7                              | 7                  | 7                           | •   | 7                           | _                                       |
| WordSter   | 7                           | a a                            | 3                  | 7                           | •   | 7                           | 3                                       |
| MultiMate  | 2                           | 7                              | _                  | _                           | •   | 7                           | 7                                       |
| Other  | 7                           | ,                              | ,                  | RTF (Rich Text<br>Formet)   | PFS:Protessional<br>Write , RTF,<br>Wang PC   | 2                           | 7                                       |
| ools:  |                             |                                |                    |                             | Hangro  |                             |   |
| Word count   | ۵                           |                                |                    | 9                           | a a   |                             | 4                                       |
| Spell-checking:  |                             |                                |                    |                             |   |                             |   |
| Number of words in dictionary  | 26,000                      | 100,000                        | 90,000             | 100,000                     | 75,000  | 100,000                     | 80,000                                  |
| Spell-checks single word   | 3                           |                                | •                  |                             |   |                             |   |
| Spell-checks defined block   | 3                           | J                              |                    |                             |   |                             |   |
| Hyphenation  |                             |                                |                    | 3                           | a .   | ٦                           | Li .                                    |
| Thesaurus  | 2                           | •                              | Optional (\$29.95) |                             | •   |                             | •                                       |
| Corporate and professional features:   |                             |                                |                    |                             |   |                             |   |
| Footnotes end endnotes   | ■ (Footnates<br>only)       | 3                              | •                  | ■ (Endnotes only)           | ü   | 2                           | 3                                       |
| Table of contents  | •                           | •                              | a                  | 2                           | 7   | 7                           | 3                                       |
| Outlining  | 2                           | •                              | 3                  | 3                           | a .   | 2                           | 3                                       |
| Template documents   | •                           |                                | 2                  | •                           | •   |                             | 3                                       |
| Hidden comments  | •                           | O .                            | 3                  | u u                         | 3   | O .                         | 3                                       |
| Document summary   | 0                           | 0                              | a                  | 9                           | ш   | ■(Using detabase)           | 0                                       |
| Draft print  |                             |                                | •                  | •                           |   |                             | 3                                       |
| DATABASE   |                             |                                |                    |                             |   |                             |   |
| File structure:  |                             |                                |                    |                             |   |                             |   |
| Maximum field size (characters)  | 30                          | 256                            | 1,000              | 256                         | 21,504  | 254                         | 60                                      |
| Maximum fields per record  | 40                          | 128                            | 20                 | 256                         | 4,000   | 128                         | 40                                      |
| Maximum records per data file  | Limited by disk<br>capacity | Limited by disk<br>capacity    | 30,000             | 4,096                       | 64K   | Limited by disk<br>capacity | Limited by o                            |

CONTINUES

# SOFTWARE LOW-END INTEGRATED

# LOW-END INTEGRATED SOFTWARE: SUMMARY OF FEATURES

|   |                      |                                |           | lat .       |                  | ETT.                   |                        |
|---|----------------------|--------------------------------|-----------|-------------|------------------|------------------------|------------------------|
|   | PRO Staff            | Better Working<br>Eight-in-One | DeskMate  | Microsoft   | PFS:First Choice | AlphaWorks             | Integrated<br>Advanced |
| Maximum number of open data files           | 1                    | 1                              | 1         | 8           | 1                | 9                      | 1                      |
| Record creation:                            |                      |                                |           |             |                  |                        |                        |
| Painting                                    |                      |                                |           |             |                  |                        |                        |
| Automatic field-name placement              | a                    | 3                              |           | a           | a .              |                        |                        |
| Data field types:                           |                      |                                |           |             |                  |                        |                        |
| Currency                                    |                      | u                              | 3         |             | O .              | a a                    | 3                      |
| Date  |                      |                                | 4         |             |                  |                        |                        |
| Boolean                                     | a a                  |                                |           |             |                  |                        | a                      |
| Direct data exchange:                       |                      |                                |           |             |                  |                        |                        |
| To and from spreadsheet module              | 3                    |                                |           |             |                  |                        |                        |
| To and from word processor                  | (To only)            | •                              |           |             |                  |                        | 3                      |
| Data import and export:                     |                      |                                |           |             |                  |                        |                        |
| From and to .DIF                            | (To only)            | 9                              | 3         | _           | 4                | •                      | 3                      |
| From and to ASCII                           | 0                    | •                              | 0         |             | •                | •                      | 4                      |
| Data manipulation:                          |                      |                                |           |             |                  |                        |                        |
| Maximum number of Indexed fields            | 20                   | 3                              | 5         | N/A*        | N/A*             | 7                      | 40                     |
| Data files can be joined                    | 7                    | •                              | a .       | 7           | •                | •                      | •                      |
| Sorting:                                    |                      |                                |           |             |                  |                        |                        |
| Sorts on any field                          | •                    | J (Indexed fields only)        | •         | •           | •                | →(Indexed fields only) | •                      |
| Sorts in ascending or<br>descending order   | Ascending            | Ascending                      | Ascending | Both        | Both             | Both                   | Both                   |
| Search parameters:                          |                      |                                |           |             |                  |                        |                        |
| All occurrences                             |                      | D                              |           |             |                  |                        |                        |
| Index field only                            |                      | 2                              | 3         | -           | a                | 3                      |                        |
| Multiple fields (maximum number)            | <b>(12)</b>          | ā                              | ■ (All)   | ■ (All)     | ■ (All)          | ■ (254-byte limit)     | <b>(40)</b>            |
| Wildcard or string segment                  | Qr .                 |                                | -         |             |                  |                        |                        |
| Mathematical and statistical functions      | 3                    |                                | -         |             |                  |                        | 9                      |
| Report generation:                          |                      |                                |           |             |                  |                        |                        |
| Can paint screen for report                 | m(In word processor) | •                              | 3         | 7           | 4                | 4                      | ٦                      |
| Mailing labels                              |                      |                                | a a       | -           |                  |                        |                        |
| SPREADSHEET                                 |                      |                                |           |             |                  |                        |                        |
| Spreadsheet size (rows x columns)           | 256 x 256            | 32,768 x 10,000                | 99 x 99   | 4.096 x 256 | 1,024 x 768      | 8,096 x 256            | 8,192 x 256            |
| Worksheet features:                         |                      |                                |           |             |                  |                        |                        |
| Named ranges                                | O .                  |                                | 7         |             | J                |                        |                        |
| Meximum number of<br>open spreadsheets      | 1                    | 1                              | 1         | 6           | 1                | 9                      | 1                      |
| Split windows                               | 0                    | 7                              | 3         | •           | a                | •                      | •                      |
| Hidden columns                              | 3                    | 7                              |           | •           | 2                | 7                      | •                      |
| Cell protection                             |                      | •                              | _         | •           | 2                | •                      | •                      |
| Merge spreadsheets<br>Direct data exchange: | ۵                    | •                              | •         | -           | a                | •                      | •                      |
| To and from database                        | 2                    |                                |           |             |                  |                        |                        |
| To and from graphics                        | 0                    | •                              | 4         | ■ (To only) |                  |                        |                        |
| File import and export:                     |                      |                                |           |             |                  |                        |                        |
| From and to .WK1                            | 3                    |                                | 3         |             |                  | ■ (Native format)      | •                      |
| From and to .WKS                            | 0                    |                                | 3         |             |                  | ■ (From only)          | •                      |
| From and to .DIF                            |                      |                                | D         | 2           | a                |                        |                        |

N/A\*-Not applicable: the product does not index fields.

# EN INTEGRATED SOFTWARE: SUMMARY OF FEATURES

| LOW-EL (Products and Teacement   | g price order) |                                |          |                |  |                  |              |
|--|----------------|--------------------------------|----------|----------------|--|------------------|--------------|
| (Products  |                |                                |          | Microsoft      |  | NA.              | Integrated 7 |
| The state of the s | PRO Staff      | Better Working<br>Eight-in-One | DeskMate | Works          | PFS:First Choice                             | AlphaWorks       | Advanced     |
| ,  | 44             | 50                             | 16       | 56             | 72   | 77               | 74           |
|  |                | D                              | 0        |                |  |                  |              |
| Number of t  |                |                                | a .      |                |  |                  |              |
| Logi   |                |                                | 0        |                |  |                  |              |
| D'or column  | Both           | Neither                        | Neither  | Row            | Neither                                      | Row              | Row          |
| § landscape  |                | 3                              |          |                |  |                  | a            |
| . defined range  | •              | •                              | •        | •              | ,  | •                |              |
| to spreadsheet   | N/A*           |                                | 9        |                |  |                  |              |
| Jalone module  | N/A*           | •                              | -        |                |  | ā                | La .         |
| a exchange:  | N/A*           | •                              | -        | -              | -  |                  |              |
| To and from database   | N/A*           | 9                              | •        | 2              |  | •                | •            |
| To and from word processor   | N/A*           | •                              | -        | ■ (To only)    | •  | 3                | •            |
| To and from spreadsheet  | N/A*           |                                | 3        | ■ (From only)  | •  | •                | •            |
| Dynamic links to spreadsheet<br>File import and export   | N/A*           | ·                              | 3        | •              | •  | a                | ٠            |
| From and to .WK1   | N/A*           | 2                              | ٦        | •              | 7  | ■(Native format) | •            |
| From and to .WKS   | N/A*           |                                | 2        |                | J  | From only        |              |
| From and to .DIF   | N/A*           | 3                              | 4        |                | 2  |                  |              |
| From and to ASCII  | N/A*           | 3                              | u        |                | •  |                  | •            |
| Chart types:   |                |                                |          |                |  |                  |              |
| Test   | N/A*           | 3                              | G .      | 2              |  | 7                | •            |
| Tables   | N/A*           | 3                              | ٠        | 2              |  | 2                | 7            |
| Vertical bar (column)  | N/A*           |                                | د        |                |  |                  |              |
| Horizontal bar   | N/A*           | 3                              | _        |                | 7  | 2                |              |
| Pie  | N/A*           |                                | _        | -              | •  | •                |              |
| Line   | N/A*           |                                | 3        |                |  |                  |              |
| Area   | N/A*           |                                | <b>a</b> |                |  | 3                |              |
| 3-D  | N/A*           | 2                              | 3        |                | 4  | 2                | -            |
| Other  | N/A*           | Scatter                        | None     | High-low-close | Curva, high-low-<br>close, scatter,<br>trend | None             | Scatter      |
| Chart capabilities:  |                |                                |          |                | treno  |                  |              |
| Automatic legends  | N/A*           |                                | 9        |                |  |                  |              |
| Combination charts   | N/A*           | 3                              | 0        |                |  | 3                |              |
| Multiple y-axes  | N/A*           | <b>a</b>                       | 0        |                | 3  | 7                |              |
| Drawing tools  | N/A*           | a                              |          |                | a  | 3                | 3            |
| Graphics manipulation<br>COMMUNICATIONS  | N/A*           | a                              | •        | 3              | 9  | 9                | a            |
| Automatic log-on script greation   | N/A*           |                                |          |                |  |                  | - 1111       |
| Autometic redial   | N/A*           | o .                            | o        | 5              |  |                  | ā            |
| Unettended file transmission<br>Modern support:  | N/A*           | 0                              | 0        | 2              | •  | •                | a            |
| Transmission rates   | N/A*           | All                            | All      | All            | All  | Al               | Al           |
| Heyes extended command set<br>File transfer protocols:   | N/A*           | . • .                          | 9        | a              | •  | •                | 0            |
| Kermit   | N/A*           | 0                              | 3        | a              | a  |                  | a            |
| One form of Xmodem   | N/A*           |                                |          | -              |  | -                | -            |

One form of Ymodern ☐—Editor's Choice ■—Yes □—No

N/A\*-Not applicable: PRO Staff does not have graphics as

# SOFTWARE LOW-END INTEGRATED

the inability to import anything but straight ASCII files, the small number of numeric formats, the inability to sort by row or column, and the lack of graphics. You also can't export spreadsheet data to the word processor.

Tandy Corp. is trying to fix its spreadsheet problems by offering a scaled-down version of Lotus 1-2-3 that runs in the separately sold DesMate environment. It is due for release in the fourth quarter of this year; however, it will have a retail price of \$219.95, more than twice the price of DesMate.

When it comes to tying the applications together, DeskMate does some things well and others poorly. If you want to transfer data from the database into a word processing document, you'll have to go one field at a time (or else rekey your data into the address book). This makes cutting-andpasting useless for data interchange. You can print a record to a file and then merge it into a document, but it comes up with some strange symbols, and fields are offset.

Although DeskMate has coarse integration and is short on power, it has some nice features. If what you want to do isn't complex, doesn't require extensive formatting abilities, and is limited in scope, then this roorarm is worth its 599,95 price.

# Integrated 7 Advanced

The spreadsheet application is listed first on Integrated 7 Advanced's main menu. This is no accident: Monate Software has specialized in spreadsheet and graphics programs, and it shows in the company's integrated products. The spreadsheet here is excellent. In sectionise set of numerical functions can make numbers seem to dance across the cells. And the integraph types let you portray those numbers in a rich assortment of bars, lines, and pie rich assortment of bars.

The \$199 program also has a natural,

# Q&A: The Answer for Many

### by Catherine D. Miller

Ty to guess the name of the quintessential flat-fle database, and you'll probably come up with Q&A. Yet database functions are only part of the \$349 program's charm: the word processor included is so good that maker Symantic introduced an enhanced version of it as a standalone package, Q&A Write. This quickly became the de factor far and processing packages.

Although features in both of Q&A's applications are plentiful, power and ease-of-use are happily conjoined in a smoothly integrated package.

O&A 3.0 operates under an attrac-

tive DOS shell that supports six other programs on Q&A's main menu, allowing you to use other programs without leaving Q&A. Although Q&A lacks communications and spreadsheet modules, it provides hooks to send faxes via the Intel Connection CoProcessor board and to include whole or partial spreadsheets from Lotus 1-2-3, Release 2.01, in your database and word processing files. You can send faxes in the foreground or in the background while you continue working.

Import and export utilities let you work with data from many programs. Q&A supports import of .DIF, ASCII, and fixed-ASCII formats, and export to programs accepting .DIF, ASCII, fixed-ASCII, and .DBF formats. You can also import, rotate, and size Lotus .PIC graphics at print time.

# FILE MODULE

from labels

The File module is the heart of Q&A. Sixteen million records per data file, 1,678 alphanumeric characters per field, 115 fields indexed simultaneously, and forms spanning ten screens and containing 2,182 fields are a few of Q&A's impressive statistics.

You can join data files and sort any field in descending or ascending order. Data field types include character, numeric, currency, keyword, date, hours.

Fig. 100 City of the City of t

The tight integration of its word processing and database modules makes Symantec's Q&A the ideal program for mainmerge. White creating a document, you choose the fields to include in the document from your selected database file.

and Boolean; financial, statistical, and text/string functions are included in Q&A's programming language.

Another bonus is that you don't need to learn a complicated query language to ask questions about your databases; out of query your databases in a language you already understand: English. The Intelligent Assistant has a basic vocabusy straight you of the down to the box, but you can teach it words it doesn't know. In fact, you can teach your Intelligent Assistant to look at your database files the way you do.

Although the database portion of Q&A is basically flat-file, it does have some relational features. While you are working with a data-

you are working with a database, external Lookup commands let you retrieve data from secondary databases and include it in the current database.

Reports are created from a Report menu, allowing you to save report formats. You can include information from several databases in a single report, with 50 columns and a maximum report width of 1,000 characters. Q&A even allows you to use information in one column to calculate that of another column

# THE WRITE FEATURES Q&A's Write module has neariv all the features you'll need to

almost childlike approach to transferring data. With just a couple of keystrokes, you can open a window from one application

within another and just pull the data over. The strengths of Integrated 7 Advanced, however, only amplify the disappointing nature of the program's other elements. You have almost no control over the form of a database record, and the word processor is no bargain. Given these weaknesses, it's difficult to understand the product's price tag.

### FAMILIAR LOOK

The program's spreadsheet module looks almost exactly like Lotus 1-2-3. Version 2. In fact the main menu, also invoked by



| SUITABILITY TO TASK Integrated 7 |
|----------------------------------|
| Advanced [                       |
| Word Processing                  |
| Database 2                       |
| Spreadsheet 2 2 2                |
| Graphics 🔼 🔼                     |
| Communications 2                 |
| Integration                      |

pressing the slash key, offers exactly the same choices. But Mosaic has improved the screen design a bit by arranging the menu choices in a pop-up box rather than stringing them out across the top of the

screen The second and even third lavers of menus and commands in the spreadsheet are also very close to what you find in 1-2-3. One of the rare differences is the extra Translate command on the File menu. This is used to convert worksheets in Integrated 7 Advanced's native format-with a WKII extension-into 1-2-3's WKS or .WK1. .DIF. or TWIN-1 formats.

Although Integrated 7 has its own format it will retrieve and read WKS and

create great-looking documents. Multiline headers and footers, variable line spacing, line drawing to create borders and boxes, a 100,000-word dictionary to spell-check your documents, eight columns per page, powerful searchand-replace functions, a strikeover option, and soft hyphenation are just a few of O&A's advanced document-creation features. Character enhancements in-

SUITABILITY TO TASK O&A Word Processing Database Spreadsheet Graphics Communications Integration

clude italic, bold, underlining, superscript, and subscript. What's missing? Multiple windows, indexing, table of contents generation, outlining, and footnotes. You're also limited to working with only one document at a time.

Because an open document is held in memory-up to 80 pages-editing functions are performed quickly. To create professional-looking documents, you can include nine fonts per document, and O&A offers laser printer

and PostScript support.

Creating form letters is a simple matter with Q&A's powerful mailmerge capabilities. While you're creating a form letter. Alt-F7 will activate O&A's mail-merge feature. Choose from a list of databases or type in the name of one. Then position your cursor at the point where you want to include the field data. Your next step is to type in the name of the field or choose the field from a list of those in the database you've selected. As you update the database, the changes are reflected in your

merge document. To create mailing labels for letters, simply choose the Mailing Label option from the Write menu. Choose from a list of standard Avery and pin-feed mailing labels, then select a O&A database file from which to extract the mailing label data. Although default fields of first name, last name, address, city, state, and ZIP code are given, you can add, delete, or change the fields to match the database. A keystroke combination gives you a list of fields in the database.

You can create macros from within a Write document, a file, a report spec, or the Intelligent Assistant. You can also create macros that span several program modules. Macros aren't automatically saved to disk, so you must remember to save them.

O&A's Network Pack (\$299) allows three additional users to share a copy of O&A on a network. Five levels of password protection, administrative rights,

and record locking ensure data security. DOS and OS/2 (O&A OS/2 carries the same list price of \$349) users can even share data with no additional setup. In fact, you can assign access rights when using a single copy of O&A.

A well-designed interface, two levels-user-customized and system-of context-sensitive help, and excellent documentation are boons to beginners and experts alike. If you're a resolute 1-2-3 user and are looking to expand to a real database and word processor, or if you're an infrequent spreadsheet user desiring the best database-and-wordprocessor combination around, Q&A can't be beat.



# SOFTWARE LOW-END INTEGRATE

Integrated 7 Advanced, from Mosaic Software lets you transfer data among some of its applications by opening a window, ing data, and then pulling it over. Right, a range of cells from the spreadsheet is about to be merged into a word processing document.



.WK1 files without a moment's hesitation and without dropping any of the formulas.

The differences between this spreadsheet and 1-2-3 show Integrated 7 to come out ahead. For one thing, the information line explaining menu selections is much clearer in Integrated 7's spreadsheet than in 1-2-3. Integrated 7 Advanced offers two more data ranges for its graphs and five more graph types: pie/bar combination graph, 3-D pie chart, horizontal bar graph, 3-D bar graph, and text chart.

The spreadsheet has many other extras as well. You can protect cells, hide columns or ranges, split the screen horizontally and vertically, and use macros.

# DATABASE WOES

Integrated 7 Advanced's database is little more than a spreadsheet in database's clothing. You can't even import data directly-it has to come through the spreadsheet, which is a cumbersome process at best.

Another problem with the database is the lack of control it gives you over the record layout. You name and define fields on a template. The program places those fields flush-left down the screen. with one line of space between every two fields-and that's it. You can't change this layout in any way.

Each record can have up to 40 fields. You specify the length of the field, the data type (character, whole number, real number), and date. You can also indicate whether or not it's an index and whether it's to be protected. You can't refine the field definitions, add comments, or enter titles

After you've added records, the database functionality gets better. You can select and display records using complex criteria statements. These statements are composed of field names, logical operators such as "less than" or "not equal to," and Boolean AND and OR operators. Selections can be based on criteria for a number of fields at once.

### UNDISTINGUISHED WP

The word processor in Integrated 7 Advanced is undistinguished. Although you can easily format a document by changing the margins and setting the justification freely, you can't vary the line spacing or page length. In addition, you can't generate superscript or subscript-there's only one system font.

The package's spell checker is about 20 percent smaller than current standards, and

the thesaurus is weak as well, offering you only a limited number of synonyms

One of the nicest features in Integrated 7 Advanced, however, is the ease with which you can move data around. Between the word processor and the spreadsheet-and the database and the spreadsheet-you can transfer data by reaching through a window and grabbing it. This is one of the most pragmatic approaches to data transfer of any low-end integrated program. Of course you can also combine whole documents or spreadsheets.

The integration of the database with the word processor isn't quite as good. You can merge fields into a document, but only as you print a document that has the appropriate field names. Almost the same approach is taken to get a graph into a document. You place a graph file name in your document and the graph is printed in that spot, but you can't see it on the screen.

Although the name Integrated 7 Advanced is intended to play up the range of applications in this program, only the spreadsheet and graphics applications stand out from the pack. Of the other five, two-datamail and terminal emulation-are hardly independent. And the database, word processor, and communications applications are almost too basic to be touted in a product title. Especially since this is the most costly of all the lowend integrated products reviewed.

# Microsoft Works

Microsoft Works is a sophisticated, extremely well integrated set of applications that includes a particularly good word processor. You can format characters, lines, and paragraphs with great creativity and see the results in near-WYSIWYG preci-





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sion in Works's word processor. All this is priced at a very accessible \$149.

Few programs offer the kind of on-line aid you get in Works: you can virtually learn the program without ever looking at the manual. A context-sensitive, comprehensive help window is always reached by pressing F1. Command buttons at the bottom of the window lend even more assistance in the form of discussions on basic skills, a help index, and a series of snappy, thoughtful tutorials.

# FULL FUNCTIONALITY

What really makes Works impressive is the functionality of its applications. Probably the best place to see this is the word processor, which is chock-full of noteworthy fea-



tures. You can create footnotes, place bookmarks at various locations in a document, size and reorient charts imported from the spreadsheet, check spelling, and

undo previous operations. You can edit and format text in just about any way you like. Lines and paragraphs can be centered, aligned left or right, or justified. Line spacing can be controlled at the paragraph level and set in fractional numbers of lines or points. You can also vary the left and right paragraph margins by changing the indents.

Other formatting features let you add space before or after a paragraph, keep paragraphs together, set tabs, put borders around text, use a number of type styles, and vary fonts and point sizes.

LOW-END INTEGRATED



WYS/WYG display. The on-line tutonal is superb. and the faults of the product overall are few CIRCLE 407 ON READER SERVICE CARD All formats and text styles are visible on

the screen. That means you see the actual line spacing and line alignment, as well as bolds, italics, and strikeover text. But you can't see different fonts until you go to a print preview mode.

Overall, the only major complaint with this module is the limited number of synonyms offered by the thesaurus.

# LOOKING AT THE DATABASE

Like the word processor, the database shows type styles on the screen; however, these are displayed only in the singlerecord (form) view. You can use different fonts for field names or data entry (one font per database), but you won't see them in their true form on the screen, even in print preview mode. Most of the other formatting you'll do in the database is simply a matter of placing fields on a form and setting the alignment.

To create a database in Works, you indicate field lengths and allocate the number of lines per field. You don't have to define the contents of fields, but you might choose to. For example, you can specify that numbers be displayed with dollar or percent signs.

After you've entered data, you can display records one at a time or in a table. Unfortunately, Works does not carry fieldlength information over to its table view: unless field lengths are the default ten spaces or less, you'll have to set them again

In the table view, numeric fields have to be at least one space longer than the data they hold, or numbers will be replaced with pound symbols.

The database has one other quirk: it drops leading zeros in a number, no matter what format you pick. This is particularly problematic-especially if you're trying to enter ZIP codes, where leading zeros are legitimate.

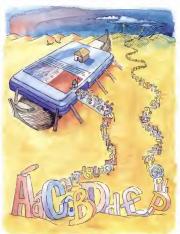
Database searches in Works can be multileveled and complex. A Ouery facility lets you create search formulas using comparison statements and logical operators. Records that don't match a query are hidden from view, which makes this technique a good way to narrow your database before writing a report. You can also hide fields (columns) in the table view.

### THE NUMBERS GAME

Columns can also be hidden in the spreadsheet application. The purpose is the same: to customize printouts or to remove extraneous material from your view of data on the screen.

Spreadsheet commands to control what you see on-screen are ample. You can sort a worksheet, for example, on up to three





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columns, move cells and ranges around. change column widths, add rows or columns to create a greater sense of space, and freeze titles.

All of the spreadsheet commands for selecting and formatting cells and ranges are standard-except that for a low-end program, it's unusual to see actual type styles on the screen.

The consistency of the near-WYSI-WYG display throughout Works is reflective of the general consistency of the package as a whole. Menus and commands are very similar from one application to another. Even more significant than the common command structure is the way in which modules are integrated. Data can be moved in and out of applications simply by cutting-and-pasting.

SOFTWARE LOW-END INTEGRATED

The consistency of the near-WYSIWYG display throughout Microsoft Works is reflective of the general consistency of the

To quicken the process of data exchange, Works lets you have eight files open at once. When you return to a file you've left, you'll find yourself at the point where you exited. When you have more than one file open on-screen at the same time, you'll appreciate the ability to size and move the windows to make viewing

easier. Works is packed with a host of other commendable features-more than we can go into in detail here. Noteworthy are its ability to produce a wide variety of graphs and charts and to run macros, its communications facilities, and the ability to access DOS without quitting. With such numerous and well-integrated features, it's difficult to consider this program as anything but a wise choice.

# WORDPERFECT ON THE FLY

# by Catherine D. Miller

WordPerfect Executive, \$249 from WordPerfect Corp., was created with a specific audience in mind: the lantopwielding executive on the go. Condensed versions of WordPerfect's word processor (from WordPerfect 4.2). spreadsheet (from PlanPerfect 3.0), calendar, calculator, note cards, and phone list (from WordPerfect Library 1.1) are shipped, and then installed, on one 3 5-inch disk

The DOS shell encompassing all these programs is a modified version of WordPerfect Library's main menu. A

setup menu lets you add your own programs to the main menu, edit or move existing entries, and customize colors and date and time formats. You can exit to DOS to format a floppy disk or perform basic DOS commands like copy, delete, rename, or list files directly from the main menu.

Also included with Executive are several macros that automate those chores that business travelers perform routinely-creating travel and expense reports, and itineraries. These macros are compatible with WordPerfect Library and PlanPerfect, but not with WordPerfect. And while the program doesn't have a macro editor, you can use the one included with Library. You can also create your own macros in Executive. WordPerfect Executive's word proces-

package as a whole.

### SOME SACRIFICES

sor follows the same command structure as WordPerfect, but it sacrifices many of the advanced features. Line drawing, footnotes, table of contents and index generation, math functions, macros, and font support are missing in Executive.

Although Executive retains header and footer capabilities, they are limited to one line each. Document import/

Lauch with Boso

In addition to WordPerfect Executive's familiar modules for word processing and spreadsheet functions, the program offers several PIM features, including an appointment calendar (shown above), calculator, note cards, and phone list.

export is restricted to ASCII, the dictionary used to spell-check a document is pared down to 50,000 words, character enhancements are confined to bold and underline, and print functions are limited to the basics.

Documents created with Executive are compatible with WordPerfect, and vice versa, so the documents you send back to the office can be read into WordPerfect and prepared for professional printing. Don't worry about confusing Executive with extra formatting codes; when reading documents created in WordPerfect, Executive ignores

the WordPerfect codes it doesn't understand

Executive's spreadsheet manages to retain many of the power features of PlanPerfect 3.0. It has a worksheet area of 256 columns by 8,192 rows and retains most of PlanPerfect's functions and formatting capabilities. Executive's spreadsheet can also import and export Lotus 1-2-3 files. The spreadsheet's two most significant limitations are that it lacks printing enhancements for output and it supports only bar graphs.

In both Executive's word processor and spreadsheet, the choices of features to carry over from their full-fledged counterparts are intelligently made.

# PES-First Choice

Software Publishing's PFS:First Choice, Version 3.02, is easy to use-its five wellintegrated applications provide consistently good features. In addition, First Choice is a visual delight. It offers an elegant interface; menu bars across the top of work screens are constant, status information isn't crowded or overdone, and the colors are pleasing.

While the surface design is appealing, the weakness of the \$159 package is the lack of any truly outstanding application-one that makes you feel you simply must own the product. For example, the database-the best application in First

SOFTWARE **LOW-END INTEGRATED** 

Choice-iust doesn't have the power of the top integrated packages, although it offers its share of pleasing features: you can lay out records easily, perform complex multiple-field searches, and handily copy field data, records, or forms.

# USING THE DATABASE

Retrieving information is the most important use of a database, and First Choice's data retrieval capabilities are robust. Because there are no indexes in this database, you can search on any or all fields at the same time, using range specifications, logical operators, partial matches, and even negative matches.

While the lack of indexes can make



searches more freewheeling, there is one potential problem. Indexes are supposed to hasten the search process, so First

Considering that Executive is designed for laptop usage, for example, the decision to omit WordPerfect's strong output support makes sense.

The appointment calendar includes a monthly calendar, a listing of appointments, and a memo area. You can set an alarm to remind you of important meetings. The default settings for the



calendar, including alarm settings, date/time, and color display, can be customized from the appointment calendar setup menu.

Executive's calculator performs addition, subtraction, multiplication, division, percentages, and square roots. You can change the sign of a number, determine the number of decimal places displayed, or specify a floating decimal point. The calculator screen includes a keyboard template, help window, memory register, and display register, which includes a tape to show the calculations you've performed.

# NOT QUITE A DATABASE

Although Executive doesn't have a database, it has the ability to store certain kinds of information in records. Note cards keep records on individual cards with subject, date, description, and notes fields, allowing you to organize information by subject. The phone directory records include last name, first name, salutation, title, company, address, and notes fields. Lists of the note card and phone directory records on file can be sorted in ascending or descending order by the first field listed. If you desire, you can change the order in which the fields are listed.

You can use the fields in your phone directory and note cards to create mailmerge documents. Because you type the field names into the merge document, you are assured the document has the current field values before you send it to the printer. By marking the records you want to include in the merge, you can eliminate the records you wish to exclude. The merge function allows you to include the current date in your documents as well.

Another function, Executive's clipboard, lets you save or append information from any module, allowing easy transfer of data across modules. An indication of Executive's tight integration is the consistency of its command structure. WordPerfect managed to fit all Executive's function-key commands on one keyboard template. This uniformity makes it easy to move from one module to another. In fact, most of Executive's function-key combinations correspond to those of the standalone programs

WordPerfect Executive successfully combines a word processor, spreadsheet, and several useful desktop accessories on a 3.5-inch disk. This traveling companion is perfect for businesspeople who use WordPerfect or PlanPerfect in the office.



# SOFTWARE LOW-END INTEGRATED

In Software Publishing Corp.'s PFS.First Choice, you can easily transfer data between applications by using the clipboard. Here, a database record has been marked so that it can be copied to the clipboard and then pasted into a word processing document.



Choice's speed should suffer. Although I didn't see any evidence of this with a 250-record file using a 33-MHz computer, the program might slow down when you search extremely large databases on a less speedy machine.

Records isolated by a search—and the entire database for that matter—can be viewed one record at a time or in a table format. Table views can be customized by eliminating unwanted fields, reordering the columns, and resetting the column width. Unfortunately for users, resetting width soften a necessary evil—the default width is often a necessary evil—the default width is a mere ten character staces.

Designing the original database form is simply a matter of laying down fields. You don't have to specify field length, when data is entered into the form, fields move to accommodate it. This approach liberates you from figuring out field size ahead of time, but there's a hitch: it can result in sloppy-looking records.

snoppy-nouning recotors.

In contrast to field length, field type does have to be specified. You get the customary choices—numeric, date, time—but unfortunately you can't specify numeric fields for currency, percentages, and so on. You also can't have calculated fields unless you use the advanced programming facilities.

Programming lets you control other aspects of data entry as well, with data verification, IF/THEN, and GOTO statements, but it takes patience to learn.

Report writing is an extension of the retrieval process, yet it's given a separate module in First Choice. The main problem here is that you're limited to a tabular report format with a maximum of 20 columns. This is restrictive, since databases can have hundreds of fields.

### **ECONOMY-CLASS MODULES**

First Choice's word processor is basic. You get the minimum features you'd expect and even a few extrax (like the ability to make the format of a document the default layoud), but nothing more. For example, words can be set in bold or italic type styles, but on-screen they'll only be highlighted. A status line tells you what the highlight means.

Document margins, tabs, and indents are set on a ruler line. You can insert as many rulers into a document as you like and hide them to keep the screen uncluttered.

The spreadsheet is more advanced than the word processor. It recognizes almost every Lotus 1-2-3 keyword and offers a rich assortment of mathematical, trigonometric, financial, and other functions. You can also use logical and string operators. A "quick entry" feature lets you automatically generate a series of cell formulas or row and column headings.

Unfortunately, the spreadsheet has a serious problem—if there is even one moderately complex formula, you'll run out of memory very quickly. How quickly? I couldn't build a spreadsheet with more than 10 columns and 215 rows, because it had a nested IF/THEN formula in one of the columns.

# RUNNING THE (SLIDE) SHOW

From within the spreadsheet you can go directly to the graphics application. Thirteen graph types are available, including stacked and overlapping bar charts, a highlow-close graph, and a combined pie and column graph.

First Choice lets you turn your spreadsheet graphs into presentation sides for a computer-run slide show. Pure text slides can be created in the word processor. You can run a slide show manually, or let the computer change the slides at a preset interval of up to 4 minutes and 15 seconds. Graphics and text can also be mixed on a single slide.

cations is first-rate. Pieces of a document, database, or spreadsheet can easily be copied into another document by using the clipboard. Whole files of any variety can be saved to disk and then merged into a document.

Besides stitching data together, you can easily jump between files by leaving "bookmarks" at the places where you want to return. You can have up to nine bookmarks, which are saved when you exit the program. In many respects, First Choice quali-

fies as a good choice. It is visually exciting and provides good functionality and nearseamless integration. However, its problematic spreadsheet, combined with the lack of any real comph in any of its applications, keeps it from the top spot in our hearts.

# PRO Staff

PRO Staff is unique at the low end of the integrated software market—the package comes with a three-dimensional spreadsheet. With its 256 rows by 256 columns by 256 pages, you can maintain a very





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| CPU                           | 80286               | 80386SX*             | 80386SX                             | 80286                   | 80386SX                 |
| Speed                         | 10 MHz              | 16 MHz               | 16 MHz                              | 12 MHz                  | 16 MHz                  |
| Wait State                    | 0                   | 0                    | 0                                   | 1                       | 0                       |
| Std Memory                    | 1 MB                | 2 MB                 | 1 MB                                | 1MB                     | 1MB                     |
| 32-Bit Software<br>Compatible | NO                  | YES                  | YES                                 | NO                      | YES                     |
| On-Board Vide                 | VGA                 | VGA                  | VGA                                 | VGA                     | VGA                     |
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# SOFTWARE LOW-END INTEGRATED

large, well-organized worksheet. The PRO Staff program also has a flexible database that allows comprehensive field definition.

But PRO Staff has some serious problems as well. The \$59.85 program was introduced at the end of 1968 and hasn't been updated since that time. Unfortunately, this is immediately obvious. The main menu in the program displays the black background and green type of an old

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monochrome system, although it also has a red highlight bar and uses a couple of other colors here and there.

In a number of other ways, too, PRO Staff looks and acts like a three-year old product. When you load a file into an application, for example, you have to enter a number rather than a filename. And whenever you save a file, the program requires you to enter the drive letter first.

A partial compensation for PRO Staff's antiquated persona is its rather good prior at \$59.85, it is ble least expensive of all the low-end products we looked at in this roundup. But before you let the program's low price outweigh its weak design, you should consider the rather mixed nature of the software's functionality and its missing arolication elements.

# PROS AND CONS REVEALED

PRO Staff's apreadablect reveals the package's good and bod qualities. For one, itage's good and bod qualities. For one itworksheet area is the second-largest among the products we tested in our review group. With the spreadsheet medule's capesity for over 16 million collection goodlee's capesity for over 16 million collection goodleefor you reach the edge. But because the PRO Staff program was written before expanded memory was commonplies, the huge worksheet area unfortunately goes moutly to waste.

The best feature of the spreadsheet



module is its three-dimensional form. This lets you break each worksheet up into pages. Instead of thousands of cells running out to the right or down, you have what amounts to a smaller group of cells stacked on top of each other, like a pile of worksheets.

So, for example, you might create a budget worksheet with only one month on a page, making it structurally more like an electronic ledger. Then, just by pressing the PgDn key, you can jump from page to page or month to month.

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There are a number of ways to manipulate your view of the worksheet to take advantage of its 3-D nature. You can display rows or columns from each page or split the screen into horizontal and vertical win-



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While the structure of the spreadsheet gives you a lot of creative freedom, other aspects of the application restrict. It. You'll find, for instance, that the number of functions you can use in formulas is limited. Missing are the IF, or condition, function, logical functions, some date and time functions, some depreciation functions, and others.

Some other limitations are the inability to import and export files except in ASCII and .DIF formats and the lack of graphics. You can generate horizontal plotted lines of cell values by repeating ASCII characters, but that's the extent of PRO Staff's graphing features.

Just as its spreadsheet does, PRO Staff's database application lets you structure data creatively, too. You can place lields on a record form wherever you like. And there is a rich array of predefined field formats, including those for currency, scientific numbers, Social Security numbers, telephone numbers, dates, and time. There's also a format for single-character conditions, such as Y for yes and N for no.

But the program's database also reflects the same faults as its spreadsheet. It has no import capability at all and can export files only in .DIF format. Also, there are no internal reporting features. In order to create a report, you have to merge records into the word processor.

#### FLEXIBLE WORD PROCESSOR

The one other application in PRO Staff is the word processor. It maintains the program's flexible approach to formatting you can do just about anything you want. But you can't change fonts or use multiple columns.

Although there is a spelling checker in

#### SOFTWARE LOW-END INTEGRATED



In Short: Othering the only 3-D spreadsheet of all the low-end programs, PRO Staff gives you a huge work are and great organizational flexibility. But the program hasn't been updated in three years and looks it. The database and word processor have limited abilities. There are no graphics, communications, or desitop associations.

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PRO Staff, it's no thriller; it has only 26,000 words in it, so even very common words are missing. For example, when I checked the spelling of our test document, the first misspelled word, extraordinary, was not in the dictionary. There is no thesaurus in the word processor. Again, this is probably because the program is so old.

Absent are other prominent elements: communications, graphics, desktop tools, and macros. The three applications PRO Staff does offer come packaged separately. This physical separateness reflects an internal separateness. Although you can get data from the database and the spreadsheet into the word processor, the procedure is anythine but cleant.

From the spreadsheet you must write an ASCII file and then import it. From the database you have to go through the merge facility, which means creating a special document first with matching field names.



PRO Start, from ShareData, offers a three-dimensional spreadsheet that eases organization of large amounts of data. You can also split the screen horizontally (as shown here) vertically, or into four quadrants to show different sections of the same spreadsheet alongside each other. NONSTOP SYSTEMS INFORMATION -- AND 2 DISKS -- RESERVATION -- Presentation Graphic

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SOFTWARE LOW-END INTEGRATED

#### DITOR'S CHOICE

It's true that PFS:First Choice enjoys the greatest market share in the lowend integrated software market. But two other programs in our review group clearly stand out from the rest: AlphaWorks and Microsoft Works. Both programs offer consistently superior functionality. Both boast pull-down menus, shortcut keys, and mouse support. The screens in Microsoft Works are more highly stylized and have more contemporary graphic touches: AlphaWorks gives you greater control over the use of colors.

The real distinguishing features in these two products, however, are the database and power of AlphaWorks and the word processor and on-line help in Microsoft Works.

The database structure in AlphaWorks is relational rather than flat-file. Thanks to this design. information from different databases can be automatically scooped up and deposited in another database at the time of data entry.

In addition, records can have automatically incrementing fields. 64K memo fields, and user-created pop-up menus. You can even draw lines on the record form to highlight areas or make boxes. Search expressions can be built on a "queryby-example" template.

AlphaWorks has a host of other top-notch features: extensive macro facilities; support of EMS, extended memory, and a math coprocessor; the ability to sort directories and look into a file before loading it; a very large and well-presented dictionary and thesaurus; and the ability to keep 29

There is no way to get data into the database from either the word processor or the spreadsheet.

PRO Staff, overall, is an unusual program. It has fine formatting abilities, a creative spreadsheet structure, and a very good price. But it has stood still as a product frozen in a time when computing was much cruder than it is today. It would be hard to justify buying this program when e Microsoft Works

files open at the same time. The word processor in Microsoft Works lets you format text in just about any way you can conceive. You can justify text; center it; use strikeover, italic, or bullet characters: and draw lines between sections or box areas-all in full WYSIWYG glory. A preview mode lets you see printer fonts and graphs you've copied and scaled from the

Other outstanding features in Microsoft Works include an admirable system of context-sens help, superb on-line tutorial lessons, bookmarks, the ability to hide columns and to sort a worksheet on up to three columns, a wide variety of graphs and charts, and the potential tokeep eight windows open on the screen at once.

If your work centers mostly on database applications, you should definitely consider AlphaWorks. If word processing is the main focus of your work, then Microsoft Works may be the best package for you.

One other program in our group deserves an honorable mention. Better Working Eight-in-One. It .... doesn't compare with our top two picks in depth of features, screen design, or integration. But it has the major applications and offers a host of desktop tools, including a world clock, calendar, phone directory, date book, label-maker, and outliner.

All of the program's functionality is delivered at the extremely low price of \$59.95-almost 60 percent less than Microsoft Works and 70 percent less than AlphaWorks.

competing products, at nearly the same price, offer a graphically oriented interface and so much more in the way of tools.

Henry Fersko-Weiss, a frequent contributor to PC Magazine, is a free-lance writer based in Warwick, New York. Catherine D. Miller is a staff writer at PC Magazine. Edward L. Perratore is an associate editor of PC Magazine.

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| Video     | 1 Floppy | 2 Floppy | 40MB-45MS | 66MB-25M5 |
|-----------|----------|----------|-----------|-----------|
| Mono      | \$664    | \$739    | 5944      | \$1094    |
| VGA/Mono  | \$824    | \$899    | \$1104    | 51254     |
| EGA       | \$1004   | \$1079   | 51284     | 51434     |
| VGA/Color | \$1054   | \$1129   | \$1334    | \$1484    |

#### PC BRAND 286/12 \$799



12 MHz Clock, Zero Wait Operation, Norton SI 15.3 \*Landmark™ Speed 15.1MHz 512K, 1.2MB or 1.44MB Drive, 101- Keyboard

#### Standard System Features:

- 80286-12 Processor Operating at 12MHz with Zero Wait States delivering 15.1MHz Effective Throughput
- 512K RAM expandable to 4MB on the System board using
- 256K or 1MB 100ns RAM • 1.2MB 5.25° or 1.44MB 3.5° Diskette Drive
- 1:1 Interleaving Dual Hard Drive/Floppy Drive Controller
- Enhanced 101-key AT Style Keyboard
- High Capacity System Power supply
   Real Time Clock/Calendar with 5 Year Battery
- 80287 Co-Processor Support
   AMI BIOS with full MS/DOS, OS/2, XENIX, UNIX,
- NOVELL, 3COM and PCNET compatibility

  Built-in 5vstem Board LIM 4.0 EMS hardware drivers
- Built-in System Board LIM 4.0 EMS hardware drivers
   User configurable I/O timing permitting compatible opera
- with older peripherals or faster I/O for newer devices

  8 Stot motherboard design (5 168st & 3 88st)

  Medium foot print case with 5 Disk Drive bays

#### Options: • Factory Installed RAM Upgrades

- ractory installed RAM Opgrades
   Custom configurations w/Name Brand peripherals of your choice
- Compaq® Style LCD or Plasma Portable
   Mini Size Tower Case®

#### Standard Pre-Built Configurations:

| Vadee      | LI RLL | 6MB-25MS<br>111 RLL | 71MB BMS<br>11 MPM | 110MB-25MS<br>111 RLL |
|------------|--------|---------------------|--------------------|-----------------------|
| Mono       | \$1207 | \$1432              | \$1572             | \$1672                |
| VGA/Mono   | \$1402 | \$1627              | \$1767             | \$1867                |
| EGA        | \$1547 | \$1772              | \$1912             | \$2012                |
| VGA/16ffit | \$1637 | \$1862              | \$2002             | \$2102                |

## Unbelievable Price

PC BRAND 286/20 \$999 PC BRAND 386/SX-16 \$1099



20 MHz Clock. Zero Wait Operation Norton SI 23.0 . Landmark ~ 26.7 MHz 512K, 1.2MB or 1.44MB Drive, 101-Keyboard

#### Standard System Features:

- 80286 Processor Operating at 20MHz w/Zero Wait States in interleave mode delivering 27MHz Effective Throughput . 512K RAM expandable to 8MB on the System board using 256K and/or IMB 100ns RAM
- 1.2MB 5.25" or 1.44MB 3.5" Diskette Drive
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- . Medium foot print case with 5 Disk Drive bays

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- . Custom configurations w/Name Brand peripherals of your choice . Compage Style LCD or Plasma Portable
- Standard Pre-Built Configurations:

| Video Drises | 1:1RLL | 1:1 RUL | 71MB-18MS<br>1:1 MFM | 1:1 RLL | 150-17MS<br>141 ESDI | 10 ES |
|--------------|--------|---------|----------------------|---------|----------------------|-------|
| Mono         | \$1407 | \$1632  | \$1737               | \$1862  | \$2357               | \$281 |
| VGA/Mono     | \$1602 | \$1827  | \$1932               | \$2057  | \$2552               | \$301 |
| EGA          | \$1747 | \$1972  | \$2077               | \$2202  | \$2697               | \$315 |
| VGA/16BR     | \$1837 | \$2062  | \$2167               | \$2292  | \$2787               | \$324 |



16 MHz Clock, Zero Wait Operation Norton SI 18.7 • Landmark \* 18.3 MHz 512K, 1.2MB or 1.44MB Drive, 101-Keyboard

#### Standard System Features:

- · 803865X Processor Operating at 16MHz delivering 18MHz Effective Throughput
- . 512K RAM expandable to BMB on the System board using 256K and/or 1MB 80ns RAM
- 1.2MB 5.25° or 1.44MB 3.5° Diskette Drive
- \* 1:1 Interleaving Dual Hard Drive/Floppy Drive controller . Enhanced 101-key AT Style Keyboard
- . High Capacity 200 Watt System Power Supply . Real Time Clock/Calendar with 5 Year Battery
- 80387SX Co-Processor Support
- . AMI BIOS with full MS/DOS, OS/2, XENIX, UNIX, NOVELL, 3COM, and PCNET compatibility • 8 Slot motherboard design ( 5 16Bit & 3 8Bit)
- . Medium foot print case with 5 Disk Drive bays (Shown with optional Mini Size Tower @ Case)
- Options • Mini Size Tower @ Case • Factory Installed RAM Upgrades
  - · Custom configurations w/Name Brand peripherals of your choice . Compage Style LCD or Plasma Portable

#### Standard Pre-Built Configurations:

| Valee Drives | 1:1RLL | HAME 25MS<br>1:1 RLL | 71MB-IBMS<br>1:1 MPM | 1:1 RLL | 150-17MS<br>1:1 ESDI | 330-16MS<br>1:1 ESD |
|--------------|--------|----------------------|----------------------|---------|----------------------|---------------------|
| Mono         | \$1507 | \$1732               | \$1837               | \$1962  | \$2457               | \$2917              |
| VGA/Mono     | \$1702 | \$1927               | \$2032               | \$2157  | \$2652               | \$3112              |
| BGA          | \$1847 | \$2072               | \$2177               | \$2302  | \$2797               | \$3257              |
| VCA/168it    | \$1937 | \$2162               | \$2267               | \$2392  | \$2887               | \$3347              |

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  - 1.2MB S.25" or 1.44MB 3.5" Diskette Drive
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  - NOVELL, 3COM and PCNET compatibility • 8 Slot motherboard design (5 16Bit & 3 8Bit)
- Medium foot print case with 5 Disk Drive bays

  Options:
- Full or Mini Size Tower & Case
- Custom configurations w/Name Brand peripherals of your choice
   Compaq® Style LCD or Plasma Portable Weitek Co-processor

#### Standard Pre-Built Configurations:

| 386/20      | With 1024             | K, Hard D          | isk Drive,          | Monitor é           | k Video C           | ard                 |
|-------------|-----------------------|--------------------|---------------------|---------------------|---------------------|---------------------|
| Video Video | HOME-45MS<br>1:1 M/FM | 66MB-25MS<br>TTRLL | 71ME-18MS<br>11 MFM | 133-25MS<br>1.1 RLL | 150-17MS<br>1 18500 | 300-16MS<br>1/1ESDE |
| Mono        | \$1995                | \$2095             | \$2220              | \$2330              | \$2860              | \$3305              |
| VGA/Mono    | \$2170                | \$2270             | \$2395              | \$2505              | \$3035              | \$3480              |
| EGA         | \$2280                | \$2380             | \$2505              | \$2615              | \$3145              | \$3590              |
| VGA/1688    | \$2370                | \$2470             | \$2595              | \$2705              | \$3235              | \$3680              |

#### PC BRAND 386/25 \$1689



25 MHz Clock, Zero Wait Operation Norton SI 28.2 • Landmark Speed 33.6MHz Norton SI 31.6 • Landmark Speed 43.5 w/Cache 1024K, L2MB or 1.44MB Drive, 101-Keyboard Standard System Features:

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- interleave mode delivering 34 to 44 MHz Effective Throughput
   1024K RAM standard expandable to 16MB using 256K and/or 1MB RAM
- 1.2MB 5.25" or 1.44MB 3.5" Diskette Drive
- 1:1 Interleaving Dual Hard Drive/Floppy Drive controller, 977.6 KB/SEC Caching Controller w/ESDI Configurations
- Enhanced 101-key AT Style Keyboard
- High Capacity 200 Watt System Power Supply
   Real Time Clock/Calendar with 5 Year Battery
   80287, 80387 or Weitek Co-Processor Support
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- NOVELL, 3COM and PCNET compatibility

  \* User configurable I/O timing permitting compatible operation with older peripherals or faster I/O for newer devices
- 8 Slot motherboard design (5 16Bit & 3 8Bit)
   Medium foot print case with 5 Disk Drive bays (Full size case w/cache)
- Dytions:

   32KB or 64KB Cache Processor Weitek Co-processor Tower ® Case
- 32KB or 64KB Cache Processor Weitek Co-processor Tower ® Case
   Custom configurations w/Name Brand peripherals of your choice
   Compag® Style LCD or Plasma Portable

#### Standard Pre-Built Configurations:

| Vadee     | 1 INFM | 1 1RLL | 71MF-18MS<br>1.1 MFM | 116MB-25MS<br>11RLL | 150-17545<br>1 1ESOI | 320-16MS<br>1:1ESOI |
|-----------|--------|--------|----------------------|---------------------|----------------------|---------------------|
| Mono      | \$2182 | \$2332 | \$2462               | \$2592              | \$3162               | \$3412              |
| VGA/Mono  | \$2387 | \$2537 | \$2667               | \$2797              | \$3367               | \$3617              |
| EGA       | \$2502 | \$2652 | \$2782               | \$2912              | \$3482               | \$3732              |
| VGA/168it | \$2577 | \$2727 | \$2857               | \$2987              | \$3557               | \$3807              |

CRT display is courtesy of RIX Softworks, Inc. Irvine, CA.

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- 3.5" Floppy/Hard Disk Drives . 200 Watt 112/220 Autoswitch Power
- · Serial, Parallel, Game Port, Clock/
- Calendar Standard

#### Standard Pre-Built Configurations:

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## DC Backup on a Tape Personal Scale

by Catherine D. Miller

The question is not whether you should back up the data on your hard disk, it's one of choosing the backer system that will best serve your needs. Of the many back-up systems available for the PC, DC 2000 drives offer a sensible solution for the individual backup of hard disks as large as 120MB.

Peripheral Strategies, a Santa Barbara, Califorin-based market research firm specializing in backup devices, predicts a bright future for DC 2000 minicartridge tape backup systems. While it forecasts that highcapacity helical scan drives—both 8-mm and 4-mm DAT—will show the greatest sales increases over the next few years, Peripheral Strategies expects As the DC 2000 market

comes of age,

you no longer have to

choose among price, capacity, and

performance. The 14

units reviewed here offer winning combinations

of all three.

#### BACKUP DC 2000 TAPE DRIVES

that quarter-inch cartridge tape drives with 300MB capacities or less (this includes both DC 2000 and DC 600 units) will continue to enjoy the greatest market share of all backup systems.

The Peripheral Strategies expects sales of DC 2000 drives to increase by nearly one-find, from an estimated 449,000 units old in 1988 to 557,000 in 1989. Sales of DC 600 drives, the current tape backup market leader, are expected to increase at a sower rate, from 645,000 units sold in 1988 to 157,000 units in 1989. By 1990, asked of DC 2000 drives are expected to jump to 710,000 units and should surpass the sales of DC 2000 units in 1991.

the sales of DC 600 units in 1991...
Why the glowing forecast? Ways for Why the glowing forecast? Wood to appear to our have 23, 1987, issue, we found that the first crop of these systems fell short of their promise. The seven units we reviewed them had capacities of 400MB and less, were prived in the 5600 to \$1,000 to preformat the tapes. We came to the conclusion that DC 600 data cartridge systems, the established quarter-inch participates the conclusion that DC 600 data cartridge systems, the established quarter-inch participates the conclusion that DC 600 data cartridge systems, the established quarter inches participate the conclusion that DC 600 data cartridge systems, the established quarter inches participate the conclusion of the c

that floppy disk backup was sufficient for

By 1990, sales of DC 2000 drives are expected to jump and should surpass the sales of DC 600 units in 1991.

those who are on a budget.

The last two years have seen a lot of improvement in minicartridge technology. Capacities have increased, speed has improved, and prices have gone down. DC 2000 backup systems now offer a lot of cerformance for the price.

#### THE MECHANISM

The DC 2000 minicartridge itself is based on the same patented design as the DC 600 data cartridge from which it's derived. Standard DC 600 data cartridges pack 600

feet of tape into a 0.6-by-6.0-by-4.0-inch case, but the 0.6-by-3.3-by-2.4-inch standard DC 2000 minicartridges have a tape length of 205 feet. The recording mechanism is similar for the two types of drives, but DC 600 drives have need white beads, while DC 2000 drives have one read/write head.

have one read/write head.

The tape drive's motor is responsible for turning the tape cartridge's drive belt, which in turn pulls the magnetic surface of the tape across the tape drive's read/write head. Data is recorded to tape as the surface of the tape moves across the read/write head, which sensitizes its magnetic contains.

Minicartridge drives can rely on direct drive or belt-driven motors. Direct-drive motors are simpler but have more moving parts. Belt-driven motors may run more smoothly and put various drive parts in better position for interfacing with the tape itself, but they have a greater potential to slip, break, stretch, or vary speed than direct drive motors.

The real secret of the hardware's success and durability, however, is its read/ write head technology. Since the read/ write head is the only part of the drive that makes direct contact with the recording media, its construction is important in de-

#### MINICARTRIDGE TECHNOLOGY: Meeting the Capacity Challenge

by Catherine D. Miller As the minicartride

As the minicartridge market has matured, tape capacity is approaching what used to be the domain of the larger, DC 600 data cartridges. While DC 2000 tapes are typically used to store about 40MB of data in QIC-40 or Irwin 40 formats, new versions of the minicartridge tapes designed to store 165MB in QIC-standard formats are currently available.

Sundard DC 2000 tapes are 205 feet long. The magnetic portion of the tape, made of a ferric oxide, is combined with a chemical binder that artaches it to a sturdy plastic base film. The formulation of the ferric oxide and the binder can be modified to increase the flux transitions per inder (ftps) a drive is able to record. The greater the flpi, the that can be recorded on a given length of tape. DC 2000 tape's maximum recording density is 12,500 ftps.

Tape manufacturers have increased

the capacity of minicartridges in two ways. The first increase came with 3M's introduction of the DC 2080 in January 1989. By increasing the maximum recording density of the DC 2000 January 1989. By increasing the maximum recording density of the DC 2000 instelly twice as much data can be stored on these cartridges. QIC-80 and lrivin 80 recording formats require the density of the DC 2080. 3M has also introduced another high-density upe, the DC 2110 (with a recording density of the OIC-128 format.

A second way to boost the capacity of tape is to sected the length of the tape by 50 percent, from 205 feet to 307.5 feet, achieving a50 percent increase in data capacity. To fit 407.5 feet in the same package designed for 205 feet of tape, extended-length tapes have a .025-inch plastic base (film, thinner tanner), the same about the same package designed for 205 feet of tape, extended-length tapes, a00 inch. Thinner tape wears the drive's head at a different angle than thicker

standard-length tapes. As a result, if you consistently use extended-length tapes in a drive, you may have trouble reading a standard-length tape in that drive. Of course, the way a head wears also depends on its design and the mate-

rial from which it's made. Extended-length tapes are available in each of the three recording densities described above. An extended-length version of the DC 2000, called the Scientified Development of the DC 2000, called the Scientified Memory Products (1017 as available from Carlisle Memory Products (1017 as available from Car

While the capacity of minicartridge products has drastically increased this year, increasing data storage requirements for PCs next year and beyond will spark production of still higher capacity minicartridges.

#### DC 2000 TAPE DRIVES

termining the drive's ability to read tapes after many passes. Read/write heads, which can be made of hard or soft brass. ferrite and ceramics have become more durable over the years

3M patented the data cartridge technology it created in 1971 and currently has three licensees: Carlisle Memory Products. Sony Corp., and Hewlett-Packard: HP does not sell data cartridges in the retail

market.

To ensure compatibility, the magnetics of these cartridges are similar, although other characteristics are not. Hub design. the drive roller, drive belt, and the corner rollers are important factors in aligning the read/write head with the tape surface, and these vary among tape manufacturers. Sony and 3M offer two-year warranties for their tapes, while Carlisle is so confident of the durability of its tapes that it sells them with a lifetime warranty.

#### INCREASED CAPACITY

Several factors have contributed to the increased capacities of DC 2000 systems. The capacities of the tapes themselves have increased. Extended-length tapes have increased the length of the tape from 205 feet to 307.5 feet, and tapes with increased recording densities allow more data to be recorded on the same length of tape. (See the sidebar "Minicartridge Technology: Meeting the Capacity Challenge.") Standard DC 2000 tapes typically have a formatted data capacity of about 40MB: extended-length tapes, which are half as long, have a formatted capacity of about 60MB.

The firmware and software of the tape drives must directly support the extendedlength tapes, and tape drives that record at greater densities require high-density tape. In the reviews that follow, we let you know which drives support extendedlength tapes and the type of minicartridge required for the density at which each drive records.

Another method of increasing the capacity of minicartridge systems is to include software-based data-compression algorithms. The only drive we reviewed that makes use of data compression is Tallgrass Technologies' TG-1140, which is designed and manufactured by Colorado Memory Systems. We also looked at an early production model of a Core drive that uses data compression to pack 240MB on one minicartridge. (See the sidebar "Core Tackles the Low End.") Data compression is a technology that several other manufacturers are considering for inclusion in future versions of their drives.

Because the algorithm is software based, microprocessor speed is important in determining whether using data compression will improve or decrease backup performance. According to Colorado Memory Systems, drives incorporated into 386 systems of 20 MHz and faster have speedier backup times with data compres-

With such rapid evolution, obviously some industry standards were needed to better guide manufacturers.

sion enabled than with it disabled. The company is currently working on a drive with the data compression capability built into the hardware itself.

#### TAPE DRIVE STANDARDS With such rapid evolution in tape drive

technology, obviously some industry standards were needed to better guide manufacturers. The solution lies with the Quarter-Inch Compatibility (OIC) committee. composed of tape drive manufacturers and tape cartridge manufacturers, which was formed to develop standard formats for both DC 600 and DC 2000 data cartridge tape drives

The OIC-40 standard, one of the first developed for the minicartridge, was developed specifically with the PC market in mind. The OIC-40 standard indicates the file format on tape, theoretically allowing the QIC-40 standard tapes to be interchanged among different drives. A Reed Solomon error-correction algorithm is also part of the QIC-40 standard. Boasting an error rate of I in IO 14, this protocol is commonly used with other recording formats as well. Other OIC format standards typically used in the minicartridge market include OIC-80 and OIC-128.

Seven of the 14 drives we reviewed use the OIC-40 format standard; three use other QIC-standard formats. One uses the QIC-24, a format standard common for DC 600 drives.

Two dissenters are the drives from Irwin, which use Irwin's own proprietary format. Irwin was the company responsible for pioneering DC 2000 minicartridge technology and currently has more DC 2000 drives installed in the workplace than any other minicartridge manufacturer. Although you can't exchange tapes written in Irwin format with drives other than Irwin's, there are a lot of Irwin drives out there. This allows the company to maintain a de facto second standard.

In most cases it isn't necessary to spend the time preformatting minicartridge tapes before using them, even though most DC 2000 drives require preformatted tapes. 3M now sells preformatted tapes for the most-popular DC2000 formats, including OIC-40, OIC-100, OIC-128, Irwin 40MB and Irwin 80MB. Tapes preformatted for QIC-80 are expected to be introduced during the first quarter of 1990. Most drives have no problem using these preformatted tapes, which are priced \$5 to \$8 higher than their unformatted counterparts.

#### IMPROVED PERFORMANCE

Two units, Sysgen's Reliant Model 510 and Mountain Computer's FileSafe 8000 Plus, avoid the issue of preformatting by formatting the tape while backing up data from your disk-a feature commonly associated with DC 600 data cartridge systems. Both systems rely on controllers, as do DC 600 units, and both write data to tape in proprietary formats.

While backup speed was not adversely affected in the case of the Reliant, the File-Safe 8000 Plus achieved a significant increase in backup performance as a result of running off its own controller. (The File-Safe 8000 Plus can also run off the floppy controller, but it loses much of its performance edge.)

Another unit reviewed in this group, Advanced Digital Information Corp.'s Data 128, relies on its own controller but requires that tapes be formatted before they are used for backup. Like the FileSafe 8000 Plus, the Data 128 showed a significant increase in backup speed over the floppy-disk-drive-controller interface competition. An 8-bit expansion slot is required for these controllers, and they add to the cost of the backup unit-these three units are the most expensive of all the units reviewed. The overall performance increase may be worth it for many users.

#### BACKUP DC 2000 TAPE DRIVES

While the Reliant, the FileSafe 8000 Plus, and the Data 128 are the only units in this roundup that run off their own controllers, the Irwin Product Group plans to introduce a 120MB drive that relies on its own controller by the time this issue hits the newsstands

The other 11 drives we reviewed run off your computer's floppy-disk-drive-con-troller. Although the floppy controller interface limits the data transfer rate, there are still advantages to using this standard interface. A separate controller isn't necessary, and it's a simple matter to connect the PC's power and data-control cables to the drive. This cuts costs and alleviates the

need for an expansion slot. Many of the DC 2000 drives reviewed here are available in both internal and external models. Internal models are \$100 to \$200 cheaper than their external counterparts but require either a 3.5- or 5.25-inch half-height drive bay. They rely on your

computer's power supply and don't take up space on your desk. External models are more expensive for two main reasons: They require an adapter card, which occupies an 8-bit expansion slot, and they are boused in soundproof casing designed to protect the drive from the elements. Some include their own power supplies, which further increases

the costs. If you purchase adapter cards for

several machines, you can easily shuttle

YES

the drives back and forth from one computer to another.

#### STRENGTH IN SOFTWARE

But the hardware is only part of the story; it's the software that really makes a difference in flexibility and the backup and restore features offered. It's the part of the system that you use to communicate with the drive to tell it which data you want to back up and restore.

With the exception of Tecmar, the manufacturers of all the drives reviewed here claim their drives will function only with their software; Tecmar will also supply Sytron's SY-TOS software at your request, Sytron (Tel: (508) 898-0100) claims the new version of its software, Sytos Plus,





### Copacity, 350K to 1.44MB

rdware investment: none edia cost per MB. S1 Advantages: no hardware purchase, file Interchange can back up file as it's modified or created Disadvantages limited orty, attended backup only, allow date transfer rate



Capacity: 20MB to 1,050MB ufacturers Miniscribe, Core CDC Mirmoolis Maytor Media cost per MB (includes hardware investment); \$3.50 to \$14 access, can beck up file as it's modified or created Disadvantages: expensive lack of data security



YES

REMOVABLE CARTRIDGES AND HARD DISKS

Capacity: 12MB to 44MB Manufacturere Bernouti Tandon, Plus Hardware invastment: \$95 to

\$1,800 Media cost per MB: \$2.85 to \$39.25 Advantages: speedy random access, data security, can back up le as it's modified and created Disadvantages: expensive hardware and media, limited capacity



Capacity: 600MB to 1GB

YES

(5.25-inch media) Manufacturers: Mitsubishi, Micro Design International, Mormation Storage lardware investm \$3,400 to \$6,300 Media cost per MB: \$ 32 Advantages: high capacity, data security, data integrity, speedy data

access, durable media Disadvantages: expensive hardware, can use media only once

#### BACKUP DC 2000 TAPE DRIVES

will support any OIC-40 or OIC-80 drive reviewed here.

Two types of backup have traditionally been available: image and file-by-file. Image backups simply copy a disk, bit by bit, to the tape. Image backups do not preserve file structure and thus do not conform to the OIC-40 standard. File-by-file backups add structure to the data being backed up, actually defragmenting files as they are taken from disk to tape.

It used to be that image backups were much quicker than file-by-file backups, since they simply copied the entire structure of the disk to tape. But improvements in performance-to the point that the floppy-disk-drive-controller interface is often the limiting factor in terms of speed-eliminate that advantage of image backup. That only 6 of the 14 units we reviewed perform image backups is indicative of the

trend toward faster file-by-file backup. The software included with these units is usually packed with features, but some are more pleasant than others. All but the Sysgen Bridge-Tape offer batch-mode operation, and all will append a file-by-file backup. Backup flexibility extends to selecting individual files, directories, and subdirectories (in every case except for the Tallgrass unit). All of the units that we covered here, except for the two from Sysgen, offer password protection for added security and all but the Data 128 allow you to add a volume label on the tane.

The restore options are just as important. What if you actually need to get the data back off the tape and are unable to access it? You need the same richness in restoring options as you do with backup. All the drives reviewed, with the exception of those from Tallgrass and Tecmar, let you restore your files to any directory on any drive.

Of course, a backup plan is beneficial only if it is used. All these units offer varying implementations of automatic backup procedures, allowing you to specify the files to back up and the date and time to do it. All you have to do is remember to leave your system on and a tape set up in the drive. That way you're covered.

Different backup needs require you to select from a variety of backup systems. This guide will help you determine the type of system best suited for you

Most backup alternatives allow you to choose among external, internal, and portable backup devices. External models require an adapter card and are more expensive than your PC. Not all internal backup devices are available in a 3.5-inch form factor

The manufacturers listed for each type of technology are given as examples and are by no means the only or the best alternatives for that product category. Instead of calculating the cost per megabyte for the hardware, the initial investment



Menufacturere: LMSI, Storage Technologies, Fuiltsu Hardware investment \$3,500 to Media cost per MB: \$.03 Adventages: interchangeable. inexpensive media, data security Disadvantages: expensive

herdware, cumbersome for PC evstems

Capecity: 1GB to 2,2GB Manufacturere: GigaTrend, NTM Systems, Emerald Systems.

Hardware Invaetment: \$4,450 to Media cost per MB \$.03 to .50 Advantages: high capacity, network features

Disadvantagas expensiva hardware, slow data transfer rates

Manufacturers Archive, Irwin (Cipher), Wangtek rdware invastment: \$1,000 to Media coet per MB \$.14 Advantages: fast data transfer rata Disadvantages require controller

Hardware Investment, \$450 10 \$2,100 Medie coet per MB: \$ 20 Advantages: inexpensive hardware, 3.5-inch form

Disadventages: slow data transfar rate, often require preformatting

#### BACKIID

#### DC 2000 TAPE DRIVES

#### HOW WE TESTED

In the case of drives that have both internal and external versions available, we decided to test the internal version, which often eliminated the need for adapter boards. We then backed up 43MB of data from a 60MB hard disk, an amount of data that typically required the spanning of two cartridges.

Because the total time it takes to back up a drive includes the time you have to wait for the drive to initialize and to find the tane volume, we chose to measure the time elapsed from the time we typed the last keystroke to the time the program returned control to us. This is a more accurate measurement of backup time than the data transfer rate alone. We backed up the disk in a file-by-file mode and in image mode with the few drives that support it. We then restored the entire backup to the hard disk.

When we first began testing, we had trouble restoring files with several drives. Although initially discouraging, it was discovered that the problem was not with the drives themselves but with the hard/floppy disk drive controller included in our test unit. (See the sidebar "Incompatibility at Large: The Adaptec Affair.")

In order to be included for review, the minicartridge drives had to be received by August 31 and have initial capacities between 40MB and 80MB. Companies that were unable to meet our deadlines include Bi Tech Enterprises, Dolphin Systems, Franklin Telecommunications, PSI Technologies, Tense Lectronix Corp., and Tussey. We chose not to review CMS Enhancements' and Procomm Technology's drives, which have the same hardware and software as the Allov Retriever/60, reviewed here. And Colorado Memory Systems of Loveland, Colorado, (303) 669-8000, which designs and manufactures the Tallgrass TG-1140, markets the same

#### INCOMPATIBILITY AT LARGE: The Adaptec Affair

#### by M. David Stone

Getting a tape drive to work is not always as simple as putting it in your system and properly installing the software. In some cases, you have to worry about your disk controller card.

During the course of this review. several of the drives tested refused to work reliably. In the most ominous case, the backup appeared to go swimmingly. However, the system refused to cooperate when it came time to restore the files, tending toward random fatal errors during the procedure.

The cause of the problem turned out to be our Adaptec ACB-2372B disk controller card, which simply doesn't support the configuration we were using for the tape drives in question. The configuration involved hooking up each drive by way of an adapter board that connects to the disk controller. The B version of the board (which we were using) has certain design constraints that grow out of its use of the Intel 82072 data separator chip.

According to Patrick Peiack, applications engineer for AT products at Adaptec, the time it takes the Intel chip to perform certain functions created a potential time-out problem for OS/2, Version 1. Adaptec had to build a board that would work with a tape drive at a third floppy address (that is, in the same system with a B: drive) or one that would work with OS/2. Adaptec chose to make the board OS/2-compatible.

Byron Smythe, product manager for the Adaptec controller, points out that the B version of the board will work

with a drive hooked directly to the floppv disk connector, as if it were a B: drive. This statement was confirmed by PC Labs' experience. (Smythe says the board specifically supports the Alloy, Archive, Everex, Irwin, Mountain, and Tallgrass internal tane drives.)

Smythe and Peiack stress that the inability of a tape drive to coexist with a B: drive is limited to the B version of

Betting in favor of solidified standards? Just trv mixing and matching a tape drive with your existing controller-without first doing some

the Adaptec board. The C version of the board, which replaces the Intel 82072 with a National Semiconductor chip, fixes the problem. When we replaced the B boards in our test systems with C boards, our problems disappeared.

hard checking.

If you are planning to buy a tape

backup system and you have the Adaptec ACB-2372 in your PC, you should first find out which version you own. Look on the top left of the component side of the board for the model number. If it says ACB-2372, you have the B version and cannot expect a tape drive to work in the same system with a B: drive. If it says ACB-2370/72C, you have the C version and should run into no special problems.

You can also identify the version by the presence of either an Intel 82072 chip (look for the Intel name) or a National Semiconductor DP8473 chip (look for the company logo, in the form of two squiggly lines.) Unfortunately, there is no simple way to upgrade a board with the Intel chip. If you must have both a drive B: and a tape backup unit, your only real option is to get a new controller.

#### OTHER POTENTIAL ISSUES

Even if you don't have an Adaptec card, you may still run into compatibility problems-especially if you have an inexpensive floppy disk controller that's built around the cheapest possible data separator chip. Data separator chips can be designed as analog or digital devices; usually, an analog design is more expensive, since it can tolerate wider speed variation-wow and flutter to stereo buffs.

According to Bill Kenney at Alloy Computer Products, a typical disk controller with an analog data separator chip can handle a speed variance of about ±12.5 percent, for a total win-

#### BACKUP

#### DC 2000 TAPE DRIVES

drive under the name of Jumbo 120 for \$399, nearly \$100 less than the Tallgrass

The 14 minicartridge DC 2000 tape drives we review here come from Advanced Digital Information Corp. (ADIC). Alloy Computer Products, Archive Corp., Everex Systems, Irwin, Mountain Computer, Palindrome Corp., Sysgen, Tallgrass Technologies Corp., and Tecmar. Capacities start at 40MB and 80MB, ranging up to 151MB on a single minicartridge. If your backup requirements don't fit into this area, our Backup Decision Guide is a good starting point in choosing an appropriate backup system.

dow of 25 percent. In this category are the original IBM PC controller and the Western Digital controller found in most AT clones. A typical controller based on a digital data separator chip provides only a 2 percent to 3 percent window. While the difference does not cause problems with today's floppy disks, which have a typical speed variation of about 1 percent, tape drives are another matter.

The OIC-40 specification allows a maximum speed variation of ±9.1 percent, for a window of more than 18 percent. Clearly, this is not a problem for a board with 25 percent tolerance. Just as clearly, it is a serious problem for a board with only 2 to 3 percent tolerance. And the problem is real enough that Alloy, according to Bill Kenney, "won't guarantee that any board with a digital data separator will work with our tape drives." (Even so, Kenney points out that at least one board based on a digital data separator-the Western Digital "FOX"-has a tolerance that approaches 25 percent.)

Even if you've taken the precaution of checking your controller to ensure that it is capable of working with the tape backup unit you plan to buy, don't take any chances. Once you get the tape drive installed, run it through one full backup and restore (but make sure the files have been backed up by some other means first). If your disk controller has any problem with the tape drive, you'll want to know immediately-not when you're desperately trying to restore data you really need.

#### ADVANCED DIGITAL INFORMATION CORP.

Data 128

by Winn L. Rosch

More speed means avoiding the big slowdown-the floppy disk controller used by most minicartridge systems. Advanced Digital Information Corp. takes the fast track by exploiting the SCSI interface; it links its external Data 128 tape drive to your computer through a SCSI adapter. The result is an expensive (\$2,295) 128MB minicartridge tape system that is about 50 percent faster than its floppyinterfaced cousins.

ADIC ranks among the old line of PC tape backup makers. Founded in 1983 by a consultant to the 3M company, it claims to have been the first to apply 3M's data cartridges to PC and Novell backup systems. The new Data 128 is an expanded, renamed version of an earlier product, the ADIC Model 480. In fact, the review machine actually wore this label. With DC 2110 tapes, the Data 128 packs 86MB per cartridge using 32 data tracks. Using 3M's brand new and substantially longer DC 2165 tapes, it stretches its single-cartridge capacity to 128MB. The drive follows the new OIC-128 standard, a refinement of the QIC-100 standard. ADIC also markets the Data 60, which has a 40MB capacity with DC 2000 tapes and 60MB capacity with the longer DC 2120 tapes.

#### ISA COMPATIBILITY

The SCSI host-adapter expansion board is a short card that uses the 8-bit PC bus for compatibility with all Industry Standard Architecture computers. The Data 128 drive itself measures only 3 by 6.5 by 11 inches (HWD); the tiny box links to its host adapter through a 45-inch long, moderately flexible cable.

Inside the two-piece aluminum box is a 3M company tape drive relying on a direct-drive motor, mated with an auxiliary SCSI interface board. At the rear of the case is a small dual-input-voltage (115/230 VAC) power supply, that draws its power directly from any wall outlet. A tiny 2.5-inch fan on the left cools the drive. A rotary switch accessible through a hole in the bottom panel allows you to select the SCSI device number of the tape drive.

In addition to the fast SCSI interface.

the Data 128 earns its backup speed with faster tape travel, churning its magnetic ribbon at 90 inches per second during read and write operations. Given an unlimited supply of data, it can achieve a raw data rate of nearly 6MB per minute. However, system and software overhead constrain that performance, and the drive shuttled tape almost in start-stop mode when backing up the 16-MHz 80386 test machine. The result is that its actual transfer rate tested at just over 3MB per minute-still a respectable speed for a minicartridge.

The Data software that controls the system is compatible with DOS and Novell operating systems. Although it has only a single-minded file-by-file mode, it offers both a tightly guided menu system and, through a subsidiary program, batch operation. While it can automatically start backups at an appointed time, the Data program takes over your computer while it awaits its appointment with destiny.

#### **BRAIN-FREE USE**

The system is designed for brain-free use. You're first guided by a preliminary moving-bar or number menu to choose from among basic system functions-backup. verify, restore, directory, or utilities. At the next level down, you're given more intimate control, selecting paths and files as well as setup options.

The various defaults can be selected and loaded into the menu by scripts (which can themselves be generated by menu



need Digital Information Corp., P.O. Box Redmond, WA 98073; (800) 336-1233, 881-8004.

i) 881-804.

n, and Data software, \$2,265.

e, and Data software, \$2,265.

software, \$2,2

CIRCLE 544 ON READER SERVICE CARD

choices). Options include full backups. partial backups selected by archive bit, and inclusion or exclusion of specific files. The system stores a directory on every tape.

The restoration menu works like backuns and allows three main modes of restore: all files, files modified since the last restore, and individual file.

The system requires 86MB or 128MB preformatted cartridges, of which ADIC offers five for \$251.75. (One comes free with the base system). You can also format tanes yourself with the Data software: formatting an 80MB cartridge takes about 40 minutes. Reusing cartridges does not mean reformatting, because a menu selection will allow new backups to overwrite old ones

The Data 128 system is fast and capacious. While it remains too costly for single-user PCs, in network applications its speed may be enough to overcome qualms about its high price.

#### ALLOY COMPUTER PRODUCTS INC. Allov Retriever/60 by Bruce Brown

The Allov Retriever/60 internal tape drive gives you more for your money than do some other OIC-40 drive vendors. For a list price of just \$449, you get software for using the drive on network file servers as well as on standalone PCs. In addition, using 205-foot standard DC 2000 tapes, the Retriever/60 will format up to 40MB. With 307-foot tapes, the potential capacity increases to 60MB.

Other vendors obviously like Alloy's combination of hardware and software: both CMS Enhancements and Procom Technology package the company's drives and versions of its ResQ backup and retrieval software under their own names. Under the CMS label, the Alloy drive commonly has a street price of close to \$300. And Procom offers an external version, the Model PXT-40-500, including adapter card, software, and one unformatted tape, for \$750.

The Alloy Retriever/60 is a belt-driven, 5.25-inch half-height drive. You hook up the Retriever/60 directly to your floppy controller, most commonly using the drive B: cable; however, you can choose to configure the Alloy unit as any one of four system floppy disk drive units. You should

#### BACKUP DC 2000 TAPE DRIVES



lloy Retriever/60 lloy Computer Products Inc., 165 Forest St., larlboro, MA 01752; (800) 451-8753, (508)

481-8500. List Price: With ResQ and ResQNet softv and one extended-length data cartridge, \$449.
Requires: IBM AT compatible with floppy disk drive logic cable, power connector for second floppy disk drive, and empty internal half-height drive bay; 256K RAM; DOS 2.1 or later. drive bay; 256K HAm; DUG 2.1 or rate. In Short: The Alloy Retriever(60 is a standard QIC-40 style hard drive that can also be used with 60MB tapes. It's no speed demon, but its flexibility is valuable. The two included software packages, ResQ and ResQNet, use reasonably ar tree-style menus for running backup and store operations on networked as well as undalone PCs.

CIRCLE 545 ON READER SERVICE CARD

not enter the tape unit as a floppy disk drive in your system's setup program-that will just confuse matters, as all control of the Retriever/60 is via the drive's own software

#### TREE-STRUCTURE MENUS

The ResO backup program files occupy about 278K of hard disk drive space. ResQ uses fairly simple tree-structure menus for all operations. You can activate various program commands by tapping a single letter key, by selecting an option with a mouse, or straight from the DOS command line

A group called the Primary Commands controls backing up and restoring files and displaying a directory of the files on a tape. The Miscellaneous Command group controls such utilitarian tasks as tape formatting and erasure, and creating ResQ macro files called AutoTIP files. You can run AutoTIP files from the DOS command line or you can schedule them to run once or on a regular basis.

Scheduling is done through the included TIPTOK program, which, among other options, lets you run macro files in intervals of from 1 to 31 days.

You can make only file-by-file backups with the Retriever/60 and ResQ. You can't do image backups, which are usually quicker but ultimately less useful than the file-by-file backups. You can back up and restore a single file or directory, tagged files or directories, subdirectories, and whole drive partitions. You can also back up modified files only. Each backup is named with up to 44 characters; a backup session may consist of any number of files

A single backup may span several tapes, or you might have many backups on one tape. Each backup may be protected with a one- to eight-character password. You can restore files to any directory, drive, or anything that DOS thinks is a drive, including RAM disks and devices like Bernoulli cartridges.

The Retriever/60 performed well on our benchmark tests, though not as quickly as some of the other OIC-40 units. The Allov tape unit took 26 minutes to back up 43MB of data in the Full Disk Backup performance test and 33 minutes to restore the same data to the hard disk. Formatting 40MB data cartridges took a fairly standard 44 minutes.

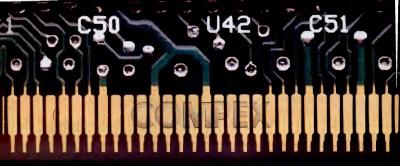
The Allov Retriever/60 delivers value in the form of flexibility. With the potential to format tapes for either 40MB or 60MB and the inclusion of software for standalone PCs and networks, the system rates as a good buy.

#### ARCHIVE CORP. ArchiveXL **Model 5540** by Bruce Brown

The ArchiveXL Model 5540 emerges as a clear front-runner of QIC-40 standard drives. Price, construction quality, software, and performance are all outstanding features of this unit.

Though Archive Corp.'s product lists for \$499, including OICstream software, you can find it for about \$329 from a variety of mail-order dealers. Like the other QIC-40 drives, the unit uses 3M DC 2000 tapes; Archive itself does not sell preformatted tapes.

The Model 5540 is a half-height, internal 5.25-inch-form-factor drive that gets its power directly from the PC in which it's installed. This unit has been built for durability-it boasts a cast-aluminum chassis for strength and a direct-drive motor for



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#### BACKUP DC 2000 TAPE DRIVES

consistent tape speed. Inserted tapes don't protrude from the unit; to extract them. you push a button on the front of the drive. This is a welcome change from units in which the tape extends about one half inch from the drive, and releasing the storage media involves physically pulling it out.

#### INSTALLING THE SYSTEM

The simplest way to install the ArchiveXL is to slide it into an empty drive bay and connect the floppy disk drive B: cable and a power lead to its back. (You can install the Archive as a third or fourth floppy disk drive if you already have two or three floppy disk drives.) Because the tape unit works with its own software, you don't change your setup program to reflect the tape drive's presence.

The OlCstream backup utility, which runs in the foreground only, uses clear menus to direct you through all the steps in backing up and restoring data. When you start QICstream, you can specify verification of all backups; otherwise, verification is a separate menu choice. You can also command OICstream not to sort directories as they are backed up and not to set the archive bit when a file has been backed up. The latter option is especially valuable when you're performing an unusual, extra set of backups, which would disturb routine practice if the archive bit were set.

You cannot do an image backup with the ArchiveXL; all backups use the fileby-file method. You can back up a single file, single or multiple directories including subdirectories, or whole disks. You have the same options for restoring files. You can restore files to any directory or drive-not just to the place from which the files came. To save tape space and backup time, you can set the program to back up just those files that are new or that have changed since the last backup.

#### **NAMING BACKUPS**

Every time you make a backup with QICstream, you must enter an identification

#### CORE TACKLES THE LOW END

While CORE International has long been a respected vendor of tape backu drives, the company has concentrated its efforts mostly on very-high-capacity models sporting correspondingly high price tags. Times change, however. Now the company is making a strong push for the lower-capacity backup arket with a new 80/120MB drive, the COREtape CT80/120. We examined a very promising beta-test version of this product, which will supersede CORE's old 40MB QIC-40 floppy-interface unit

For an irresistibly low price of \$349 (for the internal version), the CT80/120 will store 80MB of data on DC 2080 tapes or 120MB on DC 2165 tapes usine OIC-80 format. Data compres allows you to pack a substantial 240MB on a DC 2165. Thus, the product not only undercuts the price of most 40MB drives but also provides a real bargain alternative for higher-capacity backup.

#### INSTALL LIKE A FLOPPY

You install the CT80/120 like a floppy disk drive, connecting it to your system's disk controller. The drive comes bundled with CORE's easy-to-use COREtape software. It will perform an image or file-by-file backup of your entire DOS partition, or let you tag individual dir tories or files on-screen for inclusion. You can tag files globally by date or by name using wildcards, or back up only those with the archive bit set. Once you've selected the material

to back up, you can save the selection criteria as a backup catalog for reuse

You can specify that each backup overwrite the previous one or be apended to it, and resetting the archive bit of backed-up files is optional. The program also allows execution from a atch file or automatically at a la time. There's even password protec-

If you don't want to restore the entire backup, you can call up a directory of the tape contents and tag the files you ant. Or you can simply type a sin filename or path specification. According to the vendor, the software will include a rather unusual feature: it will let you restore a single file from an image ackup of your entire disk. This feature wasn't yet functional on the CT80/120 at review time, but the vendor notes it is currently available on all other CORE units. Another attractive new feature speeds searches-to within 1 minutefor individual files by reading the data on the tape in randomly accessed blocks rather than sequentially.

During backup and restore, a progress screen estimates the percentage of the task completed and displays time elapsed and the number of kiltten. This screen also lists each file and directory as it's backed up, alo with any errors that might occur. The program will optionally write this list to lisk as a log file.

Out of curiosity, PC Labs ran on the CT80/120 the same performance tests that challenged the fully reviewed products in this feature. The result? We met with a couple of surprises.

#### NOT-SO-IDLE TESTING

The tape drive was able to complete all our tests successfully, retaining data in-tegrity and presenting no major prob-lems. Our version couldn't restore the backed-up contents of a single directory to a different directory, although it could tack the restored directory onto a new parent directory. And while the vendor told us the software had not yet been fully optimized for speed, the drive nevertheless turned in faster performances than many of its high priced competitors.

If speed is your primary concern, you may wish to consider the company's newly released 125MB COREtape CT125, which uses a \$195 SCSI controller interface board for faster data transfer. The external version sells for \$1,700, and an internal unit should be available by press time. This drive uses the same software and offers the same features as the CT80/120. There's also the older \$1,295 COREtape CT60, a 60MB unit that uses DC 600 tapes and the QIC-02 format.

The COREtape CT80/120 should prove a strong contender in the low-end market. With an unbeatable price, flexible and simple-to-use software, an surprisingly good performance even in its beta-test form, this newcomer has a good shot at making 40MB tape backups obsolete.

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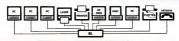
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BACKUP DC 2000 TAPE DRIVES

name for the backup; the name can use up to 44 characters. When I backed up a whole drive, for example, I named the backup Everything, but when I backed up just the directory C:\D2, I named it Drive C: Directory \D2. You can also enter an optional password for any given backup,

using up to eight characters You can have as many full or partial backups as will fit on a tape, each with its own name and password. When you start a backup, OICstream determines whether or not it will all fit on the present tape: if it won't, the software gives you the opportunity to start with a new tape or to have the backup span across tapes.

To automate backup operations, QICstream has a macro capability that lets you save valid QICstream command files. From within OICstream you can schedule macros to run either at a specific time and day or on a weekly basis. You can schedule up to 17 macros.

The ARCHIVEXL system performed very well on our benchmark tests. Formatting a blank tape took the average 44 minutes. We both backed up and restored our 43MB test file at an approximate clip of 2MB per minute.

Archive Corp.'s ArchiveXL is a good choice for obvious reasons. If 40MB tapes fit into your backup scheme, the ArchiveXL, with its OlCstream software, gives you solid construction, ease of installation and use, and good performance-all at a reasonable price.



lesa, CA 92626, (800) 237-4929,

tible with half-height drive bay, 256K RAM, DOS 3.0 or later.
In Short: The ArchiveXL is a well-made QIC-40-standard drive that's easy to connect and has very good backup and restore times. The sed QICStream backup utility software i an exceptionally clear menu system to control all

CIRCLE 846 ON READER SERVICE GARD

#### EVEREX SYSTEMS INC. Excel 40AT

#### by Winn L. Rosch

Everex seems to make just about anything you can plug into a PC-and the PCs to boot. But of all its slide-in options, its tape drives are among the best-fast reliable. versatile, affordable, and well built. The \$499 minicartridge-based Excel 40AT is a prime example.

An internal unit, the Excel 40AT drive arrives preconfigured to plug directly into an IBM PC AT or compatible. It's already adapted from its native 3.5-inch form factor to a half-height, 5.25-inch drive space. Even AT-style drive-mounting rails are installed.

Completing the system's installation is a breeze. A standard 5.25-inch floppydisk-drive edge-connector extends from the rear of the main circuit board of the 40AT, so it plugs directly into a standard cable in lieu of your B: drive. A SIPP-style terminating resistor is socketed behind the connector for properly matching the load of your existing system.

#### PC'S SHINING STAR

Installed in a drive slot, the Excel will be the shining star of your AT. Six LED indicators along the front panel glow in various colors to indicate operations. From the left, the indicators are SEL (green), to let you know your system knows the drive is there and working; Read, Write, FWD, and REV (all vellow), to monitor drive operation and the direction of tape motion; and Power (red), just to reassure you that the volts are there.

The drive is built around a die-cast aluminum chassis to which the vital mechanical parts and the two circuit boards attach. The double-belt two-motor drive mechanism uses a smooth friction belt to move the tape capstan; a second, cogged belt drives a screw that raises and lowers the read/write head to the appropriate track. The drive runs more quietly than most, except during its initial edge-seeking operation, when it buzzes loudly.

The Excel 40AT uses the QIC-40 tape format, which ensures compatibility but requires that you format tapes before you first use them-a 40-minute operation. Everex does not sell preformatted tapes. but it does sell unformatted DC 2000 tapes for \$25 each. As this issue went to press. Everex was shipping the Excel 40AT supporting extended-length tapes, with capacities of 60MB.

#### THE EVEREX SOFTWARE

The Everex Floppy Tape software includes just about every backup and restore function known. Both image and file-byfile modes, with every selection option you could want, are supported. (One shortcoming: before restoring files to a new directory, you must manually create the directory.) Its two integrated menu-driven interfaces are geared to different experience levels

The beginners' interface, despite its name, provides enough options for nearly any normal backup operation. Most of its controls are activated through function keys consistently assigned throughout its multilayer cake of menus, although the constant need to confirm almost every keystroke is bothersome.

The advanced interface gives you more intimate control. During image restoration, for example, it allows you to reallocate data away from bad disk sectors. For really advanced users or for anyone who wants to create batch files, command-driven and Novell-compatible software is included.

Now the program's big pratfall: image



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Raw image backups allow only image restorations, although ordinary image backups (32MB or smaller partitions) allow the same restoration options as do fileby-file backups. But you might as well not bother with images at all, because their data rate proved no faster than file-by-file mode-the floppy-disk connection was the speed limiter.

A special program, the Scheduler, provides elaborate menu control for arranging backups keyed to intervals, specific times and dates, or just certain days of the week. The Scheduler will even wait patiently in the background

Unless versatility in large-partition image backups is important to you, there's little to carp about with the Excel 40AT. It ranks at the top of the list for anyone looking for a fast, affordable minicartridge backup system with top-notch software.

#### IRWIN PRODUCT GROUP Irwin 2040 Irwin 2080 by Winn L. Rosch

Irwin Product Group, a division of Cipher Data Corp., wears laurels like Princess Di wears hats-with quiet ostentation. The company claims it was the first to bring tape cartridges for PC backup down to size. It says it is the manufacturer of the best-selling tape drive, the drive chosen by major computer makers like IBM and Compaq to factory-pack in their PCs. With its claim to 50 percent of the market share, Irwin sidesteps the issue of industry standardization: its ubiquity makes its format a de facto standard

The bravado is justified. Irwin truly pioneered minicartridge backup for PCs. The internal 40MB Irwin 2040 and 80MB 2080 represent the company's well-aimed stab at the state-of-the-art. Both units are sold as nackages with drive, installation kit, and software. The prices are somewhat

#### DC 2000 TAPE DRIVES



Irwin Product Group, Cipher Dala Corp., 2101 Commonwealth Blvd., Ann Arboy, MI 48105: Commonwealth Blvd., Ann Arbo (800) 421-1879, (313) 930-9000.

List Price: With installation kil and one formatted equires: 512K RAM, DOS 2.0 or later

CIRCLE 548 ON READER SERVICE CARD Irwin 2080

List Price: With installation kil and one formatted artridge, \$849 es; 512K RAM, DOS 2.0 or later ort: Both the Irwin 2040 and 2080 carl ape backup systems use a proprietary tape ormat that draws few complaints, owing to Invin's popularity among brg-name PC makers like IBM and Compaq. Features include easy-to-use menu- or script-driven file-by-file backup software and scheduling software for autom

CIRCLE 549 ON READER SERVICE CARD

high-\$849 for the higher-capacity drive, \$699 for the more modest one-but they are widely discounted (about 40 percent off through mail-order retailers).

#### ADAPTABILITY IS KEY

One reason that Irwin sells so many minicartridge drives is adaptability-one standard drive design fits virtually any platform through computer-specific installation kits. In addition to the 2040 and 2080, the Irwin's 2000 minicartridge series includes the 20MB 2020. As this issue went to press, Irwin introduced a 120MB unit, the 2120. Unlike Irwin's other minicartridge drives, the 2120 runs from its own controller card. All units are available in internal or external configurations.

Each of these basic drives is designed for a 3.5-inch form factor and can function as a direct replacement for a floppy disk drive. Converting one to an internal unit to plug into a 5.25-inch drive bay requires Irwin's 8425 adapter kit, which includes brackets for broadening the drive, AT- and Compaq-style mounting rails, and both beige and black fascia panels. A small circuit board converts the pin-style input connector on the drive to the edge style used by bigger floppy disk drives. The kit also adds a drive-select jumper, termination resistor, and a large power connector. Other kits let you squeeze the same drive into PS/2s or other machines.

The only drawback to this kit-style approach is that you have to screw everything together. Fortunately, minimal skill and a number-one Phillips screwdriver are all that's required.

The drive chassis provides a solid mounting for all the mechanicals and the single large circuit board, rife with surface-mount components. The system has no belts to wear out or fall off: the entire direct-drive capstan motor pivots to apply pressure against the cartridge drive puck.

Head height (the placement of the head to read and write the different tape tracks) is controlled through a complex mechanism that varies with drive capacity. In the 80MB unit, a screw on the head-motor shift pivots a C-shaped cast-and-machined aluminum arm, which drives the head up and down on two steel guides. The 40MB drive uses a stamped steel arm and short plastic helix to raise and lower the head. The difference in these head mechanisms is precision-the 22 tracks used by the 2080 must be more-precisely located than the 11 tracks of the 2040.

#### FZTAPE SOFTWARE All Irwin tape backup systems use the

same EzTape software, which operates in both menu and batch modes to make fileby-file backups and restorations. No image mode is available. Its menu control system will directly operate the drive or create scripts for batch processing.

Once a script is created, it can be executed automatically at an appointed time. using the system's EzStart feature. Essentially an invisible memory-resident utility, EzStart can load and execute any DOS program or batch file or provide a list of them at whatever date and time you choose.

The EzTape menu system is straightforward, relying on moving bars or the initial letters of commands to control operations. Once you understand that the Esc key saves rather than cancels selections as you back through menus, the system becomes a breeze to use.

If you don't want to be bothered with using the menu, Irwin supplies three preconfigured batch files that will take care of most ordinary backup needs; full disk backups, full restores, and backups that

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Neshey Data, Chao, Coldian, Panessonic,
Printiness, ONS, Quadram, Quere, Selechas,
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#### BACKUP DC 2000 TAPE DRIVES



#### DC 2000 TAPE DRIVES: SUMMARY OF FEATURES

(Products listed in ascending price order) The following commentary analyzes

some of the terms and phrases in this table of features; it also includes comments about related traits. The phrases in boidface appear in the lefthand column of the table.

The drive manufacturer is distinct from the system Integrator (identified below the product name at the top of each column).

The system specification lists computers with which each drive can operate. Some drives are limited by the data transfer rates of floopy disk controllers; others by the bus their interface boards use.

Formatted capacity indicates the tape's file storage capacity, not including the overhead for error correction and formatting (typically about one-third of the total tape capacity).

Formatted tape supplied by vendor: To save you the trouble of spending 40 minutes or so servo-writing and

formatting tapes, many vendors supply preformatted tapes for a slightly higher

The tape speed (Inches per second) indicates how fast the tape travels as files are being written. It may travel faster when shuttling forward and backward.

■ Memory-resident operation The program loads into memory and stays there, potentially making automatic backups, but also subtracting from the RAM available to other applications. Background or foreground op Background operation allows you to back up files while using other application software. Foreground operation occurs when your backup software takes complete control of your system. Automatic operation The system will make unattended backups at regular intervals or at an appointed time. All products reviewed have this feature. ■ Batch-mode operation The system allows you to define an elaborate procedure, including backup parameters

and files to include or exclude, and perform it automatically by specifying a certain batch or script file. All products reviewed have this feature.

With password protection, access to backup files for restoration or viewing is granted only after a password is correctly entered into the control software.

Volume label on tape:

Most systems allow you to assign a title to the backup session so that the tape contents can be identified even without a paper label. All products reviewed also store a directory on each tape showing the files it contains

Backup and restore types:

■ Image The backup preserves the precise structure of the original hard disk, backing up bad and unused disk sectors along with the sectors containing data. The image backup also preserves some elaborate copy-protection file schemes without modification (so you don't have to deinstall and reinstall copy-protected software when backing up).

|  | Alloy<br>Retriever/60<br>Alloy Computer<br>Products Inc. | TG-1140<br>Tallgrass<br>Technologies<br>Corp. | ArchiveXL<br>Model 5540<br>Archive Corp. | Excel 40AT<br>Everex Systems<br>Inc. | FileSefe TD4440<br>Mountain<br>Computer Inc. |
|--|--|---|--|--------------------------------------|--|
| List price                                 | \$449  | \$495 (internal),<br>\$674 (external)         | \$499                                    | \$499                                | \$595 (internal),<br>\$745 (external)        |
| GENERAL INFORMATION                        |  |   |  |                                      |  |
| Drive manufacturer                         | Alloy Computer<br>Products                               | Colorado Memory<br>Systems                    | Archive Corp.                            | Everex Systems                       | Mountain<br>Computer                         |
| Drive type:                                |  |   |  |                                      |  |
| Internal (bay size)                        | (Haff-height)  | (Hall-height)                                 | (Hall-height)                            | (Hall-height)                        | ■ (Half-height)                              |
| External (HWD, in inches)                  | 0  | ■ (6 x 5.75 x 1.5)                            | 0  | 0                                    | ■(7.0 x 4.3 x 9.8)                           |
| Drive powered by host computer             |  |   |  |                                      |  |
| System specification                       | IBM PC, XT, AT,<br>or compatible                         | IBM PC, XT, AT,<br>PS/2, or<br>compatible     | IBM PC, XT, AT,<br>or compatible         | IBM AT or compatible                 | IBM PC, XT, AT,<br>PS/2, or<br>compatible    |
| Allows interchange with other environments | u  | ■(Xenix)                                      | a  |                                      | o o  |
| MEDIA TYPE                                 |  |   |  |                                      |  |
| Kinds of tape used                         | DC 2000, DC<br>2000XL, DC 2120                           | DC 2000, DC<br>2000XL, DC 2120                | DC 2000                                  | DC 2000                              | DC 2000                                      |
| Formatted capacity                         | 40MB, 60MB   | 40MB  | 40MB                                     | 40MB                                 | 40MB   |
| Formatted tape supplied by vendor          | 0  |   | ū  | a                                    |  |
| Tape speed (inches per second)             | 50   | 50  | 50                                       | 50                                   | 50   |

Editor's Choice - Ves - No

N/A-Not applicable: this product does not support image backups.

III Modified image Only sectors actually used for storing data are backed up.

without regard to file structure.

■ File-by-file Each file is individua backed up, preserving its exact DOS file structure. All the drives reviewed offer file-by-file backup, including options for

single files or directories. ■ DOS partition An entire DOS partition (drive letter) can be backed up as an

#### image at one time. Backup options:

50

■ Append image backup More than one image backup session can be stored

on a tape. ■ Append file-by-file backup More than one file-by-file backup session can be

stored on e tape. All systems reviewed offer this feature. ■ Backup limited to 32MB Some backup

systems are uneble to cope with partitions larger than 32MB. None of the products reviewed have this limitation.

■ Backup across several cartridges permitted When a backup session requires more storage capacity than a single tape offers, the data can be spread

50

75

across several tapes. All systems reviewed offer this feature.

■ Backup in progress can be terminated Except for Sysgen's Bridge-Tape, all systems reviewed allow backups or

storations in progress to be halted (without rebooting).

The maximum number of backup files is the number of files that can be backed up

in a single session. ■ The maximum number of backup directories is the number of directories the

system can handle in e single session.

Restore options:

■ From file-by-file backup to any directory Files can be restored to directories other than those in which they

origineted. From file-by-file backup to any hard disk With any system reviewed, files can be restored to disks with letter designations

other than the one from which they were backed up. From Image backup to any dire

Following an image backup, individual files can be restored to any directory. From image backup to any hard disk The

image backup can be restored to a hard disk of a different size or with a different arrangement of bad tracks from the drive on which it originated. All reviewed systems that allow image backup offer this feature.

Connects in-line with disk controller: The tape drive connects to e floppy disk controller (or the floppy section of a floppy/hard disk controller) as if it were a floppy disk drive.

Uses board connecting in-line with disk controller:

The tape drive connects to e proprietary 8-bit interface board, which in turn must

be connected to a floppy disk controller. Uses standalone I/O board:

The tape drive uses en 8-bit interface board that plugs directly into your system and works independently of other boards.

| Tecmar QT-40i,<br>Tecmar QT-40e<br>Tecmar                                       | Bridge-Tape<br>Sysgen Inc.   | Irwin 2040<br>Irwin Product<br>Group | FileSafe 8000<br>Plus<br>Mountain<br>Computer Inc. | The Personal<br>Archivist<br>Palindrome Corp. | Irwin 2060<br>Irwin Product<br>Group | Reliant Model<br>510<br>Sysgen Inc.                                      | Data 128<br>Advanced Digital<br>Information Corp.                        |
|---|--|--------------------------------------|--|---|--------------------------------------|--|--|
| \$595 (internal),<br>\$795 (axternal)   | \$695  | \$699                                | \$795 (\$995 with<br>Mach <sup>2</sup> controller) | \$795   | \$849                                | \$995 (internal),<br>\$1,195 (external)                                  | \$2,295  |
| Wangtek   | Colorado Memory<br>Systems   | Irwin Product<br>Group               | Mountain<br>Computer                               | Archive Corp.                                 | Irwin Product<br>Group               | Sysgen   | 3М   |
| (Half-height)   | 0  | ■ (Half-height)                      | ■ (Half-height)                                    | ■ (Hafl-height)                               | ■ (Half-height)                      | (Half-height)  | o .  |
| ■ (2.5 x 5.25 x 7.75  | (2.2 x 6 x 10)   | O .                                  | ■ (4.9 x 2.4 x 7.0)                                |   | O .                                  | <b>■</b> (1.6 x 4.0 x 5.8)   | ■(3 x 6.5 x 11)  |
|   |  |                                      |  |   |                                      |  | (Uses AC cord)   |
| IBM PC, XT, AT,<br>PS / 2 (Model 30,<br>50, 80, 70, or<br>80), or<br>compatible | IBM PC, XT, AT,<br>PS / 2 (Model 30,<br>50, 50Z, 55, 60,<br>or 80), or<br>compatible | IBM PC, XT, AT,<br>or compatible     | IBM PC, XT, AT,<br>PS/ 2, or<br>compatible         | IBM PC, XT, AT,<br>or compatible              | IBM PC, XT, AT,<br>or compatible     | IBM PC, XT, AT,<br>PS / 2 (Model 30,<br>50, 70, or 80),<br>or compatible | IBM PC, XT, AT,<br>PS / 2 (Model 25,<br>30, or 30-286),<br>or compatible |
| o ·   | a  | ■ (Macintosh)                        | o o  | o o   | (Macintosh)                          | O .  |  |
|   |  |                                      |  |   |                                      |  |  |
| DC 2000   | DC 5000  | DC 2000                              | DC 2000, DC<br>2080, DC 2120                       | DC 5000                                       | DC 2000                              | DC 2000  | DC 2110, DC 2165   |
| 40MB  | 42MB   | 40MB                                 | 83MB (152MB on<br>DC 2120)                         | 40MB  | 40MB                                 | 72MB   | 86MB (128MB on<br>DC 2165)   |
|   | a .  |                                      |  |   |                                      |  |  |
|   |  |                                      |  |   |                                      |  |  |

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72

CONTINUES

90

#### BACKUF DC 2000 TAPE DRIVES

have changed since the last backup.

Lacking in the EzTape software are any visible means of hinting how far your backup has progressed (or how close it is to completion). The system lists only the file being processed; other than on-screen messages, there is no indication when to change tapes

Other difficulties included the inability of the 2080 to properly servo-write tapes; an error during a restore from the 2040; and when shuffling 40MB tapes during a large restore, the appearance of an additional command menu (rather than smooth progress) through the restore.

The first of these was probably a problem with the particular drive sent for evaluation. The second could not be explained by Irwin but could be conquered. To minimize problems such as our unrecoverable file, Irwin offers (but does not publicize) its own free data-recovery service and it claims the service has never failed to pull supposedly lost files from customers' tapes. The menu problem is slated to be fixed in the next E2Tape update

Over the years, the speed and quality of Irwin drives have improved dramatically. Once among the slowest available, they are now limited chiefly by the floppy-disk interface. Overhead is minimal in running the systems. If you don't mind the proprietary tape format, the 72 minutes it takes to format a 40MB cartridge (if you don't buy Irwin's 40MB or 80MB preformatted tapes at \$35 or \$36, respectively), and the do-it-vourself kit approach, you'll find the Irwin drives friendly and fast file-savers.

#### MOUNTAIN COMPUTER INC. FileSafe TD4440 FileSafe 8000 Plus

by Catherine D. Miller

Mountain Computer's FileSafe tape backup units for PC-based hard disks run the gamut of capacities, from the DC 2000based 40MB TD4000 Series to the Series 2100 helical-scan units, which are capable of backing up 2.2GB of data. Two of Mountain's DC 2000 offerings, the internal FileSafe TD4440, (\$595) and the internal FileSafe 8000 Plus (\$795), are reviewed here.

All of Mountain's backup systems use the same elegant and powerful FileSafe

#### DC 2000 TAPE DRIVES: SUMMARY OF FEATURES

roducts listed in ascending price order)

|   | Alloy<br>Retriever/60<br>Alloy Computer<br>Products Inc. | TG-1140<br>Taligrass<br>Technologies<br>Corp. | ArchiveXL<br>Model 5540<br>Archive Corp. | Excel 40AT<br>Everex Systems<br>Inc. | FileSafe TD4440<br>Mountain<br>Computer Inc. |
|---|--|---|--|--------------------------------------|--|
| BACKUP SOFTWARE                                       |  |   |  |                                      |  |
| Disk space required                                   | 121K   | 236K  | 256K                                     | 512K                                 | 773K   |
| Operation:  |  |   |  |                                      |  |
| Memory-resident operation                             |  | •   | O .                                      |                                      | 0  |
| Background or foreground operation                    | Foreground   | Foreground                                    | Foreground                               | Both                                 | Foreground                                   |
| Password protection                                   |  |   |  | •                                    |  |
| Volume label on tape                                  |  |   |  |                                      |  |
| Backup and restore types:                             |  |   |  |                                      |  |
| Image   | 0  | O C   | O .                                      |                                      |  |
| Modified image  | O C  | O C   | 0  |                                      | O .  |
| DOS partition   |  | 0   |  |                                      |  |
| Backup and restore ranges allowed:                    |  |   |  |                                      |  |
| Subdirectories  |  | 0   |  |                                      |  |
| Entire disks  |  |   |  |                                      |  |
| Backup options:                                       |  |   |  |                                      |  |
| Append image backup                                   | N/A  | N/A   | N/A                                      |                                      |  |
| Maximum number of backup files                        | Unlimited  | Unlimited                                     | Unlimited                                | Unlimited                            | Unlimited                                    |
| Maximum number of backup directories                  | Unlimited  | Unlimited                                     | Unlimited                                | Unlimited                            | Unlimited                                    |
| Restore options:                                      |  |   |  |                                      |  |
| From file-by-file backup to any directory             |  |   |  |                                      |  |
| From image backup to any directory                    | N/A  | N/A   | N/A                                      |                                      |  |
| DRIVE INTERFACE BOARD                                 |  |   |  |                                      |  |
| Connects in-line with disk controller                 |  |   |  |                                      |  |
| Uses board connecting in-line<br>with disk controller |  | •   | •  | •                                    | 0  |
| Uses standalone I/O board                             | 0  | 0   | a_                                       | u .                                  | a .  |
|   |  |   |  |                                      |  |

G-Editor's Choice ■-Yes O-No

N/A-Not applicable: this product does not support image backups

# BACKUP DC 2000 TAPE DRIVES

software. Version 5.03 can be accessed via memors or through the DOS command line. The memors of through the DOS command line. If you access the software through its full-featured mean system, you first use a moving bar menu to back up, restore, set die faults, or execute one of several utilities. You can erase a tape, format it, display its statistics, retension it, or rewind it. And you can verify the contents of a tape with a disk-and-view or print-tape directories.

disk-and-view or print-tape directiones. Fill-Sige supports complete file-by-file backup and selective backup, which lets you tag any directory, subdirectory, or file to be written to tage. You can also deter file that take been modified since a specific date and time, files that have the archive attribute set, or only files timestamped within a specified range. The flexible automatic backup origin will back Mountain Computer's FileSafe tape backup software lets

you create batch files to run

several tape operations sequentially.

up your files at a specific time.

Although the FileSafe software supports image backup of disks 32MB and smaller under both DOS 3.3 and DOS 4.01, it can't back up a larger disk under DOS 4.01. Since you don't gain any speed by choosing an image backup, you'd be better off performing your backups on a file-by-file basis.

Restore options are just as bounteous as the backup options. You can also choose to redirect your restore operation to a different disk or directory.

If you opt to use the command line, you can create batch files to run several tape operations sequentially. Added flexibility is achieved by including response files—which can include lists of files to back up, restore, or verify—within your batch files. Most of the manual is devoted to the pro-

| was well the                               | a marification rifera  | John Jin                             | THE RESERVE THE PROPERTY OF THE PARTY OF THE |   |                                      |                                     |   |  |
|--|--|--------------------------------------|--|---|--------------------------------------|-------------------------------------|---|--|
|  |  |                                      | FileSale 8000  | 40000   |                                      |                                     |   |  |
| Tecmar QT-40i,<br>Tecmar QT-40e<br>Tecmar. | Bridge-Tepe<br>Sysgen Inc.   | Irwin 2040<br>Irwin Product<br>Group | Plus<br>Mountain<br>Computer Inc.  | The Personal<br>Archivist<br>Palindrome Corp. | Irwin 2080<br>Irwin Product<br>Group | Reliant Model<br>510<br>Sysgen Inc. | Data 128 Advanced Digital Information Corp. |  |
|  | A STATE OF THE PARTY OF THE PAR |                                      |  |   |                                      |                                     |   |  |
| 12K  | 279K   | 512K                                 | 777K   | 1MB   | 512K                                 | 332K                                | 512K  |  |
|  | 0  |                                      |  | 0   |                                      | •                                   |   |  |
| preground                                  | Foreground   | Both                                 | Foreground   | Foreground                                    | Both                                 | Foreground                          | Foreground                                  |  |
| (Only with<br>Y-TOS software)              | 0  | •                                    | •  | •   | •                                    | •                                   | •   |  |
|  | •  | •                                    | •  | •   | •                                    | •                                   |   |  |
|  | 0  | •                                    |  | 0   | 0                                    |                                     | 0   |  |
|  |  |                                      |  |   |                                      | •                                   | 0   |  |
|  | •  | 0                                    | •  | •   | 0                                    | •                                   | 0   |  |
|  |  | •                                    |  | •   |                                      |                                     |   |  |
| 1  | •  | •                                    | •  | •   | •                                    | •                                   | •   |  |
|  | N/A .  | N/A                                  |  | N/A   | N/A                                  |                                     | N/A   |  |
|  | Unlimited  | Unlimited                            | Unlimited  | Unlimited                                     | Unlimited                            | Unlimited                           | Unlimited                                   |  |
| 5,000                                      | Unlimited  | Unlimited                            | Unlimited  | Unlimited                                     | Unlimited                            | Unlimited                           | Unlimited                                   |  |
|  |  |                                      |  |   |                                      |                                     |   |  |
|  | N/A  | N/A                                  | •  | N/A   | N/A                                  | 0                                   | N/A   |  |
| (QT-40i only)                              | 0  | •                                    |  |   |                                      | 0                                   | 0   |  |
|  | •  |                                      | o ·  | o .   | 0                                    | 0                                   | 0   |  |
|  | O.   | a a                                  | _  |   | o.                                   |                                     |   |  |

0:14

FileSafe 8000 Plus (QIC-80)

FileSafe 8000 Plus (TD-101)\*\*

Excel 40AT.

Irwin 2080

Data 128

**Bridge-Tape** 

# PERFORMANCE TESTS: DC 2000 TAPE BACKUP DRIVES

DC 2000 tape backup drives have come a long way in reliability and in backup and restore speed. FileSafe 8000 Plus from Mountain Computer, an Editor's Choice, reached speeds averaging about

Full Disk Full Disk Dir apsed Time 36:20 54:55 e Personal Archivist 1:04 1:09 26:00 33:41 Alloy Retriever/60 0:35 0:26 TG-1140 25:30 21:45 0:19 0:42 Tecmar QT-40° 0:59 0:43 24:54 22:11 2:16 FileSafe TD4440 0:26 trwin 2040 23:38 23:50 2:04 1:49 Relient Model 510 23:32 21:31 0:30 0:16 ArchiveXL Model 5540 21:54 21:31 0:32 0:17

> 20:25 20:12 0:58 0:29 0:18

> 20:06 20:35 2:16 2:01

> 20:03 22:18 0:35 0:19

13:30 16:26 0:12 0:20

8:55

20:21 19:45

13:36

0:44 0:15 82K per second on the Full Disk Backup test. Everex's Excel 40AT—also an Editor's Choice—proved the fastest among the QIC-80-format drives we tested.

In the Full Disk Backup test, the entire 43MB of the hard disk are backed up in file-by-file mode to the tape ive, simulating a first-lime user's need to archive the implete contents of a hard disk.

In the Full Disk Restore test, all deta backed up

In the Full Disk Backup test is restored to the hard disk over the existing directory; no re nts one of several possib

For the Directory Backup test, a small subdirectory is selected and then backed up to simulate the type of activity that would normally occur during periodic selective backups, as opposed to the

in the Directory Resto store test, a small sub is restored to the hard disk over the contents of a subdirectory with the same name. This reconstruction procedure illustrates one of several common restore situations.

PC Labs discovered quite a gap between the fastest and slowest tape drives in backing up a full disk. The Personal Archivist from Palindrome Corp. dragged along at roughly 20K **Relative Times** (Invin 2040 = 100) files, after all, is the most popular form of routine backup.) Advanced Digital Information Corp.'s Data 128 flew through the task in a remarkable 12 seconds-perhaps because it used a SCSI adapter and avoided the

per second owing to its file management procedures. By contrast, Mountain Computer's FileSafe 8000 Plus averaged 82K per second using its proprietary TD-101 format. Less than 13 minutes separate the runners-up on both sides of the speed spectrum Surprisingly, when the drives were given a smaller segment of data to back up in the Directory Backup procedure, their rank altered. (Selective backup of new

> floppy disk drive Interface. This product provided the most consistently quick handling of large and small file segments. Close behind was Exerex Systems' Excel 40AT, which also scored well in both full and selective data

> > PC Labs tested DC 2000 minicartridge tape backup drives on a 80386 computer running et e CPU speed of 16 MHz and e bus speed of 8 MHz. The object drive was a 60MB RLL device with an Adaptec controller. Our reviewers recorded times manually, beginning with the last keypress needed to start a procedure and ending with the return of keyboard control. Timers were stooped for tape changes and restarted when the process

> > The backup software for each drive was run with its default optimizations in effect. All tapes were low-level formatted and servo-written prior to backup end restore operations. The hard disk was low-level formatted before we installed each tape drive and DOS-formetted after each restore operation. We used DOS's CHKDSK to

> > compare the original and restored byte counts. The directory structure included several layers of subdirectories, including a hidden one. These subdirectories contained both small end lerge files some of which were marked as system files or with the read-only attribute.

We trested the Tecmar QT-40i; the QT-40e is functionally identical.

The FileSale 8000 Plus tape drive was tested with tapes formatted to the QIC-80 and TD-101 standars.



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FIFTH GENERATION SYSTEMS The Creators of FastBack

gram's DOS command-line TAPE commands, and a quick reference guide is available if you forget the syntax.

# FILESAFE TD4440

The drives belonging to the TD4000 Series follow the OIC-40 standard, offering 40MB of storage on a standard 205-foot DC 2000 minicartridge and 60MB on an extended-length 307-foot DC 2120 minicartridge. Mountain sells OIC-40 format-

ted DC 2000 tapes for \$45 each. The internal TD4440, which we tested for this review, carries a list price of \$595. It attaches directly to a high-capacity floppy disk controller that has a data transfer rate of 500 kilobits per second; the TD4340, for \$595, is designed to work with a standard floppy controller with a 250-kilobit-per-second data transfer rate. Either of these models occupies a halfheight 5.25-inch drive bay. The TD4740, also \$595, is a 3.5-inch version of the same drive designed for use in IBM PS/2 Models 50, 60, 70, and 80. The external TD4440 model sells for \$745 without a power supply and for \$899 with its own power supply.

The chassis for the TD4440 is made of a durable plastic. The TD4440 uses a directdrive motor, with a helix-and-lever mechanism to raise and lower the brass read/ write head. The drive writes 20 sementine tracks, using an MFM recording mode with a density of 10,000 bits per inch. Most of the TD4440's circuitry relies on surface-mount technology.

Installation is simply a matter of plugging in a cable from your computer's power supply and attaching the cable for the B: drive to the TD4440's edge connector. A ground tab is included on the drive to connect with your computer's ground wire. An installation program, available in several languages, installs the software onto your hard disk and checks your hardware configuration to ensure that the TD4440 is connected properly.

The TD4440's results on our performance tests show that the speed of the floopy disk drive controller is the limiting factor in this drive's performance. A file-by-file backup of 43MB on a hard disk took nearly 25 minutes; restoring files to the disk took just over 22 minutes.

# FILESAFE 8000 PLUS

The FileSafe 8000 Plus (\$795 for the internal model), has the unique ability to record data in either of two formats: the standard QIC-80 format for 83MB or Mountain's

# DC 2000 TAPE DRIVES





40), DOS 2.10 or la

almodel DOS210 or l

proprietary MT101 format for 101MB of data on a high-density DC 2080 minicartridge. If you use a 307-foot DC 2120 minicartridge, you can store 124MB in QIC-80 format or 152MB in MT101 on a single cartridge. Since this drive doesn't use data compression to achieve this capacity, you

don't have the overhead necessary to support compression or have to worry about errors being introduced. The FileSafe 8000 Plus installs in a 3.5inch drive bay. In contrast to the TD4440 the 8000 Plus has an aluminum chassis. The 8000 Plus uses a direct-drive motor. while a lead screw and guide pin are used to position the brass head to the tape, as opnosed to the lever-and-helix method used in the TD4440. This mechanism allows for

more-exact positioning of the head to the

tape, doubling the capacity of the drive.

The drive writes 28 serpentine tracks using

the MFM recording mode. Although the

drive will read QIC-40 standard DC 2000

tors, you can expect to pay 20 to 30 percent less than the list price for either of these units. Mountain also has several OEM agreements, so you may find Mountainmade drives with different labels.

Both the FileSafe TD4440 and the File-Safe 8000 Plus are top-quality minicartridge units that deserve attention. The 8000 Plus, with the Mach2 controller board, is especially attractive because of its greater capacity, high-speed backup and recover rates, and its ability to format while writing data to tape.

tapes, it won't write to them. Both Mountain drives rely on the Reed-Solomon ECC

(error correcting code) protocol. If you choose to record in OIC-80 format only, the drive attaches directly to the floppy disk controller, and installation is the same as for the TD4440. If you choose to write data to tape in the MT101 format, you'll need to purchase Mountain's Mach2 controller board. The 8000 Plus combined with the Mach2 hoard list for \$995. In both instances, the software verifies that all components of the system are functioning properly.

If capacity and backup speed are important to you, you'll find the 8000 Plus plus the Mach2 controller board a winning combination. For one thing, the drive does the tape formatting while it is writing data to tape in MT101 format; you don't have to remember to prepare the tape before you

use it. Aside from convenience and time saved formatting, the 8000 Plus saves you time in other ways. This drive was the fastest in file-by-file backup and restore operations of any drive we tested, often by a significant margin. A file-by-file backup of 43.6MB took just under 9 minutes; restoring the same files to disk took slightly longer than 13.5 minutes. Quite impressive for a DC 2000 drive.

If you choose not to buy the Mach2 controller, you'll find the data transfer rate to be limited by the floppy controller. A QIC-80 file-by-file backup of a 43.6MB disk took almost 20.5 minutes; restoring the same files to disk took just over 20 min-

Don't think you'll be giving up capability by choosing speed and capacity. When running the 8000 Plus with the Mach2 while writing in QIC-80 format, the drive's performance improves drastically. And you can choose the best format for you through the software, without changing the hardware configuration. Since Mountain sells through distribu-



Uh, my system crashed and my file disappeared."



"I'm sorry about those files but I'm sure there's hard copy around here somewhere."



"Someone must have been playing with my computer while I was out to lunch."



"My secretary spilled a cup of coffee on my desk and it ran over my disk."



"I don't know what happened to the files, they just disappeared."



"Nobody told me that I was supposed to backup."



"My dog ate my data."



"I put the files on the floppy and then someone must have taken my disk."



"Well, it's a long story and I wouldn't want to bore you..."



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"I can't believe that it's my fault, it's your system."



"I think I'm in trouble here."

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# DC 2000 TAPE DRIVES

PALINDROME CORP. The Personal Archivist by Bruce Brown

Buying a tape drive seems like a logical step toward making backups easy enough that they'll actually get done. Unfortunately, the realities of maintaining an adequate number of backup files, making sure they're rotated properly, and handling offsite storage can be daunting. The Personal Archivist (TPA) from Palindrome Corp. goes beyond the other systems reviewed here by providing you with more than just hardware and software backup tools; it gives you a full tape backup management

For \$795, the company bundles two components in its backup management system-the highly rated ArchiveXL internal tape drive (available separately for \$500) and TPA24, Palindrome's own software (\$295 separately).

The ArchiveXL 5540 offered by Palindrome is fully described in a senarate review; briefly, it's a solidly built, internal 40MB OIC-40-standard drive. It fits in a 5.25-inch half-height drive bay and books up to your floppy disk drive controller. With its cast-aluminum base and direct-

FACT FILE

drive tape system, the Archive unit is built to last for a long time.

# THE SOFTWARE DIFFERENCE

What makes the Palindrome system special, however, is the software. You need to allow approximately IMB of hard disk drive space for TPA24 to install its own programs, and to set up the extensive file catalogs that keep track of which tapes hold backups of which files. TPA requires you to start with enough tapes to back up all of your hard disk drive data three times over, plus two additional tapes. The program's working rule-which you can change-is that a file isn't adequately protected until there are copies of it on three different tapes.

TPA24 uses many rules for making decisions about managing the backup process. Other rules cover such questions as how often to back up files and when to migrate files-that is, erase files not recently used from your hard disk (as long as they have been sufficiently backed up). You can create special rules for individual files or types of files, such as backing up all \*. WK1 files daily, or you can use the same rules for all files. Palindrome suggests that you abide by the default rules until your files are all protected and you fully understand the program, at which point you may change them to suit your tastes

In addition to automatic archiving (letting the program tell you when it's time to make backups and which tapes to use), you can manually force backups with TPA24's menu system. We ran our benchmark tests using the latter option. Because TPA spends a great deal of time managing the backup system, the benchmark times are slower than QIC-40 systems that use ordinary backup software. For example, although the actual format of your files is the same as that used by other QIC-40 systems, management overhead is increased because every time an individual file is backed up, a record of the time, date, and number of the backup is saved in TPA's

own format. Making the initial backup of our 43MB of data took over 36 minutes, and restoring that data took nearly 55 minutes-more than twice the time required by some of the simpler systems to restore the same amount of data. Even formatting a blank tape took longer than with most comparable systems; approximately 48 minutes compared with the more usual 44 minutes.

Fortunately, you only have to format all your tapes once. In addition, once TPA is in charge and has made ample copies of each file, subsequent backups will be much faster as the software avoids making unnecessary copies of files already adequately protected. Palindrome estimates that this translates into a savings of 50 to 80 percent of your normal backup time.

During the course of this review, Palindrome dropped the bundled price from \$995 down to \$795. But if the price still

Palindrome's The Personal Archivist goes beyond the other systems reviewed here-it's a full tape backup management system.

seems high, when you realize the value of full backup-management softwarewhich tells you how to label your tapes, when to store them off-site, and even when to remove unused files from active drives-this system seems like a bargain indeed. Unless you or one of your employees is fully conversant with backup management strategies and able to faithfully implement them without additional help, the Palindrome TPA system can be a time and money saver.

SYSGEN INC. Bridge-Tape Reliant Model 510 by Catherine D. Miller

Sysgen is a relative newcomer to the tape backup market, having introduced its first tape drive product in late 1987. Yet Sysgen has demonstrated its commitment to the market with the two DC 2000 units reviewed here and a DC 600 product called the MAXI. Sysgen has also announced a tape drive based on a new technology that



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# BACKUE

allows random access to data stored on tape, letting the drive operate much like a standard disk drive.

The external Bridge-Tape (\$695) has a 42MB capacity; a PSA 1030 adapter is an extra \$70. Reliant Series 500 drives have a 72MB capacity; the internal Model 510 lists for \$800, while the external Model 515 carries a list price of \$1,000. The Reliant drives require a controller. The PT Kit (\$195) includes a controller for the PC-

standard bus: a controller for the Micro Channel bus is included in the \$250 MTA

The Bridge-Tape and Reliant drives have little in common other than that both are marketed by Sysgen. The Bridge-Tape drive and software are made by Colorado Memory Systems: the 8-bit adapter card included with the drive is manufactured by Sysgen. Conversely, both the internal and external versions of the Reliant are manufactured entirely by Sysgen.

# BRIDGE-TAPE

The Bridge-Tape is an attractive and compact 2.2- by 6- by 10-inch (HWD) external unit with a capacity of just over 40MB, yet it is not QIC-40 compatible, as are most drives we reviewed with that capacity. It doesn't have the installed base enjoyed by the other non-QIC-40 drive with that capacity, Irwin's 2040, but the Bridge-Tape did turn in solid performances on our performance tests

To install the Bridge-Tape unit, you must first install the adapter board. It must be installed in expansion slot number 6 or 7, so if you have other cards in these slots, you'll have to move them. The floppy disk interface cable plugs into the adapter board, and the cable that comes with the unit connects the adapter board to the floppy disk controller. Instructions for installation in several types of PCs, including the XT, AT, and PS/2 models 30, 50, 60, and



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en inc., 556 Gibraiter Dr., Mipitas, CA, 035; (800) 821-2151.

ge-Tape (left) Price; \$895; with PSA 1030 adapter card res: 256K RAM, DOS 2.1 or later

CIRCLE 800 ON READER SERVICE CARD

Reflant Model 510 (right) List Price: Reflant Model 510 (internal), \$800; Rehant Model 515 (external), \$1,000. PT Kit (AT bus controller card), \$195; MTA Kit (Micro

nnel bus controller card), \$250. pulres: 384K RAM, one 8-bit exp one half-height drive bay (for inte DOS 2.0 or later.

In Short: Sysgen's two products have little in common. An automat backup unit with a 42MB capacity, the Bridge-Tape offers solid performance at a reasonable price. Its greatest common Masterman/fe. imitation is its proprietary format. Mastermended by its own controller board, the 72MB Reliant ves good but not stellar performance. It folio e QIC-24 standard, a format commonly use

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are clearly described in the manual.
 The Bridge-Tape uses a direct-drive capstan motor. It writes data to tape at a

capstan motor. It writes data to tape at a density of 8,621 bits per inch in a 24-track proprietary serpentine format using MFM recording.

Before using a tape, you must format in in the drive in which it will be used; you can't buy preformatted tapes for this drive. If you attempt to use a tape that hasn't been formatted in the drive, you'll receive an eror message that doesn't clearly state the nature of the problem. It took, just over 51 minutes to format a tape, less than the estimated 55 minutes.

The well-designed and flexible Bridge-Tape software can be run via menus or from the command line, with all the program's options available in each mode of operation. Data on up to 90 tapes can be linked together via the software.

While Bridge-Tape doesn't support image backups, it does offer many file-byfile backup options. You can choose to back up all the files on a disk, tagged files, files in a specified directory, or only modified files. Performance on our Full Disk Backup test was better than most of the other systems, taking just over 20 minutes

# DC 2000 TAPE DRIVES

The performance of Sysgen's Bridge-Tape on our Full Disk Backup test was the best of any drive that needed to span two tapes to back up all the files.

to back up a 43MB drive. It was the best performance of any drive that had to span two tapes to back up all the files.

Restore options are just as robust as those for backup. You can restore files to any drive or directory and can tag files to be excluded from the restore operation.

You can also choose to write to disk only those files that are not already on the disk. Restore times were less impressive than backup times, taking just over 22 minutes to restore the 43MB on tape.

You can set up a schedule for automatic, unattended backup, listing up to eight backup appointments. The automatic backup suppoint selective backup support is flexible, allowing you to do times or on certain days of the week. You can also execute batch files with the unattended backup ontion.

Version 2.07 of the Bridge-Tape sochware supports DSS 4.01 but has a minor bug. When backing up files, you receive a message stating that DOS SHARE violations have occurred and that the files in question weren't backed up. vet the files really have been backed up, when it s time to restore the files, they are on the tape and can be restored successfully. Syagen was vorking with Colorado Memory Systems, the manufaguare of the software, to rectify the problem wheten his issue went to press.

# **RELIANT MODEL 510**

The internal Reliant Model 510 evaluated here fits comfortably in a 3,5-inch drive





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bay. The Reliant's controller card, occupying an 8-bit expansion slot, connects directly to the drive via a 37-pin connector cable; several jumpers and switches on the board must be set. Although instructions for setting the switches are clearly presented in the manual, the jumper settings aren't referenced.

An installation program installs the program on your hard disk to the directory you specify. It also asks if your system has a real-time clock and whether you require automatic backup support. Without warning, the installation program alters your AUTOEXEC.BAT file to support the Reliant's operation.

The 72MB Reliant relies on a directdrive capstan motor to move its brass read/write head. It writes data to tape at a density of 10,000 bits per inch in a 26track serpentine QIC-24 format using GCR (Group Character Recording). This recording scheme allows the Reliant Model 510 to pack more data on standard DC 2000 tane.

One of the nicest features of the Reliant is its ability to format as it backs up, eliminating the need to spend additional time formatting or spend extra money for preBACKUP DC 2000 TAPE DRIVES

One of the Reliant's nicest features is its ability to format as it backs up, eliminating the need to spend time formatting blank tapes or buy preformatted tapes.

formatted tapes. No time was lost in backup and restore operations, but the times weren't as good as was hoped for in a drive with its own controller. It took about 23.5 minutes to back up 43MB of files, and 21.5 minutes to restore the files on tape back to the disk. Nearly 10 minutes of the backup operation were spent trying to find the end-of-tape data and rewinding the tape.

Some time was gained by performing image backup and restore. It took 18 minutes and 25 seconds to back up the same 43MB, and 18 minutes and 23 seconds to restore the same files to disk. However, you lose the ability to specify individual files by choosing to back up in image

The full-featured Reliant software, Version 1.10, consists of three programs. BACK supports image backup and restore operations, BACK provide file-by-file operations, and TAPUTL includes the utilities, back file management, and automatic backup settings. While these programs will run either durough a menu system or via command line, some fica-time of the command file. Some file-inc. For example, you would have to use the command line to restore a group of files from tape to a different directory or of files.

Backup options include the ability to append files. You can back up and restore files, specified groups of files, directories, subdirectories, or the entire disk. You can

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choose whether to verify backup/restore or compare the tape with the disk.

Although CHKDSK indicated the disk was unchanged when the Reliant restored files from tape to disk, we were unable to boot the computer from the hard disk drive. Although we were able to access all the files on the disk, we were unable to copy the DOS system files to the disk so that it would be bootable. Apparently the restore operation altered the boot sector of the disk in such a way that it was unable to receive the DOS system files. Sysgen was aware of the problem and issued a corrected Version 1.2 of the Reliant software as this issue went to press.

Sysgen's technical support staff was helnful and knowledgeable about both drives, making it easy to work through the problems we encountered. Although a little on the expensive side, both the Bridge-Tape and Reliant were solid performers.

TALLGRASS TECHNOLOGIES CORP.

# TG-1140 by M. David Stone

The TG-1140 from Tallgrass Technologies is nothing if not flexible. The system can function as an internal or external tape drive, connected either to the floppy disk controller or its adapter board, instead of or in addition to a B: drive, and in a classic PC/XT/AT system or in a Micro Channel architecture machine. In addition, you can use either DC 2000 40MB tapes or the new 60MB Carlisle DC 2000XL extended length tapes.

The TG-1140, priced at \$495, is a OIC-40 internal unit based on a direct-drive motor. The drive connects to the floppy disk controller, but if you have a B: drive, a \$95 adapter card allows the tape backup unit and floppy disk drive to coexist. A \$179 upgrade kit, complete with the adapter card, case, and cable, lets you turn an internal unit into an external system. Tallgrass provided the internal drive and the PC/XT/AT upgrade kit; all tests were run with the drive installed as an internal device hooked to the floppy disk controller.

# HARDWARE INSTALLATION

Hardware installation of the TG-1140 is simple. If you don't have a second floppy disk drive, just install the half-height tape drive in the B: drive bay and slip the drive

# BACKUP DC 2000 TAPE DRIVES



Taligrass Technologies Corp 11100 West 82nd St., Lenexa, KS 66214: (800 TAL GRAS (913) 492-6002

List Price: \$495 (internal); adapter card, \$95 able in both PC XT/AT and PS/2 versions); \$179 for external conv ard, case, and cable Requires: 384K RAM, DOS 2.0 or lat in Short: The key word here is flexible Tallgrass TG-1140 can function as an oppy disk controller or b oppy disk commoner or by way or an accepted oard, and in a classic PC AT system or in the #CA-bus PS/2. The features you need should be

CIRCLE 605 ON READER SERVICE CARD

B: connector onto the tape drive's edge connector. You then plug a power connector into the unit. If you do have a second floppy disk drive, unplug the drive cable from the floppy disk controller, plug it into the tape drive card, and connect a ribbon cable between that card and the disk controller

To upgrade, install the drive in the 1.5by 5.75- by 6-inch (HWD) external case. then plug the cable into the connector on the back of the adapter card. (According to Tallgrass, installation for the PS/2 version is similar, but it of course requires a different adapter card.)

The accompanying software is so easy to use that you probably won't need the manual unless you want to use the command-line mode for batch operation. When you start the program, the menu presents you with Backup, Restore, and Utilities options. (You can work only in fileby-file mode; image operations are not available.) Choose Backup and you get three options: Selective, Total, or Modified files only. Simply select the kind of backup, enter the drive to back up, a volume title and password (optional), and specify whether or not you'll use the compression feature.

We did not test the compression feature, but according to Tallgrass, it typically yields a 2 to 1 ratio. This translates to 80MB of hard disk files on a 40MB tape. or 120MB of files on a 60MB tape-but using the feature generally adds time to the backup.

### RESTORE MENUS

The restore menus are also simple to understand and use. More importantly, the restore feature tries to save you from mistakes. If you set the software to overwrite files on disk, it warms you before starting the restore and waits for permission to continue. Even then, the software did not

overwrite read-only files on our tests. Performance times for the TG-1140 were well within the expected range: the backup time for 40MB was 25.5 minutes: restore time was 21.75 minutes. Backing up a single directory took a tolerable 42 seconds; restoring it, 19 seconds. Be aware that the software can restore only to

If you set the TG-1140's software to overwrite files on

disk, it warns you before starting the restore and waits for

permission to continue.

the same path from which the files originally came, although it is possible to specify a different drive.

On PC Labs tests, the TG-1140 had trouble restoring files from some preformatted OIC-40 tapes (available from Tallgrass for \$34.95). These problems disappeared after reformatting the tapes on the test unit.

The system took nearly 39 minutes to format a 40MB tape on an IBM AT-about 3 minutes longer than Tallgrass claims. On an XT or PC, Tallgrass claims a hefty 72-minute format time.

One problem with the TG-1140 was that it added some garbage at the end of the error log. Tallgrass claims to have fixed the problem in its current in-house version.

# BACKUP DC 2000 TAPE DRIVES

which was not yet at beta test level when this article went to press.

Overall, the TG-1140 is a solid backup system, which itself is backed up by a three-year warranty. And since the TG-1140 is easily adaptable to a variety of configurations, you won't have to worry about outgrowing your investment.

# Tecmar QT-40i Tecmar QT-40e

Tecmar offers its 40MB tape backup unit in functionally dentitical internal and external near loversions. The 5595 (2T-40) internal outsifies an AT drive bay, and a PS2 versual space and the properties of the 5795 (2T-40) which was a superior of the 5795 (2T-40) which was called the superior of the 5795 (2T-40) which was a superior of the 5795 (2T-40) which was a

For users with larger hard disks, the company also markets a complete line of high-capacity backup atternatives. Internal and external DC 600 tape drives with 60MB and 150MB capacities, 1.3GB DAT and 2.2GB helical-scan tape units round out Teemar's backup product line.

### INSTALLING THE QT-40

You install the CT-40i just as you would a second floppy disk drive. If you already have two floppy disk drives and want to put the tape drive in a third bay, purchase the Floppy Tage Controller and connect the CT-40i to it with the vendor-supplied cable. (Tecama provides a Y-cord for splicing into a power supply connection if you don't have one that's free.)

Even if you have no drive B: installed, you may want the controller card. Some features are available only if you run the backup software from a floppy disk (or a RAMdisk), and without the controller. RAMdisk), and without the controller, you can't access the tape and floppy disk drive at the same time. The vendor also warns of possible incompatibilities if you run the tape drive from your system's floppy disk controller.

The QT-40e is a compact, sturdy external unit. This belt-driven drive connects to the Tecmar controller card and draws power from either Tecmar's optional External Power Supply or from your PC via an internal power supply connector plugged into the card.

unto the card.

Our QT-40i test system came with Tecmar's proprietary QTOS software, but the 
vendor will substitute Sytron's SY-TOS at 
the buyer's request. According to the company, SY-TOS is harder to use but offers 
extras like password security and the abili-

ty to back up non-DOS sectors.

QTOS provides a great deal of flexibility from an easy-to-use interface. You can
do an image or file-by-file backup of an entire logical drive (but not more than one
logical drive at a time). You can back up
only files with the archive bit set or any
specific directories and files you tag from
an on-screen directory tree. The program
lets you overwrite the current tape contents
with each new backup or store each back-

up as a separate volume on the tape.
You can do a file-by-file restore of an entire volume or only tagged directories or files. You also have the option of renaming files and subdirectories to change their re-



Tecmar 8225 Cochran Rd., Solon, OH 44139; (800) 624-8560, (216) 349-1009

List Price: \$595 (choice of internal floppy drive connector or Tecmar Floppy Tape Controller card). Requires: 512K RAM, hard disk drive, DOS 2.0

CIRCLE 606 ON READER SERVICE CARD

List Price: \$795; Pippy Tape Controler, \$179 (\$199 for MCA version). (\$199 for MCA version). Requires: \$75 KP AM. Tecmar Pippy Tape Controler card, hard disk, DOS 2,0 or later. In Short: These functionally detected interest and external drives from Tecmar don't provide exceptional speed, but they did prove reliable and flexible: Tecmar's propreters, QTOS software.

includes such features as data integrity verification and network support. CIRCLE 407 ON READER SERVICE CARD. store destinations. As a safety precaution, you may choose not to overwrite files that already exist on disk. During backups and restores, a progress screen displays, elapsed time, estimates the time left, and lists any errors.

QTOS allows automatic backups at a specified time and date. It lets you initiate backups from a batch file and will even

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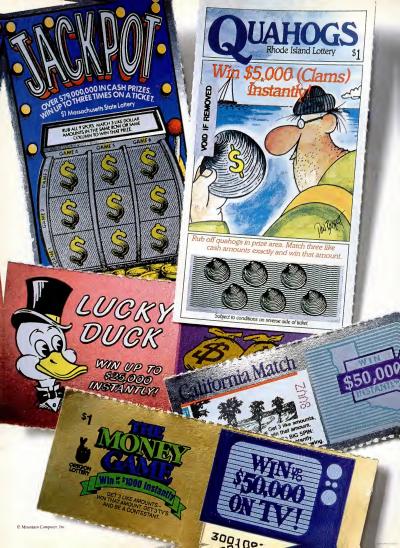
create the batch file for you. Other features include data integrity verification and network support. By the time you read this, data compression should also be available.

# TESTING THE QT-40

The QT-46) performed our tests accurately and had no trouble with hidden, system, or read-only fites. During the full file-by-file backup test, it performed a little on the slow side, requiring about 25.5 minutes. It proved downright sluggish in restoring this data, taking over 50 minutes.

When the program ran from drive C for the file-by-file bockup and rired to back up the QTOS executable file. It raused a DOS to the CTOS executable file. It raused a DOS overlays. The only way around this is to exclude QT. EXE from the backup or run the program from the floppy disk drive (we took the second approach). The vendor took the second approach). The vendor approach was the program from the program from the sale precludes it from restoring an image backup to the same disk from which the program is rounting, foreing us to load it

The package's out-of-date documenta-



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# DC 2000 TAPE DRIVES



# EDITOR'S CHOICE

Excel 40AT
 FileSafe 8000 Plus

In our June 27, 1987, review of DC 2000 tape backup units, we found the products to be unreliable and slow. The drives we've reviewed here have improved considerably on both counts.

The speed of a drive that attaches to the floppy controller is limited by the speed of the controller itself, and those using their own controllers approach the speeds of DC 600 drives. The operation of nearly every drive we tested was trouble free (with the proper controller card) and all featured solid construction.

The \$499 Everex Excel 40AT

Floppy Tape System was the fastest QIC-40 drive we tested. Its robust software gives it an edge over other DC 2000 drives in its price and performance range—easing backup hassles for beginning and advanced users alike. Installation is a breeze, too. The system's only stumbling block is met during image backups of partitions larger than 32MB.

If speed and capacity are most important to you, Mountain's FileSafe 8000 Plus with its Mach<sup>2</sup> controller board (\$995) was both the fastest during large backup/restore operations and the most flexible in terms of storage and format options. Mountain's FileSafe software continues to offer nearly every

backup feature you would ever need. It also offers the ability to record data to tape in either of two formats: the standard QIC-80 format for 83MB, or Mountain's proprietary MT101 format for 101MB of data on a highdensity DC 2080 minicartridge.

A special mention goes to the Tallgrass TG-1140 (and to maker Colorado Memory Systems) for its use of data compression to increase the capacity of a standard DC 2000 QIC-40 tape to 80MB and an extended-length tape to 120MB. Although backup and restore speeds are unexceptional, at \$495 (and even better, \$399 for Colorado Memory Systems' Jumbo 120), this is the best megabyte-per-dollar deal going.

tion was of no help in resolving these problems. The manuals don't even mention that the Tecmar controller will work with the QT-40i internal drive, much less that you must use it when you run the program from a floppy disk.

These problems aside, Tecmar's tape drives proved reliable and versatile. You won't get blinding speed, but the full-featured QTOS software and the Tecmar controller provide more flexibility than many competitors offer.



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There's no denying that device independence and totally scalable drawings give vector-based graphics an edge in business applications. Still, there are times when nothing but a bitmapped picture will do.

True, bitmapped paint programs are constrained by the resolution and color capabilities of the display adapter, and yes, they do hog every available ounce of memory-but they remain the only way to create photographic images.

It is impossible to talk about paint programs without discussing the hardware they support. A VGA display with 16 simultaneous colors in high resolution (640 by 480 pixels) or 256 on-screen colors in low resolution (320 by 200 pixels) endows even inexpensive programs with the ability to create high-quality pictures. The programs reviewed here, Deluxe Paint II, PC Paint, PC Paintbrush IV, and Splash!, all list for just about \$100. These take full advantage of the VGA standard by letting users choose on-screen colors from a hardware palette of over a quarter million hues.

Hardware support separates the lowcost programs from the high-end. As shown in the sidebar "The Graphics Adapter Link" the more-sophisticated programs deliver higher-quality images, in part because they support specific adapters.

Additionally, more-advanced programs like VCN Concorde support film re-

Low-cost paint programs may not all support the higher-end

by Luisa Simone

hardware of the more sophisticated and more expensive packages, but they are catching

> up in other areas of functionality.

corders, and ZSoft's PC Paintbrush Plus for Windows takes advantage of expanded memory. (Significantly, Electronic Arts' Deluxe Paint II also supports EMS). This feature is important since because of memory constraints, many low-end paint programs restrict the image size to several hundred pixels of height and width. That translates to just a few square inches when printed out on a 300-dot-per-inch laser. Access to film recorders and the ability to use additional memory for larger images result in higher-quality output.

The good news is that many features of high-end paint programs are migrating down to low-cost packages. While the way they implement tool sets may be less sophisticated, the functions they can perform are nevertheless amazing. In fact, the perfect low-cost paint program-if it existedwould be an amalgam of the four products reviewed here, meeting every criterion

listed in the summary of features. Recent attention given to low-cost paint programs has focused on the search for ever more powerful tools. But unless you require specialized features-like the animation routines in Autodesk's Animator or Paul Mace's GRASP-these four programs will meet your needs.

More attention should be paid to how well low-end products address output issues. Creating an image in a paint program is just the first step; translating proprietary formats into industry standards like .PCX and TIFF, converting color screen images to black-and-white printer files, or creating screen shows complete the process

Finally, by offering an easy-to-use interface, these programs benefit the occasional user who can invest only a few hours of learning time. The payoff is painting that is limited less by the constraints of the hardware or the tool sets of the software than by the clarity and colors of your imagination.

# Deluxe Paint II All reviews by Luisa Simone

Deluxe Paint II (\$99.95 from Electronic Arts) doesn't just give you custom brushes, it gives you power brushes. The metaphorical brush is the only means to use patterns, or skew, rotate, and flip an image. Even resizing requires that you treat part of the painting as a brush and access the halve, double, or stretch menu functions.

User-defined brushes can be irregularly shaped and can access special modes like smooth, shade, or cycle. These features take advantage of the software's elegant custom palette. The program can compute the intervening hues between two end colors and keep track of four specified color ranges; these ranges serve to facilitate subtle color transitions for tools like shade or gradient fill.

Add to that 16 levels of magnification in which all the tools (geometric shapes, spray can, and paintbrushes) remain active, and you'll begin to understand the program's power. With that power comes a steeper learning curve. If you don't complete the tutorials, you'll never understand features like the three-dimensional brush that operates with true x, y, and z coordi-

nates. Creating patterns and defining brushes can make a big mess of your painting. To protect the image, the program furnishes an electronic scratchpad, stencils, and a feature that freezes the image as a backdrop, allowing you to keep your experi-

VGA's high resolution. The fact that all of the painting tools and special effects remain active is the program's variable zoom mode make it an even better product for retouching your scanned

CIRCLE 416 ON READER SERVICE CARD

# THE ART OF RETOUCHING

### by Luisa Simone

To pose a real challenge for these bit-mapped paint programs, we created a 35mm slide of a teapor that contained rich colors, subtle shadings, and lots of reflections. But before we scanned the image, we damaged the slide to see if these under-\$100 rackages could adequately retouch the teapot.

Importing the teapot into our four programs required getting the image into the right video mode (256 colors and a resolution of 320 by 200), and into the programs' acceptable file formats (.GIF, .PCX, .LBM, and .SS). Both Deluxe Paint II and Splash! required using bundled screen-capture software to create a file in their proprietary formats.

The unique palette of the teapot image caused problems: colors used in the teapot image were picked up and used exclusively throughout the programs, resulting in illegible menus in one or two instances. You can expect to encounter the same difficulties if you scan images that contain close color values like pastels or very unsaturated colors.

The four programs, as you can see from the inset, all did tolerably well. However, PC Paint's palette lets you see only 16 of the 256 colors at any given time. That plus the inability to pick up a color from the painting itself makes it almost impossible to choose precisely the right shade for retouching

PC Paintbrush IV's eyedropper icon solves the problem of picking up colors from the painting (unless you are in zoom mode, where the evedropper is not available). Its



Original damaged slide (notice the scratch)

special effects tools, though useful, suffer from the same problem: they are active only when you are in the full-image working view. Splash! ups the ante by using the F3 key to pick up colors from the canvas, even when in magnification mode

Although Deluxe Paint II displays only 64 colors of the full 256 at one time, it is the only program that easily meets the challenge of retouching. It combines the ability to pick up color from the canvas-ensuring a good match to the surrounding area-with sophisticated effects like smoothing and airbrushing. These features remain active in zoom mode.

memory intensive, it helps that Deluxe Paint II supports EMS. Too bad that Deluxe Paint II's excellent

printer drivers do not compensate for the limited file-export functions. You must use an auxiliary utility to translate Deluxe Paint's proprietary file format to a .PCX (EGA!) file.

Although Electronic Arts intends to continue marketing Deluxe Paint II, it is about to release Deluxe Paint II Enhanced. which will address some of these output problems. We hope that the newer product's screen-show utility will pop up in Deluxe Paint II; support for desktop presentations and film recorders would be the only changes needed to make this program's brushes so powerful that they'd sing as well as paint.

# LOW-COST PAINT PROGRAMS

# PC Paint

The most advanced features of the conventional tool set in Mouse Systems' PC Paint, Version 3.1-the filled curve and gradient flood-prove that sometimes a well-honed tool is more valuable than a hot new gadget. The unique gradient fill lets you determine the range of colors to use, as well as the direction in which the colors flow. But it is also smart enough to start the color cycle over when it encounters an internal line within a closed shape, in effect creating natural highlights on complex ob-

jects. In other ways, this \$99.95 program falls short. You cannot see all 256 colors (in MCGA mode) in one palette; instead



nont, CA 945 vice: \$69.96

ert: PC Paint 3.1 sus nting tools, though they function well. Fo nce, the gradient fill can be used to create natural highlights on complex objects. The lack of any internal point drivers, as well as limited file export capabilities, require you to use a bundled auxiliary utility (Inset) to produce paper output.

CIRCLE 417 ON READER SERVICE CARD





Retouched image from Splash!



Retouched image from PC Paint



Retouched image from PC Paintbrush IV



# LOW-COST PAINT PROGRAMS: SUMMARY OF FEATURES

| List price                           | Deluxe Paint II<br>\$99.95 | PC Paint<br>\$99.95 | PC Paintbrush IV<br>\$99.95 | Splash!<br>\$99.95 |
|--------------------------------------|----------------------------|---------------------|-----------------------------|--------------------|
| GRAPHICS ADAPTER SUPPORT             | ·····                      |                     |                             |                    |
| Hercules                             |                            |                     |                             | 0                  |
| CGA                                  |                            |                     |                             | 0                  |
| EGA                                  |                            |                     |                             |                    |
| VGA (640 x 480, 16 colors)           |                            |                     |                             |                    |
| VGA or MCGA (320 x 200, 256 colors*) |                            |                     |                             |                    |
| Highest resolution (pixels)          | 640 x 480                  | 800 x 600           | 1,280 x 960                 | 320 x 200          |
| Number of simultaneous colors        | 16                         | 4                   | 2                           | 256                |
| AVAILABLE TOOLS                      |                            |                     |                             |                    |
| Variable airbrush                    | 280 <sup>†</sup>           | 10                  | 1,000 <sup>†</sup>          | 7                  |
| Variable brush size                  | 40 <sup>†</sup>            | 30                  | 100 <sup>†</sup>            | 29                 |
| Curve tool                           | 1                          | 2                   | 1                           | None               |
| Straight lines                       | 40 <sup>†</sup>            | 3                   | 800*                        | 29                 |
| Primitives                           | 8                          | 10                  | 8                           | 4                  |
| Fill patterns                        | None                       | 66                  | None                        | 26                 |
| Roller and paint bucket              |                            |                     |                             |                    |
| Freehand line                        |                            |                     |                             | o                  |
| Eyedropper/pick-up color             |                            | 0                   |                             |                    |
| Tile/user-defined brush              |                            |                     |                             |                    |
| Eraser                               |                            |                     |                             |                    |
| Marquee                              |                            |                     |                             |                    |
| Free-form marquee                    |                            |                     |                             |                    |
| MANIPULATIONS                        |                            |                     |                             |                    |
| Skew                                 | • *                        | 0                   |                             | 0                  |
| Degree of rotation                   | 1 degree *                 | 90 degrees          | 1 degree                    | 90 degrees         |
| Mirror                               |                            |                     |                             |                    |
| Undo                                 |                            |                     |                             |                    |
| Horizontal/vertical flip             | ■ <sup>†</sup>             |                     |                             | <b>■</b> †         |
| Scale                                | <b>■</b> *                 | <b>=</b> 5          |                             | <b>=</b> *         |
| Copy/paste                           | <b>=</b> *                 |                     |                             | <b>■</b> *         |
| Merge files                          |                            |                     | 0                           |                    |
| Transparent background               |                            |                     |                             | -                  |
| Overlay/underlay                     |                            |                     | <b>a</b>                    |                    |
| Rotate in 3-D                        | <b>=</b> *                 |                     | O .                         |                    |
| Alternate workspace                  |                            | <b>a</b> .          | 0                           | -                  |
| SPECIAL EFFECTS                      |                            |                     |                             |                    |
| Blend                                | <b>=</b> †                 | O .                 | •                           | 0                  |
| Tint                                 | a a                        | ū                   |                             | 0                  |
| Smudge                               | ■*                         |                     |                             | a ·                |
| Gradient fill                        |                            |                     | -                           |                    |

Gradient fill

<sup>\*</sup> This is the maximum number of colors available at the lowest resolution.

<sup>†</sup> The software supplies only a small number of brush tips but a large num of brush sizes. The total number is arrived at by multiplying the two.

<sup>†</sup> This feature is available only as a custom brush or a stamp.

<sup>§</sup> This feature is available only when copying image from clipboard.

If Deluxe Paint II does not read files directly; a conversion utility is supplied with the program.

# LOW-COST PAINT PROGRAMS

| LOW-COST PAINT PROGE                                       | RAMS: SUMMARY      | OF FEATURE | ES               |                        |  |  |  |
|--|--------------------|------------|------------------|------------------------|--|--|--|
|  |                    |            |                  |                        |  |  |  |
|  | Deluxe Paint II    | PC Paint   | PC Paintbrush IV | Spleshi                |  |  |  |
| Antialiasing (smoothing)                                   |                    | 0          | 0                | 0                      |  |  |  |
| Contrast   |                    | 0          |                  |                        |  |  |  |
| Brightness   | 0                  |            | •                | 0                      |  |  |  |
| Color cycle  |                    | 0          | 0                |                        |  |  |  |
| Color range for fills                                      |                    |            |                  | •                      |  |  |  |
| Paint with shades  |                    | 0          | 0                | •                      |  |  |  |
| ZOOM CAPABILITIES  |                    |            |                  |                        |  |  |  |
| Number of zoom levels                                      | 16                 | 2          | 11               | 1                      |  |  |  |
| Full image available                                       | •                  |            | •                | •                      |  |  |  |
| User-defined windows                                       | 0                  | 0          |                  | 0                      |  |  |  |
| TEXT CAPABILITIES  |                    |            |                  |                        |  |  |  |
| Number of vector lonts                                     | None               | None       | 4                | None                   |  |  |  |
| Number of bitmapped fonts                                  | 21                 | 28         | 20               | 13                     |  |  |  |
| Editing box  | 0                  | 0          | •                | 0                      |  |  |  |
| Type enhancements (such as boldface)                       |                    |            |                  | 0                      |  |  |  |
| FILE FORMATS SUPPORTED                                     |                    |            |                  |                        |  |  |  |
| .IMG (GEM)   | 0                  |            | 0                | 0                      |  |  |  |
| .PCX   | <b>■</b> 8         |            |                  | 0                      |  |  |  |
| .PIC   | O C                |            | <b>a</b>         | 0                      |  |  |  |
| .TIF   | 0                  | O .        |                  | (export only)          |  |  |  |
| Other  | .LBM (proprietary) | .GIF       | None             | .PCC; .SS (proprietar) |  |  |  |
| Can save user-defined palette<br>in separate file          | 0                  | ٥          | -                | •                      |  |  |  |
| OUTPUT DEVICES   |                    |            |                  |                        |  |  |  |
| Epson graphics   |                    | 0          |                  | 0                      |  |  |  |
| HP LaserJet II   |                    | 0          |                  |                        |  |  |  |
| HP PaintJet  |                    | 0          |                  |                        |  |  |  |
| Apple LaserWriter (PostScript)                             | O .                | O .        |                  | 0                      |  |  |  |
| MISCELLANEOUS  |                    |            |                  |                        |  |  |  |
| Screen-capture utility                                     |                    |            |                  | -                      |  |  |  |
| Screen-show utility  |                    |            | 0                | •                      |  |  |  |
| On-line help   | 0                  | 0          | •                | •                      |  |  |  |
| Expanded memory support                                    |                    |            |                  |                        |  |  |  |
| Keyboard equivalents (to replace<br>menu and icon choices) | •                  | •          |                  | •                      |  |  |  |

you must scroll through colors 16 shades at a time. The interface separates the 66 supplied fill patterns into three sets of 22 patterns each. I was continually searching for the right dithered color (a pattern that optically mixes two different colors to create a third hue).

Although the patterns are useful, you must spend a lot of time in magnify mode to come up with better optical mixtures. That's bad, because the fat-bit editing window has only two levels of magnification; too close and closer.

PC Paint writes .GIF, .PCX, and .IMG

files. As is too often the case in the world of color graphics, the .PCX and .IMG formats caused problems when exported to desktop publishing programs.

PC Paint makes the issue of expanded memory support moot. I could create a larger-than-screen-size image in 640 by 480 resolution; at 800 by 600 pixels it was about three times larger than PC Paintbrush IV's allowable picture size. Unfortunately, since PC Paint contains no print drivers of its own, the most you can do with the rest of the image is to scroll through it on-screen. Mouse Systems relies on a bundled version of Inset in order to print out a screen capture, and the extra part of the image is lost in the process.

# PC Paintbrush IV

Special effects like smudge, blend, tint, and contrast in ZSoft's PC Paintbrush IV. Version 1.0, mimic more-sophisticated products such as ZSoft's own Publisher's Paintbrush and PC Paintbrush Plus for Windows. But like most imitations, these special effects don't quite live up to the quality of the originals.

Expect to spend some time experimenting with these tools to learn both their power and their limitations. However, even the crudest of these (the gradient fill) lets you block out an image in minutes. Then it's time to fine-tune the painting in the editing window. Eleven zoom levels and the ability to split the screen horizontally or vertically let you find the most comfortable working view for pixel editing.

The \$99.95 program offers intelligent text handling. While the marquee remains active, you can not only recolor, resize, or reposition the words you have typed, but also change the typeface, alter all of the enhancements-such as bold facing or outline-and even return to the dialog box to edit the copy itself. Desktop publishing aficionados will appreciate the inclusion of four outline fonts (which don't degrade as you increase the size), many specific print-

er drivers, and direct support of TIFF files. In this robust program the clumsy custom-palette dialog box is disappointing. It lacks controls for automatically mixing transition colors and for specifying color ranges to be used in gradient fills. SAA-compliant menus and on-line, context-sensitive help emphasize the program's ease of use, and the tool set promises power and flexibility. PC Paintbrush IV. however, makes some compromises. Because the lack of expanded memory support, coupled with a large .EXE file, left little RAM for the actual image, it consistently produced the smallest size files of the programs reviewed. Despite these minor penalties, PC Paintbrush IV helps beginning painters create attractive art in the electronic world. FACT FILE

# THE GRAPHICS ADAPTER LINK

The ability to have lots of color and high resolution epends in large part on the graphics adapter.

A paint program's capabilities are linked to the graphics adapters it supports. This chart illustrates the relationship between the software

GRAPHICS LOW-COST PAINT PROGRAMS

Each of the four programs we reviewed aks at a different resolution. Spiash! runs in only one video mode—320 by 200 pixels and 256 colors. Deluxe Paint II adds the standard VGA

mode of 640 by 480 and 16 colors. Both PC Paint and PC Paintbrush IV give users the option of limiting colors and increasing resolu The Taxan Crystal View adapter and monitor combination supported by PC Paintbrush IV, for example, displays very high resolutions useful in desktop publishing.

Though these low-cost programs maximize the VGA standard, none of them can deliver bo high resolution and a large number of screen colors. More-sophisticated programs, like the

\$199 ColorRIX VGA Paint, wring more performance out of extended VGA adapts have resolutions of 640 by 450 and 256 c

or 800 by 800 and 16 colors. Application-e programs, such as Robi Graphics' CAD-or Point Line Paint, support proprietary box like the Control Systems Artist 12 or the Pixelworks Ultra Clipper, which can display 256 colors in 1,280 by 1,024 resolution. Time Arts' Lumena and the TrueVision

Targa graphics board it supports illustrate the the number of on-screen colors is as important as resolution in achieving photographic real At a more 512 by 512 pixels, Targa ada can displey an amazing number of colors. In fact, with 16.7 million possible colors (using 24 or 32-bit color), the Targa board is capable of





internation of the special painting effect—several of the special painting effect the property of the property CIRCLE 418 ON READER SERVICE CARD

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# The power to enhance.

PC Paintbrush IV is perfect for retouching less-than-perfect images. Adjust any image's size . . . tilt it or flip it . . . enhance or remove any part of an image . . . or use the gray-scale editing features for continuous-tone images. It's like having a photo lab in your computer!

# The power to change. PC Paintbrush IV adapts to the

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split screens, multiple levels of context-sensitive help, and a combination of mouse control and keyboard accelerators.



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Spinnaker Software's Splash! (\$99.95) sparkles when used to manipulate or retouch scanned images. Its overlay/underlay options and alternate workpage come in handy: special painting modes let you erase the colors from the top canvas and reveal those of the alternate page beneath.

You get direct control of the palette. If you want a range of colors, click on the starting color and drag your mouse to the end color. A pop-up menu asks if you want to paint with the new range, blend the range to create transition colors between end points, or convert it to shades of gray.

Splash!, however, supports only the VGA/MCGA standard of 256 simultaneous colors and a 320 by 200 resolution-and that's all. The lack of 640 by 480 resolution ties your hands when creating an image from scratch. The tool set imposes limits on brush sizes and shapes, and the pop-up window for fat-bit editing cannot be moved or customized.

Because the screen layout uses the same physical location for the pattern menu, the color palette, and the brush icons, you must wait for the screen to redraw the various menus every time you want a different tool

Unless you own a ComputerEyes video capture board, which supports Splash!'s proprietary format, you must use the program's screen capture utility to import images. This inability to read standard formats doesn't keep Splash! from exporting PC Paintbrush and TIFF files. Although the PC Paintbrush option does not produce a true .PCX file. PageMaker had no



Jst Price: \$99.95 ires: 512K RAM OS 2.1 or later

In Short: The only video mode that Splash! supports—MCGA/VGA 320 by 200 resolution and 256 simultaneous screen colors—is more suited to retouching scanned images than to creating paintings from scratch. But praise goes to its totally icon-based interface and to the extremely high-quality TIFF files it exports. CIRCLE 419 ON READER SERVICE CARD

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problems importing or printing the .PCC image. The .PCC and TIFF files imported into PageMaker actually produced the best-quality printouts.

Splash!'s interface is nearly all iconbased. Only a few menus-for saving files or choosing brush sizes-are necessary. Anyone who enjoys computer painting will find the artist's tools in Splash! too limited, but for retouching, resizing, and exporting scanned images, buy Splash! and dive in.

Luisa Simone is a contributing editor of PC Magazine.

EDITOR'S CHOICE No mix just right

PC Paintbrush IV. Deluxe Paint II. Splash!, and—to a lesser extent—PC Paint prove that low-cost paint programs can be as powerful as the more expensive products. They also prove that they can be equally flawed. The perfect low-cost paint program would consist of Deluxe Paint II's tool set, the outline fonts and texthandling abilities of PC Paintbrush

IV. and Solash!'s superior-quality TIFF and . PCC file exports. Deluxe Paint II is best for deskton presentations. Using the screen as the output device shows its superior custom brushes and special effects to their best advantage; it also

minimizes the inadequate import and export functions of the program. If you use scanned images

exclusively and plan to bring files into your desktop publishing program, buy Splash! The icon-based interface guarantees that you won't have to read the manual, and you won't have to worry about the quality of the exported images. Although its tools aren't as elegant

as those in Deluxe Paint II and its TIFF files aren't as good as Splash"s, PC Paintbrush IV is the only program reviewed that combines both capabilities. If you need access to outline fonts and can take advantage of the higher resolutions that PC Paintbrush offers through its support of proprietary video adapters. this is the product for you.



# NEW

Handy Scanner 3000 Plus Including PC Paintbrush Plus

The Handy Scanner 3000 Plus comes bundled with ZSof's trop-selling PC Paintbrush Plus and DFIs SCAN and ImageTools programs. PC Paintbrush Plus lets you point, rotate, flip, invert, shrink, tilk, expand and add text into

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LOCITECH



#### by Douglas Boling and Jeff Prosise

## **Utilities**

How many times do you wish you could edit the DOS command line instead of retyping it? Or recall rather than reenter commands you've issued previously? Or use an abbreviation or a function key in place of a frequently used command or a long path string?

That's how many times you'll be glad to have our ALIAS utility.

ALIAS's editing facilities give you a word processor's control over the DOS command line. You can move the cursor by character, by word, or directly to the end of the command line; deletions can be made in this same manner. You can also made in the same manner and the command line, and when you toggle into insert or overstike characters on the command line, and when you toggle into insert mode, the cursor changes from an underscore to a block.

ALIAS keeps track of the last 16 commands you've issued and lets you pop them onto the command line without re-typing. You can make the command stack even larger, if you like. To make tenteriving a command the command of the command that the last you quickly locate a command on the stack by looking for a character pattern that helps you quickly locate a command on the stack by looking for a character pattern that matches the one you type in. And to avoid clustering the stack with short work of the command that the last pattern and last patte

The feature that gives ALIAS its name was bornowed from UNIX. By assigning alliazes—essentially command synonyms—you can abbreviate long commands or even create new commands from a combination of other commands and command-line parameters. An alias can be as simple as shortening TYPE to TY. A more complex cample might involve assigning ("aliasing") the name WHEREIS to the commands string

#### CHEDSE /V | FIND "%1"

This creates a command that will find a file when you enter WHEREIS filename at

## Give Yourself a Smart DOS Command Line with ALIAS

Now you can edit the command line, reissue previously typed commands, and abbreviate long command strings to simplify working with the DOS interface.

the DOS prompt. Again, if you can't remember all the command switches needed to format a 720K floppy disk in a 1.44MB drive, you could make FMT720 an alias for the command string

FORMAT \$1 /T:80 /N:9

And to make the aliasing feature even more powerful, aliased commands can incorporate environment variables located in the DOS environment block. ALIAS also lets you assign frequently

used commands and command strings directly to function keys F1 through F10 and to all of their Shift- Ctrl-, and Alt- combinations. Depending on how you choose to set them up, commands assigned to the function keys will be executed either immediately or only after you press Enter.

The easiest way to obtain a copy of ALIAS.COM is to download it in ready-to-run form from PC MagNet, as explained in the sidebar "ALIAS by Modem." ALIAS.ASM, the assembly language source code, and ALIAS.BAS,

the BASIC listing, can also be downloaded. Because of space limitations, we are unable to print the source code here. But you can get a copy of the assembly or BA-SIC listings by mail or fax by sending a written request with your name, address, and fax number (if applicable) to PC Magazine, Utilities, One Park Avenue, New York, NY 10016, Antenion: Carolyn Falconer. (Note: estimated fax length is 45 pases.) No rhone calls nelsase.

#### A TEST DRIVE

After downloading ALIAS, you may wish to take ALIAS for a quick test drive even before you examine its full syntax and options. To do so, just enter ALIAS at the command line and issue a few commands of your choice. When you now press the Up and Down Arrow keys a few times you'll see how you can browse backward and forward through the command stack. Type in (without hitting Enter) a long command, such as

RENAME 2: HOFILE. DOC ANYFILE. DOC

and use the left and right cursor keys to move the cursor around. To move a word at a time, use Ctrl-Left Arrow and Ctrl-Right Arrow; Home and End take you directly to the beginning and end of the command line.

To erase text from your command line, use the Del or Backspace key on characters, Ctrl-Backspace to delete the word at the cursor, and Ctrl-End to delete everything from the cursor to the end of the line.

#### Utilities

To enter new characters, just position the cursor and start typing. By default, ALIAS works in overstike mode, but the Ins key will toggle insert mode on and off. To blank the command line and return to the bottom of the command stack, press Esc. A complete list of all the editing and command-recall keystrokes used with ALIAS is tabulated in Figure 1.

To invoke ALIAS's smart search feature, type the first one or two letters of a command you typed previously and press Up Arrow. As you move forward and backward in the command stack, using the Up and Down Arrow keys, ALIAS will now present only commands that match this pattern. Suppose, for example, that somewhere on the command stack, you have the commands.

#### CD \WP\DOCUMENTS\PERSONAL\YEAR89

which you want to recall and reexecute. If that command is buried a dozen or more commands deep it will take a good many Up Arrow keypresses to get to it—unless you use smart search. To do so, type CD before hitting Up Arrow, and ALIAS will take you directly to it. (If there's an intervening CD command on the stack you! it that first, of course, but you can either use a longer search string or accept the med for a few Up Arrow keypresses.)

To see the aliasing feature at work, try entering ALIAS D DIR. When you now type D and hit Enter, you'll get a directory listing, for D is now a synonym (alias) for DIR. To erase the assignment, enter ALIAS D—that is, the alias with nothing to be assigned to it.

Now enter ALIAS [P1]\* CLS. Then press function key F1. This will clear the screen: the asterisk following [F1] on the command line tells ALIAS to execute the command as soon as F1 is pressed. If you omit the asterisk, the CLS will be typed, but the command won't be executed until you press Ently.

For a more sophisticated example of what ALIAS can do, enter

ALIAS (AF18) PATH \$PATH\$;

If you now press Alt-F10, your current DOS path (extracted from the set of environment strings DOS maintains in memory) will be shown, preceded by a PATH command, with the cursor positioned at the end of the line, so you can append a new directory name to the path string. (Be sure to precede the new entry with the semication PATH statements require between items.) The [AF10] tells ALIAS to assign the command that followed it to function key Alt-F10, the PATH FRPATH self-site is to top the word PATH, pfollowed by the actual PATH environment string (sandwiched between percent signs).

An alternative to assigning the command to Alt-F10 would be simply to create a new command not tied to any function key. Try

#### ALIAS APATE PATH SPATES:

Then type APATH followed by the new entry to modify the current path. Appending a new entry to a long path string will no longer be the time-consuming task it used

#### USING ALIAS The syntax for ALIAS is

ALIAS {?][/U][/D][/E][/L] [/F [d:][path]fileneme][/B nn] [/H nn][/S nn][elias [commend]]

Don't be intimidated by the large number of optional command-line parameters! Not only has the section above already familiarized you with ALIAS's editing leys, but they're also summarized in Figure 1. As you've also seen, entering ALIAS by itself on the command line installs the program in memory (it's a TSR) with its defaults. When in doubt, entering ALIAS 19

will bring up an explanatory help screen. Similarly, after installation, running ALIAS /L will display a list of current aliases and function-key definitions, along with all other important parameters.

Three of ALIAS's optional switches can be entered only when the program is initially installed, as they affect the amount of memory it must set aside before becoming resident. If you expect to use certain aliass assignments regularly, you can create a command file (described below) that are considered to the control of the control of

The /B nn and /S nn switches, if used, must also be entered when ALIAS is loaded. ALIAS initially reserves a default buffer of 512 bytes for alias strings you may wish to enter. The /B nn switch allows the



#### CURSOR MOVEMENT

Ctrl-Right

Del

Ins

Home Go to beginning of commend line
End Go to end of command line
Left Arrow Move one character left Move one character right Ctri-Left Move one word left

Move one word right

#### TEXT INSERTION AND DELETION

Esc Erase command line
Ctrl-End Delete from cursor to
end of line
Ctrl-Backspace Delete word at the cursor
Backspace Delete character left of

the cursor

Delete cheracter at the cursor

Toggle insert mode on end off

## COMMAND RECALL Up Arrow Recall previous command Down Arrow Recall next command

Figure 1: ALIAS provides command-line editing functions for nondestructive cursor movement, text insertion and deletion, and recall of previously issued command lines. The recall keys let you limit the command-stack search to commands that match a pattern you troe in.

size (m) of this buffer to be changed at installation time. If you load ALIAS with /B O, for example, you'll save memory, but you'll have to delete alias strings from a command file loaded with /F before you can add any new aliases.

Similarly, by default, ALIAS reserves memory for a command stack of 16 crossmentory for a command stack of 16 crossmands. If you wish to use a different size command stack (each entry on the stack uses 128 bytes of memory), the 58 witch allows you to specify the number (one) of commands you want ALIAS to remember. A stack size of zero disables the comments of the stack size after the fact will produce the stack size after the fact will produce the stack size after the fact will produce the stack size after the fact will produce

Since the command stack is meant to save you from having to retype long commands, it's annoying if it fills up with short three- and four-letter commands that are faster to type than to find. By default, ALIAS stacks every command except null commands, regardless of length. The /M mr. switch lets you specify a minimum

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#### Utilities

length (nn) for commands that will be saved on the stack. For example, after you enter ALIAS /M 4, ALIAS will not stack commands of three characters or less. You can change the minimum stacked length at any time by rerunning ALIAS with a new // m n switch

The syntax for creating an alias is

ALIAS alias [command]

The alias variable here can be any oneword alphanumeric string: command can be a string consisting of any number of words terminated by a carriage return. Note that since ALIAS assumes that any string after the alias variable is part of the command, you can't include the usual ALIAS command switches when you're actually creating an alias definition. Note, actually creating an alias definition. Note of the assignment, ALIAS will delete anything previously assigned to the alias string.

As indicated earlier, aliases are handy for shortening or renaming frequently used commands. For example, you could abbreviate the command TYPE to TY by entering ALIAS TYTYPE. Interactive, entering TYPE for PLL will do the same thing as TYPE FOO. FILL will do the same thing as TYPE FOO. FILL you could, of course, create a similar TY command with a batch file, but using ALIAS eliminates the time it takes for DOS to read the .BAT file from disk and process it.

One feature ALIAS borrows from batch files is the ability to make use of replaceable command-line parameters. Replaceable parameters come in handy if you want to use parts of a command line more than once. For example, after defining BACK as an alias by entering

ALIAS BACK COPY \$1.ASH \$1.BAK

you can simply enter BACK FILE1 to copy FILE1.ASM to FILE1.BAK. If a command line parameter is included in an alias, ALIAS will not append the remainder of the command line after the alias has been translated.

Another feature that adds to what you can do with ALIAS is its ability to use environment variables. Environment variables allow aliases to be written for generic tasks with the specific target of the alias secified in the environment block rather than in the alias itself. For example, to set up an alias to use WordPerfect to edit a file named in the environment variable WORKFILE, you would enter

ALIAS EDIT WP \$WORKFILE\$

You would, of course, have to have established the contents of WORKFILE with a SET command, such as

SET WORKFILE-LETTER.DOC

The contents of the variable will be substituted for %WORKFILE% when the alias is translated. Note that environment variables used in ALIAS commands must be delimited by percent signs.

ALIAS determines the difference between a normal command-line parameter

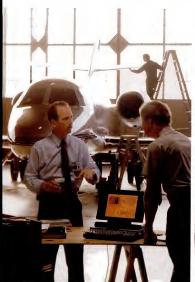
Using ALIAS Instead of batch files eliminates the time DOS takes to read the file from disk and process it.

and an environment variable by examining the first character following the percent sign. If the character is a number, ALIAS assumes it is a replaceable command-line parameter, not an environment variable. As a reesult, ALIAS will not recognize environment variables that begin with numbers.

Assigning commands to function keys is even simpler. To assign CLS to function key F1, you'd enter ALTAS [F1] CLS. To cause immediate command execution when the function-key is pressed, pat an asterisk after the closing bracket in the string that denotes the function key, for example, ALTAS [F1]\* CLS. Environment variables can be used in function-key definitions the same way they are in command definitions.

ALIAS also supports function-key assignments using the Shift, Ctrl, and Alt keys, giving you 40 function key combinations in all. (DOS does not support function keys F11 and F12, so ALIAS cannot support them either.) To assign the CLS command to Alt-F3, you would enter

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#### Utilities

ALIAS [AF3] CLS. The Ctrl-F3 and Shift-F3 combinations would be specified using [CF3] and [SF3] strings, respectively.

You can remove a function-key assignment just as you remove a conventional alias: by leaving off the command assignment. In the example just cited, Alt-F3 would be restored to normal operation with the command ALIAS [AF3].

As indicated earlier, if you have a number of alias assignments you want to use regularly, you should specify a command file with the /F switch when you first load ALIAS. The command file is a simple AS-CII text file that can be up to 32K. A sample command file is shown in Figure 2.

By using a command file you can create some otherwise unobtainable alias assignments. For example, if you entered

```
ALIAS TY TYPE $1 | HORE
```

on the command line, the | MORE will be ignored. This is because DOS filters out any redirection commands entered on the command line. The solution is to enter the

same ALIAS command in a command file. There, any commands-even those that contain 1, <, and > symbols-will work just as you intended them to.

All of the command-line switches defined for the command line can also be used in the command file. You could even call one file from another with the /F switch. Note, however, that if you do this, once the new command file has been loaded. ALIAS will not return to finish parsing the old one! If you should wish to call one file from another, then make sure it's done on the last line of the first file.

To make command files more readable, comments can be included following /\* or // delimiters; ALIAS ignores the remainder of the line when it encounters either of these delimiters. Other switches can be included on the same line as long as they precede the comment switch. Blank lines are ignored.

When using ALIAS there may be times when you don't want a defined alias to be implemented. There are two ways to shortcircuit the translation. The first is temporarily to disable ALIAS by executing it with the /D switch. The command-line editor and command-stack features of ALIAS will still work, but no alias translation will occur. Entering ALIAS with the /E switch will reenable normal translation. To avoid an alias translation for just one command, insert a space at the beginning of the command. ALIAS will not translate a command that begins with a space.

To help you keep track of all the active aliases, ALIAS provides the /L switch. Invoking this switch will not only produce a list of the current aliases and function-key assignments but will also show the size of the command stack, the minimum stacked command length, the amount of free space in the alias buffer, and the current state (enabled or disabled) of the translator.

Finally, you can uninstall the utility by entering ALIAS /U, subject to the usual limitation that no other memory-resident program has been loaded after ALIAS.

#### **HOW ALIAS WORKS**

The internal components of ALIAS can be divided into those that support the command-line editor and command-stack functions, those that support alias translation, and those used during the installation process. Since ALIAS. ASM is well commented, only the highlights of each section will be discussed

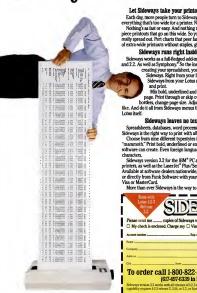
ALIAS's file-input feature is simply an extension of the command-line interface used to parse the command line. When ALIAS is executed, it first reduces its memory allocation by a single 64K segment, then requests an additional 32K buffer to hold the contents of the command file. The command line is copied into the file buffer and treated as a one-line file. If the command line contains an /F switch to load in a command file, ALIAS reads the file into the file buffer, allowing it to overwrite the text of the command line. It then resets a pointer to address the start of the

file and processes each line of the file. Each alias and command-line switch is parsed by scanning a line until a character is found. If a forward slash is found, the character immediately following it is compared with the list of supported switches. If the character is verified as a valid one, the position of the matching character in the list is used as an index into a jump table and the corresponding routine is called. This allows command switches to be added to the source code simply by inserting a character into the list and adding the offset of the routine to the jump table. If the character is not preceded by a forward slash, it is assumed to be the first letter in an alias, and control is passed to the SETALIAS routine.

```
A SAMPLE ALIAS COMMAND FILE
 /* ALIAS Command file
    ***** CONFIGURATION SWITCHES *****
                   // eet stack size to 32
                   // set minimum command size to 4
// set aliae buffer eize to 1824
 /b 1824
 // **** ALIASES *****
              maen tworkfilet;
              edit tworkfilet.asm
cd \projects\tworkfilet
browse tworkfilet.let
              chkdsk /v | find "%1"
              type
browse
 // ***** FUNCTION KEY ASSIGNMENTS *****
 [sf1]
           path = tpatht
          type $1 | more
           ren
 [16]
[17]
[18]*
           chkdak
                                // DR.COM
// BROWSE.COM
           dr
```

Figure 2: ALIAS command files are specified when the program is first loaded by using the /F filename switch. This sample file sets the command stack to accommodate 32 commands and sets the minimum length for stacking commands at four. (Very short commands such as CD, DIR, and CLS are thus not stacked.) The size of the alias buffer is here set to 1,024 bytes. In addition, a handful of pseudocommands are defined, and each of the function keys is assigned a command string.

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#### Litilities

As alias definitions are parsed, the SETALIAS routine creates a linked list of entries consisting of the alias, the associated command, the length of the two fields, and a pointer to the next entry in the list. Function-key definitions are stored in the same linked list. As the aliases are added to the list, any environment variables present are capitalized so that they will match the variables stored in the master environment block (these are always capitalized). If one or more aliases are already defined, a new alias is simply appended to the end of the current list, buffer space permitting,

Once all commands are processed, ALIAS releases the file buffer memory back to DOS, creates space for its internal program stack, initializes the commandstack buffer, and copies the alias list over the remaining installation code. Finally, the length of the alias buffer is added to the amount of memory needed by the program, interrupt 21h is hooked into, and the program calls the DOS TSR function: interrupt 21h, function 31h.

THE ROLE OF THE PSP

Once installed, ALIAS works by replacing DOS's buffered keyboard input function (interrupt 21h, function 0Ah), which COMMAND.COM uses to solicit input on the command line, with a buffered input routine of its own. Each time function 0Ah is called, ALIAS checks to see if the calling program is COMMAND.COM. If it is, ALIAS substitutes its own more robust command input routine for function OAh. If it's not, ALIAS simply passes the request on to DOS. The trick is to know when it's COMMAND.COM that is calling the input function and when it's not.

The secret of the trick lies in the Program Segment Prefix, or PSP. Before a program is run, DOS initializes a special 256-byte region of memory used (among other things) to keep track of open file handles, critical interrupt vectors, and the location of the program's environment block. Since there may be more than one program (and accompanying PSP) in memory-especially if there are other TSRs loaded-DOS activates the current program's PSP before handing control to it. Thus, only one PSP is ever active at a time. When ALIAS intercepts a call to function 0Ab. it calls the undocumented DOS function 51h to determine the address of the active PSP. If that PSP belongs to COM-MAND.COM, then ALIAS knows that COMMAND.COM made the call.

This sounds simple, so naturally there's a catch: how does ALIAS come to know what the address of COMMAND COM's PSP is? Unfortunately, there's no way to get that information using function calls, documented or undocumented. But there are back doors. When ALIAS is installed. it traces the chain of memory control blocks (MCBs) to determine where programs are loaded in memory. Each MCB contains the address of the program that owns the adjacent block of memory as well as the length of the block (in paragraphs). In versions of DOS prior to 4.0, a program could identify COMMAND.COM as being in the first block of memory that owned itself.

DOS 4.0 changed all that. Version 4.0 allows a few special programs such as FASTOPEN and SHARE to be loaded before COMMAND.COM, obsoleting the old method of locating it in memory. But a new addition to the MCB permits even programs running under DOS 4.0 to locate and identify COMMAND.COM. Figure 3 shows two memory-control-block formats: the one used before DOS 4.0 and the one used in DOS 4.0. The addendum to the control block (the last 8 bytes of the block) contains the name of the program that owns the ensuing portion of memory. All ALIAS has to do is check for the string "COMMAND" starting at offset 8 of the memory control block.

Determining which PSP is active without corrupting the system is a challenge in versions of DOS prior to 3.1. While the documented method of determining the active PSP address is to use interrupt 21h, function 62h (which first appeared in DOS 3.0), the much more common method is to use the undocumented function 51h. which was available as early as Version 2.0. A well-known bug in early versions causes DOS to crash when function 51h is called, unless it can first be forced to switch to a different internal stack. Thus ALIAS provides the usual workaround, forcing this switch by setting DOS's critical error flag. The flag is restored as soon as the call to function 51h has been com-

pleted. One implication of ALIAS identifying the caller by its PSP address is that its command-line features won't be available when you shell out of a program and run a secondary copy of the command processor. In this sense, ALIAS works too well: it sees that the caller isn't COMMAND .COM (at least not the original COM-MAND.COM) and passes the call straight through to DOS. The alternative is to have ALIAS track down the filename of the program that called the buffered input function each and every time the call is made. That's a lot of overhead to impose on the program for a small measure of functionality. With ALIAS, we opted to go the former route. The good news is that no matter



Figure 3: Prior to Version 4.0, DOS used only the first 5 bytes of the 16-byte memory control blocks (MCBs). The MCBs form a linked list that provides a road map to the structure of usable RAM. Beginning with 4.0, DOS allows a few special programs to be loaded before COMMAND.COM, so now the last 8 bytes of the MCB contain the name of the program that owns the ensuing block of memory. When run with DOS 4.0, ALIAS identifies COMMAND.COM by searching the chain of MCBs for the text string "COMMAND". When used with earlier versions of DOS, ALIAS relies on the tried and true assumption that COMMAND.COM resides in the first block of memory that owns itself.



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#### ALIAS Command

Douglas Boling and Jeff Prosise

December 26, 1989 (Utilities)



A TSR utility that enables DOS command-line editing and recall of previously issued commands and that permits assignment of long commands and environment strings to short synonyms ("aliases") or function keys.

Format

ALIAS [?][/U][/D][/E][/L] [/F [d:][path]filename]

. .

[/B nn] [/M nn] [/S nn] [alias [command]]

When loaded without any of its optional switches, ALIAS reserves a buffer size of 512 bytes for user-entered alias

strings and a command stack that permits recalling the last 16 commands issued. These defaults (/B 512 and /S 16) can be changed only at load time. At this time, too, the /F switch can be used with a filename (plus drive and path) containing regularly used allases (see Note).

Previously issued commands can be recalled to the command line with the Up and Down Arrow keys. When many commands are stacked, typing a few initial letters before hitting the recall key will speed retrieval by skipping commands that do not match the typed pattern. Use the optional JM m switch, where m is a number, to set a minimum length of command strings to be stacked. The default, JM, I remembers all commands.

Whether recalled or newly typed, command-line entries can be edited when ALLA's is loaded. The Left and Right Arrow keys move the cursor by character; CIT-Left and line ends. The De and Backspace keys delete characters; CIT-Backspace deletes the word at the cursor; and CIT-left deletes to the end of the line. Pressing Esc clears the command line and returns to the bottom of the command and an entries of the command and insert mode for character entry on the command line and insert mode for character entry on the command line.

The command ALIAS allas (command) is used to define an allas or command you have feel from a last or command you have feel from a command and a supple which a supple was been a supple which a carriage return. Defining an allas but omitting the command variable removes a provious fine assignment. The command variable removes a provious fine assignment command variable removes a provious fine assignment which was the command variable removes a provious fine assignment to make the command variable removes a provious fine assignment from the command variable removes the command variable removes the command variable removal to do not a supple command variable removal to the command variable command

CONTINUES

#### execution when the function key is pressed; otherwise, Enter must also be pressed. The command variable may include replaceable command-line parameters (for example, %1), as in batch files, Environment strings, such as a PATH string, may be used as the command variable by being placed between a pair of % signs, provided they do not begin with a numeral.

A list of active aliases can be obtained at any time by entering ALIAS with its /L switch. Alias processing can be temporarily disabled with the /D switch and reenabled with the /E switch. ALIAS ? brings up a help screen. The /U switch uninstalls ALIAS from memory, when possible.

A plain ASCII file containing regular user-defined aliases may be installed with the /F switch when ALIAS is loaded, as, for example, ALIAS /F C:\ BIN\MYALIAS.TXT. This file may be up to 32K and may also contain ALIAS optional switches, as in the sample below. Note that // and /\* may be used to add comments on the remainder of a line and that blank lines are not processed.

#### ALIAS BY MODEM

#### UTILITIES UPGRADES

Like all good software, the programs presented in PC Magazine are upgraded and improved. The only way to obtain the modified versions is to download them from PC MagNet. Here is a partial list of the programs that have been upgraded to fix minor bugs and system incompatibilities:

ANSI.COM. Version 1.3

CARDFILE.COM. Version 1.1 CHKFRAG.EXE, Version 1.2 (now works with volumes greater than 32MB) DIRMATCH.COM, Version 1.1 EMS40.SYS, Version 1.1 (fixes a problem that EMS40 had with Lotns 1-2-3) LITES.COM, Version 1.1 LOG.COM, Version 1.1 MENU.COM. Version 1.1 RN.COM, Version 2.0 (now works under DOS 4.x). SLICE, COM, Version 1,3

SNIPPER.COM, Version 1.2 ZCOPY.COM, Version 1.2 For a complete list of all the programs available from the PC MagNet Utilities Database. download UDCAT.ARC.

A downloadable index to PC Magazine's product reviews is also available, PCM.EXE is a selfextracting file that contains the Computer Library PC Magazine Reviews Index for issues from January 1988 to June 1989. This easy-to-use database is a subset of the Computer Library Periodicals Database, which is available on CD-ROM and on PC MagNet. It requires the search files in PCSRCH.EXE.

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Utilities

how many times you shell in and out of a program, ALIAS will be present and working when you finally exit the program and go back to the primary command line.

COMMAND EDITING AND STACKING ALIAS supplies its own buffered input function, which mimics DOS's function 0Ah but adds command-line editing and command stacking features. The command stack is nothing more than a buffer in which 128 bytes are set aside for each command to be stacked. Its size is determined by the /S parameter entered on the

command line: it defaults to 16 commands in the absence of such a switch. The format

of an entry in the stack is similar to that

used in the function 0Ah input buffer: the

first byte specifies the length of the ensuing string, while the bytes that follow contain the string itself. When the buffer is filled, ALIAS wraps around, overwriting the topmost command with the next one and updating a pointer that defines the current position in the command stack. This creates a circular queue that never runs out of space, similar

to that used by the BIOS keyboard buffer. Like the logic that parses the command line and calls the appropriate routines from a jump table. ALIAS's input function examines keystrokes as they come in, compares the ASCII and scan codes to a list of supported keystrokes, and vectors execution to the corresponding support routines. To see exactly how the various commandline editing features are enacted, you should examine the source code listings for the BACKSPACE and PRINTCHAR routines, which are called from the procedure labeled CMD, INPUT.

#### ALIAS TRANSLATION

When Enter is pressed, ALIAS terminates the command line with a carriage return and passes control to an internal aliastranslation routine. If translation is enabled. ALIAS calls the SEARCH\_ALIAS routine to see if there is a match between the first word on the command line and an alias in the alias list.

If an alias is found, it must be translated. As the alias is copied from the list to an internal buffer, it is scanned for any percent signs, which denote "soft" parameters (for example, replaceable parameters and environment variables). If a percent sign is found, the next character is checked to determine if it is part of a replaceable parameter symbol or an environment variable. If the character is a number, the parameter is assumed to be a command-line parameter, and control is passed to the SUBLINEPARAM routine; otherwise, SUBENVVAR is called to search the environment block for a matching variable

The SUBLINEPARAM routine scans the original command line entered to find the word indicated by the number. As with batch files, %1 returns the first parameter after the alias. %2 returns the second, and so on. The symbol %0 returns the original alias string without substitution.

SUBENVVAR searches the master environment block to find a match for the environment variable. The environment

ALIAS makes working with DOS a bit easier, and its usefulness is limited only by the extent of your

own imagination.

block is a series of ASCIIZ strings in the form VARIABLE\_NAME = VARIABLE, If a matching variable name cannot be found, SUBENVVAR returns nothing, and the translation process is continued as if the environment variable had not been included in the alias.

ALIAS is designed to make working with DOS just a little bit easier. After a while, the editing commands become second nature, and the command stack becomes impossible to live without. The aliasing feature may be the most important of all, especially if you're tired of waiting for one-line batch files to run from the disk. And best of all, its usefulness is limited only by the extent of your own imagination.

Douglas Boling is an electrical engineer who has been involved in the design of computer hardware and software for 13 years. Jeff Prosise is a contributing editor of PC Magazine.

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by Ray Duncan

# Power Programming

In the first three columns in this series on computer arithmic we looked at the classical algorithms for the four basic integer operations. We also devised a set of assembly language subrouniers for multipleprecision integer addition, subtraction, multiplication, and division. It 'stime to to venture forth from the relatively safe shallows of integer arithmicic into the treacherous depths of real numbers and flooting-point arithmicic.

A grade school student is introduced to the real numbers in stages. First, he gets the "counting numbers" (positive integers). Next, the negative numbers are added, completing the set of all integers. Finally, he comes to fractions and their decimal equivalents. To make these concepts easier to visualize, the teacher often uses a "number line": a horizontal line with arrows at both ends (pointing to negative infinity on the left and positive infinity on the right) and with a hashmark (signifying zero) in the middle. Once the integers (...-3, -2, -1, 0, 1, 2, 3 ...) are charted on the number line, it's a fairly easy jump to the notion that there are "numbers between the numbers." The fraction 1/2 is symbolized by putting a dot on the number line halfway between the 0 and the 1, for example. From there it's but another step to the realization that there are an infinite number of numbers between any two arbitrary points on the number line, the whole comprising the set of real numbers.

At some point in high school—if he chooses algebra, chemistry, and physics over machine shop and varsity athle-tiss—our model student is taught "scientific" or "exponential" notation. This is a tool that allows him to write down real numbers of any desired size or precision. For example, the fraction ¼ can be expressed in scientific notation as 2.5 10<sup>-1</sup>.

The "2.5" portion of the notation is called the mantissa or fraction or significand. It has one nonzero digit to the left of the decimal point, and the number of digits after the decimal point indicates the degree

## Arithmetic Routines for Your Computer Programs, Part 4

Floating-point numbers present problems not encountered when dealing only with integers, including the question of how to store them in memory.

of precision to which the number's value is known. (A mantissa in this form is said to be "normalized". The "10" portion is called the exponent or characteristic, it posteries the location of the declinal point cookbook full of rules for operations consumers written in scientific notation, such as "10 find the product of two numbers. written be mantisses and sum the powers of the exponents."
With such master of the real numbers. "With such master of the real numbers."

and the means to manipulate them in hand, outdorf, now a regular white kid, may be tempted to adopt a somewhat smig attitude toward matters mathematical. Never mind, his prematurely optimistic outlook will be demolished when he's confronted with imaginary numbers, irrinitesimals, and all the other counterintuitive mathematical things that go bump in the night.

FLOATING POINT ON COMPUTERS
While the methods we use to manipulate floating-point numbers on computers are certainly based on the fundamental rules and algorithms we were all taught way

back when, there are several important dif-

ferences we must bear in mind. For one thing, most computers and high-level language libraries support only a limited number of floating-point formats (typically only two), and these formats, by nature, have a finite precision and range. This means that you cannot possibly represent every real number as a floating-point number on your computer. In fact, the number of numbers that you can't express is infinitely larger than the number of numbers that you can represent. When your CPU or compiler was designed, its creators picked a floating-point data format (or formats) they felt would be sufficient for most "normal" applications and vet could be implemented reasonably efficiently. If the requirements of your particular application program fall outside the bounds foreseen by those designers, you either have to roll your own floating-point routines or do without.

Not only are your computer's floatingpoint numbers a minuscule subset of the set of real numbers, they do not map onto the real numbers in a uniform way. For example, if you plot the numbers that can be represented by a 32-bit integer onto the real number line, you'll see a set of points that march monotonically along the line from -2,147,483,648 (2 2,147,483,647 (231-1). But if you now plot the numbers that can be represented by a 32-bit floating-point number onto the real number line, you'll be in for a surprise. The number of numbers that can be represented in the floating-point format is exactly the same as for the integer format

#### Power Programming

(think about it!). But, as illustrated in Figure 1, the floating-point numbers are densely clustered around zero, and become increasingly sparse as the distance from zero increases. Of course, the smallest and largest floating-point numbers are far smaller (or larger) than the smallest and largest integer, but this dynamic range is gained at the expense of precision: there are only so many bits to go around.

Still a third set of new considerations arises from the fact that while people prefer to compute in base 10, computers find base 2 (binary) much more to their liking. As application designers and programmers, we like to keep everybody happy ("from each according to his abilities, to each according to his needs" as the famous coder Karl Marx enjoined in his 1875 tutorial, "Criticism of the Gotha Programme"). To do so, each time a number is input or output it must be converted from decimal to binary or vice versa. This caused no real problems when we were working with integers. It becomes a thorny issue with floating point, however, because some apparently quite ordinary decimal numbers cannot be expressed exactly in binary floating point (one such number is 1.0\*10-1.

BINARY FLOATING-POINT DATA FORMATS Once a decimal floating-point number has been converted to a normalized binary floating number, it can be thought of as having the form

1.bbbbb... • 2<sup>n</sup>

Where each bit b in the mantissa is a zero or a one. The mantissa is normalized by adjusting the exponent so that the most significant one bit is to the left of the binary point; in other words, the mantissa is always greater than or equal to 1 and less thon ?

How are these floating-point numbers actually stored in memory? The history of this topic is one that begins in utter chaos but (for once) has a happy ending. In the early days of computing, a thousand flowers bloomed and a thousand schools of thought contended, with the inevitable result that nearly every compiler and CPU used a different floating-point data format. This made it very difficult to transport data from one machine to another, or even from

HOW BITS REPRESENT NUMBERS IN FLOATING-POINT FORMAT -3.4 1030 3.4 103

Figure 1: While the number of numbers that can be represented by a given number of bits is the same for integer and floating-point formats, in floating point the range of numbers is greater, but they occur at increasing intervals as they get further away from zero.





Figure 2: The single-precision and double-precision floating-point formats specified by the ANSI/IEEE 754 Standard for Binary Floating-Point Arithmetic. The Standard also specifies "extended" single and double formats, which are not discussed here.

a program written in one high-level language to one written in another.

Fortunately, in the late 1970s, a concerted effort to standardize binary floatingpoint arithmetic was begun, first under the auspices of the ACM, and later under the IEEE Computer Society. This undertaking drew upon several proposals, the most important of which was the so-called KCS Proposal (written by Kahan, Connen, and Stone in 1978). These proposals, in turn, represented an integration of concepts and techniques that dated back to the earliest days of computer science. The IEEE committee's work resulted in the publication in 1981 of the draft IEEE 754 Standard for Binary Floating-Point Arithmetic. This was adopted (in a slightly modified form) as an official ANSI/IEEE Standard in 1985

The IEEE 754 Standard was principally directed at making floating-point calculations safe and predictable for programmers untrained in numeric analysis (that's nearly all of us!). It did this by specifying, in great detail, the degree of accuracy to which computations must be carried out. rounding behavior, error and exception handling, and the results of the basic floating-point arithmetic operations, comparisons, and conversions. The Standard also specified binary formats for floating-point numbers, formats that were rapidly adopted by the industry and are now widely supported in hardware and software.

The two most important floating-point data formats described in the IEEE 754 Standard are shown in Figure 2. The single-precision format occupies 32 bits (a double word for Intel processors). The

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#### Power Programming

double-precision format requires 64 bits (a quad word for Intel CPUs). Both formats consist of three fields: a sign bit, which is always the most significant bit, followed by the binary exponent, with the mantissa in the remaining, least significant bits. Single-precision numbers can take on values in the (approximate) range ±1.18\*10-38 through ±3.40 • 1038; double-precision numbers lie in the range ±2.23\*10-308 to ±1.80+10<sup>308</sup>

The sign bit is 1 if the number is negative and 0 if the number is positive. The mantissa is unsigned and does not change with the sign of the floating-point number. Because the mantissa is left-normalized. its most significant bit is (by definition) al-

The 8087 provided a hardware implementa-

tion of the entire IEEE 754 Standard.

ways 1. Consequently, the IEEE 754 designers pulled off a neat trick: they specified that the mantissa has an "implied leading bit," which is always I and is not present in the actual data. This allows an extra bit of precision to be squeezed out of each floating-point format.

The exponent field in both types of floating-point numbers is "biased"; that is, offset from zero by a fixed amount. For single-precision numbers, which have an 8-bit exponent, 127 (7Fh) in the exponent field corresponds to a true exponent value of 0. Double-precision numbers, which have an 11-bit exponent field, use an exponent bias of 1,023 (3FFh). This bias allows the reciprocal of any normalized floatingpoint number to be represented without underflow. The relative sizes of the exponent fields in the two formats were chosen so that they would allow a double-precision number to accommodate the product of as many as eight single-precision numbers without the possibility of overflow.

The exponent of an IEEE 754 floatingpoint number can also take on two "mag-

dled in a special way (Figure 3). If all bits of the exponent are zero, then the floatingpoint number is either zero or a "denormalized" number-the result of a "graceful underflow" (more about this in a later installment). If all bits of the exponent are set, then the floating-point number represents either infinity or a special signalling

A couple of practical examples of binary floating-point data will help clarify the way the standard works. Consider the 4byte (32-bit), single-precision floatingpoint number

41h 26h 66h 66h

value: NaN (Not a Number).

We see that the sign bit is 0, the biased exponent is 10000010B or 82h, and the mantissa (after restoring the "implied leading bit") is

or A00000h. Correcting for the exponent bias, we have 1.010B\*23, or 10 decimal. As another example, consider the double-precision floating-point number

arh seh seh seh seh seh seh seh

which occupies 8 bytes (64 bits). The sign bit is 1, the biased exponent is 01111111110B or 3FEh, and the mantissa (after inserting the "implied leading bit") is 100000000000000h. Correcting for the exponent bias, we have -1.0B\*2" -0.5 decimal.

NUMERIC COPROCESSORS

The ANSI/IEEE 754 Standard would have been less influential had it not been for Intel's 1980 release of the 8087 numeric coprocessor for the 8086 and 8088 CPUs. The 8087 provided a hardware implementation of the entire (draft) IEEE 754 Standard, even down to its most esoteric aspects (such as supporting two flavors of infinity: affine and projective). This chip itself quickly became the vardstick by which the compliance with the impending Standard of all other CPUs, numeric coprocessors, and software floating-point libraries was judged. The 8087 also brought an unprecedented (and largely unanticipated) amount of number-crunching power within the reach of every microcomputer user. This made it possible to migrate many demanding minicomputer and mainframe applications onto personal computers for the first time.

The 8087 was followed by the 80287 numeric coprocessor in 1983, and by the 80387 numeric coprocessor in 1987. Designed to work with the 80286 CPU, the 80287 was the first of the Intel coprocessors to support memory protection and multitasking. The 80387, designed to work with the 80386 CPU, was enhanced with several powerful new trigonometric instructions. Each successive chip supnorted a larger memory address space, and each benefited from the technological advances in large-scale integration made during the period. These included both an increase in clock speeds and a decrease in the number of machine cycles required for



Figure 3: The IEEE 754 Standard reserves certain exponent values. Floating-point numbers with all ic" values, causing the number to be han-bits zero or all bits set in the exponent field are trapped and receive special treatment

and so on)

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#### **Power Programming**

each floating-point operation. For a typical floating-point instruction mix, the performance of the 20-MHz 80386/387 combination is about 16 times better than that of a 5-MHz 8086/8087 duo.

The 8087, 80287, and 80387 chips are called "coprocessors" because they are closely coupled to the system's CPU, have a highly specialized instruction set, and cannot function alone. By sharing the same data and address bus as the main CPU, the coprocessors monitor the CPU's instruction stream as it is fetched from memory and flows by on the data bus. Floating-point instructions begin with a special "escape code" that is recognized and acted upon by the numeric coprocessor; the CPU essentially ignores the floating-point instructions except to perform address calculations on behalf of the numeric coprocessor when they are needed.

The 80x87 coprocessors were not the first floating-point arithmetic chips available for use with microprocessors. A number of early 8080, Z-80, and even 8086/88-based microcomputers had sockets for the AMD 9511 and 9512 chips. which supported 32-bit and 64-bit floating-point operations, respectively. But the AMD products were not coprocessors (they were addressed through an 8-bit I/O port like a peripheral device). Moreover, they used nonstandard data formats, were slow and clumsy to program, and enjoyed little if no support in commercial, massmarket software packages. The 80x87 chips were the first hardware numbercrunchers that were cheap enough, and pervasive enough (thanks to the 8087 socket built into the very first PC motherboard), to motivate mass-market software publishers to have their programs check for the presence of a numeric coprocessor and use the coprocessor if it was available.

In the next installment, I'll discuss the architecture of the 80x87 series in more detail, and present routines that allow you to detect and exploit numeric coprocessors in your own programs.

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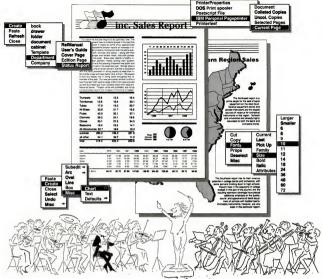
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# Spreadsheet Clinic

UNDERLINING LABELS

Like other users of Lotus 1-2-3, I like to underline many of the labels in my worksheets. To do this, I used to type a series of hyphens into the cell that is below the label I wanted to underline. Now I just use the macro that is shown in Figure 1, which automates this process.

In order to use this 1-2-3 macro, position the cell pointer on the cell that you want to underline and press Alt-U. This copies the entry into the cell immediately below it and moves the cell pointer there. The next statement puts the copy of the label onto the Edit line and deletes all but the label prefix. For example, if the cell pointer had been on cell Z11, which contained the label "1st Quarter, 1-2-3 would have pressed the backspace key 11 times, thereby leaving only the label prefix " on the Edit line.

At this point, 1-2-3 executes the (For) statement in cell B3. Because the cell named CHAR (B6) contains the label '-. 1-2-3 now types one hyphen for each character in the label. Since the macro hasn't locked the modified label back into the current cell, the @CELLPOINTER function returns the length of the label that 1-2-3 copied into that cell originally. These hyphens will appear to the right of the label prefix on the Edit line

As soon as 1-2-3 has made one pass through the loop for each of the characters in the label, it presses the Enter key. This replaces the label in the current cell (the cell below the one that contains the label you want to underline) with the new label-one

- UNDERLINING LABELS: Here's a handy macro that enables you to derline 1-2-3 labels quickly and easily.
- LUCID 3-D PRINTING: An easy technique that lets you embed printer codes in Lucid 3-D spreadsheets.
- COLORING EXCEL WORKSHEETS: Assigning colors to different valu es makes a worksheet easier to read-but be aware that it could significantly alter your results.
- COUNTING WEEKDAYS: Calculate the number of weekdays in a given period using either Lotus 1-2-3. Microsoft Excel. or Quattro.

are characters in the cell above it. Since this

label retains the same prefix as the original label, each of the hyphens will be aligned undemeath one of the characters in the original label. Michael D. Thyfault

that consists of as many hyphens as there LaGrange, Illinois 1-2-3 MACRO COMPLETE LISTING /c"(Down)"(Down) (Edit) (BS @LENGTH(@CELLPOINTER("contente")))
(For COUNT, 1, @LENGTH(@CELLPOINTER("contente")), 1, CHAR) CHAR

Figure 1: This macro automatically figures out the right number of underscores to use and then underlines the labels in a worksheet.

This macro makes it easy to under-line labels. As an alternative to this macro, however, you can use a formula in the form

@IF(@CELL("prefix".cell)=""". @REFEAT("-", @LENGTH(cell)), @IF(@CELL("prefix".cell)=""". @REPEAT("", @INT((@CELL("width",cell)-GLENGTH(cell))/2))4 GREPEAT( \*-\*, @LENGTH(cell)), @REPEAT(\* ", @CELL("width", cell)-CLENGTH(cell)-1)4 @REPEAT("-",@LENGTH(cell))))

to underline labels. To do this, simply enter this formula into the cell below the one that you want to underline, substituting the address of the label-containing cell for the word cell in the formula. When 1-2-3 recalculates this formula, it will return a string that consists of one hyphen for each of the characters in the label, plus enough leading space characters so that each hyphen appears precisely underneath one of the characters in the label. Each time you recalculate the worksheet, 1-2-3 will update the result of this formula, adjusting it for changes in column width, label alignment, and so forth.

#### LUCID 3-D PRINTING

Here's a technique that makes it easy to embed printer codes in spreadsheets done in Lucid 3-D. First, create a label file (using Lucid's NotePad) containing the printer codes you use most. Each line of the file should contain a description of the attribute followed by the code that invokes that attribute. For example.

Bold On (27)(69) Bold Off (27)(76) Italic On (27)(52) Italic Off (27) (53)

Be sure to give the file an .LBL extension when you save it.

Once you have created this file, you can copy codes from it into a cell of a worksheet

#### Spreadsheet Clinic

First press F2, F6, and then F6 again to reveal the names of all the .LBL files in the current directory. Highlight the nama of the file that contains the printer codes and press Enter. The file will be displayed. Then move the highlight to the line that contains the code you want to ambed and press Enter. The line that contains the printer code will be placed on the Edit line of your spreadsheet. Use tha F8 key and the Right and Left Arrow keys to select the code. Press Del to cut it to the clipboard and Esc to clear the entry from the edit line. Finally, move the cell pointer to the cell into which you want to antar the coda, prass Ins. choose Taxt, and press Enter. Lucid will copy the coda from the clipboard into tha current cell.

Since Lucid raplaces some ASCII codes with the characters they represent. the code that it entars into the cell may not look the same as it does in the file. Howev-

ar, it will invoke the appropriate attribute.

Robert Folley Stowe, Vermont

You can use this same technique to worksheet. To do this, follow the steps outlined above until you have used the Del key to cut the code to the clipboard and pressed Esc to clear the Edit line. Then issue the /Print Options Setup codes command, press the Ins key, and choose Yes.

COLORING EXCEL WORKSHEETS Using Excel's custom formats, you can display different types of antries in various colors. The custom formats allow up to four sections, which control the display of positive and negative values, 0, and text.

To assign a color, insert the nama of tha color (red, green, blue, yellow, magenta, cyan, black, or whita) in the section of the format that controls the display of that type of entry. Be sura to enclose the name of the color in square brackets and separate aach section from the next with semicolons

For example, the format

[Red];[Blue];[Yellow];[Green]

commands Excel to display positive values in red, negativa values in blue, 0 in vallow, and taxt in green. The format

[Cven 16.888: [Hagental-8.888

instructs Excel to display positive values in cvan with comma separators and to display negative values in magenta with comma separators and a laading minus sign.

Excel allows you to control the display of only tha four types of entries mentioned above, but you can assign colors based on almost any criteria. You can even transform antries so that they fit into one of the four color-controllabla categories, then creata a custom format that assigns this category the color you want

Suppose that cell G12 contains tha formula =C12+E12 and that cells C12 and E12 always contain positiva values. You'd lika any result less than or equal to 500 to be displayed in blue, and results graater than 500 but less than or equal to 750 to be displayed in red; and if they're greater than 750, displayed in green. You also want all results shown with comma separators and

rounded to the nearest integer. To do this, replace the formula in cell G12 with the formula

=IF(C12+E12<=500.C12+E12. IF(C12+E12<-758,-1\*(C12+E12), FIXED(C12+E12,0)))

and assign the format

[Blue]#,###;[Red]#,###;;[Green]

to this cell. Now, if the sum of the values in cells C12 and F12 is less than or equal to 500, the function returns that sum and, since it is a positive value. Excel displays it in blue, with comma separators and rounded to the nearest integer.

If the sum of the values is greater than 500 but less then or equal to 750, Excel

multiplies it by -1. Since the function will now return a negative value, the second portion of the format controls its display. [Red]#.##0 instructs Excel to display the requite in red and round the value to the naarest Integer, with comma separators, but without a laading minus sign. Consequently, if the sum of the values in cells C12 and E12 is 567.89, Excel will display it as

568, in red characters. If the sum of the values is creater than 750, the function FIXED(C12+E12.0) will return tha taxt form of the sum, rounded to the nearest integer, with comma separators. Since the result is a text value, the fourth part of tha format determines that it's displayed in green (as shown in Figure 2).

Cam Larson Culver City, California

This technique is useful in a variety of situations. However, the second part of the previous example also shows that it is potentially hazardous since the format falsely represents the function. If the sum of the values in cells C12 and E12 is greater than 500 but less than 750, the function will return the negative form of that sum. However, the format obscures the minus sign. Therefore, it looks as if the function returns a positive value rather than a negative one. Similarly, if the sum is greater than 750, Excel will return a text value rather than a numeric value.

In addition, formulas that reference these functions won't return the results you would expect. For example, if the sum of the values in cells C12 and E12 is 567.89.

the formula =G12+1 would return the value -566.89, not 569. Although Excel dis-



Figure 2: Excel lets you assign up to four colors to different types of values. This makes it easier to quickly interpret formula results displayed on the screen.

#### Spreadsheet Clinic

plays the value 568 in cell G12, the formula uses the value -567.89, which is the actual result of the function in this cell. Similarly, if the sum of the values in cells

You can display different types of entries in various colors in Excel.

C12 and E12 is 890.12, the formula =SUM(G12.1) would return the value 1. not the value 891. Although Excel displays the value 890 in cell G12, the formula uses the actual result of the function-the text value 890-which, in the context of a SUM() function, has the value 0.

#### COUNTING WEEKDAYS

7)=8,1,@IF(@HOD(start,7)

I sometimes need to calculate the number of weekdays in a given period. To do this, I use a formula in the form

@INT((end-start+1)/7)\*5 +SHOD(end-start+1,7) -81F(9HOD(atart, 7)=1, @IF(@NOO(end-start+1,7)>=1,1,0), SIP(SMOD(start,7)=S. 91F(9MOD(and-start+1,7)=1,1, 917(9MOD/end-start+1.7)>1.2.8)). @IF(@MOD(start,7)+@MOD(snd-start+1,

+8MOD(end-atart+1,7)>8,2,8)))) where start is a reference to a cell that contains the serial date value of the first day in the period, and end is a reference to a cell that contains the serial date value of the

final day in the period. There are three functional parts to this weekday-counting formula. The first, @INT((end-start+1)/7)\*5, counts the number of weekdays in complete 7-day increments within a period, beginning with the starting date and including the ending date. The second part, +@MOD(endstart+1,7), counts the remaining days (both weekdays and weekend days) in a period. The remaining formula calculates

the number of weekend days included in

the result returned by the second portion of the formula, then subtracts that number from the sum of the previous two parts.

For example, suppose you want to calculate the number of weekdays between and including July 1, 1989 and July 31, 1989. You would simply enter the function @DATE(89.7.1) into cell B1, the function @DATE(89.7.31) Into cell B2, and

@INT((B2-B1+1)/7)\*5 +8NOD: B2=B1+1.75 -8IF(8MOD(81,7)=1,

@IF(@HOD(B2-B1+1.7)>=1.1.8). @IF(@MOD(81,7)-@,

@IF(@HOD(B2-B1+1,7)=1,1, @IF(@MOO(B2-B1+1,7)>1,2,8)), @IF(@HOD(B1,7)+@HOD(B2-B1+1,

7)=8,1,81F(8MOO(81,7) +@MOD(B2-B1+1,7)>8,2,8))))

into another cell of the worksheet. Since the period described by these two dates spans 4 weeks, the first part of this function returns the value 20. The second returns the value 3-the number of days in excess of the complete weeks. Since 2 of the 3 extra days are weekend days (Saturday, July 29, and Sunday, July 30), the third part of this formula returns the value 2. Consequently. the formula as a whole returns the value 20+3-2=21-the correct number of week days between and including these 2 days.

Grand Britt

Portland, Oregon

This weekday-counting formula works quite well in the Quattro program as well as Lotus 1-2-3. And you can also use the function

-INT((end-start+1)/7)\*5

+MOD(end-start+1,7) -IF(WEERDAY(start)=1, IF(MOD(endstart+1.71>=1.1.6). IF(WEEEDAY(start) +HOD; and-start+1,7)=0,1,IF(WEEKDAY (start)+MoD(end-start+1,7)>8,2,0)))

instead, if you use Excel.

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## 1J. By Bubenking User-to-User

#### MAXIMIZING MEMORY

Recently, a friend of mine was working with a very large file when he began to get warnings that he was running out of memory. He needed to make his file larger still, so he asked me what he could do to get more memory. After determining what he actually needed, I advised him to delete some of his TSRs temporarily to gain a few more

The blank look that followed prompted me to look at his system. Pointing to a large block of commands in his AUTOEXEC .BAT. I asked, "What are these?" Sheepishly he replied, "Oh, those are just a few little fixes that I've collected." The "few" were actually 17. I had never seen that many TSRs live with each other before. "But they're only a couple of bytes each!" he said. A directory check confirmed that the files contained only between 20 and 350 bytes each.

Tve totalled them up and they use only a kilobyte or two," he said. Running the DOS MEM command and totaling the result produced a startling revelation and confirmed my guess: they really occupied almost 20K of memory.

It took a little while for me to explain to him that for each "little fix" of his. DOS actually allocated a good bit more memory than he had thought. Each program had its own 256-byte Program Segment Prefix (PSP), a part of any active program. Each also had its own copy of the environment that ran 60 or more bytes in length. This was because of the simplicity of the programs he was using, since most just latched onto one or more interrupt vectors and then terminated without releasing the environment space back to DOS. The little program that "used only 20 bytes" actually used over 300! Not much memory by itself, but it quickly added up. And, inevitably, unusable small holes had also developed in the map of his system's memory.

Ruthless weeding of unnecessary programs freed up almost 17K, Temporarily removing some of the larger commercial programs gave him much more.

- MAXIMIZING MEMORY: Those tiny TSRs take more RAM than you think.
- LOG YOUR COMPUTER USE: Keep track of the time you spend with various applications.
- SCHEDULING AUTOMATIC BACKUPS: Don't want to back up every day? How at every five days instead?
- **MERGING PROGRAMS** AND DOCUMENTATIONS Two ways to add notes to seldom-used utilities.

His CONFIG.SYS file was also a mess He had used a "more is better" philosophy and had nearly maxed out almost every DOS command. A little paring on the size of his BUFFERS, FCBS, FILES, STACKS, and LASTDRIVE commands freed still

more memory Mark Treadwell

LaVale, Maryland

Every TSR gets a complete copy of your environment. Some of of your environment them return the space allocated for the environment to DOS, but quite a few do not. If you've expanded your master environment with a SHELL = statement in CONFIG.SYS, and if you've filled it with a long PATH, a fancy PROMPT, and scads of variables, you could be losing hundreds of bytes with every TSR you load.

There is a simple solution that will save you most of those bytes. Load all your TSRs before you set a PATH, PROMPT, or any other variables. That way they'll get a minimal environment, containing only the COMSPEC variable, set by DOS itself to contain the full path of COMMAND .COM. If you really want to be frugal, you can experiment with clearing the COM-SPEC variable and restoring it after you load your TSRs.

#### LOG YOUR COMPUTER USE

Scott Evans's suggestion for automatically logging each time your computer is booted (User-to-User, February 28, 1989) prompted me to send a hatch file Luse to record the time I spend working with QuickBASIC. The method that I use, however, is somewhat different because it doesn't require changing the system prompt or invoking a secondary command processor. Instead it makes use of DOS's DIR command and FIND filter

QB.BAT (Figure 1) keeps a record of each time I start or end a session in Quick-BASIC in a file called OB LOG. (It assumes that QB.LOG is in subdirectory CAREC-ORDS and the QuickBASIC program file. QB.EXE, is in subdirectory C:\QB45.)

The third line in QB.BAT creates a temporary zero-length file called START.OB. The fourth line appends the directory listing of START,QB to QB,LOG after passing it through the FIND filter to strip off unwanted information such as the "drive volume label," "number of files," and "bytes free" statements generated by DIR. If QB.LOG doesn't exist, line four will create it.

Line five then erases START.QB and the next two lines put you into the application program, QuickBASIC.

When you exit from the application, the process is repeated except that this time the temporary zero-length file is called END.QB. After you run QB.BAT a couple of times. QB.LOG will look something like the following:

START QB 9 2-12-89 3:05p 4:57p END on e 2-12-89 START OB 6 2-14-89 8:44a END QB Ø 2-14-89 12:21p

You can create an automatic logging system for almost any application program

#### User-to-User

by replacing the letters QB in this example with a two- or three-character mnemonic representing the specific application whose use you want to track. You can even have several batch files for different applications, each appended to one common LOG file. The listing will identify the application with your two- or three-character mnemonic and will indicate the start and end times of each period of use

Dick Juhrden Wilmington, Delaware

To claim a tax write-off on a computer that's used for both business and personal work, you need a contemporaneous log of its use. LOG BAT in Figure 2 is a slightly expanded version of the logging batch file above. one that you could modify to log all your use of the computer. In this example, there are four two-letter codes for programs, two for business and two for fun. LOG.BAT records start and end times for each of these programs. To insert a real application in place of the dummy ECHO state-

ments, just enter the program name. If the program can take command line parameters, add them after the program

name: WP %2 %3 %4, for example, Remember to start with %2, since %1 is the program code. Then the command LOG WP BUSINESS.DOC would load the file BUSINESS.DOC into your word processor and automatically log the time you spent working on it.

This method does keep the disk spinning, what with creating the zero-length file, calling for a directory, filtering through FIND, writing to the log, and deleting the file. You'll notice a certain hesitation when you start your programs. If you have a RAMdisk, create both the START and END files on it-that will speed things up.

#### SCHEDULING AUTOMATIC

BACKUPS

marker file

If you're like me, either you don't use your computer every day, or you simply don't want to go through a backup of your data files each time you use your system. Here is a simple way to have your AUTOEXEC BAT back up your data files every fifth time you start your computer.

The batch lines in Figure 3 check for the existence of five zero-length files. Depending on which files exist, the routine either renames the existing files or backs up the system's data directory.

In this example, the routine changes to the DOS directory (of course, you could use any subdirectory) and checks which COUNT files exist; COUNT5, COUNT4, COUNT3, COUNT2, or COUNT1, These are just marker files, and since they have zero length, maintaining them in a subdirectory sacrifices no disk snace

If any marker file except COUNT5 exists, the routine increments the count by renaming the files, then returns control to AU-TOEXEC.BAT. If COUNTS exists, the routine backs up the files in the DATA directory and resets the count by renaming the

To use this routine, first add the lines from Figure 3 to your AUTOEXEC.BAT using a text editor. Then create a zero-length marker file called COUNT1. You can do this by entering REM > COUNT1 at the DOS prompt. When finished, the routine will back up your system every five times you boot it.

If you want the routine to back up your system less often, modify the routine to check for a higher marker file. For instance, if you want the routine to back up after eight boots, change it to back up when COUNTS exists and add IF EXIST lines for COUNTS, COUNTS, and COUNTS. Note that you must always check from high to

```
QB.BAT
                                                                         COMPLETE LISTING
TYPE START.QB > START.QB
DIR C:\START.QB | FIND "START" >> C:\RECORDS\QB.LC
DEL START.QB
 CD\0845
DIR CI\END.QR | PIND, "END" >> CI\RECORDS\QB.LO
 DEL END. OB
```

Figure 1: This batch file logs the time spent working in QuickBASIC. You can easily adapt it to keep track of the time you spend working with other applications.



Figure 2: You can use this batch file as a model for a system that logs all of your computer usage.



intel®

## User-to-User



Figure 3: Add these lines to your AUTOEXEC BAT file, and you'll automatically back up your data every fifth time you turn on the computer.

low; otherwise one line will create the file the next line is looking for.

Charles J. Williams, Jr. Virginia Beach, Virginia

In this column, we've given you day, or on a particular day of the week, or at a particular time. All of these files assume you use your computer every day. If a particular system gets only occasional use, you need a different sort of batch file. A zero-length file is just the thing for tracking, since it uses no disk space besides its 32-byte directory entry.

To suspend your "every so often" action temporarily, just delete the COUNT file. When you want to start it again, give the command REM > COUNT1 to recreate the file.

### MERGING PROGRAMS AND DOCUMENTATION

PC Magazine's DR.COM (Programming) Utilities. August 1987) is one of my most used utilities because it allows viewing of all file types. It's interesting to look at the guts of programs and DOS commands. I almost always discover something I didn't know about these programs by seeing all their different messages at once.

I've accumulated a large number of programs, but since I use them only occasionally, it is difficult to remember their exact syntax, parameters, and switches. Many of the programs have instructions embedded within, and I use DR to review them, but others require a tedious search through the

manual. I came up with an easy way to add my own notes and comments to any .COM or .EXE file without affecting how it runs. Weeks or months later I can view these

notes with DR.COM to jog my memory. Let's say you want to add some instructions to the program ASSIGN.COM. The easiest way is to use a batch file such as NOTES.BAT (Figure 4) to insert the comments automatically. Note that each line is successively appended to ASSIGN.COM using ECHO and the redirection command

>> You can't use anole brackets (<>) within your comments when using this method. Instead use curly brackets ({ }) with the understanding that they really mean angle brackets. The piping sign (1) can't be used

Of course this method would quickly become tedious if you wanted to add more than just a few lines of text to a program file. To insert pages of documentation, you can concatenate a program file with a documentation file. The documentation file can either be one you prepare yourself or one that accompanied the program, just as long

space. Combining the two files of 152 and 745 bytes yields a single file of 897 bytes, using only one cluster instead of two as for the original two files.

I regularly use both methods to add notes to .COM and .EXE files, and have encountered no problems running the programs later

R. Vaillancourt Kingston, Ontario Canada

I ☐ For most small utilities, you probably won't do any harm by appending the documentation to the program. The program will simply execute as usual and end when it reaches its final command. But do be cautious using this technique, especially with RAM-resident utilities (TSRs). It's conceivable you could end up loading the appended documentation into RAM along with your utility, thus wasting RAM. Always save an unmodified copy somewhere, if only on a backup floppy, in case problems arise.

If you do try this on TSR programs, note how much RAM they take before and

| NOTES.BAT   | d/write>>sesign.com |   |
|---|---------------------|---|
| DION Notes:>>aevign.com<br>CROO his program redirects read/write requeste>>aeeign<br>DION of from one or more drivee to another drive.>>aeeign<br>CROO frample: aeeign are bee (Requests to read/write>-<br>DION of the drive A/B will be redirected to drive ().>>ae<br>CROO to drive A/B will be redirected to drive ().>>aeeign ().>>ae |                     | 1 |

Figure 4: You can use DR.COM or any other program that allows viewing of binary files to look at the usage instructions this batch file adds to ASSIGN.COM.

as it's a pure ASCII file Assume you want to combine two files, CURSOR.COM and CURSOR.DOC, which respectively contain 152 and 745 bytes. The syntax to enter at the DOS

COPY /B CURSOR.COM+CURSOR.DOC CURSOR . CON

prompt is

The /B means that the files will be treated as binary files; if you omit it, you'll trash the files. After you issue this command, the documentation will be an integral part of CURSOR.COM, and you may erase CUR-SOR.DOC. Whenever you want to view the documentation, use DR.COM to browse through CURSOR.COM.

There are other advantages to combining files, such as reducing disk clutter. In the above example, the gain is one cluster. Even the smallest file automatically takes one cluster (usually 1K, 2K, or 4K) of disk

after the change. The DOS 4.0 MEM /PROGRAM command shows you each program's size, or you can use one of the many memory-mapping utilities such as PC Magazine's PCMAP. If these options aren't available, run CHKDSK before and after loading the program and calculate its memory use by the difference in the "bytes free" figure. If the RAM usage increases, don't use the program-replace it with the unmodified backup.

### SHARE YOUR SECRETS

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## edited by Craig L. Stark

# **Power User**

### SEARCH AND DELETE— A NEW TWIST

The Ex-Replace command in Microsoft Word, Versions a A and 5.0, will let you search for specified text and either replace it with other text or delete II. The Ex-Replace will explain a similar in that it will explain a similar in that it will explain a serior for a specified spile and will explain a serior for a specified spile and diese the text formatted with that style. Such a command would be useful when you need to create a version of a file with all hidden or attributionary to the serior of the spile with all hidden or attributionary to the serior of the serior of

paragraphs formatiled as needings. The macro in Figure 1 takes advantage of the Esc Format sEarch command to add this search-and-delete capability to Word. The macro prompts for the style to search for gives you the option to confirm each developed the confirm each developed the confirm each developed the confirmation of t

Stephen H. Skiles Battle Creek, Michigan

This search-and-delete macro can indeed be useful. However, keep in mind that it is not necessary to remove text if you only want to keep that text from printing. For example, suppose

- SEARCH AND DELETE—A NEW TWIST: A simple macro that lets you search for and delete text formatted in a given style.
- MIXING dBASE FIELDS: Combining different fleids to save disk space can be counterproductive.
- A TIP FOR MACRO PROGRAMMING: Surprise! WordPerfect 5.0 variables accept commands.

you want to avoid printing text that has been formatted as strikethrough on your stylesheet. You can go to the Gallery and change the format of the style to hidden text. As long as hidden text is set to No on the Print Options menu, anything format-

ted in that style will not print.

Also note that although stylesheets unquestionably give you more control over your format, you can build a similar macro to search for and delete text that has been formatted directly. To search for character formats, eliminate the first line of the macro in Figure 1; this line asks for the style to be deleted. Then change the third line to

<Ctrl PgUp><Ctrl Esc>facd\*pause\*
<Enter>

This calls the Esc Format sEarch Character menu, then pauses so you can define the character format for which it's to search. You can also search for and delete directly formatted paragraph formats by changing the third line to

<ctrl PgUp><ctrl Esc>fepd\*pause\*
<Enter>

instead. This variation calls the Esc Format sEarch Paragraph menu, then pauses for you to define the paragraph format for which it's to search.—M. David Stone

## MIXING dBASE FIELDS

I keep a large mailing list of residences and businesses. To save disk space, I've combined the last name and company fields; if the record is a business, the company name goes in the Lname field and the Fname field is left embt.

But this creates a problem with mailing labels, because even if the Fname field is TRIMmed, there is a space between Fname and Lname, and it appears to the left of every company label. To correct this, I use both of dBASE's TRIM functions in the Label Form's first line; for example,

LTRIH(TRIH(Fname)+\* "+Lname)

Gary M. Ciborowski
Perry Hall, Maryland

This is a good solution to a problem that shouldn't exist, since it's generally bad practice to mix different entities (like company and last name) in a single field. Suppose oy susdenly need to make personalized mailings to such a file! What if a record needs both a company and a last name? Then, too, com-

SEANCH-MO-GELETE MACINO

SET distay - TROYS to be deleted.

SET distay - TROYS to be deleted.

SET props - "at-valety props - "at-vandid for props - "at-vandid

Figure 1: This macro for Microsoft Word, Versions 4.0 and 5.0, searches for text formatted in a given style, then deletes the text. Note that it gives you the option of confirming the deletions.

## Power User

pany names tend to be much longer than last names, so some disk space is wasted in the combined field, anyway.

A better solution is to expand the structure to include separate company and last name fields. The residential records will have an empty Company field, while business records will have empty Lname and Fname fields.

To produce an alphabetical listing, you then create a conditional index, as follows:

INDEX ON IIF(company> \* \*, company, lname)

This works in all dBASE versions and clones starting with dBASE III Plus. You can get around SORT's inability to deal with conditional expressions by performing the INDEX command and then COPYing the file while the index is active. The Label Form's first line would be

IIF(company>" , company,; LTRIM(TRIM(Pname)+\* \*+Lname))

In other words, if there's anything in the Company field, print that; otherwise, print the Lname and Fname fields.

If you must keep both Company and LastName in the same field, here are a couple alternatives that allow better sorting. The first is to add a 1-byte code field to distinguish companies from residences. The second involves entering business names in uppercase and residences in upper- and lowercase. Then you can distinguish between the two types by testing whether Lname = upper(Lname)

If a company name is prefaced by an article or something that would spoil its alphabetical sequence, either alternative will let you hold it in Fname. For example, The Brown Company should not be sorted with the Ts; so in this case, The would be put in the Fname field so that the record would be sorted on Brown Company .- Brad Stark

### A TIP FOR MACRO PROGRAMMING

While developing a macro-based application for a client, I had to create unique filenames for a series of closely related, very similar files. And because DOS filenames are seldom long enough to be informative. UNIQUE.WPM

COMPLETE LISTING

the format of the deteratring to the end of the file Date/Outline) f%2%1%7.%9(Enter) (Enter) (;)Set-ver2-to-eccept-the-new-filename-[wild-indirection-here]

(ASSIGN)1"(Mecro Commands)31" (;)Now-thet-ver1-holds-the-commands-to-accept-material-from-d Date/Outline)1(Block)(Bome)(Left)(VAR 1) ; )Reset-the-dete-format-to-normal

Date/Outline)F3-1,-4(Enter)(Enter ;)Seve-the-file-with-new-unique-file-neme" (Save) (VAR 1) (Enter)

Floure 2: UNIQUE.WPM saves the current file under a unique filename and the filename of the document on the hard copy.

UNIQUE.WPM, shown in Figure 2, demonstrates how I did this, as well as showing an absurd limitation of WordPerfect macros

For the purpose of this project, a unique filename consists of a single character indicating the type of document followed by pairs of digits representing (in order) the year, month, day, hour (24-hour clock), and minute. Getting the date and time information for branding the file is simple enough with the date text function. However, naming the file requires putting all the information into a macro variable, which requires indirection. The macro assumes that the cursor is located at the end of the document-type character portion of the filename and that nothing else exists on the same line as the filename

The first line of UNIQUE WPM changes the date format into one usable as the last characters and extension of the filename. The second assigns to the macro variable 1 keystroke that enters a block of characters

from the document into a macro variable if a macro weren't running. The macro next appends the date por-

tion of the filename to the single character and blocks the whole filename. It then expands the macro variable, which puts the whole block of text into the same variable. It saves the file, with the expansion of the variable providing the filename.

I suspect that the WordPerfect 5.0 macro language is one of the computer lanquages that is not quite sure what is data and what is program. I am sure that some readers will be able to exploit this feature in some truly remarkable ways.

Thompson Freeman Charlotte, North Carolina

₩ordPerfect 5.0 variables supposedly hold just text and codes. How amazing to find that they can hold commands, as well. Mr. Freeman calls this fact an "absurd limitation." I call it an

opportunity, and the example macro proves my point.

Each time you run UNIOUE.WPM, it saves your document under a different name. You'll use a lot of disk space that way, but you'll also have an audit trail of document changes. The current name remains in {VAR 1}, unless some other macro changes it. You could edit UNIOUE WPM to insert the contents of {VAR 1} into a header or document summary before saving the document.

For a less complex example that puts commands in a variable, create a macro like this one:

(ASSIGN) 1" (List Files) (Enter)" {VAR 1}

The first line assigns the two keys F5 (List Files) and Enter to variable 1. The second line simply inserts variable 1 into the text The commands take effect just as if you were typing them.

It should be possible to simplify certain macros that require lots of IF or CASE tests using this technique. Rather than test many separate options, simply build up the appropriate set of commands in a variable and then execute that variable. I'll be interested to see how readers use this technique.-Neil J. Rubenking

## SHARE YOUR POWER

bar in the Utilities column)

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# edited by Tony Rizzo

# Languages

## CREATING REALLY TINY TURBO C.COM FILES

Craating truly tiny programs usually raquires the use of assembly languaga. Though C is very afficient, as far as highlevel languages go, aven a simple C program like

```
main(void)
{
   puts("Nello, world");
```

will create a 4,262-byte. COM file using the Turbo C Tiny memory model. This .COM file will include the startup code for preparing command line arguments and other facilities that this program doesn't use.

Because I wanted to create some very tiny programs, I began to modify the startup code for the Tiny memory model, which resulted in TEENY.ASM, shown in Figure 1. The source is assembled with TASM or an equivalent assembler into an object file with the name COT.OBJ.

To my surprise, I discovered that this mamory modal requires hardy any code at the sail. The startup code only needs to define the segments and groups, as wall as reserve 255 bytes for the Program Segment Prefix. You will need to make sure that you place main() at the bagining of your source file, so that you will not need a jump instruction to act than program startad.

■ CREATING REALLY TINY TURBO C.COM FILES: Use the new startup code provided here to eliminate unneeded .COM file overhead.

■ GOTO ENHANCEMENT FOR TURBO PASCAL: Turbo Pascal's GOTO statement is restricted to the current procedure. These routines remove that restriction.

 SIMULATING BREAKPOINTS: Here's how to emulate Turbo Debugger breakpoints under the Turbo Pascal Integrated Environment.

Since DOS pushes its own return address on the stack, you can exit the program simbly by issuing a ratum from main().

There are a few limitations and caveats in this system. You cannot use the standard I/O library calls (like puts() or int86()), but you can still use bdos() (for DOS services) and in-line assembly language to access

the ROM-BIOS services.
Using this new COT.OBJ, a "Hallo, world" program might look like

```
main(void)
{
  bdos(9, "Hello, world\r\n$");
}
```

When compiled and linked with the new COT.OBJ and EXE2BIN'ed, the resulting .COM file is only \$2 bytes long. An elternativa version (which requires TASM) takes only 24 bytes:

```
main(void)
{
    DX = (int) "Hello, world\r\n$";
    _AH = 9;
    esm int 021h;
}
```

I couldn't do much better than that in straight assembly language. Philip J. Erdelsky

San Diego, California

If you are willing to give up some of the services provided by the Standard Library, C can become a high-level assembler in the real sense of the word. It's too bad we can't modify the compiler to create a new memory model that would use this startup code file.

The new startup code, TEENY.ASM, must be assembled to create a new COT.OBJ, but make sure to rename and save the original COT.OBJ file first. Then you should replace COT.OBJ in your TC library directory. Or you can use the -L command-line option to create a new path to it:

```
tcc -mt -L.\ hello3.c
```

if the file is in the current directory.

Be sure to use the -mt option on the command line or select the Tiny model in

command line or select the Tiny model in the TC integrated environment.—Richard Hale Shaw

```
TERNYASM

C TAILANT C SERTUP CODE for Turbo C 2.9 Tidy Mode)

CTUTT

SCOOMER THE PRINCE CODE:

ANY SCOOMER THE PRINCE CODE:

SCOOMER THE PRINCE CODE
```

Figure 1: New startup code for Turbo C 2.0's Tiny model results in significantly smaller .COM files.

# Languages

### GOTO ENHANCEMENT FOR TURBO PASCAL

Two of the most useful functions available to the C programmer are set,imp and long imp. Together they allow you to perform a nonlocal GOTO statement-a jump between functions instead of a jump within a function. This is useful in cases like error handling, where you might want to return to an outer level in a series of deeply nested functions. The ISO Pascal standard also provides a similar capability with the GOTO statement, Unfortunately, Turbo Pascal restricts the destination of GOTO statements to the current block.

To get around this limitation, I wrote a Turbo Pascal unit called JUMP.PAS (see Figure 2), that implements Pascal equivalents of the C functions SetJmp and LongJmp. SetJmp stores its return address, stack segment, and pointer, the current frame pointer, and the current data segment in a record called a JmpBuf. These are the only registers that must be preserved between function calls, according to the Turbo Pascal documentation. Af-

# You can arrange to return from any level of nested procedures without any GOTOs. local or otherwise. if you plan in advance.

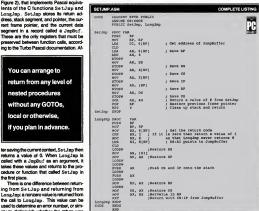
ter saving the current context, SetJmp then returns a value of 0. When LongJmp is called with a JmpBuf as an argument, it takes these values and returns to the procedure or function that called SetJmp in the first place. There is one difference between return-

the call to LongJap. This value can be used to determine an error number, or simply to distinguish whether the return was from SetJmp or LongJmp.

The assembly code for SetJmp and PC MAGAZINE DECEMBER 26, 1989

```
JUMP.PAS
                                                                          COMPLETE LISTING
( Non - local Goto for Turbo Pescal 4.0 )
INIT Junp
INTERPACE
  JnpBuf
              RECORE
                SP :
                    : Word;
                IP
                       Word;
                       Word;
                       Words
              END;
  { Save current context end return a code of @ }
FUNCTION SetJmp(VAR X : JmpBuf) : Integer;
( Restore context end return the given code )
PROCEDURE LongJmp(VAR X : JmpBuf; RetVolue : Integer);
  FUNCTION SetJmp; EXTERNAL;
PROCEDURE LongJmp; EXTERNAL;
{$L SETJMP.OBJ }
```

Figure 2: Source code listing for JUMP.PAS, which implements Pascal equivalents of the C functions SetJmp and LongJmp. Use the Unit resulting from this code to enable nonlocal GOTOs.



Floure 3: Source code listing for SETJMP.ASM, SETJMP.ASM must be assembled into SETJMP.OBJ, which is needed by JUMP.PAS to create JUMP.TPU.

# Languages

LongJmp that is necessary for creating SETJMP.OBJ, which is needed by JUMP PAS, is listed in Figure 3. To create the file JUMP.TPU, use the following commands:

MASH SETJHP.ASH; TPC JUMP.PAS

A simple example program illustrating the usage of SetJmp and LongJmp is shown in Figure 4.

James J. Hankinson Edmonton, Alberta Canada

Pascal pundits abhor the GOTO statement-it's too conducive to the "spaghetti code" that structured programming is supposed to eliminate. And, of course, the worst GOTO is a nonlocal GOTO. But in fact there are occasions when it is useful. The most common one, as the author mentions, is to return from a deeply nested series of procedures to an error handling routine.

```
JUMPTEST.PAS
                                                               COMPLETE LISTING
 SES Jump;
  JumpBuffer : JmpBuf;
  RetValue : Integer:
  X : Integer;
  PROCEDURE A;
  BEGIN
    WriteLn('In Procedure A');
IF X = 1 THEN
      LongJmp(JumpBuffer, 1)
( Return to outer level with RetValue = 1 )
        X := X+1;
WriteLn('Returning from A');
      END;
  END:
  PROCEDURE B;
  BEGIN
    WriteLn('In Procedure B'):
    WriteLn('Returning from B');
  X :- #;
    RetValue := SetJmp(JumpBuffer);
    IF RetValue = # 7
      WriteLn('Exit with RetValue = ', RetValue);
  UNTIL RetValue <> 8:
```

Figure 4: Source code listing for JUMPTEST.PAS, a simple program that exercises the SetJump and Long.lump calls made available in JUMP.TPU.

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# Languages



Figure 5: SETJUMP.PAS provides a different implementation of the setjump longiump functions that utilizes INLINE directives. This eliminates the need for separate assembly language source code (and therefore, of course, eliminates the need for MASM),

You can arrange to return from any level of nested procedures without any GO-TOs, local or otherwise. You just have to olan in advance and write your procedures in a particular way. Every procedure becomes a Boolean function looking something like

```
FUNCTION
Sample(X,Y,Z:Byte):Booleen;
BEGIN
  Sample := FALSE;
  IF NOT Sample1(X,Y) THEN Exit;
  IF NOT Sample?(I) THEN Exit;
  Sample := TRUE;
END
```

You can nest such procedures as deeply as you want. If at any point one of them fails, it will return FALSE. The FALSE result will propagate back up the chain of function calls-at each level it will cause the current function to exit immediately, thereby returning its own value as FALSE. Only if the function completes all of its subfunctions successfully does it return TRUE

You will need MASM to assemble the ASM source in Figure 3. If you don't have it, don't despair. Figure 5 provides a different implementation of set jump and long tump, this time around as INLINE directives. Note that this version doesn't need to save the stack segment or data segment. Thanks go to TurboPower Software for these two INLINE procedures .- Neil J. Rubenking

## SIMULATING BREAKPOINTS

The standaione Turbo Debugger has powerful breakpoint features that are lacking in the Turbo Pascal 5.0 debugger. It is possible, however, to provide at least some of the Turbo Debugger breakpoint functionality in the Turbo Pascal environment.

Let's assume that you are looping through an array of 200 elements and you would like to set a breakpoint when the index becomes greater than 100. This can be accomplished under the Turbo Pascal environment by using the following code: IF condition THEM

```
dunny statement;
```

and putting a breakpoint on the dummy statement. Note that the dummy statement must be on the line below the conditional. Jud McCranie

Valdosta, Georgia

The debugger that's part of the Turbo Pascal 5.0 Integrated Development Environment (IDE) has only one kind of breakpoint. When a program running under the IDE reaches a line containing a breakpoint, it pops back to the IDE. At this point, you can evaluate variables or expressions, set "watches" to ob-

through the program. That's great, but the standalone Turbo Debugger gives you much more breakpoint power. You can set a breakpoint to pop into the debugger any time a given variable changes or whenever a certain expression becomes true. These conditional breakpoints can be tied to a single line, or they can be global throughout the program. Pass count breakpoints are triggered after they've been executed a certain number of times. Even though the Integrated Development Environment doesn't have these features, it is possible to provide fair emulations of some of them

serve variable contents, and single-step

The example provided by Mr. McCranie is a template for a simple conditional breakpoint. When the condition is true, the dummy statement is executed and activates the breakpoint. What kind of dummy statement should you use to activate the breakpoint? You can't use an empty statement (a line with just a semicolon on it). X:=X; will certainly work, or IF TRUE THEN:

If you're going to employ this technique frequently, you will want to use a real no-operation. Define a tiny INLINE directive PROCEDURE Nop; IN-LINE(\$90); and use "nop" for your dummy statement. "Nop" takes only 1 byte of code space-you can't get smaller than that

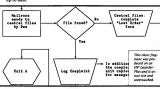
To simulate a pass count breakpoint, one that will activate after a certain number of passes, you'll need a counter variable. For example, this procedure contains a breakpoint that activates every tenth time the procedure is called.

```
PROCEDURE foo;
CONST X : Byte = 0;
BEGIN
  IF X-16 THEN
    X := 0; (<== breekpoint here)
  Inc(X):
  (rest of procedure)
END:
```

The global breakpoint that activates when a particular variable gets changed is handy for tracking program bugs that trash



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# Languages

memory. Uninitialized pointers are often the culprits in such a case. Letting Move, FillChar, or BlockRead overnut the size of the buffer variable is another common cause. You can't duplicate the global type of breakpoint, but you can come close by scattering test code throughout your program. The code to accomplish this might look like the following:

```
IF MyVer <> oldMyVer THEM
nop; {<== breekpoint here}
```

Every time you legitimately change the value of MyVar, you will have to set Old-MyVar to the same value. If it changes any other time, you've caught the bug in action

When you're not working on debugging your program, you don't need he added variables and tests that are shown above. In order to avoid wasting code space on them, you'll want to surround them with conditional compilation directives and enable them only when you're debugging. Rewriting the example procedure shove. we have

```
PROCESORE foo;

($ITDEF Condhrack)

CONST X: Byte = 8;

BECIM

IF X-18 THEM

ROP; (<== breekpoint hare)

Inc(X);

($ELES!)

BECIM

($ELDIP)
```

To enable debugging, just insert {SDE-FINE CondBreak} at the top of the program.—Neil J. Rubenking

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(rest of procedure)

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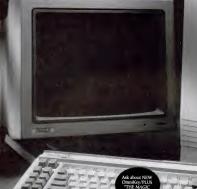
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Accounting Software You'll Never Outgrow.

# edited by Tony Rizzo

# **Tutor**

# EXPANDED VS. EXTENDED

I understand why expanded memory is an attractive standard or write to for solvent search standard sta

Palo Alto, California

yes, extended memory is faster, but it is also less structured. The LONG process of LONG process o

The same int time of estended memory. Until recently, then was no agredupon set of protecols to govern access to extended memory. Everything extended memory. IMB was not unlike a big playground, open for any program to use virtually any way it wanted. The nearest thing to a reserving portions of extended memory allocating chanks from the bottom upon including a header that identified the location of the next block of free memory.

Still other programs (IBMCACHE .SYS, for one) allocated memory from the top down, hooking into interrupt 15h so that any program that called function 88h to get a reading on the amount of extended memory installed would receive a figure x bytes less than what was actually there, where x was the amount of RAM IBM-

■ EXPANDED VS. EXTENDED MEMORY: Why is expanded memory still the memory management standard most supported by popular software?

MAKING SENSE OF HARDWARE INTERRUPTS: How external devices grab the CPU's attention.

CACHE had reserved for itself. Without an enforced standard, any program that used extended memory risked destroying data placed there by other programs. Enter the Extended Memory Specification, or XMS, tendered by some of the same industrial partners who devised EMS 4.0. XMS brings the same sont of order to extended memory that EMS brought to extended memory, with a uniform set of function calls that gives all application programs equal and arbitrated access to memory beyond the 1MB barrier (and to blocks of memory between 640K and 1MB that don't adjoin the first 640K of conventional memory on 286 and 386 PCs.

For the more technically minded, Figure I contains a listing of the 18 functions defined in XMS 2.0. Functions 0 th hrough 07th deal with the 64k block of memory at the base of extended memory known as the High Memory Area; this area can be accessed from real mode using the A20 address line on some 286 and 386 machines. Functions 08th through 08th are provided for managing blocks of extended memory. Blocks can be up to 65MB in

# EXTENDED MEMORY SPECIFICATION (XMS) 2.0 FUNCTIONS

| 00h | Get XMS Version Number            |  |
|-----|-----------------------------------|--|
| 01h | Request High Memory Area          |  |
| 02h | Release High Memory Area          |  |
| 03h | Globally Enable Address Line A20  |  |
| 04h | Globally Disable Address Line A20 |  |
| 05h | Locally Enable Address Line A20   |  |
| 06h | Locally Disable Address Line A20  |  |
| 07h | Query Address Line A20            |  |
| 08h | Query Free Extended Memory        |  |
| 09h | Allocate Extended Memory Block    |  |
| 0Ah | Release Extended Memory Block     |  |
| 0Bh | Move Extended Memory Block        |  |
| 0Ch | Lock Extended Memory Block        |  |
| 0Dh | Unlock Extended Memory Block      |  |
| 0Eh | Get Handle Information            |  |
| 0Fh | Reallocate Extended Memory Block  |  |
| 10h | Request Upper Memory Block        |  |
| 11h | Release Upper Memory Block        |  |
|     |                                   |  |

Figure 1: XMS 2.0 defines 18 functions that give all applications equal and arbitrated access to memory beyond the 1MB boundary.

## Tutor

length. Functions 10h and 11h work with so-called Upper Memory Blocks-chunks of memory between 640K and IMB that aren't contiguous with the lower 640K. Note the conceptual similarities to the Expanded Memory Specification, which also manages memory in block units through the use of a common driver serving all application programs.

XMS is not in wide use yet, but it's undeniably destined to be a key player in opening up the realms of extended memory to DOS users. If you want to explore it further, you can obtain a copy of the XMS specification and Microsoft's version of the XMS driver free of charge, complete with source code, by calling Microsoft's Information Center at (800) 426-9400.-Jeff Prosise

# MAKING SENSE OF

HARDWARE INTERRUPTS What are hardware interrupts? Can you explain how hardware interrupts are man-

aged on the PC? What's the meaning of terms such as IRQ3 and IRQ4, and what can one do when two or more boards want to use the same hardware interrupt?

Denis Hosking Winnipeg, Manitoba Canada

IRQ (Interrupt ReQuest) lines are simply physical connections between interrupt controllers and external devices that permit the latter to grab the attention of the CPU when they need it.

Interrupt requests on the PC are funneled through a chip called the 8259A Programmable Interrupt Controller, or PIC. One PIC can manage up to eight IRO lines. prioritizing interrupts as they are received and passing them on one at a time to the CPU. By convention, the eight interrupt lines are labeled IRQ0 through IRQ7, with the lower-numbered interrupts demanding higher priority.

In the PC, IRQ0 and IRQ1 are dedicated to the system timer and the keyboard. Each time the countdown timer expires (about 18.2 times per second), an interrupt 8 is generated that transfers control to an interrupt service routine in the BIOS. This routine updates the PC's time-of-day clock and calls interrupt 1Ch to give user-installed programs the chance to perform time-critical tasks of their own.

Likewise, each press or release of a key triggers an interrupt 9 that signals the BIOS to read a scan code from the keyboard controller. The other six hardware interrupts-IRQ2 through IRQ7-are available to expansion boards installed in

Additional interrupt controllers can support additional IRQ levels. While PCs and XTs contain a single 8259A, the AT has two. The INT line from the second one (the slave, responsible for IRO levels 8 through 15) is hardwired to IRO2 on the first (the master, which manages levels 0 through 7), providing users with a total of 16 hardware interrupt lines to choose from, Figure 2 shows IBM's suggested



# GLE INTERRUPT CONTROLLER 3 AND XTs)

| IRQ  | Device                 | Interrupt |
|------|------------------------|-----------|
| IRQ0 | System timer           | 08h       |
| IRQ1 | Keyboard               | 09h       |
| IRQ2 | Reserved               | 0Ah       |
| IRQ3 | COM2 serial port       | 0Bh       |
| IRQ4 | COM1 serial port       | 0Ch       |
| IRQ5 | Fixed disk controller  | 0Dh       |
| IRQ6 | Floppy disk controller | 0Eh       |
| IRQ7 | LPT1 parallel port     | 0Fh       |

## **DUAL INTERRUPT CONTROLLERS** (ATs AND PS/2s)

| IRQ   | Device                       | Interrupt I |
|-------|------------------------------|-------------|
| IRQ0  | System timer                 | 08h         |
| IRQ1  | Keyboard                     | 09h         |
| IRQ2  | INT line from<br>slave 8259A | -           |
| IRQ8  | Real-time clock              | 70h         |
| IRQ9  | Redirected to IRQ2           | 71h         |
| IRQ10 | Reserved                     | 72h         |
| IRQ11 | Reserved                     | 73h         |
| IRO12 | Mouse                        | 74h         |
| IRQ13 | Math coprocessor             | 75h         |
| IRQ14 | Fixed disk controller        | 76h         |
| IRQ15 | Reserved                     | 77h         |
| IRQ3  | COM2 serial port             | 0Bh         |
| IRQ4  | COM1 serial port             | 0Ch         |
| IRQ5  | Reserved                     | 0Dh         |
| IRQ6  | Flappy disk controller       | 0Eh         |
| IRQ7  | LPT1 parallel port           | 0Fh         |
|       |                              |             |

Figure 2: The table above shows IBM's suggested uses for the 8 IRQ lines in PCs and XTs and the 16 lines in ATs and PS/2s.

uses for the 8 IRO lines in PCs and XTs and the 16 lines in ATs.

When an external device generates an interrupt, the 8259A checks its Interrupt Mask Register to make sure that interrupts on the corresponding IRQ line are enabled. If they are, and if another interrupt of equal or higher priority isn't being serviced, the 8259A notifies the CPU via the INTR line. Provided the interrupt flag in the CPU flags register is set, the CPU responds by pushing the contents of its flags register onto the stack followed by the contents of CS and IP. Then it acknowledges the interrupt on INTA and waits for the 8259A to place the interrupt number on the data bus.

Before the interrupt number is transmitted, the 8259A adds to it the value in its Offset Register (the default for the master interrupt controller is 8-hence the fact that IRQ0 corresponds to interrupt 8, IRQ1 to interrupt 9, and so on). The CPU uses the result as an index into the interrupt vector table stored in low memory. Execution is vectored to the address specified in the table and ends when an IRET instruction is executed. Until it is notified that interrupt processing is complete by receipt of an End of Interrupt (EOI) signal from the interrupt handler, the 8259A will continue to withhold equal- or lower-priority interrupts from the CPU.

Different boards use IRO lines in different ways. A serial port, for example, can be programmed to trigger an interrupt when any one of several communicationsrelated events occurs-when a character is received, when the UART is ready to output another character, and when a framing or parity error occurs, to name a few. Once an interrupt handler takes over, it can read the UART's Interrupt Identification Register to determine what triggered the interrupt. By contrast, a parallel printer port uses an IRO line exclusively to tell the CPU that it is ready to accept another byte of data.

Well, this is certainly pretty technical stuff-but what does it mean to someone who's simply trying to install a new board in his PC? The goal is to configure expansion boards so that each one has its own IRO line. Most boards have switches or jumpers that permit you to choose among several IRQ levels. If you're installing a network adapter, for example, you'il want to set its switches such that it doesn't interfere with any other adapter in the system. If you have a serial port, you know already that IRQ4 is taken. If you have two serial ports, so is IRO3.

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### Tutor

Chances are that your parallel printer dapter uses IRQ and your floppy disk drive controller uses IRQ6. And IRQ0 and HRQ1 are already assigned to device on the system board. Your only recourse is to find an IRQ0 line that's unused—set to determine what IRQ levels are used. After a while, the 16 different IRQ levels are used. After a AT a start to look better and better. There are always exceptions to the rule.

If you read chapter 4 of IBM's Personal System/2 and Personal Computer BIOS

The goal is to configure expansion

boards so that

each one has its

own IRQ line.

Interface Technical Reference, you'll find a discussion of interrupt sharing. It's easier with the Micro Channel became interrupts the same there are level-sensitive, but devices can share IRIQ lines on a standard PC or AT handless supporting devices on a common IRQ line must be sensitive to the fact that when yer sharing the IRQ channel and must conform to a rigid set of protocols that prevents them from conflicting with each other. The drivers suspited with most boards for the property of the property o

### ASK THE TUTOR

The Tutor solves practical problems and explains points of general interest about using your hardware and software more productively, and answers basic questions about DOS and systems in general. To have your questions answered here, write to Tutor, PC Magazine, One Park Avene, New York, NY (10016, or upload them to PC MagNet (see the "By Modern" sidebar in the Utilities column). We're sorry, but we cannot answer questions personally.



# Frank J. Derfler, Jr. Connectivity Clinic

# CONNECTING AT&T SYSTEMS

I am with a federal agency that has AT&T 3B2 400s in approximately 2,300 locations across the country. These supermicros have about 7,000 AT&T 6300s connected to them as terminals. We are evaluating AT&T's StarLAN as a means to connect them all together and distribute processing more evenly. Are there any other LAN systems, like Novell's, that will work with the 3B2? If so, how do they compare? What's the best way to connect all of these systems with an IBM 3090 running MVS?

Bill Bryan Soringfield, Virginia

The name StarLAN refers to a network wiring and signaling architecture created by AT&T that uses CSMA protocols over twisted-pair wire. AT&T gives the name StarGROUP to all nonhardware products, including its server software for Unix systems like your 3B2s.

If you connect your AT&T 6300s together as nodes on a StarGROUP network instead of as terminals on the 3B2s, you'll have the best of both worlds. The 6300s will still be able to run Unix applications as terminals connected over StarLAN, and the 3B2 will be able to act as a file and print server under the StarGROUP software.

The server performance times we measure are like the quarter-mile elapsed times reported by automotive magazines: the numbers reflect performance, but few people need that maximum response. The response times you get from server software on a Unix-based system like AT&T's Star-GROUP aren't as fast as those you get from a screaming 386 or 486 processor running under NetWare, but the service is likely to be good enough for 90 percent of all installations.

Since StarGROUP runs over NetBIOS. you should be able to use any of the popular SNA gateway products to connect to your mainframe. Check with the companies we covered in our review of SNA gateways in the December 13, 1988, issue for an update on the compatibility of their ■ CONNECTING AT&T SYSTEMS: If you already have AT&T computer systems, it makes sense to move to AT&T StarLAN for system integration.

- MEMORY CONFLICTS: ARCnet and Above Board memory conflicts are easily resolved.
- USING NONNETWORK SOFTWARE ON A LAN: If your software doesn't support file locking, it can be dangerous to use it on a network.
- NETWORK CRASHES: A bad connection between the data bus and the adapter card in the server can cause mysterious crashes.
- FINDING A WORK-STATION ADDRESS: This simple program will display an adapter address under NetWare.

products and AT&T's NetBIOS. My strong advice is to take advantage

of the "technology upgrade" clause in your contract and move the AT&T 6300s. onto AT&T StarLAN running under Star-GROUP software. Other solutions offer performance advantages of unknown utility and may greatly complicate your maintenance and support problems.

See the August 1989 issue of PC Magazine for an in-depth look at AT&T's Star-LAN hardware and StarGROUP software. And for more information on this type of networking see "Making Connections:

Fast Performance over Telephone Wire" in the September 13, 1988, issue.

### MEMORY CONFLICTS

Luse a Compag Deskpro 286 with an Intel Above Board that carries 2MB of RAM as expanded memory. We want to put the Compag on our ARCnet network running Novell's NetWare, but the Pure Data ARCnet card and my Above Board occupy the same memory address. The PC technicians can't find a memory location that will allow me to use my Above Board and the network adapter at the same time. Can you help?

David Zakary Toronto, Ontario

I Intel reports that about 15 percent of the calls it receives on Above Board products deal with ARCnet card memory conflicts. This is because both the ARCnet boards and the Intel board default to a memory address of D000. The easiest thing to do is to move the ARCnet card to memory location CC00. Check the manual or phone Pure Data at (416) 731-6444 for information on the proper switch settings for this address. Since the Above Board addresses only four pages of memory, it will stop at DFFF and won't interfere with the CC00 address.

Remember that you must generate a new NetWare workstation shell for this memory address; the process takes only a few minutes. Note that you'll be able to use the new version of the shell only with boards residing at this address, so don't mix it up with the default version of the shell.

### USING NONNETWORK SOFTWARE ON A LAN

I hope you can help solve a problem that I'm having with a particular medical office software product. When I purchased this package last year, the company indicated that it could be upgraded to a multiuser system. Now they've informed me that the multiuser option isn't available and that they're dis-

# Connectivity Clinic

continuing the product. I asked about using the current software on a LAN, but I was told this wouldn't work, because the software doesn't support file locking.

Can you suggest a solution that doesn't involve buying a completely new program and reentering all of the data? G. W. Grass

Akron, New York

The only safe way to employ your old software on a LAN is to allow only one person at a time to use the program. You can load the software on a network file server, but if more than one person at a time tries to run the program using the same data files, the second person will probably receive an error message. Even if this doesn't happen, both users run the risk of corrupting the data files or at

If you can't live with a one-at-a-time mode, the only solution is to replace the entire software setup.

least destroying each other's current work.

If you can't live with a one-at-a-time mode, the only solution, unfortunately, is to replace the entire software setup.

# NETWORK CRASHES

Our five-node LAN runs Advanced NetWare 2.0a on a 286-based 10-MHz AT compatible with a 3Com 3C505 EtherLink Plus card.

Two or three times a week, the network opes down with the message. "Error sending command to 3C505 EhterLink Adapting command to 3C505 EhterLink Adapting the common season." The missage.) This error occurs regardless or network lock I run the 3C505 diagnostics following a crash, and the card passes. Although rebooting the server restores the network, the problem is worrisome. Any successions?

Mark Lee Austin, Texas

stin, Texas



### FINDING A WORKSTATION ADDRESS

Some time ago, you published a method by which the physical address of an ARCnet card could be identified. There is a simpler approach available for most Novell installations.

Function call Eth, Get Physical Station Number, will retrieve this information in the CX, BX, and AX registers. I've written a little program called NETNUM.COM that retrieves this information, displays it on the screen, and returns an ERRORLEVEL equal to the lower 8 bits of the physical stafron number.

The program first takes a look at the logical address of the workstation, using function call DCh. I've observed that a logical number 255 (FFh) is returned when a workstation is not connected to the network and have used this in NETNUM to verify that a machine is actually connected to the network.

This program doesn't work correctly on NetWare ELS (Entry Level Systems) packages. These networks always return a physical address of 2, regardless of the card setting.

In newer versions of NetWare (ELS-1, 2.10 and later), the option /A has been added to the USERLIST command that will provide the physical address of all logged-in

Robert Soppe Portland, Oregon

Mr. Soppe's code for finding a network address is too long to publish in Connectivity Clinic. However, it is available on PC MagNet. Because it's useful to determine a No-

AH, EE

COMPLETE LISTING

NETADD.SCR

Pigure 1: When this script file is redirected to DEBUG, it produces NETADD.COM, which will display the address of a network adapter card.

vell adapter address quickly, PC LAN Labs wrote NETADD.SCR (Figure 1). When NETADD.SCR is redirected to DE-BUG, it automatically creates NETADD .COM. To generate the .COM file, at the DOS prompt enter

DEBUG < NETADD. SCR

This little program will quickly display the adapter address. However, it does not check first to see if you are connected to a Novell network.

# NETWORK YOUR QUESTIONS

Connectivity Clinic gives you practical solutions to networking problems of aly types. We'll pay \$50 or more for any tips and types. We'll pay \$50 or more for any tips your letter on a disk. If you do, please in-lude a printed copy. We'll gladly answer letters personally. Mail contribution of the printed copy. We'll gladly answer telters personally. Mail contribution of the printed copy. We'll gladly answer the telters personally. Mail contribution of the printed pr

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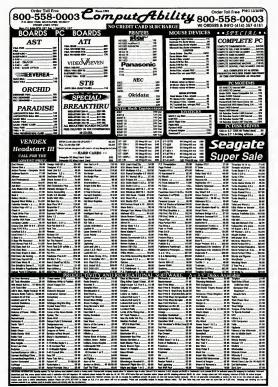




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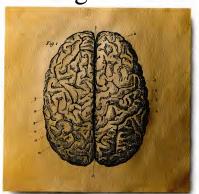
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### ■ ... AND THE TECHNICAL EXCELLENCE AWARDS GO TO ...

At Fall Comdex, PC Magazine editors paid tribute to the most exciting products that shipped in 1989—and the people behind them. From utilties to operating systems, printers to PCs, these are the year's most innovative products—and the ones that advance the state of technology.

### ■ THE BEST OF 1989

From the thousands of products we tested last year, PC Magazine editors choose Personal Bests. More than 30 products that were new in 1989 impressed us enough to get the nod.

### ABORT, RETRY, FAIL?: SPECIAL EDITION

Sometimes dubbed the "worst" of the year, this is really executive editor Bill Howard's look at the bizarre and ridiculus side of the PC industry in 1989.

### ■ ENDURANCE TESTS

As the new decade dawns, we're launching a new series at PC Magazine: Endurance Tests. To address issues of reliability and durability our reviewers live with selected products, using them every day. You'll see how past Editor's Choices, Personal Bests, and Technical Excellence Award winners hold up over the long haul. 386s and portables are featured in the first installment.

### ■ DEC'S PC LAN SERVER Digital Equipment Corp., which has

Digital Equipment Corp., which not long been the computer industry's second biggest company, is shifting its focus from midrange minicomputers to PC integration. PC Magazine's LAN Labs tests DEC's new PCLAN Server/3100 family. You'll see how it stacks up against NetWare 386, Version 3.0.

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# After Hours

Products for the Leisure Side of Personal Computing

### Bike Training Software Brings Serious Cyclists Indoors for the Winter

### PERSONAL PITNESS by Myron A. Matzkir

Winter is the time for all good bicycle riders to think of racking it up for a while. Only messengers and madmen continue to ride when it's cold

enough to induce pain. Saner cyclists leave the pavement behind in favor of a wind trainer and a computer program that makes indoor training fun and challenging. Total Dis-

tance, from Rank Faterorises, does the job reasonably well without requiring a big cash outlay. The \$69.95 combination of hardware software paces your work-

out as you pedal along on your wind trainer (a rack that converts bicycles into stationary bikes; not included).

Hardware installation for Total Distance requires a Phillips screwdriver and about 15 minutes of your time. You mount sensors for speed and cadence on the bike's chain-stay. The sensors pick up impulses from magnets that you mount on the rear wheel and the left crank arm of your bike. Plug the cables into your parallel port and you're ready to

When you boot up the software for Total Distance, you can select from the following: a regular workout, a timed workout, a distance trial, a competition mode,

a time trial, or a demo Choose the competition mode

to test yourself in one of four preprogrammed races. Your PC screen shows a rider going off into the distance-until you catch him. Then he disappears. Nu-



Total Distance displays a simple graphic of a road course. When you catch the pacer, he disappears.

meric readouts show your cadence, mileage, time, and distance ahead of or behind the animated pacer

You had better be in shape if you expect to compete, because these are tough, relatively long rides at high speeds. A better bet is to race against your previous time and shoot for improvement. We liked the time trial feature best. It provides a good, sensible workout that can help you as a rider. It will boost your fitness without destroying you.

The regular workout and the timed workout are okay-but they are liable to lapse into something resembling a ride in the park, since there's no target pace.

You simply ride as slowly or as fast as you like.

Unlike the RacerMate system reviewed last year (After Hours, PC Magazine, September 27, 1988), Total Distance isn't proprietary. It works with your bike and any wind or mas trainer. (A basic wind trainer will set you back as little as \$50.) And Total Distance costs a lot less than the \$750 for the Racer-Mate package. RacerMate graphics and workout possibilities are several giant

steps ahead of Total Distance. however.

In conjunction with RacerMate, we also reviewed the Dynalink system from Calladyne Corp., a product more directly comparable to Total Distance. With a \$139.95 price (\$199.95 with heart monitor). however, the Dynalink pro-

gram is more

expensive.

Dynalink displays speed and other information in numeric form without graphics, which makes it less visually engaging. But the Dynalink system is also easier to set up, and the hardware is of visi-

If you are interested in a good bike workout at a reasonable price. Total Distance represents a more comfortable alternative to the great outdoors. List Price: Total Distance,

bly higher quality.

\$69.95. Requires: 256K RAM, color graphics, two disk drives, parallel port, DOS 2.0 or later. Rank Enterprises Inc., 1202 Hillside Blvd., Wilmington, DE 19803; (302) 322-1717.

■ PERSONAL FITNESS Food/Analyst monitors your diet.

WellAware sniffs out adverse food reactions.

GAMES The Magic Candle: Adventure and enchantment.

VIDEO Variety's video listings on CD-ROM

### Food/Analyst Specifies The Basic Nutriments in Your Diet

### by Don Trivette We are what we cat, but what

exactly are we eating? Food/Analyst (\$99), from Hopkins Technology, answers that question in greater detail than you'll ever want. A simple hamburger, for example, contains enough ingredients to stock a small chemistry lab. According to Food/Analyst, my lunch consisted of minerals (calcium, potassium, zinc), vitamins (B,,, niacin, folacin), lipids (saturated fat, cholesterol), and amino acids (lysine, leucine, glutarnic acid). And I didn't even Hopkins Technology has taken

the entire U.S.D.A. food database (known as Handbook 8 in the food profession) and stored the contents on CD-ROM, along with data on sugars and selected brand-name food products. CONTINUES

### After Hours

## Food/Analyst

shelf space.

CONTINUED Handbook 8 isn't the skimpy pamphlet the name suggests, but rather a complete nutrient assessment of more than 5000 foods; in conventional book form, this "handbook" is a multivolume set that takes up almost 3 feet of

you're doing versus the minimum daily requirements for a person of your age and gender. There's also a graph option that will visually represent the same data.

You can ask Food/Analyst to find, sort, and display all foods that contain a particular nutrient. Feeling low on zinc? Eat oysters or macaroni and cheese. Need more vitamin C? Sweet red pepers have ten times more vitamin C than orange juice. Sur-



Food/Analyst makes all of this data comprehensible and easy to use. First you enter the name or names of the individuals you want to track, then you select from the database the foods that make up their meals. Selecting quantities is particularly easy; the software lets you enter intake as grams, ounces, pounds, or in everyday units like hamburgers, baked optatoes, and 8-

ounce drinks.

A recipe feature allows you to calculate the nutrients of your own favorite dishes and add them to Food/Analysi's database.

FoodiAnalyst's pull-down, point-and-shoot interface is friendly and well designed. You don't need to read a manual to figure out how it works—which is fortunate, because it doesn't have a manual.

Once you've entered a meal (no fudging), the program analyzes the meal's contents. Enter all of your meals for a day and the software will show how well prises like that abound throughout the program, as they do in

any basic reference work.

Food/Analyst is an indispensable tool for food planners and
dietitians in places like hospitals, schools, and nursing homes.
It's also great for people on diets
and those who just want to keep
track of exactly what they are

eating. Always remember when using Food/Analyst-or any software that analyzes your diet-that changes in your eating habits should be attempted only under the direct supervision of a physician. Software such as Food! Analyst should never be used by people to replace the care or advice of health care professionals. List Price: Food/Analyst, \$99. Regulres: 512K RAM: CD-ROM drive: Microsoft CD-ROM extensions; DOS 3.1, 3.3, or 4.0. Hopkins Technology, 421 Hazel Ln., Hopkins, MN 55343;

(612) 931-9376. CIRCLE 412 ON READER SERVICE CARD

### WellAware Tracks Down Causes of Food Reactions

### by Don Trivette

In a society where food often has its ords more firmly in the corporate laboratory than in the ground, figuring out which foods are doing what to our bodies is no easy task. More than 100 adverse reactions have been linked to food and food additives, and studies indicate that 30 million of us suffer from some form of food sensitivity.

Well-ware, from Positech, is a 599 program that helps both the patient and the physician zero in on food sensitivity. Using the program's database of over 3,000 foods, you find what you have eaten over a period of several days or even weeks. Each time you experience discomfort, you select your symptoms (along with the degree of severity) from a list that would make a hypochondriae swoon.

The software has common symptoms and foods built in, but if you don't find an entry that fits, you can add your own aches and pains, and if you don't see what you ate, you can plug in your own recipes. Once you've entered several days' worth of data—the more the better—and several incidents of distress or

reaction, WellAware goes to work on your problem.

The developers a doctor and

The developers, a doctor and a computer professional, have for the first time collected and organized the substances in food known to cause noverse reactions. These include things like mold, lactose, salicylates, and additives. Although physicians and dietitians have long had lists of food nutriens, ingredients at that level do not produce problems. Instead, it is their combination into complex molecules that often causes distress.

The key to WellAware's savvy is not Jonas Salk-like sensitivity, but rather the power of statistics. WellAware uses a sophisticated statistical analysis of the information you provide to produce a

list of most likely causes. The analysis is not a quick process, but it's faster than waiting for a doctor to keep an appointment. WellAware takes about 5 minutes on an 18-MHz computer to evaluate three days of meals and symptoms. The manual cautions that more-detailed suddes can ma 30 minutes to an hour. The output is a list of society, who wants to say for sure?1, ranked from most to least likely.

My only food sensitivity is to flounder, which causes me to itch and sneeze and makes my eyes water. After I ate flounder for several days (well, I pretended), WellAware did indeed pinpoint

CONTINUES



WellAware's main menu lets you enter symptoms and record mesis. The package diagnoses your food sensitivities and their sources.

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### After Hours

### WellAware CONTINUED

my sensitivity to the food. But my measer problem wasn't much of a challenge. The software really comes into its own with more-complicated sensitivities, where the cause may be a food additive or a combination of in-

gredients. The program is easy to use. Point-and-shoot menus make for quick and easy data entry. A set of picture cards helps even small children describe symptoms, and the comprehensive manual has sections about food sensitivity written for both the lay person and the physician. When used in consultation with a health care professional, WellAware can belo you understand the causes of some of the unpleasant symptoms and side effects you may have tolerated for years. List Price: WellAware, \$99. Regulres: 512K RAM, two disk

drives, DOS 2.0 or later. Positech, 484B Washington St., #350, Monterey, CA 93940; (800) 462-9355. CIRCLE 413 ON READER SERVICE CARD

### The Magic Candle Gives Gamers a New World in Which to Play

The Magic Candle concerns itself with a question that has been so troubling to modern military minds: What do you do with an immortal demon who wants to take over the world and is backed by hordes of slavering monsters? Ali Atabek (The Magic Candle's creator) proposes imprisoning the troublemaker in the flame of an extremely large candle.

Policy reassessment becomes necessary, however, when the candle rapidly diminishes and evil spreads across the land. Now you've been invited by Deruvia's King Rebnard to lead a final, desperate assault. The Magic Candle is role-playing fantasy at its most complex and entertaining, easily equaling the recent genre favorite, Ultima V: Warriors of Destiny (reviewed in After Hours, PC Magazine, March 28 1080)

Much of the consumer fasci-

Demon and carry out your plan. Otherwise he escapes and turns Deruvia into one vast parking garage for his evil legions. Each of your party's activities costs a certain amount of time. All the places and people you have to

visit to acquire information, skills,



In The Magic Candle, a culture is subtly and engrossingly developed. The graphics are simple but colorful.

nation with these role-playing fantasy games arises from the simulation of mythical cultures. The best programs employ ingenious detail to create a real sense of adventure and discovery that never seems to fade. As the game continues, its world only grows more compelling and engrossing.

The "realism" of Deruvia's nseudomedieval society is cleverly reinforced. Each of your company of 6 adventurers (userchosen from 13 diversely talented volunteers) is rated in many categories that determine personality, crafts, and battle skills. Once the characters enter population centers, city icons expand to fill several scrolling screens with stores, guards, and inhabitants who follow their own timetables.

Camping outdoors allows your team to hunt, learn spells, and repair weapons rendered dull with use. Naturally, everyone could sleep instead, decreasing fatigue. But another, nastier side of reality is the ever-present likelihood of ambush. A twist to The Magic Candle

not usual in these programs is its time limit: 800 days to figure out what to do with Dreax the Arch-

and weapons consume a great deal of time. Mapping is not really necessary, but some parchment

and quills for jotting down advice are indispensable. The documentation is amusing, purporting to represent the sometimes-contradictory advice

of experts in King Rebnard's court. Masic Candle's battle system is similarly imaginative: it supports weapons exchanges during conflict and positioning

options for all characters. The various nasties employ differing attack strategies against your team, according to their natures. Some look for the most powerful opponent. Others prefer to take out the magic users. Several just grin toothily and gang up on the wimplest recruit

you've got.

A fantasy-game first is the ability to divide your group into smaller, separate units, all the way down to individuals. Several activities can be accomplished simultaneously in this fashion. though it isn't a very safe trick to try outdoors

The graphics are simple and icon-oriented, but the color palette is broad and subtly applied. Versions 1.1 and 1.2 of The Magic Candle had some problems with error recovery, sometimes locking up when noncommand keys were accidentally hit. The publisher, cognizant of this, will send the Version 1.3 disk of 19 revised files free of charge to owners of the earlier editions, upon re-

ceipt of the warranty card Perhaps the best thing about The Magic Candle, though, is that the game represents only the first volume of a projected adventure series. If you enjoy roleplaying software, you'll like this first installment and will eagerly await the appearance of volume 2.

List Price: The Magic Candle, Volume 1, \$49.95, Requires: 256K RAM, CGA or EGA card and monitor, DOS 2.1 or later. Electronic Arts, 1820 Gateway Dr., San Mateo, CA 94404;

(415) 571-7171. CIRCLE 414 ON PREADER SERVICE CARD

### Variety Magazine Offers Its Film Database on CD

by Don Trivette

If you didn't read the book because you were waiting for the movie, and you didn't see the movie because you were waiting for the tape, and you didn't see the tape because you forgot, you should know that there's a new PC product that tells you when and where to find any re-

tail video software. Variety's 1,300-plus-page Video Directory-an epic tome with more than 42,000 titles-is now a computer-searchable database available on CD-ROM. Just slip the shiny disk into your CD-ROM player, install the search software, and explore to your

heart's content Like the book, the CD-ROM is marketed as an annual subscription, with quarterly updates included in its \$295 price. Designed primarily for libraries and video stores, Variety's Video Directory Plus is nevertheless a super resource for the avid film

buff. It even includes hundreds of adult titles-password-protected, if you choose-but, alas, without descriptions.

CONTINUES

### After Hours

### Varietv Video CONTINUES

There are dozens of ways to search the directory, including by title, performer/director, award, keyword, subject, and year released. In less than a jiffy you can determine that Rob Lowe has 10 films in video release, get a list of the 11 recent winners of the grand prize at the Cannes International Film Festival, and browse through the 1,155 films cited in the Western category. You can even combine search terms: Did Rob Lowe star in any award-winning cowboy films? (No.)

Once you've selected a film (by title, performer, date, award, etc.), pressing a function key brings up the cost, distributor, ordering information, media (VHS, Beta, Laserdisc), and sometimes a description. Not all films are summarized, but Variety is adding new descriptions as they become available from film dis-



Variety's Video Directory Plus offers a number of ways to find films, including by title, keyword, subject, and performer. You can also combine search terms.

tributors. The software has an electronic ordering feature, although the manual cautions that most vendors are not yet ready to process orders electronically. On-line ordering is certainly something to look forward to.

though. By this fall, the CD-ROM

Video Directory Plus will include Variety's own full-length reviews

of major videos. Eventually sound and graphics will be added so that you can see stills from the films and hear cuts from the soundtracks. In fact, the review copy I received included photo-6969 graphs from Gone with the Wind,

A Fish Called Wanda, and Casablanca, but we can't show them because the publisher was still negotiating with the studios. On a VGA monitor, the display quality begins to approach that of television.

Variety's Video Directory allows you to bring your PC into your home entertainment system in a particularly painless way. The program provides a comprehensive database of video titles without forcing you to obtain and maintain the information yourself.

It won't be long before we'll be able to review film clips at our computers and then order rental copies to be delivered to our doors-along with two large popcoms, please. Liat Price: Variety's Video Directory Plus, \$295, Regulrea: 640K RAM, CD-ROM player. Microsoft CD-ROM extensions DOS 3.0 or later. Bowker Electronic Publishing, 245 W. 17th St., New York, NY 10011; (800) 323-3288, (212) 337-CHC F ALL CH PERCENT PERCENCE CARD

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# Abort, Retry, Fail?

The Lighter Side of Personal Computing

Straight Talk About PCs-YEAH, BUT YOU GHOULD SEE HON For Lawyers, from Lawyers HICELY IT CENTERED ENERTHWAS "To establish a network, you will need to purchase a personal computer for each workstation and an additional, larger computer, known as the fireserver. . . -Lawyers Alert, August 21, 1989

explains what

Tri-Data Systems wants y to switch to a LAN gateway and to out your IRMA (or similar) card-but don't be in

Duck, Jerry- Here Comes Another Bit! The (IBM) 0661 drive comes with

a SCSI II interface, has eight platters and a blazing data transfer rate of 12.5 milliseconds, the fastest in the industry. -Computer Systems News, August 14, 1989

rintScreen means

the monitor in this Caldon ad is placed atop a printer

> Geez-What'll We Do with All That Contiguous Disk Space? Scott praised the enhancements in NetWare 386 over its predecessor, Advanced NetWare. He was especially pleased with the added security features and the increased hard disk volume size from 360K bytes to 1.2M bytes. . . . Scott said, 'I don't have to ride herd on my network users to purge inactive files.' -Network World, August 7, 1989

> PC Magazine offers \$50 and a PC Megazine T-shirt if we use your submission in Abort, Retry, Fall? Warring: Don't write on the original if it might be reprinted, mark up a photocopy or use a Post-it. In case of duplicate entires, the neatest entry wins. Winners this issue: Frank Han (monitor on printer), Joel Richmond (Tn-Data), David Kearns (NerWare 386), Forrest Robieto (12.5 miliseconds), Gary Bott (fireserver).

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